

2008 UNIFORM QUESTIONNAIRE SPREADSHEET		
UNIFORM ITEM	COMMENT	REPLY
Duty Shirt, LS	Go back to the old heavier fabric. It wears better.	That material is no longer available.
	The cuffs are still too tight. The shirt is tapered in requiring a larger size to be ordered which makes the shirt too big every place but the waist or bust. This was not the case with the old design.	Please be more specific. Send your comments to your Division Representative.
	New duty shirts is not as wrinkle resistant as they had been	We have noticed the shirts tend to hold their wrinkles through the first few washings. We spoke to the contractor about this. They are aware of the problem and are exploring solutions.
	I havent found a way to order the longer 'tail' on the shirt - without calling customer service	Customer Service is the only way to get a longer tail.
	Women's shirts are not properly fitted requiring larger sizes to be ordered to accommodate for any bust. The front pockets further complicate this issue.	We spoke to the contractor about the possibility of providing women's shirts with variable sleeve and collar sizes. An option for you might be to try the mens sizes.
	Hard to get correct sleeve length	Assuming you are talking about women's shirts, please see above.
	Fabric not as easy care as in past - more tendency to wrinkle	We have noticed the shirts tend to hold their wrinkles through the first few washings. We spoke to the contractor about this. They are aware of the problem and are exploring solutions.
	Same sized shirt is tighter around the middle of the body and chest than the short sleeved is. (at least for larger sizes)	Is this the case with all your shirts, or just an isolated one? If you can send photos with measurements, or even the shirt itself, we can follow up with the contractor.
	I don't like the double buttons on the cuffs. Prefer single button cuffs	Are you talking about two buttons with one button hole (buttons perpendicular to the length of the sleeve), or two buttons with two button holes (buttons parallel to the length of the sleeve)?

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Duty Shirt, SS	The shirt is tapered in requiring a larger size to be ordered which makes the shirt too big every place but the waist or bust. This was not the case with the old design. The shirt is not of the same material or quality. The shirts are starched too heavily at first so the wrinkle for the first 5 or 6 washings.	We have noticed the shirts tend to hold their wrinkles through the first few washings. We spoke to the contractor about this. They are aware of the problem and are exploring solutions.
	I havent found a way to order the longer 'tail' on the shirt - without calling customer service	Customer Service is the only way to get a longer tail.
	Women's shirts are not properly fitted requiring larger sizes to be ordered to accommodate for any bust. The front pockets further complicate this issue.	Please be more specific. Send your comments to your Division Representative.
Shirt, Lightweight	I havent found a way to order the longer 'tail' on the shirt - without calling customer service	Customer Service is the only way to get a longer tail.
	Not worth buying, do not look professional. Do not hold crease and collars roll	The lightweight shirt is an optional item.
	need this weight fabric in a long sleeved version	The Short Sleeve lightweight shirt is now available in a Long Sleeve version and is available on the website.
	Fits good but wrinkles easily.	This 100% cotton shirt is designed to fit a specific need, to be lighter in weight and cooler than the duty shirt. The duty shirt however does have wicking abilities that make it an option if you don't like the lightweight shirt.
Turtleneck Shirt	Suprisingly comfortable. PLEASE don't change it!!	Thank you for your comments.

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Polo Shirt		The committee addressed the multiple issues with the polo shirt and made the following recommendations. First we are looking into replacing the current base polo shirt with a new shirt that will be less bulky and lighter in weight. Second we are working with the NPS and USFWS to achieve some economy of scale by procuring the same type of shirts they have but in our color. Third we have recommended that the castle on the back be removed. Fourth, we have recommended against adding pockets to this shirt. Fifth, we opted not to put the shoulder patch on the this shirt. Sixth, for reasons of badge accountability and security, we will not embroider badges on this shirt. Seventh, this shirt is ONLY authorized for wear with the work uniform and the special purposes of boat, beach, and bicycle patrol.
	Remove the COE castle from the back side. It looks cheesy.	
	Very Comfortable, like them overall, but would like to see the logo on back taken off or made smaller	See above
	Having the polo shirt is a must in my book, but could stand to be a bit more durable.	See above
	too expensive	See above
	These are high quality, sturdy shirts. Would like to see "Natural Resource Manager" as an option for titles.	We will add this title.
Duty Trousers, Warm Weather		
	Too high of rise, awkward fit	These come in different rises for men and petite, regular and long for women.
	Good and heavy	Thank you for your comments.
Duty Trousers, Cool Weather		
	The fact that the trousers are dry-clean only is highly inconvenient and costly.	Although they come with the dry-clean only tag, they can be washed in cold water on a delicate cycle and dried on a low heat. Take them out of the dryer before they are totally dry and they will not need ironing.
	Too high of rise, awkward fit	These come in different rises for men and petite, regular and long for women.

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	Fit good	Thank you for your comments.
Twill Trousers	Don't last very well in field work, but otherwise okay.	These trousers are designed to fit the daily wear niche of the temporary employee. At \$16.84 a pair, they are easily replaced.
	Comfortable, but surface "pills" up after several washes	These trousers are designed to fit the daily wear niche of the temporary employee. At \$16.84 a pair, they are easily replaced.
	Too high of rise, awkward fit	these come in different rises for men and petite, regular and long for women.
	A heavier winter weight would be nice. I cant wear wool.	Our best suggestion for you in cold weather is long underwear.
	fade fast	These trousers are designed to fit the daily wear niche of the temporary employee. At \$16.84 a pair, they are easily replaced.
Cargo Trousers	How about making these in a green denim kind of like the old work jeans? These would make a good work pant if the material were a denim.	The committee did not recommend this.
	Odd cut, Don't fit very well. Slight tweeking to design would be good	Please be more specific. Send your comments to your Division Representative.
	These need to be more like military cargo pants. Not simply regular pants with side paockets.	The committee did not recommend this.
	They are comfortable but the color wears too easily.	Thank you. The fading is a result of the 35% cotton. This also makes them comfortable.
	LOVE THESE	Thank you for your comments.
	I had ordered these to start but they just don't fit well. One time there was a full inch difference in the waist size even though the pants were the same size.	If you have these still and can mail them to the Uniform Committee Chair, we will look into the matter.
	Best pant value	Thank you for your comments.
	Love these!	Thank you for your comments.
	Please ask if they can double sew the crotch, or take some other action to keep the crotch stitching from opening up below the zipper. A shorter inseam size might help.	We addressed this issue with the contractor. Inseam sizes are available.

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Brush Pants	They shrink 2 inches in the waist when washed. Material wears well.	The committee will be working with the contractor to redesign these pants. Although durable, the 100% cotton pants fade VERY quickly. We are looking for a fabric that will demonstrate the same thick, durable, non-abrasive qualities in the current brush pants, but hold the color so as to be serviceable longer. We are also looking into the possibility of making these more functional with extra pockets and loops. This will be conducted with the NPS as we share this item with them and they provide an economy of scale that we cannot accomplish alone.
	Like them. Only suggestion would be to add Cargo Type pockets on legs.	See above
	Excellent pants.	See above
	Hate these - not designed for womens physique	See above
	These are the only pants that fit me fairly well. The cotton fades, wish there was similar style in the poly/ cotton	See above
	Dose not hold color, look like something from Goodwill after 5-6 washes	See above
	Be available in lengths over 32"	These are available in lengths up to 36"
	These pants get torn up too quickly, a carhardt type pant would be better, I would be willing to pay the extra money.	The committee will be working with the contractor to redesign these pants. Although durable, the 100% cotton pants fade VERY quickly. We are looking for a fabric that will demonstrate the same thick, durable, non-abrasive qualities in the current brush pants, but hold the color so as to be serviceable longer. We are also looking into the possibility of making these more functional with extra pockets and loops. This will be conducted with the NPS as we share this item with them and they provide an economy of scale that we cannot accomplish alone.
	like the sturdiness but the Ink fades and the pocket corners flip up after washing	See above

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Shorts	I like the new color, but can't seem to get Uniform Solutions to send me a pair. They keep sending me the old shorts and I keep sending them back.	The shorts, like many of the improved items over the past few years are phased into the program. This means that the old stock is sold out before the new stock is shipped. The alternative is to "buy out" the existing stock which can be very expensive. The committee is trying to hold down the costs to the program.
Skirt, Warm Weather	N/A	N/A
Skirt, Cool Weather	N/A	N/A
Belt	The belt has slowly shrunk over the past several years. A size 34 is at least an inch shorter then a 34 was 2 years ago. That is measuring belt to belt. Brand new belt to brand new belt. There is no extra leather. Again if you want extra belt after the buckle you must order the next size larger.	We are addressing the belt issues with the contractor.
	Newer belts do not hold color or polish well	We are addressing the belt issues with the contractor.
	loop promptly fell apart less than a week after receiving belt. Dye job is bad on edges of belt.	We are addressing the belt issues with the contractor.
Sweater	Pills easily	We will bring this to the attention of the contractor.
	Tends to pill easily!	We will bring this to the attention of the contractor.
	pills fast, but looks sharp!	We will bring this to the attention of the contractor.
Vest	sizing of vest is different than with fleece jacket - who would have thought you needed a larger vest than the jacket?	form fitted vest
	Vendor seems to have changed sizes a bit. What once was an X-large seems to be even larger now.	To our knowledge the sizing has not changed.
	Like the vest. Having real problems with Uniform Solutions sending me the right size. I've sent it back several times.	Can you provide specific times, dates etc. for your information?
	New vest best of flease and older nylon vest,	Thank you for your comments.
	A little tight for outerwear (sizes run small) , but very nice. Don't change the fabrics.	These are designed to fit snug and work as a layering item.

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	very! Very! Comfortable & washes easily	Thank you for your comments.
	LONG is too short, I'm 6'3. Is too short for our 6 foot ranger.	Contact Customer Service for a longer item.
Fleece Jacket	Great	Thank you for your comments.
	color is a bit brown - not as nice as the green.	We are working on this issue with the contractor.
	Warning label should be sent out with order- this item gets fried when near any heat source	All fleeces will melt if too close to a heat source.
	A very nice cuddly and warm fleece. A favorite jacket at our office.	Thank you for your comments.
Windbreaker	runs small	We adopted the current windbreaker simply to be able to have something to fill this niche. The contractor has been working diligently to find a suitable replacement. This year we found one, and the committee recommended that we adopt it.
	would like the option to zip in the vest or fleece jacket	See above
Duty Jacket	What do those of us allergic to wool use?	We asked this question of the contractor. They are exploring the issue.
	Vendor seems to have changed sizes a bit. What once was an X-large seems to be even larger now.	For the Duty Jacket, be sure to take measurements as described on the website. If you have issues with these garments, be sure to contact Customer Service.
Parka, Waist Length	N/A	N/A
Parka, Hip Length	While a nice jacket, it would be much more suited to inclement weather if it were water proof or at least water resistant.	The parka can be worn under the overshell for water resistance.
	Plenty warm	Thank you for your comments.
Overshell Jacket	N/A	N/A
Hood, Insulated	N/A	N/A
Hood, Uninsulated	N/A	N/A

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Rain/Wind Pants	I do not like these much at all. They don't fit well. I use personal pants or the Insulated bibs. Add pockets, improve waist to fit better, fly zipper. Leg zippers are fine	We recently adopted a new rain/wind pant that has a waterproof zipper. We have asked the contractor to look into the possibility of producing shorter length trousers.
Rain Coat	Good overall product.	Thank you for your comments.
	a short med, tall range of sizes might be nice. I am short and it hangs all the way to my ankles.	The rain coat and the windbreaker are stop gap items provided to fill the niche while we look for replacements. The older versions were no longer available to us. The current rain coat and windbreaker were available. We continue to search for new items.
	Good coverage. Prefer orange liner	See above
Coveralls, Unlined	Hard to size body length and inseam	We agree that this is difficult to fit. It was for this reason that we replaced the insulated coveralls with bibs and the work jacket. We continue to search for improvements.
Work Jacket	Vendor seems to have changed sizes a bit. What once was an X-large seems to be even larger now. Like a jacket otherwise, heavy duty, wears well.	The sizes have not changed.
	Excellent jacket.	Thank you for your comments.
Bib Overalls	These are very nice. They wear well and are very warm, I use them instead of the Rain Pants when weather is colder.	Thank you for your comments.
	Great.	Thank you for your comments.
	Hard to size body length and inseam	Thank you for your comments.
Maternity Shirt	N/A	N/A
Maternity Pants	N/A	N/A
Campaign Hat, Felt	I've been wearing a size 6 3/4 hat for 20 years. The padding in the new hats make the sizing incorrect. I had to return a 6 3/4 for a larger size.	The new padding does make the hat slightly smaller. We have asked that the contractor put this notice on the website.
	all components should be packaged as a set so people don't forget to order all of it	Not everyone needs all the items. The website will be changed slightly to inform the employee that the hat is to be worn with the castle and the hat band.

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Campaign Hat, Straw	measuring method should work with hat size ordering - customer service could not tell me what size a 22" head would be (is it a 7 or 7 1/4 or...), or how to tell if I needed a round hat or oval hat.	If you look on the Gateway website under uniforms you will find under Good Enough to Share information on a manufacturer that makes cardboard templates of hat sizes. This would aid you and your fellow rangers with ordering proper hat sizes.
Hat Band	N/A	N/A
Chin Strap	nearly useless in very strong winds.	This item is perhaps misnamed. The strap is worn behind the head. I personally live and work in one of the wind capitals of the world and have no problem with the hat staying on.
Hat Castle	N/A	N/A
Rain Hat Cover	These covers often rip or are simply not attached at the seam. This makes them useless in keeping the rain off of the hat. Also, the hat cover sizes do not accommodate the hat castle, or the hat band.	The committee has been working with the contractor to acquire a better rain cover of a more flexible material and of larger sizes. They will be available soon.
	I wear a large hat (7 and 5/8) and the extra large rain hat covers are too tight!	See above
	sizes don't run the same as the hat sizes do.	See above
	Only extra large covers fit hats. Covers smaller than XL should be discontinued.	See above
Sun Hat	If this is the floppy deasert style hat, thi slooks so unprofessional and goofy.	The committee was shown a possible replacement for the sun hat that is larger and more professional in appearance. They recommended it be adopted.
	I need larger than XL. My hat size is 7 5/8	See above
Winter Hat	Please return the Fur Trooper Hat to service or explore other option than the current winter hat.	This item has been modified during this past year. The bill is slightly longer. The Fur Trooper is no longer an option.
	Please bring back the Troopers Fur Hat. They are much warmer and look more professional. That professional look is just as important during winter Visitor Assistance situations. This new winter hat just doesn't exude "business".	This item has been modified during this past year. The bill is slightly longer. The Fur Trooper is no longer an option.
Ball Cap, Winter	Good overall porduct.	Thank you for your comments.

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	doesn't fit smaller size heads - too much fabric on top.	We have asked the contractor to look into smaller sizes.
	Be available in smaller size for smaller builds	We have asked the contractor to look into smaller sizes.
	Crown is a little tall, feels like a trucker hat. Happy median needed between X-Large and Large. Large sits too high on head and X-large covers ears.	The ball cap has been modified during this past year. We have replaced the "shoulder patch" emblem with an embroidered castle.
Ball Cap, Mesh	Good overall product.	Thank you for your comments.
	Be available in smaller size for smaller builds	We have asked the contractor to look into smaller sizes.
Fleece Cap	runs small	Thank you. We did ask the contractor to look into the possibility of a fleece material that has some flexibility to it to fit those inbetween sizes.
	Warm but not permitted to wear	The fleece is an optional item. The primary daily wear hat is the campaign hat. Try the gorgonz.
Gorgonz (Ear Warmers)	N/A	N/A
Ties, Clip-On	N/A	N/A
Tie, Four-In-Hand	N/A	N/A
Tie, Cross	could this be made a clip on tie?	We asked the contractor to investigate this possibility.
	too snug for some of us. It needs to be a little longer.	The band does adjust. The clip on tie is an option.
Tie Tack	N/A	N/A
Tie Bar	N/A	N/A
Name Plate	I'd like to see the castle removed from the name plates. It makes us look like we work at a fast food place.	The committee has requested the contractor look into modifying the nameplate. In addition, a drop down list of titles will be developed to insure all authorized titles can be engraved.
	Looks nice	Thank you for your comments.
	the corps patch comes off, it's redundant and should be removed from name plate	The committee has requested the contractor look into modifying the nameplate. In addition, a drop down list of titles will be developed to insure all authorized titles can be engraved.

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Additional Items	Colors are still not uniform. I purchased new outerwear to be uniform and they are still different.	We are working on this issue with the contractor.
	The sizing on the pants is frustrating to me. I have to wear sizes larger than any other clothes that I purchase for my own use. I will probably have to go with the custom fit for pants in the future if I buy pants that do not fade.	Which pants are you referring to?
	coprs logo fell off one of my name tags	The committee has requested the contractor look into modifying the nameplate. In addition, a drop down list of titles will be developed to insure all authorized titles can be engraved.
	VF representatives are very friendly and very helpful on the few times I have called. Often fairly long hold times tho.	Thank you. We will pass this on to the contractor.
	Fitted hats would be great. Black hats to match belt, boots and turtle neck would be nice.	The committee did not recommend this.
	The matching of green colors are getting better and greatly appreciated. Now we don't have three different green colors on during the winter.	Thank you for your comments.
	The uniform committee has done a great job in recent years and I like the new products. Do we have an ETA on proposed products such as the mock turtle neck, lightweight LS shirt?	The long sleeve lightweight shirt is now available on the website. The mock turtleneck should be avialable soon.