

	2009 UNIFORM QUESTIONNAIRE SPREADSHEET NWK and NWO		Response or Action
UNIFORM ITEM	Comments		
Duty Shirt, LS	I like the material that the older shirts were made of better, but these work fine. NWK Melvern Lake	1	Thank you for your feedback
	Good Item, works well. NWO	5	Thank you for your feedback
Duty Shirt, SS	The womans duty shirts are too short. They barely tuck into your pants. Also, there needs to be one more button on the bottom. It pulls out at all the shirt opens up. NWO GP	1	Agree. We will bring this to the attention of the contractor.
	I like the material that the older shirts were made of better, but these work fine. NWK Melvern Lake		Thank you for your feedback
	Good Item, works well. NWO	5	Thank you for your feedback
Shirt, Lightweight	buttons can be sloppy, don't stay fastened NWO GP	1	This sounds like an issue with the size of the button hole. We will look into this with the contractor.
	If this shirt did not wrinkle so bad it would be better. NWO GP	1	This shirt is an inexpensive, lightweight shirt provided to meet a specific need. We understand it wrinkles easily. Suggest you wear the regular duty shirt, or familiarize yourself with the ironing board.
	I like the material that the older shirts were made of better, but these work fine. NWK Melvern Lake	1	Thank you for your feedback
	OK in the summer, but wrinkles too easily and seems to stain from sweat easily. NWO	1	This shirt is an inexpensive, lightweight shirt provided to meet a specific need. We understand it wrinkles easily. Suggest you wear the regular duty shirt, or familiarize yourself with the ironing board.
	1 employee - excellent shirt, tails are extra long, fabric is durable. Recommend centering left sleeve patch so it's in-line with rear of shoulder tab (where the sleeve is creased). NWO/FR	1	If the patch were moved as you suggest, it would not look right when you wear it.

Turtleneck Shirt	The product is over priced. NWK Melvern Lake	1	Compared to what? Considering that the turtleneck is furnished as part of the uniform program, purchasing a different black turtleneck would be in violation of contract law. Besides, you are given an allowance with which to purchase the item, so it doesn't come out of your pocket.
Mock Turtleneck	Much better than regular turtle necks NWK Pomme de Terre		Thank you for your comments.
	The product is over priced. NWK Melvern Lake		Compared to what? Considering that the turtleneck is furnished as part of the uniform program, purchasing a different black mock turtleneck would be in violation of contract law. Besides, you are given an allowance with which to purchase the item, so it doesn't come out of your pocket.
	Very nice addition to the program! NWK		Thank you for your comments.
	Wasn't available when ordered and still haven't received. A short sleeve version would be helpful for cool weather short sleeve shirt use. NWK		The committee did not recommend this.
Polo Shirt	This shirt would look good if the big ugly Corps Castle was removed from the back NWO GP		We are introducing a new polo that should fit better. We are removing the castle from the back.
	Excellent shirt, but too costly. I can go locally and buy a similar shirt for about 1/2 the price - printing included. NWK Melvern Lake		We are introducing a new polo that should fit better. We are removing the castle from the back.
	I would like to see a long sleeve version added for fall/winter work wear NWK Pomme de Terre		The committee did not recommend this.
	The shirts is way too expensive for the quality of material that it is made from. Make the price of the shirt comparable to the quality of the shirt. NWK Melvern Lake		We are introducing a new polo that should fit better. We are removing the castle from the back.
	Take the logo off the back of this shirt and it would be much better. NWK		We are introducing a new polo that should fit better. We are removing the castle from the back.
	The fabric is too heavy. If the whole purpose was to have a lightweight shirt for filed work this is not it. NWO		We are introducing a new polo that should fit better. We are removing the castle from the back.

	Get rid of the giant Corps Castle "TARGET" on back - there is already a Corps Castle on the front of the shirt. It costs too much for what a person gets. Add Badge on front of shirt make it look like a Park Ranger Item and not a disaster relief shirt. NWO	5	The badge is accountable property. Putting the badge on the shirt could result in unauthorized personnel wearing the badge. A lighter weight, less expensive polo shirt is in the process of being added to the program.
	remove the large castle from the back of shirt, if you want a castle make it small just below the collar. The large logo screams unprofessional and feels like a target on the back. NWK Wilson Lake	2	We are introducing a new polo that should fit better. We are removing the castle from the back.
	I don't get these shirts, they are ugly, non-professional and too expensive. What are they for? NWO/GP	1	We are introducing a new polo that should fit better. We are removing the castle from the back.
	A red version for training instructors would be useful. NWK	1	The committee did not feel the demand justified this additional item.
Duty Trousers, Warm Weather	It has been taking an unreasonable amount of time receiving warm and cool weather duty trousers. I have been told it is because NPS has been hiring more staff, however it has been like this for at least 2 years. NWO GP	1	If you would provide specifics, we will follow up on this.
Duty Trousers.	N/A		N/A
Twill Trousers	These are about the best value and wear the best. NWO	1	Thank you for your feedback.
Cargo Trousers	nice, but sizing has changed (pants now fit slightly tighter when ordering same size as previously). Now, before some idiot suggests that I'm gaining weight, all of my other clothing, belts, etc. fit the same, the only thing that has changed is the sizing on the Cargos. NWO GP	1	It is possible that your cargo trousers are not in compliance with the specifications. Contact your Division Rep for assistance.
	Trousers should be double stitched along the inseam, 3 out of 4 pants I have received are coming apart along the inseam. NWK Stockton Lake	1	The seam issue is being addressed with the contractor.
	The seams in the crotch split very easily and the fabric is easily worn out. NWK Melvern Lake	1	The seam issue is being addressed with the contractor.
	Tighter fit than previous pairs nwo	2	
	Not very comfortable -but do use on occasion. NWO	1	Thank you for your feedback.

	I think item works great. NWO	1	Thank you for your feedback.
	1 employee - good pants, wear well. NWO/FR	1	Thank you for your feedback.
	offer quick-drying style that unzip at the knee and convert into shorts. NWO/FR	1	We will explore this possibility.
	replace 4" Class A style waistband w/ standard 2" waistband. NWO/FR	8	The committee did not feel this change was necessary.
	need to improve the waist-to-hip ratio on female trousers...current style is drastically disproportioned. NOW	1	We discussed this with the contractor. They are preparing some new styles for consideration at the next meeting.
	Longer zipper would improve functionality. Ankle ties would improve insect, burr protection and still be stylish. NWK		We will look into the zipper specification. The committee does not concur with the ankle tie proposal.
Brush Pants	The brush trousers continue to fade after only a couple of washings. They fade even with cold settings on washer and no drying. NWK/NWO	8	Brush pants are 100% cotton. Cotton does not retain color well. We continue to seek a new material for the brush pants that would be durable yet still retain its color.
	OK for heavy duty and fencing work, but not very comfortable. Prefer old jean style. NWO	5	Thank you for your feedback.
	worthless!!! Too hot, shrink & fade after 1 washing (thus are uncomfortable & unprofessional looking). There's been too many issues w/ the brush pants since their adoption, time for the Corps to cut their losses & bring back the work jeans currently utilized by the NPS. NWO/FR	8	Brush pants are 100% cotton. Cotton does not retain color well. We continue to seek a new material for the brush pants that would be durable yet still retain its color.
	Ankle ties would improve insect, burr protection. NWK		The committee does not concur with the ankle tie proposal.
Shorts	*Change material to a more breathable and faster drying or make another pair shorts option. Are use a lot for PWC operation and they don't dry very fast after they get wet. NWO	5	After many trials, the committee has settled on the current length for the shorts as a reasonable compromise between those who want them longer and those who want them shorter. The shorts are of the same material as the twill trousers providing an economy of scale for the agency.
Skirt, Warm Weather	N/A		N/A
Skirt, Cool Weather	N/A		N/A
Belt	Black 'paint' continues to flake off of belts quickly. NWO GP	1	This issue has been taken to the contractor.
	Works well. NWO GAR	5	Thank you for your feedback.

Sweater	I like this sweater - it is a great way to get out of wearing the tie with the long sleeve shirt. NWO/GAR	1	Ties are not required with the long sleeve shirt for normal duty work.
Vest	Good Item, works well. NWO/GAR	5	Thank you for your feedback.
Fleece Jacket	still brown - NWO FP	1	A new fleece jacket with wind stopper has been added to the system. The color issue has been corrected.
	new fabric for jacket is much improved NWK Wilson Lake	2	A new fleece jacket with wind stopper has been added to the system. The color issue has been corrected.
	Good Item, works well. NWO/GAR	5	A new fleece jacket with wind stopper has been added to the system. The color issue has been corrected.
Windbreaker	Get rid of the shoulder straps and brass buttons NWO/GAR	1	You are referring to a windbreaker style that has not been in the system for several years. A new windbreaker will be available soon.
Duty Jacket	Need to have larger sizes - up to 56 or 58 or 3XL and 4XL - this goes for most items as well NWK Melvern Lake	1	These sizes are Made to Measure due to the low demand for the size.
	Have but Never Wear It. NWO/GAR	1	It is required for Court appearances.
Parka, Waist Length	Good Winter Item NWO/GAR	1	Thank you for your feedback.
	This needs to be Gore-tex lined. If it is cold enough to wear a winter coat it should be a wind proof and water proof garmet. NWO/GP	1	The parka can be worn under the overshell for maximum wind, rain, and cold protection.
Parka, Hip Length	Good Winter Item NWO/GAR	1	Thank you for your feedback.
	This needs to be Gore-tex lined. If it is cold enough to wear a winter coat it should be a wind proof and water proof garmet. NWO/GP	1	The parka can be worn under the overshell for maximum wind, rain, and cold protection.
	1 employee - very poor quality. Shell isn't durable, fit across shoulders is poor...exchanged for work jacket. NWO/FR	1	The work jacket is not an authorized item for everyday wear.
Overshell Jacket	OK -but I really prefer the old Rain Coat. NWO/GAR	1	The old rain coat is no longer manufactured.
	1 employee - very poor availability. Item was on backorder for several months...item is useless if employees are unable to obtain it. NWO/FR	1	True. Please provide specifics of your backorder to your Division Rep

Hood, Insulated	Should be a zipper on style instead of snaps NWO/GAR	1	Good thought. Isolated comment.
	8 employees - should be included w/ the parka (both styles) & NOT sold as a separate item. NWO/FR	8	We are exploring this possibility.
Hood, Uninsulated	Should be a zipper on style instead of snaps NWO/GAR	1	Good thought. Isolated comment.
	8 employees - should be included w/ the parka (both styles) & NOT sold as a separate item. NWO/FR	8	We are exploring this possibility.
Rain/Wind Pants	Would be nice to have suspenders available, since these are often purchased oversized to fit over regular trousers and the elastic in waistband is not sufficient to hold them up. NWO GP	1	We will explore this possibility.
Rain Coat	What good is a raincoat without a hood? NWO GP	1	The existing raincoat is a stop gap item. The original raincoat was no longer available when the manufacturer stopped producing it. We continue to seek a suitable replacement.
	Make this rain coat reversible to orange/red for safety usage as was available in the past NWO/GAR	1	The existing raincoat is a stop gap item. The original raincoat was no longer available when the manufacturer stopped producing it. We continue to seek a suitable replacement.
	1 employee - replace w/ hip-length style. NWO/FR	1	The Overshell is a hip-length water resistant coat.
Coveralls, Unlined	N/A		N/A
Work Jacket	same fading problems as brush pants NWK Wilson Lake	2	Same material as the brush pants. 100% cotton fades.
	6 employees - good jacket. Relatively warm, but not wind resistant or water repellent. Manufacture w/ Gortex shell. NWO/FR	6	The work jacket meets the needs as currently designed. If Gore Tex were added it would increase the cost of the jacket to the point that no one would want to use it for work purposes.
Bib Overalls	fading problems NWK Wilson Lake	2	Same material as the brush pants. 100% cotton fades.
	I wish we could get the insulated (coveralls) type back - I liked those better than the bibs. NWO/GAR	1	The bib overalls and work jacket fit a greater proportion of our employee population than the insulated coveralls.
	OK - but I prefer the insulated coveralls. NWO/GAR	1	The bib overalls and work jacket fit a greater proportion of our employee population than the insulated coveralls.

Maternity Shirt	N/A		N/A
Maternity Pants	N/A		N/A
Campaign Hat, Felt	N/A		N/A
Campaign Hat, Straw	N/A		N/A
Hat Band	N/A		N/A
Chin Strap	N/A		N/A
Hat Castle	N/A		N/A
Rain Hat Cover	N/A		N/A
Sun Hat	N/A		N/A
Winter Hat	Bring back the "stocking cap" instead of this winter hat NWO/GAR	1	The committee feels the fleece cap is much superior item compared to the acrylic and/or wool ski caps. The winter cap replaced the Trooper Hat.
Ball Cap, Winter	6 employees - metal buckle on adjustment strap digs into scalp NWO/FR	6	We will discuss this with the contractor.
	8 employees - smaller Corps castle is an improvement. NWO/FR	8	Thank you for your feedback.
Ball Cap, Mesh	6 employees - metal buckle on adjustment strap digs into scalp NWO/FR	6	We will discuss this with the contractor.
	8 employees - smaller Corps castle is an improvement. NWO/FR	8	Thank you for your feedback.
	Crown on the cap is too tall. I did not order any this past year and it may have already changed NWK	1	Thank you for your feedback.
Fleece Cap	great product NWK Wilson Lake	2	Thank you for your feedback.
	Bring back the "stocking cap" instead of this fleece cap NWO/GAR	1	The committee feels the fleece cap is much superior item compared to the acrylic and/or wool ski caps.
Gorgonz (Ear Warmers)	Really like the ear warmers! NWK Stockton Lake	1	Thank you for your feedback.

Ties, Clip-On	N/A		N/A
Tie, Four-In-Hand	N/A		N/A
Tie, Cross	N/A		N/A
Tie Tack	N/A		N/A
Tie Bar	N/A		N/A
Name Plate	Allow more space to fit the title Natural Resource Specialist, currently doesn't fit, but it used to a couple years ago. Provide better pins on the back so they don't fall off so easily. NWO/GAR	1	We hope to resolve this issue soon.
Socks	nice, but a little too warm NWO GP	1	Thank you for your feedback.
	Nice addition-very good quality and performance NWK	1	Thank you for your feedback.
	The new socks specifically the cool lite pro (or something like that) are great socks, very comfortable and cushioning. NWK Pomme de Terre	1	Thank you for your feedback.
	Good addition to the uniform lineup. Very comfortable. NWO	1	Thank you for your feedback.
	great addition! NWO/GAR	1	Thank you for your feedback.
	Why are the socks not offered in a small size? NWK	1	The size is not available from the manufacturer.
	Not available when ordered. Cool max version still have not been shipped. NWK	1	The demand was much greater than anticipated.
Additional Items			
GLOVES	As always, still need a selection of gloves!!! 1pr. Cloth, 1 pr. Uninsulated leather, 1pr. Insulated leather, 1 pr. Wool, 1 pr. Thinsulate NWO GP	1	Gloves are not part of the uniform contract. The only stipulation is that they be black. You can find black gloves that meet your specific requirements at virtually any department store. In addition, your project supplies work gloves for those work situations where the color is not a requirement. Other gloves for work situations are available through project resources.

GLOVES	Black leather gloves would be good NWO GP	1	Gloves are not part of the uniform contract. The only stipulation is that they be black. You can find black gloves that meet your specific requirements at virtually any department store. In addition, your project supplies work gloves for those work situations where the color is not a requirement.
GLOVES	Cool Weather Gloves NWK	1	Gloves are not part of the uniform contract. The only stipulation is that they be black. You can find black gloves that meet your specific requirements at virtually any department store. In addition, your project supplies work gloves for those work situations where the color is not a requirement.
GLOVES	Would like to see gloves added, seems ridiculous we can wear any color gloves including bright pink, but we are mandated to wear black socks which are provided. Gloves would be a worth while investment in our uniform program. NWK Wilson Lake	2	Gloves are not part of the uniform contract. The only stipulation is that they be black. You can find black gloves that meet your specific requirements at virtually any department store. In addition, your project supplies work gloves for those work situations where the color is not a requirement. Gloves are an option. Socks are a requirement.
GLOVES	Provide gloves to match uniform currently a number of colors or kinds used doesn't look professional. NWO/GAR	1	Gloves are not part of the uniform contract. The only stipulation is that they be black. You can find black gloves that meet your specific requirements at virtually any department store. In addition, your project supplies work gloves for those work situations where the color is not a requirement.
GLOVES	Black leather driving gloves with cold weather inserts to complement uniform. NWK	1	Gloves are not part of the uniform contract. The only stipulation is that they be black. You can find black gloves that meet your specific requirements at virtually any department store. In addition, your project supplies work gloves for those work situations where the color is not a requirement.
Pants with zip off legs	Need the pants with the zippered legs like NPS uses. These would be very handy for field work on cold mornings/hot days. NWO GP	1	We will investigate this possibility.
Black T-shirt	Black tee-shirt to wear under the long sleeve shirt would look much better than white. NWO GP	1	It is not the purpose of the uniform program to supply items of underwear. Thank you for the compliment on the website.
Black and white T-shirt	Provide Black and White undershirt, Corp provide Turtle neck shirt, but not undershirt?? NWO/GAR	1	It is not the purpose of the uniform program to supply items of underwear. Thank you for the compliment on the website.

Backorders	Contractor has a problem keeping things in stock. Seems like we receive backordered items well out of season - (winter items in the summer and summer items in the winter). NWK Melvern Lake	1	Recent forecasts for uniform items (determined by contractor with input from the CORs) did not take into account the substantial increase in orders from additional employees hired with Stimulus dollars. The contractor is catching up.
insulated coveralls	Please add insulated coveralls NWK Little Blue River Lakes	1	When we had the insulated coveralls in the system, it was very difficult to fit all the various body sizes (particularly long and short torsos). The bib overalls and work jacket have a greater ability to fit the employees.
	Bring back insulated coveralls. NWO/GAR	1	When we had the insulated coveralls in the system, it was very difficult to fit all the various body sizes (particularly long and short torsos). The bib overalls and work jacket have a greater ability to fit the employees.
quality/cost	Overall, the price of the most clothing items is much higher than the clothing item quality, whether it is its assembly or the type of fabric used. NWK Melvern Lake	1	The uniform prices are lower than they were 5 years ago.
Gaiters	Leg gaiters-for snow/winter operations NWK	1	Demand does not warrant adding to the system.
layer system	Layer system type outer wear jacket/coat-more of a full season garment NWK	1	We have studied the zip-in, zip-on issue extensively. It is the opinion of the committee that jackets with liners that zip in are less versatile than our existing system. You can wear the Overshell over any of the other outerwear giving you all types of options. In addition, it is then easier to remove one layer without having to remove the entire outerwear item.
chaps	Bur proof pant/chaps-we have a problem with burs from plants when working in the woods NWK	1	Chaps are a safety item and should be purchased with project funds.
hooded sweatshirt	Hooded sweat shirt NWK	1	The committee did not feel this met the criteria for a professional uniform.
rubber boots	Rubber boots NWK	1	The uniform program does not supply any footwear.
waders	I would suggest neoprene waders be added to the choice of items. NWK Wilson Lake	2	The uniform program does not supply any footwear.

convertible pants	Lightweight, nylon convertible pants. There are 30 summer hires and at least 10 permanent staff are required to wear uniforms but do not perform Ranger duties. These people including myself spend our days searching for nests and chicks of endangered birds on the sandbars and shoreline of the Missouri River. Work conditions range from walking bare sand habitat in 90+ degree weather to densely vegetated shoreline in 40 degree weather in rain and wind. This range of conditions requires a flexible uniform. Convertible pants, which are already part of the NPS uniform, would be great for this type of work as it would easily allow for change while in the field. You could start the day with the legs on the pants in the cool morning and take them off when it gets to 90 degrees or put them back on when you have to walk through a cattail marsh. This type of pant is also very nice for when we have to get wet which happens on a daily basis because we have to wade from site to site and boat to site.		1 We will investigate this.
	(comment continued) Heavy canvas or denim material does not dry out quickly and can lead to 'chapping' if you are forced to wear wet clothes for the rest of the day however nylon pants dry very quickly especially when it is hot or windy. All 40 of the employees ask that you take this request seriously this time. It may seem that this does not fit the 'professional' look but you must consider that not all people who wear uniforms perform the same duties and the uniform must be appropriate for the type of work being done.		We will investigate this.
convertible pants	Should have convertible pants available like other agencies have available to their employees.	2	Convertible pants could violate the restrictions established by the Safety Office when they granted the uniform program the permission to have shorts.
Jeans	Bring back jeans NWO/GAR/FP	7	The committee did not recommend this.
	Please bring back the jeans!!!!	1	The committee did not recommend this.
safety colors	Make inside of coats/jackets orange or red with reflectors to have to turn inside out for safety usage, this was done in past.	1	Adding safety colors to the uniform items is not a simple matter. It would be easier and more cost effective to use a safety vest that meets the OSHA standards.

	**Shorts- Change material to a more breathable and faster drying. Are use a lot for PWC operation and they don't dry very fast after they get wet.	1	After many trials, the committee has settled on the current length for the shorts as a reasonable compromise between those who want them longer and those who want them shorter. The shorts are of the same material as the twill trousers providing an economy of scale for the agency.
sweatshirt	1 employee - offer a zippered-front, hooded sweatshirt (for layering purposes). NWO/FR	1	The committee did not feel this met the criteria for a professional uniform.
BDU	1 employee - offer a lightweight military-style BDU cargo pant.	1	The committee did not recommend this.
OTHER	ADDRESS and CORRECT the NPS software glitch that continues to terminate seasonal/multi-seasonal employee accounts! We can't continue to deprive temporary employees the appropriate attire/PPE on one hand while asking them to conduct Corps missions on the other hand! At a minimum, uniform coordinators should receive a complete listing of their uniformed employees via email from the contractor by 1 September to review and provide an email response by 15 September as to which seasonal/multi-seasonal employees are NOT to have their accounts closed on 30 September! The contractor needs to keep their website real-time w/	1	This is not a glitch. The overall UAA system is operated by the NPS. All NPS employees are in this system, whether they wear the uniform or not. The UAA system lists the active employees under the Employee UAA button. All others are retained in the system under the Create/Modify button. The NPS webmasters are looking into ways in which to improve and we will discuss the issue with them to seek a compromise solution.
WEBSITE	regards to adding new items or removing discontinued items. This would be a cost savings to the government (since all items can be viewed on-line) as it would negate the production, printing, & mailing costs associated w/ hard-copy catalogs. This action would allow the Uniform Program to support the Corps's paperless initiative.	1	Their website is current. We are exploring ways to reduce printing costs.
WEBSITE	Nothing to bad, there are various times where the system tends to freeze up and of course at year-end it goes haywire, but for the most part the web site is ok NWK	1	Thank you for your feedback.
issue with contractor website	Yes, we are not notified when an item is out of stock or inventory is discontinued. You have to call and ask several different reps who give you several different answers. Problem noticed with work jacket, bib overalls last year. NWK Wilson Lake	2	Each employee can log on to the website and track the progress of his or her uniform items. Don't wait for someone to tell you the progress. Be proactive.

womens pants	<p>Not all of us have a wide rear end. I always order men's pants as they are not wide in the rear. This year I encouraged our summer female employees to do the same and they were much happier with the product as well. I know that this would be difficult. I have ordered Made to Measure before, but I was not happy with those results, so for me, the men's pant is the only way to go. NWK</p>	1	Thank you for your feedback.
general comments	<p>For the most part I am relatively happy with the uniform service and product. The quality of the product is still variable and many times in our office we see pants of different materials and colors which are not uniform. We have also received jackets with patches from other agencies, but these are incidents that can be corrected by better quality control at VF Imagewear. Thanks for the opportunity to comment on our uniforms. NWK</p>	1	Thank you for your feedback.
new ER/EP	<p>I was surprised to hear that the new draft has a stipulation against hiring new employees with tattoos or piercings. I would think that would be a form of discrimination. I feel the hiring office should be able to choose who they want to hire based on professional qualifications, not an ER that bases hiring on physical attributes.</p>	1	This issue is being reviewed at the Headquarters level.