



DEPARTMENT OF THE ARMY
U.S. ARMY CORPS OF ENGINEERS
441 G STREET, NW
WASHINGTON, DC 20314-1000

AUG 24 2017

S: 29 September 2017

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MEMORANDUM FOR CHIEFS, OPERATIONS AND NATURAL RESOURCES
MANAGEMENT, MAJOR SUBORDINATE COMMANDS AND DISTRICT
COMMANDS AND OPERATIONS PROJECT MANAGERS

SUBJECT: Now Open - 2017 USACE Park Ranger Safety Survey; Results from the
2016 USACE Park Ranger Survey

1. I am pleased to announce that the 2017 U.S. Army Corps of Engineers (USACE) Park Ranger Safety Survey has been extended and is now open through 29 September 2017. This survey is being conducted on an annual basis to obtain consistent and timely feedback from the park ranger/natural resources management (NRM) community regarding park ranger safety and operational concerns within the NRM program.
2. All park rangers and other natural resources management employees who work under the NRM program at the project, district, and MSC levels are highly encouraged to participate in this survey. This includes students, seasonal, and temporary hires. The goal of this Park Ranger Safety Survey is a 75% response rate.
3. The survey is available at <https://intranet.mvr.usace.army.mil/rangerapp/> and should take 10-20 minutes to complete. To access the survey, select the Email Certificate when prompted. Immediately following the survey are several questions on the NRM uniform program. The survey is anonymous, even though it is CAC enabled, there is no personally identifiable information captured. To maintain anonymity, participants are encouraged to use job titles instead of individual names in all written comments.
4. For employees who do not have a CAC or access to a USACE computer, paper copies of the survey are available on the main menu of the above link. Individuals who complete the paper survey should send the document to their MSC representative on the Park Ranger Community of Practice (CoP) Advisory Board. The Advisory Board members and their contact information is attached (Encl 1).
5. I am also pleased to announce that the results of the 2016 USACE Park Ranger Safety Survey are now available. The survey responses and summary of the most frequent comments for each question are attached (Encl 2) and are also available on the Park Ranger Community of Practice Advisory Board's page on the NRM Gateway at <https://corpslakes.erdc.dren.mil/rangers.cfm>.

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6. This survey is the product of the Park Ranger CoP Advisory Board, whose goal is to focus on employee and public safety at USACE projects by obtaining employee input in a timely and consistent basis so as to recommend program improvements while maintaining relevance in a changing environment.

a. The Park Ranger Community of Practice (CoP) Advisory Board began reviewing the survey results in January 2017 and made recommendations based on the responses to the survey. A summary of the advisory board's findings were presented at the NRM Workshop in Norman, OK in April 2017 and were later briefed to the Operations Project Management CoP Advisory Board, HQUSACE, and during a webinar on 18 July 2017. NRM Workshop presentations concerning the park ranger survey are at:

<https://corpslakes.erdc.dren.mil/employees/nrmworkshop/index.cfm>.

b. Key findings from survey responses included concerns about the NRM uniform, need for a reference tool that projects can use on local levels to insure visitor assistance requirements for both equipment and training are being met, better access to training and better communication within the Park Ranger/NRM community. The USACE Park Ranger Community of Practice Advisory Board is both directly addressing several identified key findings and indirectly collaborating with other more appropriate workgroups.

7. The technical point of contact for this survey is David Reynolds, Rock Island District, at 309-794-5650, david.b.reynolds@usace.army.mil. Program Management POCs for this action are Scott Tichy, Chair, Park Ranger CoP Advisory Board at 701-845-2970, scott.c.tichy@usace.army.mil and Stephen Austin, Senior Policy Advisor for Park Ranger Activities, at 202-761-4489, stephen.b.austin@usace.army.mil. Thank you for your support of the Park Ranger CoP Advisory Board and the annual ranger safety surveys. Please distribute this memorandum through your command and encourage participation by all NRM team members.

Encls.



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