

Item	Comment	Freq	Action	Justification
<u>VF Solutions Web Site</u>				
Have you experienced any/many problems with the Contractors web site? Were your questions answered to your satisfaction? Be specific. If possible, identify the order number, date, etc.	employee ordered a new style winter cap in july 2005, order no. 15916501 and is still waiting on the item. it was on backorder as of december 19, 2005		The committee spoke at length with the contractor on this issue.	The winter cap backorders were a result of a number of unforeseen issues encountered by the contractor. These have been resolved. The committee is working with the contractor to prevent this from happening again.
	inability to order a certain size due to faulty web site. when they were contacted, employee was told to order the wrong size and they would manually correct it. you cannot order 34 regular bdu pants. the web site is still not right.		Will talk to VF to modify the website to include 34 regular	Contractor is making the necessary changes
	everything went very well		n/a	n/a
<u>Uniform items</u> (The Decision Matrix located on the NRM Gateway site will assist you greatly with this question.)	rain gear needs to be 'waterproof' gore-tex.		There are instructions on the website and in the catalog on cleaning of Gore Tex. I am told that this will restore the waterproofing of goretex	n/a
Are there any uniform items currently in the program you feel need improvement or replacement? Are there any items that you would like to add to the program?	i would like to see a change in the women's twill pants. the pants are designed with a very tall rise with the waistband going clear above your belly button which is not very comfortable. each year items are improved to be trendier, comfortable to the employee, and to keep up with the changes, such as the cargo pants and the long sleeve black turtle neck. why not lower the rise of the pants to keep up with the times, or at least make it an option to order lower rises. we are not asking for hip huggers, just something that is not so OLD fashioned.		Spoke with contractor on this.	The sizing charts are being updated on the site.
	All greens need to match – pants, coats, etc		This has been achieved.	Contractor has been able to match all outerwear "earth green" shades. This took the contractor a great deal of effort and the results are very positive.
	would like to have a low riding ball cap with a smaller corps logo on front		The committee recommended against this.	n/a
	a light weight t-shirt with a coprs logo on the front would be nice.		The committee recommended against this.	The Corps Uniform contract does not supply gloves, scarves, underwear, socks, or raingear. Some of these items may be authorized for purchase with project funds if they are safety related.
	put jeans back into program		The committee discussed at length the 2 various trousers in the system.	The committee recommended that the Cargo Pant could be either a duty trouser or a work trouser. In addition, the committee recommended adding the Brush Pant for the work uniform.
	stiching around the collar is coming undone on mens long sleeve shirt.		There is a new shirt in the system.	Isolated comment
	is there any possible way to make the name tags smaller and without the corps logo?		The committee recommended against this.	Isolated comment
	buttons have not been sewn on tightly and come off after a few washings		Quality issue to be addressed with contractor	Isolated comment

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	put insulated coveralls back in the program		The committee recommended against this item.	When the Insulated coveralls were in the system, we found it very difficult to fit everyone due to varying torso lengths. The bibs and jacket do not have that problem.
	do not like the unisex windbreaker. poor quality, much lighter material, no lining, poor fit		The committee is looking into possible alternatives.	There is a need for an inexpensive outerwear item for temporary employees. This item fits that need.
	light duty short sleeve shirt (not summer) too light weight and poor quality		There is a new shirt in the system.	n/a
	cargo pant material fades quickly and looks worn too soon		n/a	n/a
	we need to add a gore-tex rain jacket and pant. the gore-tex parka and pant we have now is too heavy during warm weather and is not waterproof. the rain coat is too long (blows in the wind). it is more designed for a person just standing out in the rain or for a brief period of exposure to the rain. it is not very practical for working out in the rain for many hours at a time. if a ranger is out in the rain working he needs to be in a uniform rain suit that is comfortable and looks professional. we need practical rain wear to wear when moving campers due to high water and during 24-hour flood watches. as a safety measure it is of utmost importance that we look professional and are identified as coe park rangers. employee suggests a lightweight gore-tex rain wear with a means of identification.		The committee recommended against this.	The Corps Uniform contract does not supply gloves, scarves, underwear, socks, or raingear. Some of these items may be authorized for purchase with project funds if they are safety related.
	still think that a polo shirt with embroidered badge for routine field duty very important. most other agencies have adopted this type of wear. the class b would still be used when conducting visitor assistance duties		The committee continues to work on the polo shirt.	We hope to have this available by the end of the fiscal year.
	the sun hat is a good idea but the color should be a green instead of the white/tan. the current color does not match our uniform		The committee recommends against this.	n/a
	rangers would like to see a long-sleeve version of the summer weight duty shirt due to them being fair skinned and prone to skin cancer issues		The new shirt fabric in the system should address this.	n/a
	need to be double stitched on the inseams. the existing single stitching begins to fail after less that six washes.		Quality issue to be addressed with contractor	n/a
	what ever happened to uniform items being "made in the usa"? the uniform items arriving today from outside the country carry the same price tag but don't seem to undergo the same quality control and workmanship.		The contract allows for countries such as NAFTA countries to make our uniform items	n/a

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