

Citation

Mark Twain Lake Park Ranger, Mary Anne Heitmeyer uses her creativity and originality to present innovative ways to promote the goals and philosophy of the U.S. Army Corps of Engineers Interpretive Services and Outreach Program. Special events are just one way she promotes a better understanding of the Corps mission and Ms. Heitmeyer coordinated a phenomenal 18 special events in 2004, which included bringing the “Vietnam Veterans Traveling Wall That Heals” to Mark Twain Lake that attracted 12,000 visitors. Essential to administering these events, she was the volunteer coordinator for 283 volunteers, who provided 5,634 hours of service in 2004. Ranger Heitmeyer was instrumental in leading the establishment of a cooperating association agreement with the Ralls County Historical Society. Her willingness to share her leadership abilities beyond Mark Twain Lake have been commendable and include serving as Chairperson for the St. Louis District Water Safety Team for the past two years and serving on a Headquarters Interpretive Services & Outreach Program Product Delivery Team that met in Vicksburg in 2004 to organize improvements to that section of the Gateway web site. Ms. Heitmeyer is an exemplary employee who has used her interpretive abilities to do countless things to improve the Corps’s image and create positive experiences for our customers.