

Item	Comment	Frequency	Action	Justification
UAA Web site	N/A	18	n/a	n/a
	None,		n/a	n/a
	N/A		n/a	n/a
	No problems with the website -		n/a	n/a
* Problem with printing reports?	Yes		The reports function is working. Try using http://uaa.nps.gov as a website.	If this is still a problem, contact your IM technician.
VF Solutions Web Site	No		n/a	n/a
	None		n/a	n/a
	None		n/a	n/a
	Nothing to report to date,		n/a	n/a
	<u>No problems - to date, nice job !</u>		n/a	n/a
Uniform items	YES, like to us get POLO shirts		The committee continues to work on the polo shirt.	We hope to have this available this fiscal year.
	a female over blouse something like the mil.		The committee recommended against this item.	It was felt that this blouse would not work well with Utility belts, radios, etc.
	The turtleneck loses its shape after washing. Needs improvement		The committee is looking into alternatives	
	policy on shorts modified so that they may be worn in hot weather while performing maintenance, patrol, and interpretive services duties.		The committee recommended against this item.	Shorts were allowed into the program for specific purposes. Permission to extend the use beyond those specific purposes was not granted.
	not satisfied with the materials of the new uniform parts Rick M		Please be more specific.	Contact your Division Rep.
	jacket looks like it is appropriate for my mechanic, but not very professional for us		The work jacket is designed for the work uniform. It is not to be worn on a daily basis.	The work jacket fits the need.
	The duty trousers don't look very good		Assuming you are speaking of the twill, wash and wear trousers. The new color makes these trousers much more like the wool trousers.	n/a
	cargo pants need several washings before they become wearable		no action	n/a
	Polo shirt for a summer duty uniform		The committee continues to work on the polo shirt.	We hope to have this available this fiscal year.
	Bike shorts & shirts that are the best technology appropriate for the activity. Not thru Allowance.		The committee recommended against this item.	Polo shirt and shorts will be part of the uniform allowance program.
	I suggest it is time to drop the "Class B" "Class C" & "Class D" designation		The committee is considering this proposal.	n/a
	Uniform supplier that NPS is using for bike patrol uniforms		no action	n/a
	How about going to Velcro backed name plates on all the shirts and jackets?		The committee recommended against this item.	n/a
	any progress of moving to the golf shirt		The committee continues to work on the polo shirt.	We hope to have this available this fiscal year.
	possibility of getting more badges		no action	This is a HQ decision. Not a uniform committee responsibility.
	not crazy about the sunhat		no action	This is the first year for this item. We will continue to evaluate.
	and new winter hat		no action	This is the first year for this item. We will continue to evaluate.

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	miss the old windbreaker...new one is ALOT less professional looking		The committee is looking into alternatives	There is a need in the program for an inexpensive piece of outerwear for temporary employees. This meets the need.
	inconsistencies with sizing and quality		The contractor deals with many subcontractors and is striving to get them all closer in sizing specifications.	Also, it should be noted that as style changes are instituted, these affect the sizing. Please consult the sizing charts.
	having trouble changing their delivery addresses		Please contact your Division Rep for resolution.	n/a
	why don't we have an American flag on our uniforms		The committee recommended against this item.	The American Flag pin is already permitted.
	what seems to be back up on shorts		More information please	Contact your Division Rep.
	Gortex over shell had some ventilation options, such as pit zips for ventilation during times when a ranger is very active/ the jacket have an elastic draw cord around the very bottom -		Modifications to existing outerwear could be very expensive. We are looking at the outerwear system as a whole.	n/a
	a polo shirt available that can be worn with the class C & D uniform		The committee continues to work on the polo shirt.	We hope to have this available this fiscal year.
	Upgrade the cargo pants to be part of the class B uniform		The committee agreed with this proposal for daily, not formal or court uniforms.	Looking at the trousers from a system view, the committee recommended that the Cargos be added to the Class B Daily uniform as well as the Class C work uniform. We also recommended the addition of the Brush Pants as a work uniform item.
	Make the twill trousers the same style and material as the cargo pants only with out the side pockets (darker green and less shiny material).		The twills coming into the system are the same color and material as the cargos and shorts.	n/a
	Make the shirts and pants out of "wrinkle free" material		The new fabric for the shirt should be more wrinkle resistant than the old shirt material.	n/a
	Bring back "commando" style sweater in black		The committee recommended against this item.	Isolated comment
	Lengthen the brim on the winter cap so it is the length of a regular baseball cap.		The committee is looking into alternatives	The committee is considering the adoption of a fleece skull cap to replace the wool and acrylic stocking caps.
	Bring back the fur trooper hat		The committee recommended against this item.	Isolated comment
	Remove the Corps Patch Logo from the nametag		Will explore cost issue.	Isolated comment
	Improve the quality of the wind breaker		The committee is looking into alternatives	There is a need in the program for an inexpensive piece of outerwear for temporary employees. This meets the need.
	No. Good variety for weather etc.		n/a	n/a
	Still would like to see one of those polo-type shirts though.		The committee continues to work on the polo shirt.	We hope to have this available this fiscal year.
	Unisex Pullover Sweater , While yes this item is new and it is fairly inexpensive,the material causes pilling and stretching prematurely.		no action	Isolated comment
	Tabs are not placed correctly and if used exact the nametag is crooked and our badge doesn't fit correctly		no action	Isolated comment
	Roll over turtleneck should be replaced with a "mock" style turtleneck. This is more appropriate for uniform wear.		no action	Isolated comment

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	Unisex Overshell Jacket - 2 Ply Gore-Tex technology is outdated and insufficient and \$129.75 is overpriced for the quality and features.		The committee is looking into alternatives	We are looking at the outerwear as a whole and evaluating the best solution.
	Increase the specifications to have the jacket meet the MIL-SPEC as with the rest of the DOD.		no action	This is not a military contract, but a contract for three different land management agencies. Specifications are used by all three agencies.
	Another note is the same concerns go for the Gore_Tex pants and same solution applies.		no action	This is not a military contract, but a contract for three different land management agencies. Specifications are used by all three agencies.
	Unisex Duty Belt - Single layer belt is too thin and flimsy to accommodate duty belts and additional gear.		no action	The utility belt is authorized that would take the strain off the duty belt.
	Sun Hat with Castle		no action	The sun hat is for use where the campaign hat would not be appropriate and the ball cap would not provide enough protection.
	Unisex Windbreaker. This has got to be the cheapest item I have ever seen from V.F. and this is truly embarrassing. Uniforms are meant to convey		The committee is looking into alternatives	There is a need in the program for an inexpensive piece of outerwear for temporary employees. This meets the need.
	If by increasing the quality and getting more in-line with pricing items will last longer and wear better.		The committee is looking into alternatives	There is a need in the program for an inexpensive piece of outerwear for temporary employees. This meets the need.
	The pant sizes are not consistent – 1 pair will fit perfect and the next will be too small?		We are speaking with the contractor about this issue.	n/a
	Add the Cargo Pants to the B, C & D class.		The committee is considering this proposal.	Looking at the trousers from a system view, the committee recommended that the Cargos be added to the Class B Daily uniform as well as the Class C work uniform. We also recommended the addition of the Brush Pants as a work uniform item.
	Returning an item – supply a bag to mail back?		The committee is considering this proposal.	n/a
	Goretex winter hat is conehead-shaped – should have a less pointy shape; I would prefer short ear flaps that don't wrap under the chin – the existing hat flaps look pretty goofy JM		no action	This is the first year for this item. We will continue to evaluate.
	Recommend a fleece hat as an additional item or replacement for the knit cap		The committee is considering this proposal.	We are looking at a fleece skull cap to replace the two stocking caps currently in the system.
	Recommend cargo pants have a more athletic cut; current pants are a bit tight in the upper thigh and crotch		no action	Isolated comment
	Recommend blaze orange hat (ball cap and fleece or knit hat) for safety during hunting seasons or other high visibility usage		no action	This is a safety issue. Safety items are purchased with project funds.
	Recommend ball cap be allowed for Class B work like patrol & outdoor programs		This was tabled for future considerations.	The committee is looking into the various class designations and trying to establish clear guidelines for all uniform wearers.

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	Recommend allowing shorts for Class B and C work, or adding more activities to Class D such as hiking, outdoor programs, etc.		The committee agreed with this proposal for daily, not formal or court uniforms.	Shorts were added to the program for specific situations. Permission to wear the shorts in other situations has not been granted by HQ.
	recommend considering black gloves from NPS catalog		The committee recommended against this item.	The Corps Uniform program does not provide scarves, gloves, underwear, or raingear. Some of these items may be purchased with project funds if safety related.
	class C work jacket have the sleeves lined with the same material that is lining the inside of the jacket		Will pass on to the contractor for consideration.	n/a
	work jacket have a button on hood attachment with it		Will pass on to the contractor for consideration.	n/a
	would like to see a Carhart/durable version of a jean work pants		The committee rejected the jeans.	Looking at the trousers from a system view, the committee recommended that the Cargos be added to the Class B Daily uniform as well as the Class C work uniform. We also recommended the addition of the Brush Pants as a work uniform item.
	winter items seem to never be in stock in the fall when we can/need to order them.		no action	n/a
	Last year (05) I ordered the new winter hat, I just received it yesterday, one year later.		We are speaking with the contractor about this issue.	The winter cap backorders were a result of a number of unforeseen issues encountered by the contractor. These have been resolved. The committee is working with the contractor to prevent this from happening again.
	This year in Nov I ordered the work jacket and its on backorder		no action	This may be a result of sizing. Need more information.
	It would be nice to have all the green items in the same shade of green.		This has been achieved.	All green items are now or soon will be "earth green". The contractor spent a great deal of time and effort on this issue.
	I would like to see a "mock turtleneck" shirt added to the available items. I do not like turtle neck shirts (as I'm sure many others do not) but I like		no action	Isolated comment
	Longer body lengths for shirts, especially the black turtle neck. Bottom of the shirt doesn't even reach my belt.		You are obviously long waisted. These sizes are available under Made to Measure.	n/a
	Add Corps polo shirt.		The committee continues to work on the polo shirt.	We hope to have this available this fiscal year.
Maternity Uniform	N/A		n/a	n/a
	N/A		n/a	n/a
	N/A		n/a	n/a
Customer Service				
	Ok		n/a	n/a
	Yes they were satisfactory		n/a	n/a
	I rarely have had to deal with customer service, but when I have they have always been helpful and courteous.		n/a	n/a

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	I have always had great service, quick returns, good notification about back orders etc		n/a	n/a
	N/A		n/a	n/a
Success Stories	None		n/a	n/a
	I really like the new cargo pants and the new winter hat. -		n/a	n/a
	Keep up the good work! I really enjoy most of the new items that have been recently added. The cargo pants and the turtlenecks are especially good additions.		n/a	n/a
	Have no issues with the Uniform Program as is.		n/a	n/a
	Since you got on the committee there has been much progress made! Thank you. Keep up the good fight..		n/a	n/a
	I've received several positive comments from several state agencies on how good and professional the Cargo Pants look		n/a	n/a
	The Uniform Committee has been very responsive and I appreciate the open ears and the timely actions. The uniforms are better than ever, and I look forward to continued improvement. Good job and keep up the good work!		n/a	n/a
	I very much like the work jacket and am please to see it made available at an excellent price. Great Job!		n/a	n/a