

2008 UNIFORM QUESTIONNAIRE SPREADSHEET	
UNIFORM ITEM	COMMENT
Duty Shirt, LS	Fabricate w/ holes for badges in lieu of reinforcement tabs.
	Packaging creases require dry cleaning or 4-6 washings to remove. How come? NWK
Duty Shirt, SS	Fabricate w/ holes for badges in lieu of reinforcement tabs.
	Why so many loose threads in the SS and LS duty shirts. NWK
Shirt, Lightweight	Might look into doing something around the collar. They seem to stay due to sweat NWK
	This seems to be heavier material now. I like the lighter material of the older shirts, which is supposed to be the reason we have lightweight shirts, isn't it? NWO
Turtleneck Shirt	Like the new style, very comfortable and warm. NWK
Polo Shirt	Get rid of the Castle "target" on the back of this shirt - there is already a castle on the front (Garrison Project)
	Remove the large Corps castle graphic on the back of the shirt. Rangers would still be easily identified by their green/gray uniformed appearance and the fact that everybody seems to know when a ranger is around.(Harlan County Lake NWK)
	Love the polo shirts as work shirts. Just wish we had a long sleeve version for winter work. (NWK)

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	logo on the back seems unprofessional, more would wear if the large logo was taken off NWK
	I do not understand how this items fits our uniform policy. I think they look terrible and are way over priced. NWO
	Really do not like the giant Corps logo on the back of the polo. Not sure why it is there as no other uniform item has a logo on the back. In my opinion it would be a more classy/professional looking shirt without the logo on the back. NWK
Duty Trousers, Warm Weather	The duty trousers (both warm and cool weather) have been extremely hard to get. Visitor Center staff who are required to wear these have had to wait for them for extended periods of time. I personally ordered some in February and did not receive them until late April or early May and only after several phone calls. Back order delays occurred 2 other times on the same product this year.(Gavins Point NWO)
Duty Trousers, Cool Weather	N/A
Twill Trousers	Please remove these pants from the list and replace with the jeans. (fort Peck project)
	These pants collect lint worse than any pants we have ever had. (gavins Point)

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	I've had a hard time finding the right size for myself. Either the rise is wrong or the legs are too tight. Also, the material doesn't move well when bending over, climbing hills, working on the ground etc...(Harlan County Lake NWK)
	Not good, color issues nwk
Cargo Trousers	please remove the elastic inner lining of the waist band in the mens pants. The jeans work much better for the field than the cargo pants. The cargo pants are not safe for summer wear if an employee were to be fighting fire. (fort peck project)
	Nice item nwk
	1. Too expensive. 2. Not a Class A item, thus should not be fabricated as such...replace 4" waistband w/ a normal 2" waistband (like on the brush pants).
	There needs to be a slimmer fitting size. When I order a 34W32Length theyare baggy around th thighs. NWK
	This item should only be approved as part of the work uniform as it doesn't look as professional as the trousers for greeting the public and our partners nwk
Brush Pants	please design so that the color does not fade, one washing and there are lines in the pants. (fort peck project)
	From my experience the brush pants fade badly and I would rather bring the work jeans out of retirement. Also they are very, very hot to wear when the temperatures rise above 80 degrees.(Harlan County Lake NWK)
	Nice Item but also need the Wrangler green jeans. Ditch the unisex jeans if that hasn't happened allready NWK
	Love the brush pants too comfortable and rugged. NWK

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	fabric fades after one wash, cold water, light wash cycle. Great pants but fade too fast for us to continue to wear a professional looking uniform NWK
	1. Poor material quality! After 1 washing pants appear faded/worn...fabricate w/ the old work jean material. Regardless of purpose (ie. Class A vs. Class C, etc.), ALL clothing items should present a professional appearance. 2. Add coin pocket to right pocket.
Shorts	Go back to the old shorts nwk
	I find the shorts to be too long for me and do not find them attractive on others. For work in the field, shorts have been very helpful, I just feel there are more attractive shorts on the market. (NWO Gavins point)
Skirt, Warm Weather	N/A
Skirt, Cool Weather	N/A
Belt	Need heavier leather nwk
Sweater	N/A
Vest	N/A
Fleece Jacket	Do away with, as this jacket doesn't look very professional. It attracts lint, dirt, and other debris easily, snags easily and thus requires continual care and/or replacing. Consider going back to the former design of the windbreaker as its replacement, with a zip out liner this time! NWK
	Add a model to the product line that has a non-removable fleece hood attached.
	the new more olive green color is well received. NWK

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Windbreaker	Go back to the former design as the current design doesn't look as professional as the "old" version. It looks (and is) cheaply made. NWK
	Would it be possible to go back to the cuffs on the ends of the sleeves? I don't like the new elastic cuff, it looks cheap and doesn't really fit right. NWK
Duty Jacket	should be done away with. Let the long sleeve with tie serve as a "official" uniform. NWK
Parka, Waist Length	North face parkas were the best. The current ones do not hold up well in the field. (Fort Peck Project)
	This item needs a gore-tex liner. I wear a winter coat when it is cold and the wind is blowing. Gore-tex is also a wind blocker and would make these coats warmer. NWO
Parka, Hip Length	This item needs a gore-tex liner. I wear a winter coat when it is cold and the wind is blowing. Gore-tex is also a wind blocker and would make these coats warmer. NWO
	North face parkas were the best. The current ones do not hold up well in the field. (Fort Peck Project)
	1. Improper fit across the shoulders. 2. Outer shell material too lightweight & easily torn...fabricate w/ more durable fabric.
Overshell Jacket	North face parkas were the best. The current ones do not hold up well in the field. (Fort Peck Project)
Hood, Insulated	N/A
Coveralls, Unlined	Needs zip-to-knee leg opening to allow for easier ingress/egress
Rain/Wind Pants	too expensive NWK
Rain Coat	I liked the former reversible version better and it was certainly better made and more "heavy duty." Plus the more visible orange side could be worn to increase staff safety for such activities as directing traffic, etc. during periods of decreased visibility. NWK
	We need a new design. Lets go with a shorter rain coat and light pants to go over cargos The long rain coat is not practical. If you are a ranger that just stands around it would work but I don't know any ranger that just stands around. NWK

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	This really needs a hood. I don't understand the reason for having a rain jacket without a hood. Fine if you are a ranger on duty and need to wear the Campaign hat with the rain cover, but there are many of us in many situations where the Campaign hat is not required or even discouraged, and there is no alternative for keeping the rain off of your neck unless you go to the heavy (and hot) gore-tex jacket. Please add a hood to the rain jacket!!! NWO
Coveralls, Unlined	N/A
Work Jacket	Nice item nwk
	great jacket, my favorite. Once again fades just like brush pants way to fast NWK
Bib Overalls	Dislike the style and fit of the bibs, very baggy and the elastic straps are too "stretchy". NWK
	Need Carhart coat with hood to go along with bibs. NWK
	great item, fades same as work jacket NWK
Maternity Shirt	Add some style here with fringe NWK
Maternity Pants	Need to be more stylish possibly with bell bottoms (NWK)
Campaign Hat, Felt	Need to go with the Stetson Cowboy hat (NWK)
Campaign Hat, Straw	I recommend the Bailey U-rollit Cowboy hat (NWK)
Hat Band	N/A
Chin Strap	N/A
Hat Castle	N/A
Rain Hat Cover	N/A
Sun Hat	Cotton canvas material is too hot...fabricate w/ a lighter weight & more breathable material that still holds its form. NWO
	no comment (NWK)
	Love me sun hat. NWK
Winter Hat	nice item (NWK)
	That thing is just silly, whats t he purpose of the sun brim if it has no support. NWK
	Look rather dorky with the short bill. Consider a different design. NWK

<b>2008 UNIFORM QUESTIONNAIRE SPREADSHEET</b>	
<b>UNIFORM ITEM</b>	<b>COMMENT</b>
Ball Cap, Winter	An employee ordered a new hat and when he moved the clasp for the first time, the adjustable band became discolored. (Oahe project)
Ball Cap, Mesh	N/A
Fleece Cap	People have had trouble with them fitting. For some they are too big. (Oahe Project)
	Wool outer and fleece lining on the inside would work much better for cold windy weather. These caps are useless in keeping a field person warm in windy or wet conditions.(fort peck project)
	great item, NWK
	I like the stocking caps better as the fleece caps don't stay on your head as well. NWK
Gorgonz (Ear Warmers)	These are not something a field person can use. (Fort Peck project)
Gorgonz (Ear Warmers)	I can't see myself wearing such an item and looking professional at the same time.(Harlan County Lake NWK)
Ties, Clip-On	N/A
Tie, Four-In-Hand	N/A
Tie, Cross	N/A
Tie Tack	N/A
Tie Bar	N/A
Name Plate	These tend to discolor around the lettering within a year or two. NWK
	Can no longer spell out Natural Resource Specialist as a title on name tags as we did for the past several years. The title now needs to be abbreviated which is meaningless to the public and our partners. NWK
	Should include a plastic foam backing plate as utilized by our Armed Services to hold nameplate tighter against shirt for a more professional appearance. NOW
Additional Items	Pant sizes are not consistant between the different kinds of pants. A person can order the same size pants in two different kinds of pants and one will fit and the other won't fit. (Oahe Project)
	Add Gloves as a uniform item. (Garrison Project)
	Keep the same color green complaints that they have several different shades. (Garrison Project)
	Please bring back the jeans. They look more professional, hold color very well and hold up in the field. (fort peck project)

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	<b>Please bring back the work jeans. They are more comfortable for outdoor work than the brush pants and they keep their color better, making them look more professional.</b> (Harlan County Lake NWK)
	Create a new uniform item for rangers/nrm personnel to wear at conferences. Other agencies have shirts that have their logos on them and they look very professional. Harlan County Lake (NWK)
	Overall we have some good items and good service with VF Solutions NWK
	The best jeans were the J.C. Pennys jeans. The stick tights wouldn't stick to them and they wore like iron NWK
	People working in the field on the river would appreciate the opportunity to purchase and wear light-weight convertible pants. Pants which can have the legs removed and re-attached easily. NWO Gavins point)
	Please ensure that the uniform orders are filled and deleivered in a timely manner. This past year we had more than one incident of seasonal rangers not having uniforms thru either most of the recreation season or all of the recreation season. NWO
	everything looks fine to me no additions or changes
	1. Need a medium-weight hooded sweatshirt w/ zipper & hand pockets.
	2. Timeliness of orders is pathetic! Ordered Windbreakers on 6/23/08...rec'd on 8/19/08.
	3. Timeliness of orders is pathetic! Ordered Windbreaker on 8/14/08...rec'd on 10/17/08.
	4. Contract/Policy change: if order is placed prior to cut-off date (ie. account status becomes inactive), order should be processed!!!
	5. Contract change: mandate that the contractor provide the same green color scheme for all articles of clothing by a certain drop-dead date. Wearing 6 different shades of green DOES NOT project a professional appearance!



**REPLY**

We agree that it takes a little bit of effort to insert the badge pin the first time, but do not feel this warrants a change in the design.

We have noticed the shirts tend to hold their wrinkles through the first few washings. We spoke to the contractor about this. They are aware of the problem and are exploring solutions.

We agree that it takes a little bit of effort to insert the badge pin the first time, but do not feel this warrants a change in the design.

Loose strings are not a quality issue. This is common with most manufactured garments.

To remove stains from the collar, try "Shout" gel (or some other prewash) applied to the collar before washing.

The lightweight shirt material has not changed.

Thank you for your comments.

The committee addressed the multiple issues with the polo shirt and made the following recommendations. First we are looking into replacing the current base polo shirt with a new shirt that will be less bulky and lighter in weight. Second we are working with the NPS and USFWS to achieve some economy of scale by procuring the same type of shirts they have but in our color. Third we have recommended that the castle on the back be removed. Fourth, we have recommended against adding pockets to this shirt. Fifth, we opted not to put the shoulder patch on the this shirt. Sixth, for reasons of badge accountability and security, we will not embroider badges on this shirt. Seventh, this shirt is ONLY authorized for wear with the work uniform and the special purposes of boat, beach, and bicycle patrol.

See above

The committee did not recommend this.

**REPLY**

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The Polo shirt is designed to fit the need for a shirt that can be worn on boat, beach, or bicycle patrol and also utilized as a work shirt.

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The delays in delivery of trousers can not be placed solely on the shoulders of the contractor. Our uniform contract gains some economy of scale by working with the National Park Service. We share a number of items including the trousers. The NPS hired 3000 new employees last year as they gear up for their centennial. They did not project this thus causing outages and delays in delivery to both the NPS and the Corps.

N/A

The committee did not recommend this.

Thank you for your comments.

**REPLY**

We suggest you utilized the How to Measure instructions on th website or in the catalog and contact Customer Service to ensure you get the correct size.

Please be more specific. Is the color wrong, does fade, what?

The elastic liner is to hold the shirt tail in. The jeans are no longer part of the uniform program.

Thank you for your comments.

We do not feel that \$26.02 is too much for these trousers. The waist band is designed to hold the shirt tail in.

The committee did not recommend this.

The committee is trying to meet the needs of the employees. We have had as many people thanking us for making this an optional item for daily wear as telling us not to. The key element is that this is an optional item. If you do not feel these trousers should be worn while dealing with the public, don't wear them. If you are a supervisor of other employees it is within your purview to direct your employees not to wear these in public.

The committee will be working with the contractor to redesign these pants. Although durable, the 100% cotton pants fade VERY quickly. We are looking for a fabric that will demonstrate the same thick, durable, non-abrasive qualities in the current brush pants, but hold the color so as to be serviceable longer. We are also looking into the possibility of making these more functional with extra pockets and loops. This will be conducted with the NPS as we share this item with them and they provide an economy of scale that we cannot accomplish alone.

See above

Assuming that you are referring to the Brush Pants as "unisex jeans", you will find them in both men and women sizes.

Thank you for your comments.

**REPLY**

The committee will be working with the contractor to redesign these pants. Although durable, the 100% cotton pants fade VERY quickly. We are looking for a fabric that will demonstrate the same thick, durable, non-abrasive qualities in the current brush pants, but hold the color so as to be serviceable longer. We are also looking into the possibility of making these more functional with extra pockets and loops. This will be conducted with the NPS as we share this item with them and they provide an economy of scale that we cannot accomplish alone.

See above

We are not certain which version of the shorts you are referring to but feel that we may have already addressed this issue with the redesign of these shorts last year. The shorts are being phased into the program. The latest version is longer than the original pair which were not made in the US, but shorter than the second version which could not be shortened. We believe we have met the requirements on this item.

See above

N/A

N/A

We are addressing the belt issues with the contractor.

N/A

N/A

The contractor demonstrated a new product for us this year that the NPS has adopted. It is our fleece with a nylon outershell, very similar to the vest we have in our system. The committee recommended that we adopt this item. The color issue is being addressed.

The committee did not recommend this.

**REPLY**

The older version of the windbreaker you refer to is no longer being manufactured. We adopted the current windbreaker simply to be able to have something to fill this niche. The contractor has been working diligently to find a suitable replacement. This year we found one, and the committee recommended that we adopt it.

See above

The committee did not recommend this.

North Face is no longer available to us.

We suggest you wear the Overshell over the parka. This will provide the effect you are looking for.

We suggest you wear the Overshell over the parka. This will provide the effect you are looking for.

North Face is no longer available to us.

1. Please be more specific. How is the fit improper? 2. We are looking at all the outerwear, however are not recommending any changes at this time.

North Face is no longer available to us.

N/A

We will discuss this issue with the contractor.

Thank you for your comments.

The rain coat and the windbreaker are stop gap items provided to fill the niche while we look for replacements. The older versions were no longer available to us. The current rain coat and windbreaker were available. We continue to search for new items.

See above

**REPLY**

See above

N/A

Thank you for your comments.

The work jacket like the brush pants and bib overalls is constructed of 100% cotton. Should we find a better material for the brush pants, we will explore the possibility of having the work jacket and the bibs constructed of the same material.

As outerwear, the bibs need to be baggy enough to accommodate other layers.

The work jacket is designed to go along with the bibs.

The work jacket like the brush pants and bib overalls is constructed of 100% cotton. Should we find a better material for the brush pants, we will explore the possibility of having the work jacket and the bibs constructed of the same material.

You don't really expect us to take the seriously, do you?

You don't really expect us to take the seriously, do you?

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You don't really expect us to take the seriously, do you?

N/A

N/A

N/A

N/A

The committee was shown a possible replacement for the sun hat that is larger and more professional in appearance. They recommended it be adopted.

N/A

Thank you for your comments.

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**REPLY**

This is a quality issue. Return the hat as defective.

N/A

Thank you. We did ask the contractor to look into the possibility of a fleece material that has some flexibility to it to fit those inbetween sizes.

These work well under the insulated hood.

Thank you for your comments.

Thank you. We did ask the contractor to look into the possibility of a fleece material that has some flexibility to it to fit those inbetween sizes.

Thank you for your comments.

Thank you for your comments.

N/A

N/A

N/A

N/A

N/A

The committee has requested the contractor look into modifying the nameplate. In addition, a drop down list of titles will be developed to insure all authorized titles can be engraved.

See above

The committee did not recommend this.

We have spoken to the contractor about this issue.

Gloves are considered PPE and not furnished with uniform funds.

The committee is addressing this with the contractor.

The committee did not recommend this.

**REPLY**

The committee did not recommend this.

Most District Offices offer Corps of Engineers shirts through their employee organizations. The committee did not feel it appropriate to have this kind of item in the uniform system.

Thank you. We will pass the compliments along to the contractor.

The committee did not recommend this.

The shorts are to be used only for boat, beach, and bicycle patrols and beach programs. This is the only exception to the minimum work uniform listed in EM 385-1-1. Convertible pants would be treated the same as shorts.

The delays in delivery of trousers can not be placed solely on the shoulders of the contractor. Our uniform contract gains some economy of scale by working with the National Park Service. We share a number of items including the trousers. The NPS hired 3000 new employees last year as they gear up for their centennial. They did not project this thus causing outages and delays in delivery to both the NPS and the Corps.

Thank you for your comments.

The committee did not recommend this.

The delays in delivery of items can not be placed solely on the shoulders of the contractor. Our uniform contract gains some economy of scale by working with the National Park Service. We share a number of items including the windbreakers. The NPS hired 3000 new employees last year as they gear up for their centennial. They did not project this thus causing outages and delays in delivery to both the NPS and the Corps.

See above

This is something the Committee Chair, the NPS website manager and the contractor will be addressing.

We will take this into consideration for the next contract.

**REPLY**

Gloves are considered PPE and not furnished with uniform funds.

The committee did not recommend this.

Please contact the Uniform Chair directly.

Gloves are considered PPE and not furnished with uniform funds.

The committee will be working with the contractor to redesign these pants. Although durable, the 100% cotton pants fade VERY quickly. We are looking for a fabric that will demonstrate the same thick, durable, non-abrasive qualities in the current brush pants, but hold the color so as to be serviceable longer. We are also looking into the possibility of making these more functional with extra pockets and loops. This will be conducted with the NPS as we share this item with them and they provide an economy of scale that we cannot accomplish alone.