

Item	Comment	Freq	Action	Justification
UAA Website	no problems	2	n/a	n/a
	I do have to retrain myself once a year on how the site works but have kept notes from the previous year to remind me. You do have to be careful not to make a mistake setting up an employee that may require special approval from our national coordinator. (I had mistakenly added a new employee twice to the system, and had a bit of trouble getting it straightened out.) I'll be more careful with the keyboard next time.	1	n/a	n/a
	The UAA website through NPS seems to be down a majority of the time. I have had a lot of problems getting into the website. The UAA website is not a user-friendly site. It takes time and patience.	1	Try the new address to access. <a href="http://uaa.nps.gov">http://uaa.nps.gov</a>	n/a
VF Website	Very high percentage of backorders	1	Will discuss with contractor.	n/a
	website is great easy to order from and navigate through	6	n/a	n/a
	ordering system has worked well and without problems	1	n/a	n/a
	no problems	3	n/a	n/a
	very user friendly	2	n/a	n/a
	I contacted VF to assist in setting up an account for a new employee and the service folks were very helpful and friendly, but it took nearly two weeks to get his account login and passwords. I called twice to check on the status of the passwords and both times the rep said they were putting them in the mail that day, but it took over a week to get them after the second phone call	1	Remember to contact your Division Rep if you do not get the information in a timely manner.	n/a
	why isn't the sun hat included in the sizing chart?	1	Will contact contractor to specify size ranges for the hats (i.e. s = 6 7/8 etc.)	Contractor is repairing this asap.
Uniform Items				
Pants - Jeans	The work jean was functional, fit well and was comfortable. Bring it back.	1	The committee discussed at length the various trousers in the system.	The committee recommended that the Cargo Pant could be either a duty trouser or a work trouser. In addition, the committee recommended adding the Brush Pant for the work uniform.
	bring back the jeans	10	The committee discussed at length the various trousers in the system.	Pant could be either a duty trouser or a work trouser. In addition, the committee recommended adding the Brush Pant for the work uniform.
	replace either the cool weather or warm weather pants with the work jeans	1	The committee discussed at length the various trousers in the system.	The committee recommended that the Cargo Pant could be either a duty trouser or a work trouser. In addition, the committee recommended adding the Brush Pant for the work uniform.
	replace cold weather wools with jeans (if we can only have 4 types of pants) I have never bought a pair of the cold weather wools and I live in ND	1	The committee discussed at length the various trousers in the system.	The committee recommended that the Cargo Pant could be either a duty trouser or a work trouser. In addition, the committee recommended adding the Brush Pant for the work uniform.
	offer both the jeans and the cargo pants	2	The committee discussed at length the various trousers in the system.	The committee recommended that the Cargo Pant could be either a duty trouser or a work trouser. In addition, the committee recommended adding the Brush Pant for the work uniform.
	resurvey the employees for their choice of jeans vs cargos now that cargos have been available. The vote should not only include the choice of either/or but both.	1	The committee discussed at length the various trousers in the system.	The committee recommended that the Cargo Pant could be either a duty trouser or a work trouser. In addition, the committee recommended adding the Brush Pant for the work uniform.

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Cargo Pant	Currently there are not pants that accommodate those employees who work outdoors. The new cargo pants are a joke. It does not matter if you order them special made or by standard measurements, they do not fit or feel right. They are an extreme hazard to employees if working around fire due to the type of materials they are made from. the cargo pants do not breathe.	1	The committee discussed at length the various trousers in the system.	The committee recommended that the Cargo Pant could be either a duty trouser or a work trouser. In addition, the committee recommended adding the Brush Pant for the work uniform.
	the cargo pnts are not what I expected. I was anxious and expecting a lightweight loose fitting, Army BDU that is similar to those worn by counterpart agencies in city, county, state and some federal.	1	The committee discussed at length the various trousers in the system.	The committee recommended that the Cargo Pant could be either a duty trouser or a work trouser. In addition, the committee recommended adding the Brush Pant for the work uniform.
Twills/Cargo	do not do what they are supposed to do. Not the most professional looking we have had. They also do not make very good work pants in the field. All the cargos are is the twill with extra pockets. We need something that can look good, but stand up to work conditions. It is tough to be in a meeting in the morning and ripping out old fence later in the day. The choices we have now do not do any of these tasks very well. Many people did not like the old green jeans and the challenger pants, but one was good for field work and other did look more dress like than the options we have now.	1	The committee discussed at length the various trousers in the system.	The committee recommended that the Cargo Pant could be either a duty trouser or a work trouser. In addition, the committee recommended adding the Brush Pant for the work uniform.
Cargo Pant	Tried one pair of cargo but crotch was so deep that the belt was clear up to my chest so I do not wear them.	1	The committee discussed at length the various trousers in the system.	The committee recommended that the Cargo Pant could be either a duty trouser or a work trouser. In addition, the committee recommended adding the Brush Pant for the work uniform.
	Why are they only offered in even sizes?	1	Bring up to contractor	Contractor is making changes to the sizing charts and sizes available on the website.
Pants in general	Do not like any of the pants currently in program.	1	The committee discussed at length the various trousers in the system.	The committee recommended that the Cargo Pant could be either a duty trouser or a work trouser. In addition, the committee recommended adding the Brush Pant for the work uniform.
	Bring back the challenger pants	1	The committee recommended against this item.	The committee recommended that the Cargo Pant could be either a duty trouser or a work trouser. In addition, the committee recommended adding the Brush Pant for the work uniform.
Shirts				
	Where's the polo shirt?/ add a polo shirt	3	The committee continues to work on the polo shirt.	We hope to have this available this fiscal year.
Jackets/ Outerwear				
Parkas	I would like to see the hip length and waist length parka made with gore-tex. That would make them more wind and water proof and much nicer coats. An insulated coat is great but if you get wet or the wind is ripping through it, it is not very warm. It is hard to beat gore-tex in any outer wear, it costs more, but it makes all garments more comfortable.	1	no action	The committee is evaluating the outerwear system as a whole.
Windbreaker	I liked the older eisenhower type windbreaker. It was sharp and looked like part of the uniform. The new one is okay but sloppy looking.	1	Sub contractor does not make the windbreaker anymore.	The committee is evaluating the outerwear system as a whole.

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fleece jacket	We should seriously consider discontinuing the use of this jacket for several reasons. I think that the jacket looks very unprofessional; it snags easily, attracts lint and has an overall unkempt look about it. It looks more like a warm-up top that should be worn with sweat pants or something of that nature rather than a jacket to be worn with a uniform. I suggest we return to the use of the windbreaker or find another suitable replacement.	1	no action	Isolated comment
bib overalls and work jacket	they are a nice addition but of very low quality. They should at least be close to carhart in quality. I know it will cost more but it will be well worth it.	1	no action	Isolated comment
bibs	the bibs are very baggy at any size. If a smaller size is ordered to reduce the bagginess, the bibs are then too short. They need to fit more like carharts.	1	no action	Isolated comment
baseball cap	a more streamlined version would be preferable over the summer mesh style.	1	no action	Isolated comment
Belts				
	belts seem rather cheaply made and not very good leather.	5	Quality issue. Addressed to contractor.	n/a
	had problems with belt's buttons not keeping snapped	1	Quality issue. Addressed to contractor.	n/a
New Items				
Hat Trap	It makes no sense that you can not buy the hat trap with your uniform allowance. We can buy the hat, hat band, chin strap, corps castle, rain cover but not the case to store the hat in? I do not get it. We have a very nice allowance now so it is no problem to order it. They did that with the name tags for a few years until they decided to let people order them.		The hat trap is currently on both sides of the website.	The hat trap was originally on the Special Order side only to provide more buying power for the employee. The nameplate was originally on the Special Order side because the contractor had no mechanism in place to allow direct orders.
Balaclava	add a balaclava like the NPS has		The committee recommended against this.	Isolated comment
NOMEX Fire apparel	The corps has a great need for this		The committee recommended against this.	The Corps Uniform contract does not supply scarves, underwear, socks, scarves, fire apparel, blaze orange safety equipment, or raingear. Some of these items may be authorized for purchase with project funds if they are safety related.
base layer	add cold weather base layer pants of same material as turtleneck		The committee recommended against this.	The Corps Uniform contract does not supply scarves, underwear, socks, scarves, fire apparel, blaze orange safety equipment, or raingear. Some of these items may be authorized for purchase with project funds if they are safety related.
new bibs	cold gear bib overalls made of same material as our parka coats		The committee recommended against this.	The committee felt there was little demand for this item.
gloves	add gloves to program		The committee recommended against this.	The Corps Uniform contract does not supply scarves, underwear, socks, scarves, fire apparel, blaze orange safety equipment, or raingear. Some of these items may be authorized for purchase with project funds if they are safety related.
	Winter gloves as an option to buy on website with variety of types		The committee recommended against this.	The Corps Uniform contract does not supply scarves, underwear, socks, scarves, fire apparel, blaze orange safety equipment, or raingear. Some of these items may be authorized for purchase with project funds if they are safety related.

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rainsuit/bibs	add bibs for raingear (see comment below)		The committee recommended against this.	The Corps Uniform contract does not supply scarves, underwear, socks, scarves, fire apparel, blaze orange safety equipment, or raingear. Some of these items may be authorized for purchase with project funds if they are safety related.
Other comments				
General comment cost vs choice	past comments from uniform committee state that offering a choice of both bibs and uninsulated coverall plus a choice of both work jeans and cargo pants is too costly. I would rather pay more per item and have a choice of those items. The committee also stated that the majority of people don't spend all of their allowance, so it shouldn't matter to the majority if items cost more in order to have a choice of items. If the vast majority doesn't spend all their allowance, why was the allowance raised to \$350.00.		no action	Being willing to spend more per item puts you in the minority. If prices were raised, the vast majority of employees would purchase fewer items before they would spend their own money.
uniform program	I feel that whole uniform needs updating to more contemporary styles and colors. It's beating a dead horse but bibs for the rain suit would be a great addition. Where's the polo shirt? Why can't we get clothing that is truly lightweight for summer wear: Also how about loosening up on the restriction on shorts: After all this is the 21st century still the powers that be remain in the dark ages. We are civilians so how about a little less regulation and a lot more common sense: Most rangers are adults and have probably been dressing themselves for years so why can't they have some flexibility on what to wear: If it is 90 degrees and 100% humidity what would a thinking person choose to wear to be comfortable outdoors - wool pants and a plastic shirt or shorts (although the current shorts are more like capri pants) and a cotton polo shirt? Letter carriers wear shorts and the world hasn't stopped revolving.		Duly noted	The committee strives to keep the uniform functional, professional, and available. Many changes have been made over the past 20 years that have greatly improved the program, while at the same time provided a constant appearance that the public can recognize.
	It seems to me that the common trend is to have items for uniformed employees who work in the office rather than the field. Also it appears that the uniform items accommodate those individuals that live and work in warmer latitudes.		Between last year and this year: The cargo pants have been added to both B&C; the polo shirt is being designed; the work jacket and bibs have been added; the sun hat and winter cap have been added; the tie has been made optional with the long sleeve shirt. Each of these items are used in the field.	Feel free to use the NRM Gateway to send comments to the committee at anytime.
Customer Service	After years of trying, I finally got my mailing address correct in 05. I guess that could be considered an improvement.		n/a	n/a
	The items always seem to get here fast except in Spring when summer hires come on board. Not sure how they could correct that but they really slow down in spring when we need it here fast		n/a	n/a
	Satisfactory. I have seen a remarkable improvement in customer service recently.		n/a	n/a
	minor complaint: received a partial shipment without being told it was a partial shipment, leaving me to think that for a day or two that the rest of the order had been misplaced.		By checking My Orders on the website, you can see the projected date of any backorder.	n/a
	customer service has increased in the last few years. It is much appreciated.		n/a	n/a
	overall everything is working well and items are shipped much more quickly than in the past.		n/a	n/a

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	order problems with wrong size received due to low supply of size wanted. Sent back and received correct size. Instead of keeping on backorder, wrong size was sent. Save shipping costs by waiting.		If possible, please send the specifics, order number, date, etc. to your Division Rep to take up with the Contractor.	n/a
Maternity	I am anxious to try the new style of maternity uniforms. I opted not to wear the old version because of the outdated style.		n/a	n/a
Success Stories	several employees have commented on how quick and efficient it has become to return or exchange an item for a different size		n/a	n/a