



DEPARTMENT OF THE ARMY  
LITTLE ROCK DISTRICT, CORPS OF ENGINEERS  
TABLE ROCK LAKE  
4600 STATE HIGHWAY 165  
BRANSON, MISSOURI 65616-8980

CESWL-OP-TR

18 SEP 2023

MEMORANDUM FOR PARTNERSHIP ADVISORY COMMITTEE (PAC)

SUBJECT: Table Rock Lake's 2023 nomination for Volunteer Excellence Coins.

1. Table Rock Lake would like to nominate volunteer Mr. Glenn Gillihan for providing excellent volunteer and partnership services to the US Army Corps of Engineers (USACE) Little Rock District and requests he receive a Volunteer Excellence Coin.
2. Volunteer Service. Mr. Gillihan has volunteered at the Table Rock Lake Project year-round since March of 2021 and has provided over 2,200 hours of service valued at over \$67,400.00. He offers excellent customer services as a primary point of contact for the public at the Project Office for the Recreation and Environmental Stewardship business lines. Mr. Gillihan is an invaluable cog in the wheel that keeps Table Rock Lake operating smoothly.
3. Recreation Support. Mr. Gillihan is responsible for answering all incoming calls to the Project Office and routes those customer inquiries to appropriate channels. His wide range of knowledge of the Corps recreation areas allows him to answer questions without the need of elevating further to park staff. When the visitor center closes for the season, Mr. Gillihan steps in and issues recreation passes.
4. Environmental Stewardship Support. In FY22, Mr. Gillihan processed approximately 350 dock renewals for the shoreline management program, requiring up to 30 minutes of work for each renewal. He answers customer questions, processes incoming and outgoing mail, utilizes his VOLAC to answer emailed inquiries, ensures the Shoreline Master Plan database is kept up to date, and is willing to go above and beyond his volunteer duties to assist staff members. The Duty Room would not be able to function as efficiently without Mr. Gillihan's assistance.
5. The POC for this nomination is Lead Park Ranger Ryan Braaten, (501) 340-1933 or at [ryan.c.braaten@usace.army.mil](mailto:ryan.c.braaten@usace.army.mil).

LARRY D. HURLEY  
Deputy Operations Project Manager  
Table Rock Lake





