

Item	Comment	Freq	Action	Justification
UAA website				
Problem	The problem related to an employee who transferred to our project from another Corps site. The location that lost him apparently transferred him incorrectly, because I couldn't get to him. It took a number of calls and attempts to resolve it.		Remember: The "losing" project must "forward" the employee to the new "gaining" project. The gaining project must "approve and save" the employee to complete the transaction.	n/a
	Only problem I have experienced is logging in. This has been improved and may not be an existing issue anymore.		n/a	n/a
No Problem	The program is running very smoothly and support at every level is tremendous.		n/a	n/a
	Satisfied with the website and ordering process		n/a	n/a
	All good		n/a	n/a
Questions answered?	Fair		n/a	n/a
	Never needed to ask any questions in 2005		n/a	n/a
Training necessary?	Better instructions on how to do it. Suggest the process be changed. Perhaps it should be started by the receiving location rather than the departing one.		Unfortunately, this can't work. The gaining project does not have access to the employee's UAA until the losing project sends it to them.	NOTE: There will be several major changes to the UAA system in FY2007. More information will come out as we know it.
	No. District provides short PowerPoint presentations on how to order and how to administer the Uniform Program for the field.		n/a	n/a
VF Website				
Problems?	As of right now I have no problems with the VF Solutions Website.		n/a	n/a
	No.		n/a	n/a
	I have never called VF Solutions for assistance. So have no information to make a judgment.		n/a	n/a
	Just ordered my uniforms and the site was laid out nicely and had no problems with the site.		n/a	n/a
	Sometimes, the VF secure site seemed to boot a little slow		n/a	n/a
	No problems.		n/a	n/a
	All Good		n/a	n/a
	I would like to see each item listed as part of the Class B or C uniform.		We are exploring this possibility,	n/a
	The Uniform poster indicates that the shorts are required for beach.		This is not quite correct. The poster says that if you are in shorts, you must be either on the beach, on the boat or on the bike.	NOTE: The committee is looking into new definitions and clearer examples for uniform wear.
Uniform Items				
	I like the cargo pants and would add my request that they be considered class B duty wear except for formal occasions. I think it's important to call "formal" uniform attire something different rather than lumping it together with everyday duty wear. If we can't call them class A's we should change the whole naming sequence to something like:		The committee recommended to allow the wearing of the cargo pants with Class B duty uniform.	Surveys indicate the Cargo Pant by itself does not meet the needs of all wearers for a work pant. Committee recommends addition of Brush Pant for Work Uniform and allowing Cargo Pant to be worn with Daily Duty Uniform.
	Formal (court, interpretive programs, official functions)		NOTE: The committee is looking into new definitions and clearer examples for uniform wear.	
	Patrol (patrol and regular duty)			
	Work (manual labor projects like wildlife habitat work)			
	BBB (Boat/Bike/Beach)			
	I like the black sweaters but they are difficult to keep black. Most rangers are unwilling to pay out-of-pocket to have a uniform item dry-cleaned which is really the only way to keep them black. Has there ever been a proposition to pay for dry-cleaning through the government?		The cleaning of uniforms is at the cost of the employee.	The Regulation provides the funds to purchase uniform items, however care of the uniforms is the employees responsibility.
	The replacement shorts that came out a couple of years ago are terrible. They have shoddy tailoring, seams not straight when we get them, and they are a terrible scratchy material. The original shorts with the twill stretchy material were far superior products.		The committee has asked the contractor to provide examples of shorts to replace the existing shorts	The contractor is exploring this issue.

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	The cargo pants are not as flexible for varied uses as the green jeans they eliminated. While the cargo pants are a good item for more interpretive uses as they appear better, the jeans also had value. They were superior for field work, manual labor, work in brushy areas, etc. The jeans should be brought back as a uniform item to compliment the cargo pants.		The committee discussed at length the various trousers in the system.	The committee recommended that the Cargo Pant could be either a duty trouser or a work trouser. In addition, the committee recommended adding the Brush Pant for the work uniform.
	I still feel that the female duty shirts could use some improvement in the bust line area to make them fit more comfortably.		With the new contract, the contractor introduced a new shirt material. This may solve your problem.	n/a
	One thing...some of my cargo pants have torn at the seams, they are still new otherwise, but the seams might be weak.		tailoring/alterations may be purchased with project funds	n/a
	I am generally satisfied with the selection and quality of the uniform items. My commando sweater frayed at the wrists after one winter's use.		Bring to attention of the contractor.	This may be a quality issue.
	I love the new cargo pants. I like the style and they fit much more comfortably than the jeans do. The only complaint is the material they are made out of. It does not last as long as the jean material does. Maybe consider changing the current material with a jean material since the cargo are replacing the work jeans.		no action	n/a
	Just a quick though maybe we could have the option of a button up black sweater?		The committee recommended against this.	Isolated comment.
	The black pull-over sweater is nice, but for women, the name tag placement needs to be moved up slightly and more towards the middle. The badge placement needs to move more towards the center. Currently, they are placed too close to the armpit.		There is some flexibility on location of wearing the badge.	Isolated comment.
	The winter hat (Item # 7167) does not appear to be suitable for use as professional attire for a Corps representative; it looks more like something you would see on a 4-year-old child. Please consider re-designing the winter hat to: (1) make it warm enough to be useful; and (2) provide a sense of dignity and respect to those who wear it.		This item has not been out very long. Will continue to monitor.	The committee recommended the adoption of a fleece skull cap to replace the acrylic and wool stocking caps. This may be another alternative to the winter cap.
	The Cargo pants (Item # 2240) are an excellent addition to the uniform program. However, it would be nice if they were built a bit more like a true cargo pant.		no action	n/a
	Please consider adding suspenders to the uniform for field use. Suspenders hold pants up much better than a belt when working out in the field.		The committee recommended against this.	Isolated comment.
	The Cargo Pants need changed. They were added to replace the summer work jean, but are not an adequate substitute. First what we have is not a cargo pant, but simply pants with big pockets. The current cargo pant is too heavy to wear in the field during the summer. They also are too restrictive for walking in step terrain. They need to be loose fitting. Light military cargo Pants would work perfect.		The committee discussed at length the various trousers in the system.	Military style cargo pants do not fit the Professional Park Ranger image.
	The cargo pants are nothing more than standard pants with pockets on the sides. True cargo pants are more relaxed fit in the seat, crotch and legs to allow a larger range of motion while hiking.		The committee discussed at length the various trousers in the system.	The committee recommended that the Cargo Pant could be either a duty trouser or a work trouser. In addition, the committee recommended adding the Brush Pant for the work uniform.
	I would like to see us re-organize our delineations on uniforms. We currently have 3 Class B designations, 1 Class C and Class D special designation for those uniform items that are not to be worn except for specific situations. Here's what I would suggest:		The committee is considering this proposal.	The committee is looking into the various class designations and trying to establish clear guidelines for all uniform wearers.
	Class A (or B if A can not be used) - Full wool duty jacket and wool trousers (summer or winter at the wearers discretion) with tie and campaign hat. For use in court, any special ceremony or anytime that the formality would call for a suit.			

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	Class B (or C if above is class B) - Trouser of any kind, to be determined by the wearer, with long or short sleeve shirt, to be determined by the wearer, for daily use in the office, on work detail, patrols, etc. Campaign hat when outside and in visitor areas, otherwise hats at the discretion of the wearer. Make the tie optional based on appropriateness for interpretive presentations, meeting with higher officials, etc.			
	Class C (or D if above is Class C) - Special items for patrols that require the wearer to be working with the visitors in hot weather in recreation settings. Bicycle helmet required on bicycle patrols.			
	Outer Wear - Any outer wear to be used at the discretion and comfort of the wearer, as long as badge and name plate are on outer-most garment when doing Visitor Assistance duties.			
	We should have a uniform bicycle helmet that meets some sort of standard. Currently, it is required for bicycle patrols, but anything goes.		The committee recommended against this.	This is a safety item like hard hats, and raingear and not part of the uniform contract.
	I would suggest doing away with skirts altogether, as all wearing pants is more uniform and minimizes gender awareness issues. Perhaps keeping the skirts for the Class A (under proposed scheme above) would be appropriate as skirts are still considered more formal than pants.		The committee recommended against this.	n/a
	I would do away with the black sweater - it doesn't go with anything else we have in the uniform.			
	Would like to see a bigger inside pocket in the Duck Cloth Work Jacket		Bring to attention of contractor	
	I would like to see us put a US flag on the right shoulder of all duty shirts and outerwear (perhaps not on the duty jacket). We do represent the US government and the US Army.		The committee recommended against this item.	After much debate, the committee recommended that we continue with the American Flag Pin on the left collar point for shirts and outerwear. The cost of implementing a complete changeover to include an American Flag patch on the uniform shirt and outerwear was considered too high.
	Hood should be attached or sold with the raincoat, not separate items. Stands to reason that rain clothing are going to be worn in the rain so a hood is essential.		The committee recommended against this item.	The outershell has a hood. The Campaign hat has a rain cover.
	The new winter hat is nice, but looks silly with a COE sholder patch sewn on the front. I recommend replacing the patch with a small embroidered Corps castle similar to the one on the sun hat.		We will look into this issue.	n/a
	On the winter hat you can clearly see the stitching outline left behind from where a National Park Service Patch had been removed before the COE patch was sewn on. I decided to keep it, but I thought that was bad form.		Send the hat back for replacement.	n/a
	Upgraded twill trousers early in the year were not the same size as the previous year's style. I had to reorder several pairs in a different size when the style changed. The newest ones that just came out recently seem to be sized better.		n/a	n/a
	Received one belt the year that one of the snaps holding the buckle had completely fallen out of the leather.		Quality issue. Send it back.	n/a
	Overall I would like to see a more casual uniform for the field work we do in remote sites. We can work in some areas for a week and never see another person. I suggest blue jeans or at least the cargo pants that are made out of an actual denim material.		The committee recommended against this item.	The brush pant will be added into the program to meet this need.
	The Cargo Pants were a nice change and I do like them, but they are not classic Cargo Pants. They are just regular pants with a few extra pockets. They are a huge improvement, but actual Cargo Pants would be better.		n/a	n/a

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	I would like to see suspenders added and I would really like to go to a blue jean for casual field work. My personal choice is "Keys" brand. The have a lot of pockets and fit loose enough to be comfortable wearing on long days that involve a lot of hiking. They also have double denim on the front of the legs so they are very durable. I would at least like to see more of a denim material.		The committee recommended against these items.	The brush pant will be added into the program to meet this need.
	In general, I have never had good luck with the women's pants or shorts. They are cut for a woman who has a very extreme pear shape. Consequently, women who do not have a pear shape need to wear the men's pants in order to find pants that fit. It would be very helpful if the women's pants were available in the same sizing as the men's (ex. 29 waists, 34 long, etc.) instead of just the standard (size 4) with a modified fit that did not include so much material in the hip area.		n/a	n/a
	The shorts, especially the women's are terrible. The fit is awful, along with the sizing. I realize work shorts must be appropriate lengths, but the shorts hit me right in the back of the knee. Could they be changed to hit one or two inches above the knee?		The committee has asked the contractor to provide examples of shorts to replace the existing shorts	The contractor is exploring this issue.
	Would be nice if gloves, work gloves, and winter work gloves were offered as uniforms to purchase.		The committee recommended against this item.	The Corps Uniform contract does not supply gloves, scarves, underwear, socks, or raingear. Some of these items may be authorized for purchase with project funds if they are safety related.
	Please bring back the Fur Trooper Hat (20190), or make it an optional item for use in place of the new winter hat (7167)		The committee recommended against this item.	The committee has recommended the adoption of a fleece skull cap to replace the acrylic and wool stocking caps. These may be another option for you.
	Add some sort of adjustable or padded hat line band for the Straw Hat (44500) so that it will fit better and be more comfortable on those of us whose heads are not totally symmetrical.		n/a	The new campaign hat liner is a felt liner instead of the old leather one. This should help.
	I would like to see elbow patches added to the fleece, similar to the elbow patches available on the sweater. My fleece seems to mat and wear out in the elbow area.		The committee recommended against this item.	Isolated comment
Add	Keep working on the polo shirts; they will be a great addition		The committee is continuing to work on the polo shirt.	We hope to have this available this fiscal year.
	Where are they at with the polo shirt for the rangers?		The committee is continuing to work on the polo shirt.	We hope to have this available this fiscal year.
	Add a "Booney" style summer sun hat.		The committee recommended against this item.	The sunhat has not been in the program long enough to fully evaluate. Will continue to monitor.
	I would like to see long johns added to the program. These could be the thinner variety that would fit comfortable under one's uniform.		The committee recommended against this item.	The Corps Uniform contract does not supply gloves, scarves, underwear, socks, or raingear. Some of these items may be authorized for purchase with project funds if they are safety related.
Maternity	Since I have never been pregnant since I have been a ranger I don't know quiet how to respond to this question. I think that the loaner program is great to have as an option and I think it can work for many women who need to use it. Although not knowing what the different sizes available are in the loaner program it can be assumed that not every woman will be the same size so there needs to be options out there for those who would not be able to use this program. I think that there needs to be a maternity uniform available, one that is comfortable and professional looking. You are still in the eyes of the public so a uniform should still be worn.		n/a	n/a
	No experience or information.		n/a	n/a
Customer Service	Never had to deal with Customer Service		n/a	n/a
	I have not contactecd customer service.		n/a	n/a
	Excellent from my vantage point. I have gotten exactly what I ordered and quicker that I would expect.		n/a	n/a

