

Compliance Inspections

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Compliance Inspections

Presentation Outline:

- 1. What and Why?
- 2. Who and When?
- 3. How?
- 4. Non-Compliance Follow-up
- 5. Open Discussion Q&A





Compliance Inspections - 1a. WHAT?

A Compliance Inspection is the preparation for and conducting of an on-site visit to determine if the terms and conditions of the outgrant are being met by the Grantee.

Another benefit: Keeps communication flowing within Corps and with Grantees - thus improving service to public.



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Compliance Inspections – 1b. WHY?

Because, if terms and conditions are <u>not</u> being met, then we can have a method to

- 1) to enforce the terms or
- 2) to close the leasehold for health & safety reasons or
- 3) to document revocation or termination for noncompliance.

If being met, then we document that, too.





Compliance Inspections - 2a. WHO?

Real Estate is responsible; but should use PMBP to work as a PDT with OD and other office elements.

OD often delegated authority to conduct compliance inspections on minor and ag/grazing outgrants. OD provides RE necessary documentation on those inspections.

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Compliance Inspections - 2b. WHEN?

Annually, except every 3 years for State Parks/Recr and Fish/Wildlife Outgrants

NOTE: On day-to-day basis, Project staff reports observed violations to RE--don't wait til scheduled inspection.

<u>Nickie's rule</u>: All non-State and 20% of Ag/Grazing Leases are inspected annually by RE because those leases generally have history of potential noncompliance evidenced by previous inspections. Others: every 3 yrs for State and every 5 yrs for minor outgrants.





Compliance Inspections - 3. HOW?

• Five keys to a Successful Inspection:

- -A. Advance Preparation
- -B. Gather Tools for Smooth Inspection
- C. Conduct Inspection w/Support of Ops & Safety Personnel
- -D. Well-documented Files
- -E. Consistent Follow-up & Enforcement



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Compliance Inspections - 3a. HOW?

A. Steps of Advance Preparation

- (1) Review ER 405-1-12 (<u>Para 8-99 on Compliance</u> Inspections & <u>Sec XII on</u> 16 USC 460d leases, etc.) & <u>each</u> lease file. Make copy of leases.
- (2) Do initial Insp Form Prep (Compliance Insp QCP/Checklist, NWK Insp Rept, water certif, RA/ADA certif, ENG 3560-Compliance Rpt)
- (3) Make list of reminder questions/concerns
- (4) Place lease, forms & list in an inspection file folder for your inspection box





Compliance Inspections - 3b. HOW?

B. Gather Tools for Smooth Inspection

- (1) Pack inspection box w/clipboard, pens, camera, calculator, stapler, elec tester, water, hat, sunscreen. *Dress comfortably*.
- (2) Sort/pack inspection files in inspection box in date/time inspection order
- (3) Pack extra copies of all forms



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Compliance Inspections - 3c. HOW?

C. Conduct Inspection w/Support of Ops & Safety Personnel

- (1) At least 30 days prior, get w/PDT (Ops & Safety if nec) to set up mutually agreeable inspection date
- (2) Can ask Ops to coordinate w/Lessees on inspection times & get names of attendees.
- (3) Conduct inspection as a PDT team.
- (4) Distribute Insp Report copies & out-brief Ops
- (5) 30-60 days after, Ops re-visits leasehold, completes Insp Rept Followup, & sends to RE





Compliance Inspections - 3d. HOW?

– D. Document Files:

- (1) Upon return, complete Checklist, ENG 3560, Report of Compliance, w/Inspec Report (satisfies ENG 3131) then submit for approval =see samples
- (2) After approval, insure REMIS compliance data entries are completed
- (3) Then file Inspection Report w/Lease..
- (4) Immediately write noncompliance letter for urgent health & safety issues.

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Compliance Inspections - 3e. HOW?

E. Consistent Follow-up & Enforcement

- (1) Upon receipt of Follow-up Inspection Report from Ops, RE verifies satisfactory compliance.
- (2) If not satisfactory, RE sends Lessee noncompliance letter documenting second notice & noting proposed action if not resolved (coordinated w/Ops, legal, DE). Note Title 36, new Sec 327.18: Need to check out if Ops can cite Grantee for refusing or failing to comply with lease, license or agreement.)
- (3) If still not satisfactory, enforce by following through with action as stated in noncompliance letters otherwise credibility is questionable.





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- 4. Noncompliance Follow-up

• NWK NON-COMPLIANCE SAMPLES:

- a. <u>Thunderbird Marina</u> (threat revocation due to rental payment lapse. Rent, interest, penalty, \$2K adm fee = Lessee never been late again)
- b. <u>Southfork Marina</u> (partial closure-unsafe dock conditions = lost slip revenue, fixed wi/1 month, now Lessee keeps dock flotation up & safe).
- c. <u>Bucksaw Marina</u> (revoked lease-Lessee sold marina w/o assignment, taxes & rent due, etc = Purchaser met financial reqmts, we got competition waiver & awarded new lease to Purchaser = current Lessee working well)
- d. Some resolve themselves (audit, assignment or tornado)



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• <u>5. Open Discussion</u> and Q&As





Compliance Inspections - Closing

"Win-Win is a belief in the third alternative.

It's not your way or my way, it's a better way, a higher way." ---Stephen R. Covey

Grantees are agents of the government. We all need to think win-win to resolve any non-compliance issues for the good of the public. But, if that doesn't work, don't forget to consistently document files or we've lost before we've begun!

--- Nickie Perry