



DEPARTMENT OF THE ARMY
U.S. ARMY CORPS OF ENGINEERS
441 G STREET NW
WASHINGTON, D.C. 20314-1000

CECW-CO-N

APR 13 2007

MEMORANDUM FOR CHIEFS, CONSTRUCTION-OPERATIONS AND NATURAL RESOURCES
MANAGEMENT DIVISIONS AND DISTRICTS, AND OPERATIONS PROJECT MANAGERS

SUBJECT: Updated *Safe Self* Exportable Training Course

1. I'm very pleased to announce the delivery of the new *Safe Self* training compact disk (Encl 1), which has just been updated due to the overwhelming success of the initial *Safe Self* course that was produced in 2000. The Natural Resources Management (NRM) Career Development Steering Committee and our Visitor Assistance training instructors have developed this course to partially satisfy Visitor Assistance training requirements in a very cost effective manner (Encl 2). As with the previous edition, this program is an interactive, self-directed, computer-based CD course designed to operate on an office computer.
2. The revised training course contains nine new scenarios which utilize different U.S. Army Corps of Engineers team members such as lock operators, volunteers, office assistants, park rangers and maintenance personnel interacting with the public during their daily tasks. Also included are observation questions after each scenario, a new logo, a reference library, and the option to "ask the subject matter expert". Students will be able to contact a subject matter expert whenever they may have a question or inquiry about the program. The CD also contains updated and enhanced versions of the original seven scenarios produce in 2000.
3. This training course includes proven tactical communication techniques commonly known as Verbal Judo. Dr. George Thompson, President and Founder of the Verbal Judo Institute, has granted permission to the U.S. Army Corps of Engineers to allow all Corps team members to utilize the Verbal Judo training techniques which were created by Dr. Thompson. Therefore, in order to ensure no violations of copyright infringement against the Verbal Judo Institute, local reproduction of the CD is strictly prohibited.
4. I encourage you to take full advantage of this cost effective training opportunity and share it with all your Corps team members who would benefit from learning how to deal with difficult public confrontational situations under stressful conditions. Your support of the program and ideas of improving this course is strongly encouraged. Please contact your representative on the NRM Career Development Committee and let them know how you feel about the *Safe Self* program. The POC for questions regarding *Safe Self* is Mr. Bill Jackson, Vicksburg District, (501) 767-4844, ext. 3040.

FOR THE COMMANDER:

2 Encls


LAWRENCE A. LANG, PH.D., P.E.
Acting Chief, Operations
Directorate of Civil Works

Enclosure 1
The *Safe Self* Compact Disc

Enclosure 2
SAFE SELF TRAINING PROGRAM

Completion of the *Safe Self* Training Course will partially satisfy the following training requirements as contained in EP 1130-2-550, Chapter 6, Visitor Assistance Training (**currently under revision**).

<u>Module #</u> <u>Course Title</u>	<u>Applicable Employees</u>	<u>Specific Training Requirements that Are Met</u>
<i>Module 1</i> Basic Visitor Assistance Training	Employees who wear the NRM uniform but do not have citation authority as a functional duty*	<i>Safe Self</i> satisfies the initial first year personal Protection training requirement
<i>Module 2</i> Refresher Training	Employees with Citation Authority	<i>Safe Self</i> satisfies the two-hour tactical communication refresher training requirement (employees must still receive 2 hours of hands-on unarmed self defense training)
<i>Module 3</i> Refresher Training	Employees who wear the NRM uniform but do not have citation authority as a functional duty	<i>Safe Self</i> satisfies the four-hour personal protection refresher training requirement
	All other Corps employees, contractors and volunteers who have public contact	<i>Safe Self</i> is recommended to provide guidance to anyone needing knowledge on how to avoid and diffuse potential dangerous situations

*** Employees requiring citation authority must take the *Visitor Assistance for Natural Resources Management* PROSPECT Course or a MSC/District-sponsored Visitor Assistance Course**