

Summary of Louisville August 2002 NRM Gateway Workshop

Attendees:

Judy Rice	HQ Representative
Kathleen Perales	Gateway Project Leader
Bonnie Bryson	Recreation Technical Coordinator
Ginny Dickerson	Web Developer
Lori Brewster	Assist with Workshop
Michael Cummings	Career Development
Lynda Nutt	Water Safety
Charlie Burger	Visitor Assistance
Sue Clevenstine	Recreation User Fees
Mark Wade	Visitor Center
Jeff Rose	Recreation Facilities Standards
Ismael Caballero	Human Resources Recruitment strategies
Kevin Salvilla	Field Review Group and NRRS Experience
Paula Law	HQ Human Resources
Sabrina Reynolds	HQ Human Resources

Summary:

Initially, overview and background information on the Natural Resource Management (NRM) Gateway Initiative were presented to workshop attendees. This NRM content development workshop focused on four objectives to be more thoroughly developed for presentation to the Recreation Management Support Program (RMSP). Discussion on the value of webcasting and the applicability to the NRM personnel in support of the Corps learning organization was discussed. Developing an integrated system of knowledge management for the user, in other words create a model of information needed for operation and management of an ideal lake, "Goodtime Lake". The second objective was to work with the Human Resources attendees to develop a NRM Human Resources (HR) page and exchange ideas to improve the recruitment CD. Finally, work was done to create a user-friendly visitor access page. This page would enable the visitor to make selections from a variety of NRM choices, from activity lists, from state and lake lists or from an interactive map system. This page was formatted to have consistency throughout from the national to the state to the local level. All of these objectives were met and will be further developed upon prior to the RMSP fall meeting. Several attendees are also Content Subject Matter Experts (SMEs). These individuals were briefed on continuing to improve and develop their pages, as well as refreshed upon content submittal methods. Friday morning, the teams briefed the group on the HR page, recruitment CD, "Goodtime Lake" and visitor access page. Human Resources recommended reorganization of the Gateway HR page and outlined the changes to the CD. The drafts of "Goodtime Lake" and the visitor access pages were presented for comments. When asked for a review of the name "Goodtime Lake", Synergy Lake was presented as an option for the integrated system title. Also, the group was asked which would be the priority to be worked on first, the integrated system or the visitor access page. The visitor access page was considered to be the priority, but not if it would be detrimental to the continued development of the Gateway for the internal audience.

Workshop Attendees Action Items – by 13 September 02.

- ?? Each attendee will be receiving the workshop powerpoint presentation via email. It is requested that this be reviewed and additional comments/changes submitted prior by this date.