

MVD	2009 UNIFORM QUESTIONNAIRE SPREADSHEET	
UNIFORM ITEM	Comments	Response or Action
Duty Shirt, LS	Good. I had problems a few years ago with buttons coming off. That seems to be getting better.	Thank you. We will pass this on to the contractor.
	The shirrtails are too long. Too much to tuck	The shirt tails are long to accommodate more employees. If too long, scissors, needle and thread should do the trick.
	(women's) shirts should have another button at the bottom. The lowest button is above the waistband of the pants and is quite akward. Shirts should have eyelets on the right side for nametags similar to the badge area on the left. The maternity shirts have this feature.	We agree with you. We will bring this up to the contractor.
Duty Shirt, SS	Good. I had problems a few years ago with buttons coming off. That seems to be getting better.	Thank you. We will pass this on to the contractor.
	The shirrtails are too long. Too much to tuck	The shirt tails are long to accommodate more employees. If too long, scissors, needle and thread should do the trick.
	(Women's) shirts should have another button at the bottom. The lowest button is above the waistband of the pants and is quite akward. Shirts should have eyelets on the right side for nametags similar to the badge area on the left. The maternity shirts have this feature.	We agree with you. We will bring this up to the contractor.
Shirt, Lightweight	OK, I also like the idea of a longsleeve in this thinner fabric.	Thank you. We will pass this on to the contractor.
	Wrinkles very easily, looks trashy	This shirt is an inexpensive, lightweight shirt provided to meet a specific need. We understand it wrinkles easily. Suggest you wear the regular duty shirt.
	The shirrtails are too long. Too much to tuck	The shirt tails are long to accommodate more employees. If too long, scissors, needle and thread should do the trick.

	(womens) shirts should have another button at the bottom. The lowest button is above the waistband of the pants and is quite akward. Shirts should have eyelets on the right side for nametags similar to the badge area on the left. The maternity shirts have this feature.	We agree with you. We will bring this up to the contractor.
Turtleneck Shirt	Too hot for southern states	Then we suggest you don't wear it.
	I have one and the neck seam unravelled, good item to have	Is this the older style, we understand. However if this is the newer model please contact your Division Rep to assist in getting it replaced.
	Found that the seams at the shoulders and neck rip fairly easily	Is this the older style, we understand. However if this is the newer model please contact your Division Rep to assist in getting it replaced.
	It is fine	Thank you. We will pass this on to the contractor.
Mock Turtleneck	EXCELLENT!!! The regulars are too tall on the neck	Thank you. We will pass this on to the contractor.
	Too expensive compared to other brands.	Compared to what other brands? Considering that the turtleneck is furnished as part of the uniform program, purchasing a different black mock turtleneck would be in violation of contract law. Besides, you are given an allowance with which to purchase the item, so it doesn't come out of your pocket.
	Do not have this item and cannot see it as the picture was not available on the website, but it is priced the same as the regular turtleneck	The picture is now on the website. The price is the same as the turtleneck as it is the exact same shirt save for the neck.
	Very good	Thank you. We will pass this on to the contractor.
Polo Shirt	Is it possible to make this regular wear vs. resource only. We look more like law enforcement than law enforcement. They wear polos all year long.	Let me see if I understand this. You say that law enforcement wears polo all year long, and you don't want to look like law enforcement, so why do you want to wear the polo on a regular basis?

	A long sleeve version for winter weather would be nice.	The committee did not recommend this.
	Need a female version rather than unisex	We are introducing a new polo that should fit better.
	Arm bands stretch out	We are introducing a new polo that should fit better.
	Image on back should be larger	We are removing the castle from the back.
	The castle on the back needs to be removed. I ordered one of these a couple of years ago and the back castle was crooked. They are still coming that way as several co-workers have them. Also, the fabric quality is extremely poor. After a couple of washings they have holes in the fabric on sleeves and main parts. It's a horrible shirt for the cost.	We are introducing a new polo that should fit better. We are removing the castle from the back.
	Tears up easily, take logo off of back	We are introducing a new polo that should fit better. We are removing the castle from the back.
	Embroidered name is often misplaced (almost under the arm)	This would be considered a defect and should be returned.
	Needs to be made out of a moisture wicking material for summer wear	We are introducing a new polo that should fit better. We are removing the castle from the back.
	Add women's sizes - sholders too big.	We are introducing a new polo that should fit better. We are removing the castle from the back.
Duty Trousers, Warm Weather	Need waist band like cargo trousers	Is there a reason why?
	They don't last. The material wears out quickly, especially on the inseam area. Need to be more durable. Stitching needs to be more substantial.	We will bring this to the attention of the contractor.
Duty Trousers, Cool Weather	Need waist band like cargo trousers	Is there a reason why?

	They don't last. The material wears out quickly, especially on the inseam area. Need to be more durable. Stitching needs to be more substantial.	We will bring this to the attention of the contractor.
Twill Trousers	The color fades quickly	Could you be more specific. We have not heard this comment before.
Cargo Trousers	AWSOME! Comfortable, is it possible to get in brush pant style?	Are you asking for a heavier cargo trouser or more pockets on the brush trouser?
	The rise on the womens cargos are way too long, they sit way too high on the hips.	The female cargo trousers come in petite sizes from size 4 to size 30. These have a shorter rise. We are also looking at a new design for the female trousers.
	Cargo pants constructed using military battle dress uniform pants pattern would be far more comfortable than currently used pattern. Current trousers do not have nearly enough room in crotch, pant legs and knees and do not allow wearer to extend legs fully when scrambling up ravines, over fallen logs etc.. They bind and do not allow legs to extend to full extent necessary. Pant legs and Trouser knees could also use more room to allow for full range of movement. Cargo trousers are only comfortable when worn in office and on well macured trails. Same pattern used in military BDU's should be used for these pants. I tried ordering larger size and had same problem.	Contact your Division Representative with more information
	Looks unprofessional	Thank you for your feedback.
	Oustanding	Thank you. We will pass this on to the contractor.
	Great item	Thank you. We will pass this on to the contractor.
	Good	Thank you. We will pass this on to the contractor.
	Zipper not low enough, needs to be longer	We passed this information on to the contractor.
	Very good	Thank you. We will pass this on to the contractor.

Brush Pants	Color fades	Brush pants are 100% cotton. Cotton does not retain color well. We continue to seek a new material for the brush pants that would be durable yet still retain its color.
	The stride is too long	Please define "stride"
	Fades quickly	Brush pants are 100% cotton. Cotton does not retain color well. We continue to seek a new material for the brush pants that would be durable yet still retain its color.
	Good	Thank you. We will pass this on to the contractor.
	Fade quickly	Brush pants are 100% cotton. Cotton does not retain color well. We continue to seek a new material for the brush pants that would be durable yet still retain its color.
	Great Product	Thank you. We will pass this on to the contractor.
	Color fades, need to be made for those with full thighs	Brush pants are 100% cotton. Cotton does not retain color well. We continue to seek a new material for the brush pants that would be durable yet still retain its color.
	Pants sizes should include 52-54	This size can be ordered through Made to Measure. The demand for this size is not great enough to keep in stock.
Shorts	The women's shorts are way too bell like, the legs are huge!	This style fits a greater majority of our employees than one with narrower legs.
	Prefer a shorter version	After many trials, the committee has settled on the current length for the shorts as a reasonable compromise between those who want them longer and those who want them shorter. The shorts are of the same material as the twill trousers providing an economy of scale for the agency.
	Too short	After many trials, the committee has settled on the current length for the shorts as a reasonable compromise between those who want them longer and those who want them shorter. The shorts are of the same material as the twill trousers providing an economy of scale for the agency.
	Far to baggy- the original stretch pant was best, but a bit short	This style fits a greater majority of our employees than one with narrower legs.

	Place pockets on outer thighs, rather than front	The design of these shorts was copied from the original stretch short that was discontinued by the manufacturer.
Skirt, Warm Weather	Would like an option for a short version and a long version	There is not enough of a demand for the shirt to justify carrying additional styles.
Skirt, Cool Weather	Would like an option for a short version and a long version	There is not enough of a demand for the shirt to justify carrying additional styles.
Belt	Does not hold finish well	This has been brought to the attention of the contractor.
	Would like a nylon option	The committee did not recommend this option.
	I never had the problem of the paint chipping off these things like several co-workers have. Mine seems fine except for one that I received with a chrome buckle. I just swapped it out with a regular brass buckle.	A belt with the wrong buckle could also be returned to the contractor as a defective item.
	Black paint flakes off leaving brown showing	This has been brought to the attention of the contractor.
	The color seems to wear off very quickly	This has been brought to the attention of the contractor.
	Paint wears off too easy, can't keep a belt looking good	This has been brought to the attention of the contractor.
	Specify a size range on the website to help with ordering. For example, is a 38" belt 38" at the longest setting or the shortest. Should be more like a 35-40" belt.	Please read the Product detail for the belt on the website. They recommend that you order a size 1 to 2 inches greater than your waist size.
Sweater	Elbow patches are too long	Isolated comment. No action taken.
	Too hot for southern states, need cotton version	If it is too hot, don't wear it. A cotton sweater would actually be warmer than the acrylic in this sweater, however like the brush pants, cotton does not hold color well.
	OK	Thank you. We will pass this on to the contractor.
	Sleeves too long and need more sizes(female) add black cardigan	The cuff can easily be folded over to shorten the sleeve. There are 7 regular sizes from XS to 3XL available and 5 long sizes as well.
Vest	Too short, xxxl would not reach belt line	The vest is not designed to cover the waist. It is a layering item that still permits the wearer to access those items carried on the belt.

	Good	Thank you. We will pass this on to the contractor.
Fleece Jacket	Price on this keep skyrocketing.... Why?	This has been replaced with a new wind resistant fleece. The cost is higher but comparable to similar items in the market.
	Would like to see wind and waterproof version	The new version is wind resistant, not water resistant.
	I think the color is awful. When the sun hits it, it looks brown	The new version is the correct color.
	Add badge/nameplate holders	They are available on the new version.
Windbreaker	Need a new windbreaker	We have finally received authorization to supply a new windbreaker. Expect to see it soon.
	Very Flimsy- higher quality would be best	We have finally received authorization to supply a new windbreaker. Expect to see it soon.
	Would be nice if it were waterproof	We have finally received authorization to supply a new windbreaker. Expect to see it soon.
	Some donot like elastic cuffs	We have finally received authorization to supply a new windbreaker. Expect to see it soon.
Duty Jacket	Larger size availability 4x-5x	The Duty Jacket is not sized in this manner. It available in sizes up to 56.
Parka, Waist Length	Larger size availability 4x-5x	The Parkas are available in sizes up to 4XL. Beyond that they are available through the Made to Measure program.
Parka, Hip Length	Larger size availability 4x-5x	The Parkas are available in sizes up to 4XL. Beyond that they are available through the Made to Measure program.
Overshell Jacket	Would like to see a 4 in 1 parka with zip-out liner	The committee feels that the current layering system meets all the needs for outerwear.
	Good	Thank you. We will pass this on to the contractor.
Hood, Insulated	Hood should come with jacket rather than separate purchase	We are exploring this possibility.
	Good	Thank you. We will pass this on to the contractor.
Hood, Uninsulated	sizing the correct hood with coat is confusing	Agree. We will be bringing this to the attention of the contractor.
	Hood should come with jacket rather than separate purchase	We are exploring this possibility.
	Good	Thank you. We will pass this on to the contractor.

Rain/Wind Pants	Ordered according to pant size and was too big.	These may be returned within 30 days if they are the wrong size.
	GREAT	Thank you. We will pass this on to the contractor.
Rain Coat	Prefer a shorter version made from same material as rain pants	The overshell is the same material as the rain pants, and is shorter than the raincoat.
	It needs to have a hood	The existing raincoat is a stop gap item. The original raincoat was no longer available when the manufacturer stopped producing it. We continue to seek a suitable replacement.
	Why doesn't it have a hood?	The existing raincoat is a stop gap item. The original raincoat was no longer available when the manufacturer stopped producing it. We continue to seek a suitable replacement.
	Too bulky	The existing raincoat is a stop gap item. The original raincoat was no longer available when the manufacturer stopped producing it. We continue to seek a suitable replacement.
Coveralls, Unlined		N/A
Work Jacket	Good	Thank you. We will pass this on to the contractor.
Bib Overalls	Ordered according to pant size and was way too big.	The sizing chart for this item shows Chest size, not waist size. We will ask the contractor to note this on the ordering page.
	Good	Thank you. We will pass this on to the contractor.
	There should be an option for bib overalls with Gortex w/thinsulate	The committee did not recommend this option. We believe it would be too costly to stock.
	The insulated bib straps are not durable and stretch out too easily. (one's like on the carhart bib's would be ideal)	We will bring this to the attention of the contractor.
Maternity Shirt	Would like to see less boxy maternity shirt	We have tried to meet the needs of the maternity uniform wearer. There are many options. Carrie Richardson in Sacramento District maintains a supply of maternity tops for loaning. One of the various styles produced over the years should meet your needs.

Maternity Pants	They're awful! I would suggest going to a regular store that sells maternity clothes, looking at their options, and starting over.	We have tried to meet the needs of the maternity uniform wearer. There are many options. Carrie Richardson in Sacramento District maintains a supply of maternity pants for loaning. One of the various styles produced over the years should meet your needs.
Campaign Hat, Felt	It causes me to get a headache everytime I wear it	Perhaps you don't have the correct size. Also if you are wearing an older model, the leather sweatband has been replaced with a padded version.
Campaign Hat, Straw	material breaks down quickly... possilby switch to felt hat year round? Lasts longer and looks better than the straw hat.	The straw campaign hat will hold up if properly cared for. Always keep a rain cover with you as straw will break down in heavy rain.
	It fits nicely no headache	Thank you. We will pass this on to the contractor.
Hat Band		N/A
Chin Strap	I hate the chin strap as the little grommet catches and pulls my hair. It's also cut me in the past. I went to an outside provider and found a much better chin strap that is easier to install and adjust.	we have a few suggestions for the wearing of the chin strap. A number of problems can be solved this way. First, insert the end of the chin strap from the top of the brim and back up through the other side. This will place the buckle on the back of the hatband instead of digging into your head. Second, to prevent the loop from sliding, double the end of the strap under itself and slide the loop over it.
	Rivet in bad location, pulls out hair, I had to wrap it in black electrical tape	we have a few suggestions for the wearing of the chin strap. A number of problems can be solved this way. First, insert the end of the chin strap from the top of the brim and back up through the other side. This will place the buckle on the back of the hatband instead of digging into your head. Second, to prevent the loop from sliding, double the end of the strap under itself and slide the loop over it.
Hat Castle		N/A
Rain Hat Cover		N/A
Sun Hat	Does not look professional	We agree and are trying to find a suitable replacement.

Winter Hat		N/A
Ball Cap, Winter	Need low rise ball cap	The ball cap has just been redesigned with just the Corps Castle instead of the shoulder patch. Whenever an item is changed, modified, or updated in anyway, some people are satisfied while others are not. We continue to do our best for the program as a whole.
	OK, but I don't know about the "new" one on the website. The picture was not available	It is now available.
	Why would you think that a brown strap on the back of the hat matched our uniform? We don't wear anything that is brown.	We brought this to the attention of the contractor.
Ball Cap, Mesh	Need low rise ball cap	The ball cap has just been redesigned with just the Corps Castle instead of the shoulder patch. Whenever an item is changed, modified, or updated in anyway, some people are satisfied while others are not. We continue to do our best for the program as a whole.
	They seem to be either too large or too small	There is an adjustable strap in the back.
Fleece Cap	Would be nice if you also offered the knit ski cap on line	The committee feels the fleece cap is much superior item compared to the acrylic and/or wool ski caps.
	Excellent	Thank you. We will pass this on to the contractor.
	Does not fully cover ears	We have asked the contractor to continue to seek a more flexible fleece for the caps.
	Awesome please keep it	Thank you. We will pass this on to the contractor.
	bring back the winter knitted stocking cap. They are warmer and fit better than the fleece ones now available.	The committee feels the fleece cap is much superior item compared to the acrylic and/or wool ski caps.
Gorgonz (Ear Warmers)	Good	Thank you. We will pass this on to the contractor.
	This is a great new product- keep them available	Thank you. We will pass this on to the contractor.
	Nice fantastic	Thank you. We will pass this on to the contractor.
Ties, Clip-On		N/A

Tie, Four-In-Hand		N/A
Tie, Cross		N/A
Tie Tack		N/A
Tie Bar		N/A
Name Plate	Cannot fit Natural Resource Specialist title on the plate	We are working on this issue.
	Good	Thank you. We will pass this on to the contractor.
	Plastic coating comes off when sprayed with bug spray, can they be made without plastic coating	Don't spray them with bug spray.
	Have an option to buy just the backs of the nametags. Those are the parts that always get lost.	We have asked the contractor to place this on the website.
Socks	LOVE THEM! THANK YOU!	Thank you. We will pass this on to the contractor.
	Great	Thank you. We will pass this on to the contractor.
	I like have the availability of the socks in the uniform order. But my feet are turning black from the dye in them. Seriously.	The socks need to be washed before being worn. This will greatly reduce any residual dye.
	These stain the heck out of your feet, I have permanent bluish black marks on both heels and it looks like my feet are bruised, I cannot wash these stains off of my feet.	The socks need to be washed before being worn. This will greatly reduce any residual dye. The dye will come off. Don't wear any more new socks without washing them first.
	Turn feet black	The socks need to be washed before being worn. This will greatly reduce any residual dye.
	Excellent	Thank you. We will pass this on to the contractor.
Additional Items	Purchase items made in the USA	The contract requires the contractor to purchase items made in the USA or NAFTA countries. Rare exceptions can occur when items meeting our needs are not available in those countries. These exceptions are not granted until extensive research has been completed.

	All uniform items seem to be very cheap quality compared to original contract	Which original contract are you referring to, and which items? Some items currently in the program are only there until we can find suitable replacements. On the whole, the quality is very good.
	Need gray t-shirts	It is not the purpose of the uniform program to supply items of underwear.
	Website is difficult to log on I had to go in through a different way than typing in website, wouldn't accept my pin #.	This is an IT problem. Suggest you submit a ticket to ACE-IT.
	Knee length cargo shorts would be nice!	After many trials, the committee has settled on the current length for the shorts as a reasonable compromise between those who want them longer and those who want them shorter. The shorts are of the same material as the twill trousers providing an economy of scale for the agency.
	Everything worked great for me.Good job to all	Thank you. We will pass this on to the contractor.
	Hat trap one size does not fit all. The case has put a crease in the crown of my 7 3/4 felt halt	We will bring this to the attention of the contractor.
	I didn't have much to say because everything is very good	Thank you. We will pass this on to the contractor.
	Everything was fine all the way around	Thank you. We will pass this on to the contractor.
	Program needs a class D uniform I-shirt for outside work, boat, bicycle and dam maintenance would be perfect for this item	It is not the purpose of the uniform program to supply items of underwear.