

2009 UNIFORM QUESTIONNAIRE SPREADSHEET	
UNIFORM ITEM	Comments
Duty Shirt, LS	No complaints, shirts are well made.
Duty Shirt, SS	No complaints, shirts are well made.
Shirt, Lightweight	good, like lightweight and easy care of the ss lightweight summer shirt
	No complaints, shirts are well made.
General Shirt	I have received items that were not finished (a belt without a loop for the tail, shirt without badge pin location embroidery), but they fixed or replaced them.
Turtleneck Shirt	good to have this option, for those in field who don't wear ties, but can't stand having something high up on neck
Mock Turtleneck	N/A
Polo Shirt	really like the polo shirts.
	need lighter weight, saw new shirt at recent training and like weight of it, would prefer women's version of this (current and new versions look like a guy's golf shirt that a woman is wearing)
	Hot & scratchy. Recommend moisture wicking fabric.
	My only comment on needed items is a selection of nice Pole shirts, like the ones I wear all the time sold by the recreation association, except without the huge freaking castle on the back. Specialist and Managers should be able to purchase these for wear if they are still in the uniform system instead of having to buy them with their own money.
Duty Trousers, Warm Weather	N/A
Duty Trousers, Cool Weather	N/A
Twill Trousers	ok, kind of restrictive for frequent bending/movement required in field

Cargo Trousers	measuring help off, waist tight and rest very baggy, shrunk some in wash
	love these! Wear these most frequently for field work/Ranger patrols because can keep things in pockets for easy access. Would like to see this version in a lighter weight fabric or more flexible fabric, for ease of motion, frequent getting in/out of vehicle, and walking in 100 degree heat all summer. Would also like to see lightweight version of cargos with zip out shorts/pant combo, to prevent having to change clothes when we change between duties every few hours (In an ideal world, would reduce restriction for wearing shorts and allow them all day long when field work requires frequent shifts in duties throughout a single work day, and when temps are above 85 degrees daily)
General Pants	It seems they have difficulty being consistent with the rise length between different pants (sometimes even within the same item # on the same order).
Brush Pants	great
Shorts	love having this option for hot climates and regular beach/boat patrols. Would like to be able to wear all day long, to avoid hassle of changing clothes when duties range from campground patrol to beach patrol to boat patrol to office duties in a single summer day.
Skirt, Warm Weather	N/A
Skirt, Cool Weather	N/A
Belt	I have received items that were not finished (a belt without a loop for the tail) but they fixed or replaced them.
	good
	Dye doesn't permeate the leather and requires frequent touch-ups.
Sweater	N/A
Vest	N/A
Fleece Jacket	discontinued right before winter, bad timing
	love it
	Is this item still available? I cannot locate it on their website, but it is listed in the 2010 uniform catalog.
Windbreaker	Terrible quality, just an unlined shell, no cuffs, pockets flap in the breeze. Understand its discontinued.

Duty Jacket	N/A
Parka, Waist Length	Nice parka, shell is fragile and easily snagged in brush. Would be nice if outer shell was tougher material.
Parka, Hip Length	N/A
Overshell Jacket	N/A
Hood, Insulated	N/A
Hood, Uninsulated	N/A
Rain/Wind Pants	Great if you're a basketball player. I feel like a kid wearing his father's pants. Legs way too long (I have a 32" inseam)
Rain Coat	Horrible smell. Left it hanging in my garage overwinter, smell returned when I rolled it up to pack in my truck. Nice if it had a hood. We're not always wearing a campaign hat.
Coveralls, Unlined	N/A
Work Jacket	Sizing problems for me. Size L to fit chest and waist, sleeves way too long. Size M fits shoulders and sleeve length, but not chest and waist. Otherwise nice jacket.
Bib Overalls	N/A
Maternity Shirt	N/A
Maternity Pants	N/A
Campaign Hat, Felt	No complaints, other than somewhat difficult to fit properly.
Campaign Hat, Straw	like softer band, but would suggest making it removable for washing (needed frequently to prevent smell when worn in hot climates)
	No complaints, other than somewhat difficult to fit properly.
Hat Band	N/A

Chin Strap	It needs a better buckle or better QC. I had to use plier to adjust the last one.
Hat Castle	N/A
Rain Hat Cover	N/A
Sun Hat	N/A
Winter Hat	N/A
Ball Cap, Winter	suggest adjustable velcro back, to allow sizing difference and use by women with long hair (leather band is difficult to adjust "on the fly" while on patrol, and can't get my hair into it easily...much easier to just wrap the velcro around ponytail and go quickly, which is needed on boat patrol when hat is on/off regularly to prevent it flying off during higher speed boat operation)
	Good product. Some problems with stitching.
	It would be great if the ball caps came in a smaller (not as tall/lower profile) variety for us small headed folks.
	Would like to see the design of these hats changed. The older style, at least 4 fy's ago, was much better than the new style. These new hats have that "A" frame look that I do not care for as compared to the older style that have a lower frame.
Ball Cap, Mesh	like new design with more "baseball" style, lower crown style...need a womens style like this, not the high crown "old style" that looks good only on men, would like to see hat clips offered for these for boat patrol, to prevent losing hat while operating boat
	Good product. Some problems with stitching.
	It would be great if the ball caps came in a smaller (not as tall/lower profile) variety for us small headed folks.
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Fleece Cap	N/A
Gorgonz (Ear Warmers)	N/A
Ties, Clip-On	N/A
Tie, Four-In-Hand	N/A
Tie, Cross	N/A
Tie Tack	N/A
Tie Bar	Is it me or are the tie clips backwards to use for a men's duty shirt? There is no physical way to clip your tie to your shirt with these.
Name Plate	good
Socks	like having this option! Please add style that includes both wicking AND extra cushioning designed for steel toe shoes, which are required for field work. Use these steel toes in both boots and low rise tennis shoe styles with shorts.
	No complaints. Fit well and are comfortable in boots.
	a longer, over the calf sock would be nice for those of us that wear pull-on boots.
Additional Items	
	To this date I am satisfied with my uniform
	One problem with website, put in order and saved, (#1773642) then unable to open back up and look at, emailed help desk, who instructed to just start over. Still showing as unsent order.
	Had problems first accessing site (october 2009), called help desk, very nice and professional, helped locate and access site.
	Measuring chart seems off, one measurement will be in xs, then next over in large, all over chart, makes it hard to choose correct size, pants extremely baggy in leg area for waist size (rg, 8) brush pants fine, but twill and cargo baggy, shrunk some in wash, so more manageable, hard to look professional with baggy pants! Previous pants (summer '06) weren't as baggy

	baseball cap clip (to shirt) to prevent hats flying off during boat patrol; velcro strap on baseball caps; zip in shorts/cargo pant option for summer ranger patrols to prevent having to change clothes several times daily; women's style of lighter weight polo shirt
T-Shirts	Black, gray, and white moisture wicking undershirts. Loose fit like 511 or UnderArmor.
Underwear	Black, gray, and white moisture wicking shorts. 511 or UnderArmor.
Gloves	Gore-tex or other water proof insulated gloves.
VF Imagewear	Mostly positive experience, but some problems with web site and its sizing charts.
	I am currently very pleased with the program and service I have received. Thanks
	I would like to see the addition of a white/gray/black moisture wicking under shirt such as Under Armor. These are great for summer work.
	I would love to see the insulated coveralls brought back.
	Winter gloves- Sure gets cold working outside without water proof and warm gloves.
	2. Under armor type undershirts (see link). Since you can see them through our shirts and at the neck line, shouldn't it be a part of the uniform allowance like socks? They help you keep cool and dry. It acts like a second skin, wicking moisture out. Compression fit enhances circulation and reduces muscle fatigue. It dry's four time faster that cotton. Sure would help with the sweat stains on the shirts during the heat of the summer. Over the years I have seen a lot of off colored shirts under the uniform. You can get grey that would match our uniforms.

Response or Action
Thank you for your feedback.
We are glad to hear that Customer Service was able to assist you.
Thank you for your feedback.
N/A
Thank you for your feedback.
A lighter weight, less expensive polo shirt is in the process of being added to the program.
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A lighter weight, less expensive polo shirt is in the process of being added to the program. The polo shirt is only to be worn in specific situations.
N/A
N/A
What is your recommendation?

The cargo trousers are 35% cotton so some shrinkage should be expected if washed in hot water. The waist and hip measurements for these trousers are shown on the Sizing Chart for you convenience.

We will be discussing with the contractor this issue.

Could you be more specific? How much difference? 1", less?

Thank you for your feedback.

Shorts in the NRM program are a granted exception to the Corps' Safety Manual EM 385-1-1. The minimum daily wear according to the safety manual is a short sleeve shirt and long pants. We have been given permission to have the shorts for specific purposes only.

N/A

N/A

We are glad to hear that Customer Service was able to assist you.

Thank you for your feedback.

The contractor is working with the subcontractor on this issue.

N/A

N/A

The fleece was discontinued at the start of the FY for accounting reasons. The approval process took a little longer than anticipated. The new fleece is now on the website.

Thank you for your feedback.

The replacement fleece with windproofing is on the website.

We are replacing this "stop-gap" windbreaker with a new one. You should see it soon.

N/A
The parka shell is Taslan Nylon. If working in brush, you may wish to try the Work Jacket.
N/A
These come in Regular and Long. A 32" inseam is on the Regular length XL (extra large) or the Long M (medium). You may want to try a different size.
This inexpensive raincoat is filling a void created when the reversible raincoat was discontinued by the manufacturer. The committee continues to seek a replacement.
N/A
We try to fit as many as we can. Tailoring is an option if approved by your supervisor.
N/A
N/A
N/A
The committee has asked the contractor to supply hat "templates" on the Special Order side of the website. We urge each project to order a set. These are cardboard squares with the center removed in the various hat sizes and shapes. These sturdy templates should last for decades of use.
We have asked the contractor to query the subcontractor to determine if this is possible.
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N/A

Thank you for your feedback.

N/A

N/A

N/A

N/A

The committee did not agree with you on the use of velcro in this situation as long hair could/would get caught in the velcro. We are looking into a possible replacement for the existing strap.

Please be more specific.

The ball cap has just been redesigned with just the Corps Castle instead of the shoulder patch. Whenever an item is changed, modified, or updated in anyway, some people are satisfied while others are not. We continue to do our best for the program as a whole.

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N/A
It is not you. It is the tie bar. You are trying to use the wrong "sex" tie bar. If the two tie bars were placed side by side with the spring end on the left, the Male tie bar would have the castle right side up, and the Female tie bar would have the castle upside down.
Thank you for your feedback.
The committee did not recommend this.
Thank you for your feedback.
The committee did not recommend this.
Thank you for your feedback.
Please have your Division Representative work with the Customer Service Supervisor to correct this.
Thank you for your feedback.
We are not exactly certain what you are saying, however if you are saying that you are one size in twills, and another size in duty trousers, you could very well be correct. The pants are cut on different patterns and in some cases by different companies. Sizes will vary. Always use the sizing charts.

While this is a good suggestion, it is not something that would generate enough volume to add to this contract.

It is not the purpose of the uniform program to supply items of underwear.

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Gloves are not part of the uniform contract. The only stipulation is that they be black. You can find black gloves that meet your specific requirements at virtually any department store. In addition, your project supplies work gloves for those work situations where the color is not a requirement.

We have given the contractor a list of items to correct on the website.

Thank you for your feedback.

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The bib overalls and work jacket fit a greater proportion of our employee population than the insulated coveralls.

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