

No.	Item	Div.	Comment	Freq	Action	Justification	Status Update
1	Shirt - Duty	LRD SPD	Pilling and other wear problems on SS Duty shirt in just 4-6 months	3	Committee brought all quality issues to the Contractor for correction.	A wear test on a new fabric was conducted in conjunction with National Park Service however the results did not indicate a significant enough improvement to warrant changing shirts. The committee will continue to work with the contractor to find a better shirt.	
2	Shirt - Duty	MVD SAD SPD	Bring back long body option for those people over 6' tall. Need duty shirts for tall men. We need long back shirts.	3	Unfortunately employees outside the standard sizes must use the Cut to Fit feature in order to acquire uniform items.	In order to keep the cost of the overall program within bounds, it is impossible to provide all sizes of all items on the shelf. The committee is working with the Contracting Officer and the Contractor to provide for the majority of uniform needs.	
3	Shirt - Lightweight	NED	Cotton shirt is of poor quality. Pilled in just a couple of weeks.	1	The committee brought all quality issues to the attention of the contractor. Issue will be discussed at Quarterly Evaluation of contractor.	A wear test on a new fabric was conducted in conjunction with National Park Service however the results did not indicate a significant enough improvement to warrant changing shirts. The committee will continue to work with the contractor to find a better shirt.	
4	Shirt - Lightweight	MVD NWD SWD	Summer weight shirt just tacky. Wrinkles too easily. Fray along the collar and fade quickly after washing.	3			
5	Shirt - Lightweight	MVD SWD	Summer shirts need better thread. Seams and pockets bunch up. Are not wash & wear. Found stitching on cuff of SS comes apart easily.	2			
6	Shirt - Lightweight	NWD SAD SWD	Love the light weight shirt. Summer weight shirt more comfortable than duty. Don't take away but needs improvement.	4	Until the committee can find a better shirt, the lightweight shirt will remain in the system.	The committee continues to search for improved uniform items.	
7	Shirt - General	SAD	Men's military creases are not consistent up and down the shirt..crease above pocket often out of line with pocket.	1	Single comment from field, however, committee did forward this to the contractor Quality Control personnel.	Quality Control issue.	

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8	Shirt - General	NWD SPD SWD	Remove stitching from left breast pocket so that a Memo book will fit in.	3	Committee discussed this but recommended against doing this.	Other options are available such as using the right shirt pocket or a smaller memo book.	
9	Shirt - General	SPD	Women's LS needs adjustment. Cut constricts arm movement and neck is too small.	1	Please contact your Division Representative to determine how this can be corrected.	Committee also asked contractor to explore the option of ordering the female shirt by neck, arm, and bust sizes.	
10	Shirt - General	NED	Increase pen slot size to accommodate ergonomic pens	1	Committee discussed this but recommended against doing this.	Single comment from the field.	
11	Shirt - General	NED	I prefer polyester shirts to cotton	1	No action taken.	No action necessary.	
12	Shirt - General	SAD SWD	Shirts appear to be of lower quality..fade quickly.	2	The committee brought all quality issues to the attention of the contractor. Issue will be discussed at Quarterly Evaluation of contractor.	A wear test on a new fabric was conducted in conjunction with National Park Service however the results did not indicate a significant enough improvement to warrant changing shirts. The committee will continue to work with the contractor to find a better shirt.	
13		NWD SWD	Other rangers and I having problems with buttonholes too large and shirts come open. Shirts do not fit women..come open at bust.	4		Quarterly the COTRs meet with the Contracting Officer to discuss the contractors performance. Bonuses can be given or deductions taken.	
14		SWD	Duty shirt barely last one season..collar tips and badge areas wear too quickly	1			
15		MVD SAD	Collar does not behave well with clip-on tie. Collars on LS shirt crack and become distorted.	5			
16	Shirt - General	SWD	In order to fit my neck size (20) rest of shirt fits like tent. How can this be corrected?	1	Suggest that the employee request project funds to alter shirt.	ER 1130-2-550, Chapter 8 allows for the alteration of uniforms with project funds if the manager feels it necessary for proper uniform fit.	
17	Shirt - General	NWD	Don't like the fake buttons	1	See comment #18. We do our best but can not please everyone.	Isolated comment from the field.	

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18	Shirt - General	LRD	I like the new pocket design..faux buttons and velcro most practical. Please design all pocket buttons this way.	1	See comment #17. We do our best but can not please everyone.	Isolated comment from the field.	
19	Shirt - General	NWD	New SS shirts received this spring were cut different in the neck making for an awkward look with clip on ties.	1	SS shirts are not designed to be worn with ties as a rule. Committee explored the possibility of velcro ties, but recommended against it.	A wear test on a new fabric was conducted in conjunction with National Park Service however the results did not indicate a significant enough improvement to warrant changing shirts. The committee will continue to work with the contractor to find a better shirt. The velcro tie was not considered as safe as clip on ties.	
20	Shirt - General	LRD	Glad for wear test but don't replace both shirts with one. Duty shirt is too stiff. Cotton shirt will not wrinkle if taken out of dryer right away.	1	The two shirts currently in the system will remain until/unless the committee can find something better through the uniform supplier.	A wear test on a new fabric was conducted in conjunction with National Park Service however the results did not indicate a significant enough improvement to warrant changing shirts. The committee will continue to work with the contractor to find a better shirt.	
21	Shirt - General	LRD NED	Sizes of shirts run small and shrink with washing. Also offer all sizes in all shirts, i.e. if 4X in SS then 4X in LS.	2	Quality issues were brought to the attention of the contractor. For employees outside the standard sizes, the Cut to Order feature may be used in order to acquire uniform items.	In order to keep the cost of the overall program within bounds, it is impossible to provide all sizes of all items on the shelf. The committee is working with the Contracting Officer and the Contractor to provide for the majority of uniform needs.	
22	Shirt - General	LRD	Consider elimination of shoulder straps on shirt..susceptible to being snagged on limbs.	1	The committee considered this suggestion but recommended against it.	This was a single recommendation which did not justify the cost of implementation.	
23	Shirt - General	LRD	Badge tab eyelets need to be sufficient for the badge. Often holes are not open or not located the appropriate distance apart.	1	This will be brought to the attention of the Contractor for possible correction.		

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24	Shirt - Polo	LRD MVD NWD SAD SPD SWD	Polo shirts (golf/tennis style) with embroidered badge should be available for boat/beach/bike patrol. Other agencies have them. Corps behind the times. More comfortable. Polo shirts not even discussed in matrix.	19	Polo shirts were discussed at length in the committee. Committee is recommending to HQ that a polo type shirt be developed and added to the program for Class C and Class D wear. The committee is now working on the design of the shirt. No badge would be worn on this shirt.	The majority of the requests for a lighter shirt came from the rangers performing boat/bike/beach patrols, and/or Class C type work where the public is not often encountered. A "softer" type shirt in these types of situations would not detract from the professional image of the Corps Rangers.	
25	Shirt - Polo	MVD NWD SAD SPD SWD	A polo or T-shirt (or soft pullover SS shirt) could be added for Natural Resource work and boat patrol. Badge doesn't show anyway under PFD.	12		The recommended Polo Shirt would not be worn for daily wear or with any Class B uniform.	
26	Shirt - Polo	LRD	Polo shirts with embroidered Corps Logo but without badge needs to be provided for managers doing office work.	5	The committee also discussed this and recommended against this. See justification.	ER 1130-2-550, Chapter 8 currently allows for Park/Resource/Lake managers to wear appropriate civilian attire if the District Chief of Operations so decides. Recommend those wishing to wear this attire seek permission from their respective Chief of Ops.	
27	Shirt - Turtleneck	MVD	Would like a green turtleneck with Corps logo on collar	1	The committee also discussed this and recommended against the green shirt. See justification.	It was felt that a green turtleneck did not fit with the remainder of the program. The other agencies already have the black turtleneck so the committee chose the black shirt.	
28	Shirt - Turtleneck	LRD NED	Would like a black turtleneck for winter wear with Class B. Add turtleneck undergarment.	4	The committee discussed this and recommended to HQ that the black turtleneck currently in the National Park Service program be added to the Corps program for wear under the LS shirt for Class B Duty, and Class C Work uniforms only.	This a layering item to provide for extra warmth while on patrol or work situations. It is not to be worn for Formal or Court/Ceremonial situations as listed in the ER.	

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29	Shirt - T	SWD	Committee recommended against T-Shirts. Please change the regulation to better serve the field.	1	The committee also discussed this and recommended against this. See justification.	The purchase of clothing within the Corps of Engineers is guided by Army Regulations as well as Engineering Regulations. The AR's prohibit supplying items of clothing which are not specifically for uniform wear. Examples of this include socks, gloves, scarves, earmuffs, underwear, etc.	
30		LRD MVD	Matrix addressed white T-shirt. Need consistency. Some show, some do not. If it was a uniform item, would be more consistent. If white T-shirt is required, should be supplied.	5			
31		MVD	Would like a green T-shirt instead of white.	1			
32	Shirt - Bike	SAD	Would like a shirt for bicycle patrol that is more a sports fashion.	2	Polo shirts were discussed at length in the committee. Committee is recommending to HQ that a polo type shirt be developed and added to the program for Class C and Class D wear. The committee is now working on the design of the shirt. No badge would be worn on this shirt. The committee recommended against a special bike shirt.	The majority of the requests for a lighter shirt came from the rangers performing boat/bike/beach patrols, and/or Class C type work where the public is not often encountered. A "softer" type shirt in these types of situations would not detract from the professional image of the Corps Ranger. The committee felt a special bike shirt was not economically justifiable.	

No.	Item	Div.	Comment	Freq	Action	Justification	Status Update
1	Trousers - General	LRD MVD NED SWD	Different trousers have different cuts. May need to order different size pants for the same person. Sizes sometimes vary on duty trousers from one order to the next. All sizes appear small compared to store clothing. Why are VF Solutions inseams different from just about every other manufacturer? Could fit better.	7	The committee discussed this with the contractor. It was pointed out the trousers are not all made by the same contractor or subcontractor. While every effort is made to keep sizing as standard as possible, one needs to realize that not everyone is comfortable in the same brand of clothing that is listed as the same size.	Contractor has implemented steps to improve sizing and other quality issues.	
2	Trousers - General	MVD	All trousers too tight across the upper leg.	1	Please contact your Division Representative to determine how this can be corrected.	Need more information to evaluate.	
3	Trousers - General	SWD	All pants ordered were cut down from larger stock...Would not fit..Size 38 cut down to 32 look shabby.	1	Please contact your Division Representative to determine how this can be corrected.	Need more information to evaluate.	
4	Trousers - General	SWD	I have large thighs. If waist fits, thighs too tight. Would like a real "relaxed fit" added.	1	Unfortunately employees outside the standard sizes must use the Made to Measure feature in order to acquire uniform items.	In order to keep the cost of the overall program within bounds, it is impossible to provide all sizes of all items on the shelf. The committee is working with the Contracting Officer and the Contractor to provide for the majority of uniform needs.	
5	Trousers - General	MVD SAD SWD	All pants need replacement. Uncomfortable and do not hold up. Keep Duty for dress up but get something more practical for VA and NRM. Current pants not comfortable. Quality of uniforms has been cheapened. Material on three pair of summer trousers separated near the seam after just 8 months. Hems do not stay in pants.	7	The committee discussed this issue. If the quality of the uniform item is suspect, please contact your Division Representative with specific examples so we can work with the contractor to rectify the situation.	Need more information to evaluate.	
6	Trousers - General	SAD	Different material for pants, one that is thinner and breathes. Summer pants too hot.	1	The committee continues to explore new fabrics for all uniform items.	Committee strives to meet the needs of the employees.	
7	Trousers - General	SWD	Twills (and dress pants) need tougher crotch stitching and fabric..perhaps overlap fabric like the jeans	2	This suggestion will be forwarded to the contractor for consideration.	To help improve quality.	

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8	Trousers - General	SWD	Women's trousers not made well along seams. Three pair ripped in past year after just a few wearing.	1	This quality issue was brought to the attention of the Contractors Quality Control Personnel. Issue will be discussed at the Quarterly Evaluation of the Contractor.	Need more information to evaluate.	
9	Trousers - General	MVD NWD	Female employee could not order women's pants in the correct size so they were forced to order men's. I am a female but prefer to buy men's pants...women's are too wide in the hip.	2	Please contact your Division Representative to determine how this can be corrected.	Need more information to evaluate.	
10	Trousers - General	SAD SWD	Consider changing women's twill trousers...cut not proportional...would like straight legged pants. Twill and Wool. Need petite, regular and tall sizes.	2	Regular, Tall and Petite sizes are available in the uniform program for most sizes. Contact Division Representative for further information.	Need more information to evaluate.	
11	Trousers - General	SAD	Pants need rubber strip around inside of waist to keep shirt in better.	4	Rubber strips are currently in the cool weather and warm weather trousers.	Rubber strips are available in fabric stores if you wish to add this to other trousers.	
12	Trousers - General	LRD	Adding the rubber inside the waistband of the new pants helps keep the shirt tucked in and was a good improvement.	1	No action taken.	No action necessary.	
13	Trousers - General	SPD	Twill & Summer Wool pants need to be cooler.	1	The committee continues to explore new fabrics for all uniform items.	The committee strives to meet the needs of the employees.	
14	Trousers - Duty	SWD	Women's' duty pants (petite) are no different in rise than regular. Material poor quality. Made in Mexico are the worst.	1	Contact your Division Representative with examples.	Need more information to evaluate.	
15	Trousers - Duty	SPD SWD	Sewing on men's summer pants wears out quickly. Poor quality and could fit better.	3	This quality issue was brought to the attention of the Contractors Quality Control Personnel. Issue will be discussed at the Quarterly Evaluation of the Contractor.	Specific information on any quality issue is always helpful for the contractor and for the committee.	
16	Trousers - Duty	SPD	Wool trousers wear out quickly at waist line where belt rubs.	1	Please contact your Division Representative to determine how this can be corrected.	This issue may be solved by wearing a Utility Belt. See the Draft ER on Visitor Assistance for discussion of Utility Belts.	

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17	Trousers - Twill	LRD	Received a pair of women's twills where belt loops were too small for belt.	1	Please contact your Division Representative to determine how this can be corrected.	Need more information to evaluate.	
18	Trousers - Twill	MVD SAD	Twills need to fit better in the waist. Twills sized incorrectly..poor quality. Challengers better...more professional. Twills will not hold a crease. New summer pants do not fit well, Old Challenger much better.	4	The committee continues to explore new fabrics for all uniform items, particularly the wash and wear trousers.	The committee recognizes the need for wash and wear trousers that do not fade, are not too hot, are durable, and are close in color to the wools. We continue to search.	
19		MVD SAD SWD	Twills hot in summer. Need cooler material like previous Challenger trouser. Please go back to Challenger type style. Change material to light weight cotton-poly blend. New B trouser (twill) not as comfortable, nor look as good as Challengers.	6			
20		MVD	The Challenger (Twills?) are no longer lightweight and dress like. I miss the synthetic fabric of ten years ago.	1			
21	Trousers - Twill	LRD SAD	Twills are good, tough, long lasting and versatile. Like cut, style, look of new twill. Color does fade quicker.	2	The committee continues to explore new fabrics for all uniform items, particularly the wash and wear trousers.	The committee recognizes the need for wash and wear trousers that do not fade, are not too hot, are durable, and are close in color to the wools. We continue to search.	
22	Trousers - Twill and Jeans	SPD	Twill & Jeans have way too much fabric. Should not be relaxed fit.	1	The committee considered this suggestion but recommended against it.	The committee strives to meet the needs of the employees, but also realizes that we can not please everyone. The relaxed cut seems to fit the needs of more people than the regular cut.	
23	Trousers - Jeans	SWD	Don't see the problem with 100% cotton shirts and pants. Will not fade if turned wrong side out for washing.	1	The committee has had discussions with other committees and industry experts on this issue. The unanimous opinion is that 100% cotton fades no matter how it is washed.	The USFWS has some 100% cotton trousers in their program and consistently receives complaints from their employees that their trousers fade. They have even tried to 'set' the color using vinegar and/or salt water without success.	
24	Trousers - Jeans	SWD	Jeans very thin. Wear out between legs too fast. Don't last a year.	1	Please contact your Division Representative with further information.	Need further information to evaluate.	

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25	Trousers - Jeans	MVD NED	Don't fit properly. Runs small and too tight in thighs. Jeans are not sized correctly due to too much taper in the thigh area.	3	The contractor was notified of this problem with the jeans and discovered a quality control problem. The stock was pulled and corrected. This did cause some back order issues.	Contractor has implemented steps to improve quality control on this product.	
26	Trousers - Jeans	MVD NWD	Jeans were not correctly sized and were recalled by contractor.	2			
27	Trousers - Jeans	LRD	Would like to see regular fit jeans come back and loose fit removed.	1	The committee considered this suggestion but recommended against it.	In order to keep the cost of the overall program within bounds, it is impossible to provide all sizes of all items on the shelf. The committee is working with the Contracting Officer and the Contractor to provide for the majority of uniform needs.	
28	Trousers - Jeans	LRD	Change "green jeans" material and cut to a composition similar to a standard full cut blue jean.	1	The cut of the current jean is a relaxed cut. Please contact your Division Representative with more information on your recommended material.	Need further information to evaluate.	
29	Trousers - Jeans	SWD	Sizes are not complete and we don't wear bell bottoms anymore.	1	Please contact your Division Representative with further information.	Need further information to evaluate.	
30	Trousers - Jeans	SWD	Jeans need different cut or style. Very uncomfortable.	1	Please contact your Division Representative with further information.	Need further information to evaluate.	
31	Trousers - Jeans	SAD	New Jean is looser and more comfortable (like BDU)	8	No action taken.	No action necessary.	
32	Trousers - Cargo Pants	LRD NED SAD SWD	Would like to see cargo pants added. More comfortable for field use. Other agencies have them. Add lightweight work/duty trousers with zippered pocket on thigh to carry cell phones.	11	The committee has been exploring this issue with the National Park Service. We are hoping to recommend a cargo pant in the near future. A survey will be conducted soon on this issue.	While there is a demand for this type of trouser, it must be determined where this item would fit into the program. A survey will be held to see if the employees would prefer cargo pants to the jeans. If so, they will replace the jean as Class C wear. The committee did not recommend that cargo pants be worn with the Class B uniform	
33		MVD NED	Add cargo (or BDU) pants to Class B & C	2			

34	Shorts	SPD	Nylon quick drying shorts would be ideal for boat patrol	1	The committee considered this suggestion but recommended against it.	Isolated comment from the field.	
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35	Shorts	SPD NED MVD SAD	Shorts should be allowed when it is hot for hiking. Add hiking to Class D. Shorts for routine ranger patrol. Not even discussed in matrix. Perhaps put a time frame (June 1 to Oct 15) on shorts.	8	This issue was discussed at length. The committee recommended against it.	EM-385-1-1 (The Corps Safety Manual) requires, as a minimum, a short sleeve shirt and long pants for work. The committee has gotten permission for the shorts to be worn as a special duty uniform for only the situations listed in ER 1130-2-550 Chapter 8, i.e.. boat/bike/beach patrol and beach interpretation. Sun exposure, lyme disease and the West Nile Virus are further concerns should the use of shorts be expanded.	
36	Shorts	SPD	Offer two lengths of shorts. One for short people. One for tall.	1	The committee considered this suggestion but recommended against it.	It was not considered in the best interests of the government to stock two lengths of an item only utilized for special purposes.	
37	Shorts	LRD SAD	New shorts are good (better if stretchable like old ones). Like the velcro fasteners on pockets.	2	No action taken.	No action necessary.	
38	Shorts	SPD	Brownish olive drab color is awful.	1	Committee brought this to the attention of the contractor.	The contract does require a certain color, however within the clothing manufacturing industry, colors have accepted shade variances. These are still within that color variance.	
39	Shorts	SAD	Need size 2 shorts. Smallest is size 6.	1	This is a Cut toOrder issue. Please contact your Division Representative for further information.	In order to keep the cost of the overall program within bounds, it is impossible to provide all sizes of all items on the shelf. The committee is working with the Contracting Officer and the Contactor to provide for the majority of uniform needs.	

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40	Shorts	MVD SAD SPD SWD	Shorts are too long and baggy. Current style too wide in leg and too long for average female. Too long and baggy..do not allow proper cooling. Too long..need to be able to alter.	4	This item was discussed with the contractor and the National Park Service. At this point in time, the short will remain as is.	The length of the current short is "industry standard". The committee will continue to search for a better alternative short.	
41		LRD MVD NWD SAD SPD SWD	Shorts are <u>not</u> an upgrade. Old shorts were better just not long enough. Uncomfortable and wears like a skirt. Prefer older style, just longer. Originals cooler and more comfortable. Please go back to original style. New style do not stretch. The new shorts design is terrible. New shorts uncomfortable..made of unflinching material that bind in the crotch. Quality is poor..stitching in wrong place or incomplete..some pockets sewn shut. Shorts are Horrible. Sending "perfect" shorts forward for review.	16	The current shorts were not intended to be an upgrade. They were chosen for several reasons. First the "old" shorts were no longer available for the program. (The manufacturer moved overseas to a non-NAFTA country.) Second, the style was already in the program with the USFWS, but in brown. The quality issues were taken to the contractor prior to the meeting. Measures have been corrected.	We can not go back to the Sportif style as they are no longer meet the contract specifications of being American (or NAFTA) made. The length of the short is considered "industry standard" with a 9" inseam.	
42		SPD	Shorts for women. I know there has to be a better choice and/or maker.	1			
43		SAD	Make shorts like campers shorts, baggy and roomy with more cotton in them. (Old Style)	1			

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1	Fleece Jacket	LRD NED SAD	Fleeces are very nice. I liked the fleece. Best uniform item EVER added. An excellent product.	5	No action taken.	No action necessary.	
2	Fleece Jacket	NED	Everyone likes, but my elbows are wearing out. Cloth patches maybe?	1	The committee considered this suggestion but recommended against it.	The Committee, the Contractor and the National Park Service are looking into possible improvements to the fleece jacket.	
3	Fleece Jacket	SWD	Fleece jacket is great. Would like a strap on shoulder for radio microphone.	1	The committee considered this suggestion but recommended against it.	Suggestion did not warrant the cost of implementation.	
4	Fleece Jacket	LRD	Remove nylon liner from sleeves	1	The committee considered this suggestion but recommended against it.	Suggestion did not warrant the cost of implementation. The liners are for added warmth and ease of putting ones arm through the sleeve when wearing a long sleeve shirt.	
5	Windbreaker	NED	Saw where it is being phased out. Our people need some other kind of light jacket	1	A new windbreaker will be made available as soon as possible.	The National Park Service has a windbreaker in their program which we will adopt into ours.	
6	Windbreaker	LRD	Way too expensive for quality..liner shreds after a few washes.	1	This jacket is being replaced. Replacement has a simpler design and is less expensive.	The National Park Service has a windbreaker in their program which we will adopt into ours.	
7	Vest	MVD	Vest not same color as other outerwear.	1	Committee brought this to the attention of the contractor.	The contract does require a certain color, however within the clothing manufacturing industry, colors have accepted shade variances. These are still within that color variance.	
8	Vest	SAD	Vest is good.	1	No action taken.	No action necessary.	
9	Coveralls	MVD	Add duck uninsulated coveralls	1	Duck uninsulated coveralls are already in the system.	No action necessary.	
10	Coveralls	LRD	Keep twill coveralls!!!	1	Twill coveralls were replaced by duck coveralls. Twills were no longer available through the manufacturers.	No action necessary.	

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11	Coveralls	LRD	Bring back the insulated coveralls	3	The committee considered this suggestion but recommended against it.	Bib overalls were added to the system and replaced the insulated coveralls. The committee received numerous complaints about the fit of the insulated coveralls.	
12	Bib Overalls	MVD	Poor quality, material and workmanship. Bring back the Carharts	3	All quality issues are being directed to the contractor.	The committee will continue to monitor this issue.	
13	Sweater	MVD	Quality needs to be improved. Pullover is not desirable because it tends to mess up one's hair.	2	Not to sound facetious, but a comb costs less than a buck.	Other outerwear options available such as the fleece jacket.	
14	Sweater	MVD SAD	They need a cardigan sweater. Add a "button up" sweater. Need something lighter than pullover or jacket.	3	The committee considered this suggestion but recommended against it.	The committee did not feel the demand for this item was sufficient to add this item.	
15	Sweater	LRD SWD	Bring back gray pullover. Black sweater not all that great.	3	The gray sweater was replaced by the black sweater due to several quality control issues, including pilling, color control and not holding it's shape.	Have received very few complaints, and numerous compliments on the black sweater.	
16		SWD	Black sweater shows lint like nothing else and is not very good. Don't like black sweater.	2			
17	Sweatshirt	LRD	Add a sweatshirt type product	1	The committee considered this suggestion but recommended against it.	Isolated comment from the field did not warrant addition of this item.	
18	Work Coat	LRD MVD SWD	Add work coat to go with new bib overalls	3	The committee considered this suggestion but recommended against it.	The committee felt that there were enough outerwear options in the program at this time.	
19	Coat	MVD	Add heavy jacket and hood that is insulated and waterproof.	2	The committee considered these suggestions but recommended against them.	The committee felt that there were enough outerwear options in the program at this time.	
20		MVD	Add heavy jacket in fleece outer shell	1			
21		MVD	Would like to see Gore-Tex in heavy winter coats (parka?) and in windbreaker.	1			

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22	Parkas	SPD	Brownish olive drab color is awful and clashes with anything older.	1	The committee brought this to the attention of the contractor.	The contract does require a certain color, however within the clothing manufacturing industry, colors have accepted shade variances. These are still within that color variance.	
23	Parkas	SAD	Parkas, both lengths, are excellent.	1	No action needed.	No action necessary.	
24	Parkas	LRD	Long parka desperately needs side zippers.	2	The committee considered this suggestion but recommended against it.	This would prove to be very costly throughout the program.	
25	Raincoat	SWD	Raincoat needs an attached hood.	1	A new raincoat will be made available this year, however it will not have a hood. It was not felt that a hood was necessary.	This is the raincoat the National Park Service currently is using. It is less expensive than the raincoat currently in the system.	
26	Rain Jacket	MVD NED SWD	Add short rain jacket with reflective striping for safety. Need an affordable rain suit - pants and jacket with hood.	4	The committee considered this suggestion but recommended against it.	The program currently has the Gore-tex outershell with hood and wind pants. Safety striping is available via use of inexpensive orange road vests.	
27	Overshell	SAD	Add removable liner for Gore tex raincoat	1	The committee considered this suggestion but recommended against it.	The current outerwear system meets this need with the fleece jacket and the Gore tex outershell.	
28	Overshell	LRD	Overshell and wind pant ridiculously priced.	1	No action taken.	Prices on most items will be lower this year than last year.	
29	Wind Pant	SPD	Add belt loops to wind pants or a better way to use suspenders.	1	Belt loops are currently on the wind pant.	No action necessary.	
30	Duty Jacket	SAD	Costly and unnecessary	1	The committee considered this suggestion but recommended against it.	The committee felt that the Duty Jacket was necessary for court and ceremonial events.	
31	Outerwear	LRD	I ordered a woman's vest but received a mans vest which I was informed was now a Unisex. Unisex doesn't work for most women. Men and women are built differently and our uniforms should reflect this. I think we need to go back to gender-based sizing.	1	If an item of outerwear does not fit correctly, there are two options. First, if your manager agrees, project funds may be used to alter clothing. Second, utilize the Made to Measure option from the contractor.	All the committees and the contractor agreed to go Unisex sizing of outerwear several years ago. This was a cost saving measure.	

No.	Item	Div.	Comment	Freq	Action	Justification	Status Update
1	Ball caps	SPD	Definitely need a lower profile hat in just cloth, not mesh also.	1	The committee discussed this issue. While some employees want low profile ball caps, others want taller crowns. At this time, the committee sees no reason to change the design.	Over the past 5 years, much time and effort has been spent on designing a ball cap that will serve the purpose intended in the uniform program. We are not going to be able to please everyone.	
2		NED	Eliminate the back logo on baseball cap	1			
3		LRD	Prefer slim line cap with back leather clasp	1			
4		SWD	A taller crowned ball cap should be available again..flatter crown does fit everyone	1			
5	Ball caps	NED	Add baseball cap to Class B	1	The baseball cap can currently be worn with the Class B uniform while on boat patrol <u>only</u> .	The committee did not feel it was in the best interest of the program to expand the use of the ball cap.	
6	Hat	NWD	Need a broad-brimmed hat as an alternative to ball cap for sun protection.	2	The committee agreed that this item should be added to the program. We are currently looking at two different models.	This hat will be authorized to be worn in lieu of the ball cap, and for the same purposes as the ball cap, i.e. boat/beach patrol, and Class C work situations <u>only</u> .	
7	Hat	SAD	Add gore tex ball cap with ear flaps	1			
8	Trooper Hat	LRD NED	Replace with fleece lined Gore-Tex cap with brim or something to shade eyes, shed water and wick perspiration	2	The committee considered this suggestion and recommended a survey be taken to determine if the majority of employees would prefer the Trooper or Winter caps.	A survey will be taken on the Gateway to determine if the majority of employees would rather have the Trooper Hat or the Winter Cap currently in the National Park Service uniform.	
9	Trooper Hat	NED	Hat size run small.	1	Please contact your Division Representative with further details.	Need further information.	
10	Campaign Hat	MVD NWD	Eliminate the hat and replace with baseball cap. Hat should be optional and we should be able to wear ball cap at all times.	2	This issue was discussed at length. The committee decided to retain the campaign hat and <u>not</u> replace it with the ball cap.	The campaign hat is a traditional item going back to the time when the US Army operated the nation's national parks before the National Park Service existed. The committee felt that this item was a valuable and necessary item and should be retained.	
11	Campaign Hat	MVD	Straw hat is hot and uncomfortable	1			

No.	Item	Div.	Comment	Freq	Action	Justification	Status Update
12	Campaign Hat	NWD	What can be done to help new employees order the correct hat size?	1	One of the committee members is researching this issue.	We hope to provide hat templates to the projects, or at least an Internet website to assist with hat sizing.	
13	Campaign Hat	SAD	Are there storage units available for hats (to flatten and straighten)?	1	The contractor showed the committee a device known as a Hat Trap.	The committee decided to make this available through the Special Purchase side of the contractor's website so that it wouldn't come out of the individuals uniform allowance. When this is accessible, we will let everyone know how they can be acquired. Estimated cost is \$45.	
14	Campaign Hat and Ball cap	SWD	Since majority of law enforcement now using campaign hat, and since ball cap is tacky, recommend going to a garrison cap to replace both.	1	The committee discussed this suggestion but recommended against it.	See Item #10 above.	

No.	Item	Div.	Comment	Freq	Action	Justification	Status Update
1	Nameplates	NWD SPD	Why are nameplates not part of the allowance? Should be able to order individually on the site. The process needs to be streamlined so someone can log on, and make a visa payment in one operation.	4	This was discussed with the contractor's ebusiness manager and is on the top of the list of items to be corrected over the next year. They hope to be able to have this available by the end of 2004.	The contractor is working on this issue.	
2	Nameplates	LRD SAD SPD SWD	Dislike nameplate. Why were comments not requested before decision was made? Look like state farm symbol..could castle be engraved, or is that too costly? Need more professional looking nameplate without castle. Looks like gas station attendant..make smaller and remove castle.	4	The development of the nameplate was part of the larger Class A issue some four to five years ago. Several alternatives for the Class A were distributed for comments to the employees. No adverse comments were received on the nameplate. At the same time there were multiple requests for central procurement of nameplates.	Central procurement of the nameplate is beneficial to the program for uniformity.	
3	Badges	SAD	Add badge for non-VA rangers like NPS..shirt looks wrong with badge tab and no badge.	1	The committee discussed this suggestion and recommended against it.	The COE badge is only given to those who have successfully completed VA training and are recommended for citation authority by their supervisors. The committee felt issuing badges to all employees would weaken this authority and be costly.	
4	Ties	LRD	Would like velcro ties instead of clip on. Clip on less professional looking.	2	This issue was discussed in committee and with other committees. Everyone agreed to retain the clip on tie.	The clip on tie is safer because it take less effort to pull off during an encounter. Offering both ties would not be economical for either the contractor or the government.	
5	Ties	SWD	Delete the tie	1	The tie is not required with the Class B Daily wear, Class C or Class D uniforms.	See EP 1130-2-550, Chapter 8, Table 1c.	
6	Volunteer shirt	SPD	Volunteer shirts with patches should be available through uniform program.	1	This is a separate issue that is covered in the Volunteer Regulation.	No action necessary.	
7	Belt	SWD	Duty belts do not retain the black color very well.	1	Like all leather products, belts should be periodically redyed and polished.	No action necessary.	
8	Belt	SPD	Add a nylon duty belt with velcro liner belt for summer use.	1	The committee discussed this issue and recommended against it.	See discussion on Utility belts below.	

No.	Item	Div.	Comment	Freq	Action	Justification	Status Update
9	Socks, etc.	SAD SWD LRD	Add gloves, socks, ear muffs, neck scarves. These are specified in EP that Rangers can wear with uniform.	1	The committee discussed this and recommended against this. See justification.	The purchase of clothing within the Corps of Engineers is guided by Army Regulations as well as Engineering Regulations. The AR's prohibit supplying items of clothing which are not specifically for uniform wear. Examples of this include socks, gloves, scarves, earmuffs, underwear, etc.	
10	Socks	SAD	Offer black socks with white foot for cooler summer wear.	1			
11	Socks	LRD SPD SWD	If a certain color sock is required, they should be part of the uniform. Have lots of green socks. I shouldn't have to buy black socks.	7			
12	Shoes	SPD	Allow plastic toed boots unless doing maintenance. Maybe hiking boots. Steel toed boots are hot in summer and cold in winter.	1	The uniform program does not specify steel toed boots, only that the boots/shoes be black, polishable with a plain toe.	No action necessary.	
13	Utility belt	NWD	Thought the decision was made to let the ranger decide which utility belt to wear.	1	The utility belt issue was brought to the committee last year. It was decided to defer the issue to the VA committee for consideration.	This year the uniform committee voted to support the VA committee's recommendation of a nylon utility belt.	
14	Utility belt	NWD	Could VF Solutions design and supply a Ranger Utility Belt?	1	The committee discussed this suggestion but recommended against it.	It was felt that the utility belts were items best purchased with project funds for uniformity at the project level. The utility belts would then become project property and passed on to new employees as others left.	
15	Safety Orange	LRD	Recommend a "blaze orange" feature be integrated into uniform..vest or snap on panels.	1	The committee discussed this suggestion but recommended against it.	This is a safety issue. ER 1130-2-550, Chapter 8 allows the wearing of safety items with the uniform such as orange safety vests.	

No.	Item	Div.	Comment	Freq	Action	Justification	Status Update
16	Fire Shirt/Pants	SWD	Please consider adding Wildland fire shirt and pants.	1	The committee discussed this suggestion but recommended against it.	The committee felt that there was not enough call for this type of item to offset the cost of stocking this item. In addition, it was felt that this was a safety issue best dealt with at the project level with project funds.	
17	Allowances	LRD MVD SAD SWD	Replacement allowance is not enough with increased cost of uniforms. Increase allowance or reduce uniform item costs. Need more money to replace uniform maintain uniforms properly.	6	Last year the committee sent forth to HQ a recommendation to increase the replacement allowance.	This is currently being staffed at that level. A decision is expected soon.	
18	Allowances	SPD	I think the replacement allowance is more than sufficient for replacing worn items on a yearly basis.	1	No action taken.	No action necessary.	
19	ER/EP	NED	Combine Class B and C	1	The committee recommended against this issue.	Committee felt that the Daily Duty Uniform and the Work Uniform needed to remain separate.	

No.	Item	Div.	Comment	Freq	Action	Justification	Status Update
1	General Comments	MVD NWD SWD	No improvement needed. I am satisfied with the uniform items currently in the program. Uniforms have greatly improved over the past few years. Satisfied with the items.	3	No action taken.	No action necessary.	
2	General Comments	LRD MVD (MVN)	Add Class C (or D) special duty uniform for wear while performing labor. Will consist of 100% cotton gray polo shirt, and 100% cotton wrinkle free green cargo or chino pants. A BDU type uniform to replace Class C uniform	6	The committee discussed this at length. The committee decided to recommend a cotton polo style shirt to be worn with the Class C work uniform and the Class D Special Duty uniform (boat/bike/beach patrol only).	While the Duty Uniform will remain the standard, daily uniform, the committee felt that a softer uniform should be added for Class C work and Class D special duty situations.	
3	General Comments	NWD	Feel a "soft" uniform consisting of polo shirt with badge is more appropriate for boat patrol, bike patrol, and for fieldwork. Badges as accountable property should have no bearing. Please listen (to the field), trust and reconsider this option.	20	A survey will be taken to determine whether to replace the jeans with a cargo style pant. See Trouser Item 31.		
4	General Comments	NWD	I think a summer uniform with athletic shoes, white socks, shorts and a polo shirt should be authorized for bike patrol and general VA activity.	1	The committee considered this suggestion and recommended against it.	ER 1130-2-550, Chapter 8 already allows for black athletic shoes, black or white socks, and shorts for bike patrol. The committee is recommending a polo type shirt for bike patrol. The committee did not recommend this for VA activities.	
5	General Comments	MVD	Uniform shirts and jackets sometimes come without patches.	1	This quality issue was brought to the attention of the Contractor's Quality Control.	All uniform shirts and jackets are supposed to have shoulder patches. If you receive one without, send it back to the contractor right away.	
6	General Comments	MVD	Contractor has not been able to provide uniforms in a timely manner	1	Please contact your Division Representative with specific details.	Need further information.	
7	General Comments	MVD SAD SWD	Quality control of products is poor. Have received items that were flawed. Pants and shirts had lots of strings hanging out of them every year. Fabric is fine but very poor sewing.	10	This quality issue was brought to the attention of the Contractors Quality Control personnel. Issue will be discussed at Quarterly Evaluation of contractor.	Numerous quality deficiencies could result in monetary deductions from the contractor.	

No.	Item	Div.	Comment	Freq	Action	Justification	Status Update
8	General Comments	MVD	What VF Solutions described as a brief web service disruption in October continued into December. This company should retain the expertise to resolve computer problems in a matter of days.	1	The contractor did experience a great deal of trouble between October and January. No one was more embarrassed about this than the contractor. The two people in charge of the website lost their jobs and the contractor hired an expert in the field to correct the problems. That person has made great strides towards improving the web site and is directly responsible for many of the new improvements on it.	This issue was also discussed during the Quarterly evaluations of the contractor and deductions were taken from the contractor by the Contracting Officer.	
9	General Comments	MVD	Uniform items should be kept in stock. We have had many items that were backordered for several months	1	There are a specific number of items that are listed in the contract as "Never Outs". The back ordered items were not in this category. Those items are the Male and Female SS duty shirt, the Male and Female warm weather trousers, and the duty belt.	The committee is looking into the possibility of expanding this list of items, however enlarging the list will add to the cost of the uniform contract.	
10	General Comments	MVD	Add bug proof clothing to ward off mosquitoes and the threat of West Nile virus	1	The committee discussed this suggestion but recommended against it.	Other options such as bug repellent are preferable to adding this to the program.	
11	General Comments	LRD MVD	Colors are inconsistent. Coats and hoods ordered at different times are different colors. Trousers and shorts are different colors. Looks stupid. Every part of the uniform that is green is a different shade.	2	Color matching is difficult, especially when the contractor makes only 15% of the uniform in house. The other 85% comes from subcontractors. The clothing industry standards for clothing color has a relatively wide range for a specific color. Often different dye lots of the same material come out differently. The committee continues to work with the contractor in order to improve color issues.	The contract does require a certain color, however within the clothing manufacturing industry, colors have accepted shade variances. These are still within that color variance.	
12	General Comments	NWD	Maintenance folks need uniforms.	1	There is an O&M Maintenance Program handed through the Pittsburgh District Office.	No action necessary.	

13	General Comments	NWD	Description of some items not helpful. In jackets is a 34" fit a person with a 34" bust or is the jacket 34" around? It's a hassle to wait 6 months for an item and have to send it back.	1	Please contact your Division Representative with specific details.	Need further information.	
No.	Item	Div.	Comment	Freq	Action	Justification	Status Update
14	General Comments	SWD	Several of the committee responses have a negative tone, i.e. "Current ball cap meets the needs of the system."	1	We apologize if you were offended. If you wish further dialog on any issue, please contact the Chairman of the Committee or any of the members of the uniform committee. Their names (with links) can be found in the NRM Gateway site under Uniforms.	Trying to condense the comments from 7 Divisions onto one spreadsheet is a tiring task, especially with issues that have been debated and discussed numerous times such as the baseball cap. The committee spent years trying to come up with an acceptable design, but we are never going to please everyone. The actions and justifications in this matrix are meant for your information, not as criticism.	
15	General Comments	MVD	The materials used in uniforms and how they are made make them the most uncomfortable thing in the world.	1	We are sorry you feel that way. See #7 above.		
16	General Comments	MVD	When is the committee and the Corps going to start attempting to make changes that POSITIVELY affect those of us wearing the uniform?	1	The Committee constantly strives to provide a professional durable quality uniform for the field.	The questionnaire sent to the field indicated that quite a number of the employees were happy with the uniform items, the new ordering site, and the customer service they receive.	
17	General Comments	MVD	Who does the wearability test? Can FIELD RANGERS volunteer?	1	The most recent wear test was conducted by 26 employees nationwide. At least half of them indicated they were in the field. These were all volunteers.	The wear tests are coordinated by the committee. If you are interested in volunteering to be a wear tester, please contact your Division Representative.	
18	General Comments	MVD	When is the Corps going to see that looking professional can be accomplished in a more comfortable and accommodating way to best benefit their employees who work in extreme weather conditions and situations?	1	The committee reviews the uniform every year. Every effort is made to provide for the employees.	There are many factors that the committee must keep in mind when dealing with the uniform. Professionalism is one factor, but comfort, durability, quality, and cost (not only of the item, but also stocking costs, and buyout costs) are also considered.	

19	General Comments	MVD	When is the front line staff of the Corps, the people who tell the message and tell it well, going to be taken seriously and provided adequate input on decision making for things that directly affect their job and job performance?	1	The committee distributes the uniform questionnaire every year in an attempt to collect the input of the field. The comments made are taken seriously. Many hours are spent discussing and debating the input from the field.	The questionnaire started by the Corps is now the model for all three agencies as each tries to meet the needs of the field, and stay within budget.	
20	General Comments	MVD	I reviewed last year's matrix and to be perfectly honest a lot of the answers to ranger comments made me angry. Because the things that are most important to rangers in the field seemed to be the least important to the people making the decisions and issues that seemed minor was brought to the forefront.	1	The responses to the comments were not meant to offend. Every item is important to someone, and all items are treated with equal importance.	The committee strives to be fair and unbiased in all its recommendations.	
21	General Comments	MVD	BIB coveralls...were the rangers polled to determine the quantities that would be ordered to better prepare VF for the order that were placed? Why do uniform coordinators at the field offices have to deal with angry rangers because VF didn't have the right estimate of need?	1	The rangers were not polled. The initial stock was based on the number of coveralls that had been ordered in the past. No one could have anticipated that employees would order 10 times the number of coveralls they had ordered in the past. None of the comments from the field gave the committee any idea that this item would be so popular.	The committee is going to conduct a couple of polls this year to help determine the direction of the program.	
22	General Comments	NWD	Rangers are oftentimes mistaken for police/law enforcement officers. This incorporates an increased amount of risk into the ranger's duties. Why do the Corps' uppity-ups want rangers to wear the law enforcement style uniform? First impressions are what we get to work with most of the time and what the visitor sees first is the uniform. Please either reduce the harshness of the uniform or give us hazardous duty benefits with 20-year retirement like other federal law enforcement officers.	1	The committee continues to consider all factors pursuant to the uniform. The "harshness" of the uniform has been discussed not only in the uniform committee, but also the VA committee and at HQ. Hazardous Duty benefits are beyond the scope of the uniform committee.	Following 9/11/01, many discussions were held at HQ concerning the direction of the uniform and the Corps VA policies. At this time, it has been decided to remain with the current uniform.	

23	General Comments	NWD	What if anything is being done to address personal appearance while wearing the uniform? For example: body piercing such as tongue, nose, eyebrows, wildly colored hair, tattoo, hair length, etc.	1	At this point, information is being gathered. No decisions have been made.	Issues such as these must involve input from Human Resources and Office of Counsel.	
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