

No	Item	Comment	Freq	Action	Justification
1	UAA Website	No problems - SWL	4	n/a	n/a
2	UAA Website	Occasional delays in receiving passwords for returning summer employees - I believe it was better and more timely this last year than years past. - SWF	1	n/a	NOTE: Account numbers and passwords do not change from year to year. Only new employees receive new account numbers and passwords.
3	UAA Website	I have not been able to run reports from the website and I would also like for the uniform committee to look into the possibility of allowing the (district) uniform coordinator to generate a report that shows what uniform items each employee orders. This is needed to provide district oversight to the uniform program. - SWT	1	Please have your IM folks contact the Center for Expertise in Portland District for assistance with this.	In the meantime, if you need reports, please contact the NRM Uniform Committee Chair. He can download and send you the necessary reports.
4	VF Imagewear Website	No problems with the web site - SWL	3	n/a	n/a
5	VF Imagewear Website	My experience with the website has been very good. No problems with the website. It works great! SWL	2	Thank you	n/a
6	VF Imagewear Website	When the website was reopened the polo shirt section was not fully operational. They sent me an e-mail to update the name and title of the order. They have always been very helpful and on top of whatever I order. - SWF	1	Thank you	n/a
7	VF Imagewear Website	I could not order a winter toboggan as listed on the website. When I emailed VF to ask what the problem was, they responded that the item had been discontinued. - SWT	1	The fleece cap has not been discontinued.	The new fleece cap backorder was the result of sizing. The small/medium was too small for most. This caused a run on the large. VF is correcting that with the addition of a medium and with a better stock on hand.
8	VF Imagewear Website	No problems. SWT	5	n/a	n/a

9	Uniform Items	Approval of the new polo shirt offered great promise unfortunately the end product is so inferior in looks, professionalism, and workmanship as to make even the most austere municipal agency garments appear desirable. Many state, local, and even federal agencies are able to arrive at an attractive utilitarian polo shirt with agency logo attached as in the USACE Navigation uniform polo. I can't express how utterly disappointed I was when the product was made available. The large silk screen logo plastered across the back is unsightly, uncomfortable (because it doesn't breathe - as experienced by folks deployed in response to hurricane recovery efforts who wore the red EOC polo shirts...), and unnecessary unless there is consideration to modifying existing uniform articles to include the logo across the back of jackets, uniform shirt, etc... The uniform committee really missed the mark.. I'm not aware of any natural resource personnel ordering the item - I certainly won't. Even the navigation polo shirts are significantly better -- The new NR polo shirt has all the connotations of prison garb. - SWL	1	This issue has been tabled.	The polo shirt has not been in the uniform program long enough to evaluate.
10	Uniform Items	The new windbreaker looks cheap and unprofessional... single layer and elastic cuffs do not lend themselves to a durable or professional garment. - SWL	1	Issue under evaluation.	The windbreaker fills the need for an outer garment that seasonal temporaries can purchase within their allowance. Meanwhile, the committee continues to search for a replacement.
11	Uniform Items	The Brush Pants need improvement. The first time they are washed most of the color washes out of them. SWL	1	No action taken	The brush pants are 100% cotton. They are going to fade.
12	Uniform Items	I didn't order a turtleneck this year, but if they have not changed since last year they don't keep their shape very well. The neck will not fold down and stay like it should. They need to be made out of a more stretchy material. - SWL	1	No action taken	The committee adopted a new turtleneck last year. This should eliminate this issue.
13	Uniform Items	I ordered a polo shirt in October and have not received it yet. - SWL	1	No action taken	The polo shirts are coming.
14	Uniform Items	The Campaign Hat now has a foam seat band. It is uncomfortable since it sits tight on your head. The hat itself is very cheap compared to prior years. I also ordered the same size as before and the sizes are not the same and I have tried on co-worker's hats with one fitting, and two others the same size not fitting. There is no consistency to hat sizes from what I can tell. SWL	1	No action taken	The hat band was modified from the leather inside band to a foam band at the request of employees several years ago. For sizing of hats it is recommended that you purchase a set of hat templates directly from Stratton Industries. See the Gateway section on Uniforms, Frequently asked Questions for more details.
15	Uniform Items	The polo shirt looks horrendous with the big Castle on the back. It needs to be removed and have a plain back. Most Rangers think it is like a big bull's-eye on their backs. SWL	1	This action is tabled.	The polo shirt has not been in the uniform program long enough to evaluate.
16	Uniform Items	The floppy sun hat should be eliminated. It is of a color that does not go with the uniform and is of little use in the normal work environment. - SWL	1	Not recommended.	The sun hat provides needed sun protection for boat patrol and some Class C work. The style and color were as close as we could come to the campaign hat.

17	Uniform Items	The summer duty trousers have gotten cheaper and cheaper. The hem used to be a dress type hem and now it is like a jean pant hem. The material is very light weight and on some of my pants, you can see through the material especially along the leg seams. On the seams and around the pockets there are always a lot of loose strings. SWL	1	No action taken	The summer duty trouser material has not changed over the years. The hem issue has been discussed with the contractor and will change back to the blind stitch hem previously used. Loose strings have also been addressed with the contractor. If you have a pair of trousers where you can see through the seams, contact the contractor and return them. (You can return items up to one year after purchase if they are defective.)
18	Uniform Items	The twill trousers have gotten very cheap and fade very quickly. It is becoming harder and harder to maintain the professional look with these types of materials. SWL	1	No action taken	This was an isolated comment. The committee did not feel this reflected the majority of the uniform wearers, therefore did not recommend a change.
19	Uniform Items	The duty shirts are so light weight and the color is fading after about thirty washings. At times I have shirts that fade in spots only such as the colors the pocket flaps after about five washings. The buttons are not being sewn on very well either and sometimes pop off. SWL	1	Garment construction issues have been addressed with the contractor.	Please provide more information on the fading of the shirt. Perhaps you could spare the shirt and send it to your Division Rep to share with the committee.
20	Uniform Items	The belts are not holding their color these days. Especially with carrying pepper spray, cell phone or blackberry. SWL	1	No action taken	Belts will wear with all the devices being carried on them today. Suggest you look at the Gateway or the VF website for information on how to refurbish the color of the belts.
21	Uniform Items	The lightweight shirt - the lapel part of the shirt will not lay flat on many of the shirts. It is not sewn properly. SWL	1	No action taken	The lightweight shirt is predominantly cotton. As such it will not hold the same appearance as the duty shirt. It was supplied to provide a cooler shirt for those desiring same.
22	Uniform Items	The trousers - all of them now have a hem like is usually put in a pair of jeans. It does not look professional, especially on the duty trousers. SWL	1	This issue was discussed with the contractor.	The contractor has agreed to return to the hem formerly used on the duty trousers.
23	Uniform Items	The new polo shirt - good idea, but does not look professional at all! The large castle on the back looks like a target. The shirt is just plain tacky. The item needs a complete remake. Recommend nothing on the back. The silk screen on the front should be embroidery. The castle should be red. SWL	1	This issue has been tabled for now.	The polo shirt has not been in the uniform program long enough to evaluate.
24	Uniform Items	The Polo shirt was a good idea, but the concept of a sweaty, ugly castle on the back renders this shirt option moot for those of us who despise non-porous patches. No other uniform item has this ridiculous patch plastered on the back side. It makes the shirt look like a cheap, cheesy acquisition from a roadside vender. Please do away with the back castle patch. SWL	1	This issue has been tabled for now.	The polo shirt has not been in the uniform program long enough to evaluate.

25	Uniform Items	Overall, uniform items have been steadily improving in quality. I also like how attempts are being made to standardize the coloration of the various uniform items. The lightweight long sleeve shirts and cargo pants are nice addition to this program. SWL	1	Thank you	n/a
26	Uniform Items	I am satisfied with the uniform items. No changes, replacements, or additions recommended. SWL	1	Thank you	n/a
27	Uniform Items	Yes - I would like the work jeans to be available again. SWL	1	No action taken	The brush pant has not been in the sytem very long. We are evaluating it's performance before making any further additions or deletions from the uniform program.
28	Uniform Items	Also, I would like a long sleeved thermal shirt to wear under the long sleeved duty shirt (not a turtleneck). SWL	1	Not recommended.	This was an isolated comment. The committee did not feel this reflected the majority of the uniform wearers, therefore did not recommend a change.
29	Uniform Items	Overall, uniform items are of very high quality and reasonably priced. I truly appreciate all the hard work the committee has put forth! However, I do have a couple comments regarding the polo shirt. I don't believe it needs the large logo on the back and it certainly doesn't need to be priced at \$40.00! If the intent is to make the shirt so unattractive (appearance and price) that no one will want to buy or wear, then I'd rather it wasn't even offered. Let's give our folks some credit (and respect) in regard to proper wearing of the uniform. Give them good items and they'll be worn with pride in accordance with the regulation. Jon Hiser, Natural Resource Manager, SWL	1	This issue has been tabled for now.	The polo shirt has not been in the uniform program long enough to evaluate.
30	Uniform Items	The unisex windbreaker needs a liner. This jacket looks and feels very cheap. SWL	1	The current windbreaker replaced a windbreaker that was not longer within the requirements of the contract.	The committee adopted the windbreaker used by the National Park Service. We continue to seek a replacement.
31	Uniform Items	My first issue is of the turtleneck sweater. When you wear the turtleneck, you cannot button the top button and wear a tie. Since the wearing of the long sleeve shirt requires a tie, maybe a mock turtleneck would seem more appropriate. SWF	1	Not recommended.	The turtleneck shirt can be worn with the long sleeve shirt, but not at the same time as the tie. Ties are required only in Formal and Court situations, or at managements discretion.
32	Uniform Items	Secondly, the cost of the polo shirt is a little extreme. \$40.00 for a run of the mill polo shirt is too much. I don't care for the large castle on the back either. I wouldn't mind if it said Park Ranger on the back. SWF	1	This issue has been tabled for now.	The polo shirt has not been in the uniform program long enough to evaluate.
33	Uniform Items	Thirdly - the cargo pants are made of a material that is extremely warm in the summer months. The material also collects dirt and isn't easily dusted off. The cargo pockets are ok, I guess, but you can't carry much in them. SWF	1	No action taken	The cargo pants are the same material as the twills and the shorts.

34	Uniform Items	Fourthly - I would prefer having more than one pair of pants for working. The jeans were cool in the summer, dry fairly rapidly, and withstood briars and bushes. They cleaned up easily and looked good. SWF	1	No action taken	There are currently three pairs of pants that can be worn for work situations: the twills, the cargos, and the brush pants.
35	Uniform Items	Lastly - I don't care anything for the winter/summer wool trousers, first of all because I live in the South and secondly, because they don't fit properly. SWF	1	More information needed.	How do they not fit properly. Please provide specifics to your Division Representative.
36	Uniform Items	I would like the work jeans back. SWF	1	This issue has been tabled for now.	The brush pant has not been in the sytem very long. We are evaluating it's performance before making any further additions or deletions from the uniform program.
37	Uniform Items	Bring back the green jeans. Not all of us sit in the office in front of a computer. SWF	1	This issue has been tabled for now.	The brush pant has not been in the sytem very long. We are evaluating it's performance before making any further additions or deletions from the uniform program.
38	Uniform Items	SUSPENDERS AND SOCKS. MAINTENANCE UNIFORM PROGRAM ALLOWS SOCKS SO PARITY IS APPROPRIATE. SWF	1	Not recommended.	Black socks are available from numerous entities.
39	Uniform Items	Work jeans: I like the material of the new jeans and the old style. No new items. SWF	1	No action taken	We are assuming you are referring to the brush pants.
40	Uniform Items	The new brush pants are good, but would also like to see the return of the old-style work jeans. SWF	1	This issue has been tabled for now.	The brush pant has not been in the sytem very long. We are evaluating it's performance before making any further additions or deletions from the uniform program.
41	Uniform Items	I preferred, or would at least like the option of, the old-style fiberfill vest rather than the newer fleece material. SWF	1	Not recommended.	This was an isolated comment. The committee did not feel this reflected the majority of the uniform wearers, therefore did not recommend a change.
42	Uniform Items	Any possibility of adding a variety of gloves? SWF	1	Not recommended.	Gloves (protective wear) can be purchased with local funds for safety purposes.
43	Uniform Items	I would like to see the cargo pants improved by having them made of a rip stop material with knee padding and capable of being tied off at the ankle. Elastic in the waist band would also provide better flexibility when bending and lifting. SWF	1	Not recommended.	This military design does not mesh well with the image of the professional Park Ranger.
44	Uniform Items	I would also like to see the addition of the American Flag patch attached to the right sleeve of all duty shirt and jackets. SWF	1	Not recommended.	This issue has been addressed several times and rejected by higher management.
45	Uniform Items	The brush pants are very difficult to work in when wearing an equipment duty belt. It is extremely difficult to get anything in or out of the very small pockets when wearing a duty belt. The cargo pants are much more comfortable, and the pockets are a lot bigger. SWF	1	No action taken	This was an isolated comment. The committee did not feel this reflected the majority of the uniform wearers, therefore did not recommend a change.

46	Uniform Items	Would like to see an UN-insulated bib overall, made out of heavy ducking, like Carharts. SWT	1	Not recommended.	This was an isolated comment. The committee did not feel this reflected the majority of the uniform wearers, therefore did not recommend a change.
47	Uniform Items	Bring back the green jeans. SWT	1	This issue has been tabled for now.	The brush pant has not been in the sytem very long. We are evaluating it's performance before making any further additions or deletions from the uniform program.
48	Uniform Items	Bring back the full coveralls. SWT	1	Not recommended.	The two piece bib overall and work jacket meets the same need but with more flexibility.
49	Uniform Items	Yes, I strongly dislike the wind breaker. It is not heavy duty enough, with elastic around the sleeves I believe it looks cheap, and it comes in Unisex sizing which I do not like. I really liked the previous wind breaker style and quality we had before. SWT	1	The older style windbreaker was no longer being manufactured.	The committee adopted the windbreaker used by the National Park Service. We continue to seek a replacement.
50	Uniform Items	Make both the winter and summer ball caps with a taller crown; a few years ago, the taller crowned caps were eliminated and replaced by shorter crowned caps. The current style of ball caps are not comfortable for, and do not fit everyone! Who made this decision.? SWT	1	No action taken	The committee has addressed the issue of baseball caps on numerous occasions. We have seen both high crowned caps and low crowned caps. We have opted for a middle of the road model that will meet the needs of the field personnel without being a slave to fashion.
51	Uniform Items	The unisex windbreaker that is currently available is thinner material with weaker stitching than previously. SWT	1	The older style windbreaker was no longer being manufactured.	The committee adopted the windbreaker used by the National Park Service. We continue to seek a replacement.
52	Uniform Items	The short sleeve duty shirt is also thinner material and is more prone to wrinkling. SWT	1	No action taken	The newer material of the duty shirts is designed to be cooler and provide wicking of moisture away from the body. If you remove the shirts from the dryer while still damp and hang up right away, they do not wrinkle.
53	Uniform Items	A long sleeve, Oxford-style shirt with the Corps agency logo on the left breast. SWT	1	Not recommended.	This is not a NRM uniform item. Contact you District employees association for such items.
54	Maternity	As a female ranger, I like the idea of a loaner program. Unfortunately, women are of too many different sizes. I believe that as long as a maternity top uniform were supplied, the ladies could be given permission to wear their own pants or skirts as part of the uniform during their pregnancy. SWT	1	No action necessary	The uniform regulation allows for the employee to wear black, green or gray maternity trousers to be worn with the maternity shirts should the uniform components not fit the need of the individual.

55	Customer Service	I don't have any specifics because I haven't had to deal with Customer Service except by email. They seem to be doing a good job. SWF	1	Thank you	n/a
56	Customer Service	Satisfactory, except back orders are slow. SWF	1	Thank you	The contractor and the COTRs are working together to reduce backorders.
57	Customer Service	Placed an order for a work coat Feb. 21, 2006, finally received it July 16, 2006. SWF	1	We understand.	The problem with the Work Jacket backorder was twofold. First, the committee underestimated the demand for the work jacket. Second, the contractor had a problem with the manufacturer not being able to locate a supply of the blanket lining. We do not anticipate a problem like this occurring again.
58	Customer Service	This is the first year my order was mixed up to where I had to return the order. SWF	1	n/a	n/a
59	Customer Service	The only real problems have been repeated back orders and shipping some orders one item at a time. SWF	1	We understand.	The contractor is trying to meet the need of the customers. The send out items as soon as they have them available. This may mean separate shipments, but it prevents holding up one item to wait on another item before being shipped.
60	Customer Service	I am still waiting on order #675997 for over a year and have called several times on this. SWF	1	This issue is being discussed with the contractor.	n/a
61	Customer Service	My experiences - personally and with summer staff were unsatisfactory... Personally I waited for over 5 months for an item to be filled... Summer staffing fared poorly with long delays in shipping... it's tough to do VA work without uniforms... SWL	1	This issue is being discussed with the contractor.	If you have specifics, please share them with the committee.
62	Customer Service	Yes. No Problems. SWL	2	n/a	n/a
63	Customer Service	I have never been very satisfied after dealing with this Customer Service. This year, at the very beginning of the ordering season, when asking about what seemed like an inordinate delay in shipping my order, I received a very short, almost defensive response that my items had been shipped. The items had indeed been shipped that day. I was left to assume it had only been shipped in response to my request for info. I'm sure these folks are busy, as most Customer Service shops are, but a little courtesy and explanation will go a long way in smoothing over ruffled feathers. SWL	1	No action taken	Some information that may help you understand this. The Customer Service folks and the shipping department are not in the same state. Customer Service had to check with shipping before they could answer your request. The fact that it was shipped the same day is merely a coincidence.
64	Customer Service	Satisfactory. I had an email question that was promptly answered.	1	Thank you	n/a
65	Customer Service	My experience has been that the Customer Service has been good. SWT	1	Thank you	n/a
66	Customer Service	Yes, satisfactory. The material quality is the only noticeable change. SWT	1	Thank you	n/a

67	Customer Service	Yes, response time has been quick concerning questions. Shipping of orders has been timely for myself but sometimes extended for seasonal workers. SWT	1	We understand.	n/a
68	Customer Service	My limited experience with customer service over the past several years has been good. Prompt response to questions or issues with a good attitude. SWT	1	Thank you	n/a
69	Success Stories	I got exactly what I ordered and I don't recall having to wait very long to get any of it. I'm glad the brush pants and cargo pants were added. SWF	1	Thank you	n/a
70	Success Stories	Kind of short on success stories this year other than uniform costs came down a bit... However, the new internal hatband material for the campaign hats is very comfortable - a significant manufacturer's improvement in terms of comfort and sweat management. SWL	1	Thank you	The new hatband was the result of comments from the field.
71	Success Stories	No. This has been a very disappointing year when it comes to uniform quality . Also, I feel the temporary uniform allowances need to be reduced after the second year the temporary is working. The only need to purchase summer uniforms. SWL	1	No action taken	The temporary uniform allowance will not be reduced.
72	Success Stories	All my orders have been filled satisfactorily. SWL	1	Thank you	n/a
73	Success Stories	I really like the brush pants. SWL	1	Thank you	n/a
74	Success Stories	The new cargo pants are great. SWT	1	Thank you	n/a
75	Success Stories	The cargo type pants and turtle-neck underlayer have been a nice addition to the program. SWT	1	Thank you	n/a
76	Success Stories	The quality and practical selection of uniform items available to the Corps of Engineers' NRM professionals is greatly improved since I first began my career. SWT	1	Thank you	n/a