

# VOLUNTEER EVALUATIONS, RECOGNITION, AND AWARDS

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12 February 2024



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# Volunteer Evaluations/Performance Reviews



- Successful performance reviews provide a periodic opportunity for communication between the person who assigns work and the person who performs it. It allows for discussion of expectations and how well those are being met.
- Shows volunteers they are important and held accountable. Volunteers want success and feedback!
- Reviews should:
  - Be based on agreed-upon standards, position descriptions, deadlines, etc
  - Be non-threatening, constructive, supportive, flexible, and empowering.
  - Encourage the volunteer to stretch for high standards.
  - Determine how USACE can help the volunteer achieve his/her goals.
- Benefits: Plan for ways to improve performance in the future and allows volunteers and supervisors to share concerns.

## PERFORMANCE



- EXCELLENT
- GOOD
- AVERAGE
- POOR



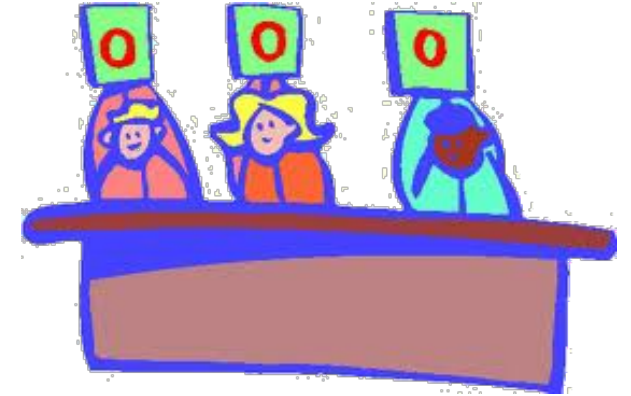
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# Volunteer Evaluations/Performance Reviews



## During Review Session:

- Review position description, expectations, standards.
- Share positive feedback and appreciation.
- Volunteer shares self-assessment and assessment of agency support.
- Supervisor assesses volunteer performance.
- Discuss barriers to success for volunteer.
- If there has been low volunteer productivity or morale, it is important to discuss remedies
- Discuss future plans for the volunteer in the organization.



## After Review Session:

- Write a report for volunteer's and agency's files.
- Follow up on action plans or agreements between organization and volunteer.

Outcomes from volunteer performance reviews can range from "applause" to dismissal – by the organization or by the volunteer.



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From Raystown Lake on the NRM Gateway

# Volunteer Experience Evaluation

Evaluations are confidential and help us to improve the volunteer program. Please be honest about your experience.

**Basic Information**

Corps Supervisor: \_\_\_\_\_ date(s) of work: \_\_\_\_\_

Work Plan/Description: \_\_\_\_\_ hour(s) volunteered: \_\_\_\_\_

Did you work with other volunteers? How many? \_\_\_\_\_

Did you complete the work assigned? YES / NO

If not, give reason: \_\_\_\_\_

Please read the following statements and mark the best response.

|  | strongly disagree | disagree | agree | strongly agree |
|--|-------------------|----------|-------|----------------|
| <b>Overall opinions</b>  |                   |          |       |                |
| Effort was made to determine a work plan that best suited my needs and those of the USACE. |                   |          |       |                |
| The orientation I received was relevant and helped me during my work plan.                 |                   |          |       |                |
| Hazards inherent in my work plan were discussed.   |                   |          |       |                |
| Any and all safety equipment was provided to me.   |                   |          |       |                |
| I felt prepared for my work plan.  |                   |          |       |                |
| During my work I felt I had adequate guidance and supervision.                             |                   |          |       |                |
| I feel my volunteer efforts are appreciated and were needed.                               |                   |          |       |                |
| Overall, I like the volunteer program at Raystown.   |                   |          |       |                |
| I would volunteer at Raystown again.   |                   |          |       |                |

**Additional Comments**

What was the best part about your volunteer experience? \_\_\_\_\_

What areas could use improvement and what would you suggest? \_\_\_\_\_

Anything else we should know? \_\_\_\_\_

# Volunteer Work Evaluation

**Basic Information**

Corps Supervisor: \_\_\_\_\_ date(s) of work: \_\_\_\_\_

Volunteer/Group name: \_\_\_\_\_ hour(s) volunteered: \_\_\_\_\_

Work plan/description: \_\_\_\_\_

Did the volunteer(s) complete the work assigned? YES / NO

If not, give reason: \_\_\_\_\_

Please read the following statements and mark the best response.

|   | strongly disagree | disagree | agree | strongly agree |
|---|-------------------|----------|-------|----------------|
| <b>Overall opinions</b>   |                   |          |       |                |
| This/These volunteer(s) was/were enthusiastic about volunteering at Raystown Lake.          |                   |          |       |                |
| This/These volunteer(s) helped choose their work plan.                                      |                   |          |       |                |
| This/These volunteer(s) used the safety equipment, if assigned.                             |                   |          |       |                |
| This/These volunteer(s) followed their work plan and completed work which was satisfactory. |                   |          |       |                |
| This/These volunteer(s) were willing to follow my supervision.                              |                   |          |       |                |
| This/These volunteer(s) worked well with other staff  |                   |          |       |                |
| The behavior of this/these volunteer(s) was professional and respectful                     |                   |          |       |                |
| I would work with this/these volunteer(s) again.  |                   |          |       |                |
| The work plan complete was something suitable for volunteers to accomplish.                 |                   |          |       |                |
| The work this/these volunteer(s) did was beneficial to Raystown.                            |                   |          |       |                |

**Additional Comments**

What is the best thing about working with this/these volunteer(s)? \_\_\_\_\_

What should this/these volunteer(s) do differently next time? \_\_\_\_\_

Comments by Supervisor: \_\_\_\_\_

Comments by Volunteer: \_\_\_\_\_

Supervisor: \_\_\_\_\_ date: \_\_\_\_\_

Volunteer: \_\_\_\_\_ date: \_\_\_\_\_



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From Fort Worth on the NRM Gateway

### Volunteer Evaluation Form

Thank you for volunteering at Bardwell Lake. In an effort to improve volunteer's experiences, please complete the following evaluation. Volunteer input is very important for our agency and enables us to improve our program and insure a quality experience for all of our volunteers.

(Please Circle One 1= Poor - 5+Excellent)

- 1. Did you feel your orientation was beneficial?    1    2    3    4    5
- 2. Were our expectations of you as a volunteer clearly explained?    1    2    3    4    5
- 3. Do you feel the program is well organized?    1    2    3    4    5
- 4. Does your supervisor provide adequate support/enthusiasm for your work ?    1    2    3    4    5
- 5. Are the project staff knowledgeable and able to answer questions?    1    2    3    4    5
- 6. Overall experience:    1    2    3    4    5
- 8. Do you plan to continue or return as a volunteer? \_\_\_\_\_
- 9. Are you interested in Volunteering at other US Army Corps of Engineers

Reservoirs in the Fort Worth District? \_\_\_\_\_ Where? \_\_\_\_\_

10. What have you enjoyed or benefited from the most during your volunteer experience? \_\_\_\_\_

11. How can we improve the volunteer experience at Bardwell Lake? \_\_\_\_\_

12. Any additional comments: \_\_\_\_\_

### VOLUNTEER EVALUATION FORM

#### Part A: Completed by Coordinator

Name: \_\_\_\_\_ Position: \_\_\_\_\_

Period of Evaluation: \_\_\_\_\_

Coordinator: \_\_\_\_\_

| Rating scale:         |           |           |                |               |
|-----------------------|-----------|-----------|----------------|---------------|
| 1= needs improvement, | 2 = fair, | 3 = good, | 4 = very good, | 5 = superior, |
| N/A = not applicable  |           |           |                |               |

#### I. PROFESSIONALISM

- \_\_\_\_\_ Relates well with public
  - \_\_\_\_\_ Exhibits poise in handling difficult situations
  - \_\_\_\_\_ Exhibits sincere interest and enthusiasm towards visitors and work
- Comments: \_\_\_\_\_

#### II. RESPONSIBILITY

- \_\_\_\_\_ Reliable about schedule and time commitment
  - \_\_\_\_\_ Completes assignments in a timely fashion
  - \_\_\_\_\_ Pays attention to detail when necessary
  - \_\_\_\_\_ Willing to take on assignments
- Comments: \_\_\_\_\_

#### III. EFFECTIVENESS

- \_\_\_\_\_ Welcomes opportunities to learn information or procedures that will make work more effective
- \_\_\_\_\_ Follows through on assignments
- \_\_\_\_\_ Willing to ask questions when in doubt
- \_\_\_\_\_ Uncovers and communicates all pertinent facts



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## From Saylorville Lake on the NRM Gateway

<https://corpslakes.erc.dren.mil/employees/volunteer/plans.cfm>

### Volunteer Program Evaluation

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Why do you choose to volunteer at Saylorville Lake?  
(family, friends, campsite, etc.)

What do you like and/or dislike about the position(s) you currently do?  
(ie. Schedule days, hours/day, amount of hours required/week, etc.)

Would you be interested in a position with a variety of tasks?  
(ie. Rotate between VC, helping with school programs, working a fee booth, pruning trees, etc.)

What group outings would you be interested in?  
(monthly picnics, baseball game, campout, family night, etc.)

What changes do you feel should be made in the general volunteer program?

Additional Comments, suggestions, improvement for the future....





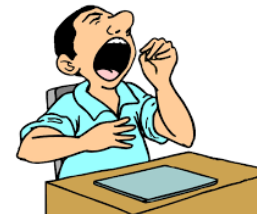
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# Reasons for Low Volunteer Productivity/Morale

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- Discontent; personality differences
- Condescending supervisors
- Idleness; fluctuating workload; insufficient staff
- Lack of appreciation by staff
- Ill-defined assignments
- Inadequate supervision/training
- Misunderstanding of policies
- Overload, unrealistic deadlines
- Poor communication with team
- Emotional stress and personal difficulties
- Staff and organizational changes
- Staff resistance to utilizing volunteers
- Boredom, too much routine, lack of interest in the work





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# Volunteer Appreciation

- Projects are encouraged to show appreciation for volunteer services. Recognition is an ongoing integral part of the management process, not only the banquet or certificate given annually.



- Volunteers may be issued a certificate of appreciation to acknowledge their service, as well as be featured in articles, on websites, and thanked in person.
- OPMs may waive day use fees for one day or provide free one-night camping certificates to volunteers.
- Items such as celebration meals, appreciation gifts, or cash awards are not authorized for purchase with appropriated funds for volunteers, but may be donated by Friends groups, cooperating associations, or other partners to recognize outstanding volunteers.
- Individual and family/couple volunteers are eligible for the Enduring Service Award, National Volunteer Award and Volunteer Excellence Coins, sponsored by the Corps Foundation





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# Informal Recognition



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How to say thank you in day-to-day ways:

- Invitation to team meetings
- Eating meals together
- Writing articles about their good work
- Celebrate special occasions such as birthdays or anniversaries
- Providing volunteer villages with services (laundry, Wi-Fi)
- Taking the volunteer out on 'fun' jobs (boat patrol, aerial surveys, etc.)
- Give recognition as soon as possible after the task is accomplished.
  
- When recognizing many volunteers at once, you can still plan different activities for different tastes.
  
- Recognition should be meaningful to the person being thanked and should be given in a timely manner.





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# Enduring Service Award

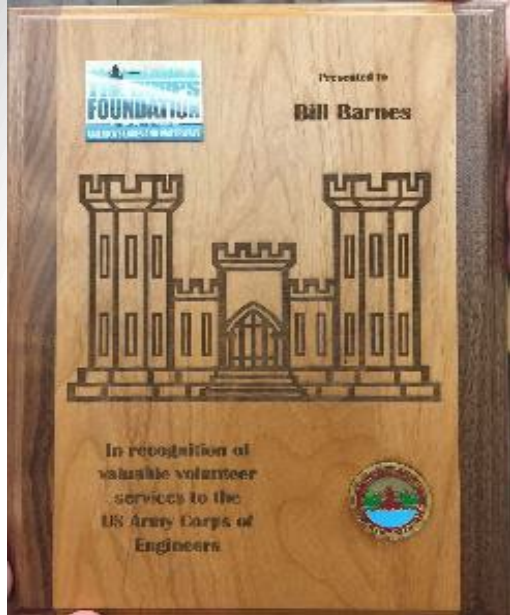
- Established by the Corps Foundation and sponsored by Bass Pro Shops to honor long term service (6 years or more) and outstanding accomplishments by individuals and families as Corps of Engineers volunteers
- Request for nominations: September (due 15 February)
- Winners receive plaque, coin, Bass Pro Shops gift certificate and \$500 cash award





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# National Volunteer Award



- Paid for by the Corps Foundation
- Awarded to one outstanding individual volunteer or one couple/family of volunteers
- Request for nominations: September (due in December)
- National winners receive a plaque, certificate, and coin
- Regional nominees receive a certificate and coin
- **2023 Winners: Tim and Pam Harrison – Kaw Lake, SWT**







**1,536,732**  
TOTAL VOLUNTEER HOURS SERVED  
(Equivalent to 739 FTEs)

### Celebrate Service

National Volunteer Week is an opportunity to recognize the impact of volunteer service and the power of volunteers to tackle society's greatest challenges, to build stronger communities and be a force that transforms the world. This week, we shine a light on the people and causes that inspire us to serve, recognizing and thanking volunteers who lend their time, talent, and voice to make a difference in their communities.

### USACE Volunteer Efforts



**32,398**

TOTAL VOLUNTEERS



**\$46 M**

TOTAL VALUE OF VOLUNTEER HOURS



**80%**

PROJECTS USING VOLUNTEERS  
(322 of 403 USACE Projects)

### Shining a Light on Those Who Serve



NATIONAL VOLUNTEER WEEK

APRIL 16-22

<https://corpslakes.ercd.dren.mil/employees/volunteer/volunteer.cfm>

# Volunteer Week Spotlights

### Shining a Light on Those Who Serve

Across USACE we celebrate National Volunteer Week by shining a light on those individuals who give their time and talent to make a difference at our projects and in our communities.

### North Atlantic Division

In the North Atlantic Division, we are shining a light on volunteers at Blue Marsh and Raystown Lakes.

While the main purpose of Blue Marsh was to provide flood control to part of the Schuylkill River Valley, over the years the lake has become a recreational hotspot. With over 36 miles of trails, 6,200 acres of land, 1,148 acres of water, picnic areas, a small beach and boat launches the lake accommodates all kinds of outdoor enthusiasts.

Raystown Lake is the largest lake located entirely in Pennsylvania and offers 8,300 surface acres of clear water surrounded by 21,000 acres of forested mountain slopes. Visitors come to Raystown to enjoy panoramic views of undeveloped land and water, access to excellent public recreation facilities, and fishing and hunting opportunities.

**\$1,897,460**  
VALUE OF TIME VOLUNTEERED

**63,354**  
HOURS SERVED BY VOLUNTEERS IN NAD

### Emma Miller



Emma Miller joined Blue Marsh Lake as a volunteer through her high school's honors internship program, where students are given the opportunity to work with local employers to gain real world employment experience within their career interests. Since September 2022, she has logged over 220 hours as a volunteer.

Emma has provided valuable volunteer services by completing regular tasks such as facility and equipment checks, assisting ranger staff with annual boundary inspections, and trail maintenance activities.

A big project Emma worked on was to help a Girl Scout replace bluebird nesting structures at the Dry Brooks Day Use Area for Blue Marsh Lake's nesting structure program. She then took on the task of replacing all the bluebird boxes throughout the park. This helped revamp the program to have it ready for the spring nesting season. Emma also took extra time to assist with multiple Guided Hike programs throughout her internship.



**220**

Over 220 hours of volunteer service provided in less than 1 year.



### Bluebird Boxes

Replaced bluebird nesting structures prior to nesting season.



### Inspection

Assisted staff with facility and equipment checks, boundary inspection, and maintenance tasks.



### Dave and Mary Jo Nelson



**2,500**

Nearly 2,500 hours of volunteer service provided over the past 4 summers.



### Helping Hand

Provide a helping hand where ever needed.



### Safety

Taught hundreds of visitors in kayak safety.



Dave and Mary Jo Nelson joined the team at Raystown Lake in 2019, when they moved into the Volunteer Village. Being from the area and regular campers at the lake, they felt right at home at Raystown. The Nelsons participated in Raystown's Volunteer Village program for four summers, contributing a total of over 2,500 combined volunteer service hours. The Nelsons were involved in almost everything going on at Raystown, energetically supporting maintenance, recreation, and environmental stewardship missions through their service. Mary Jo even created her own weekly water safety program, "beginner kayak lessons." Through the program's three years, Mary Jo joyfully taught kayak safety to hundreds of visitors. Although the Nelsons have taken their talents elsewhere for the 2023 season, their impact to Raystown Lake Project and its visitors will live on.



## THANK YOU

To all of our volunteers in the North Atlantic Division!



*(A great way to highlight stories about outstanding volunteers and use to recruit new volunteers)*

<https://corpslakes.ercd.dren.mil/employees/volunteer/week.cfm>





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# Volunteer Pass Program: Corps Annual Pass and ATB Pass

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- Corps Pass: Approved in 2012: enables volunteers who have served a minimum of 100 hours at Corps managed areas to receive a free Annual Day Use Pass
  - Volunteers can accumulate hours at multiple Corps projects.
  - Supplemented by the ATB Volunteer pass in 2016
- 250 hours of cumulative service = free America the Beautiful Volunteer Pass
  - Volunteers can accumulate hours at Corps, BLM, BOR, FWS, USFS, and NPS sites. Hours earned at other agencies must be verified by the volunteer's prior coordinator.
  - Volunteer hours earned at Corps lakes can be entered by the volunteer in the volunteer app and verified by volunteer coordinators or entered in volunteer.gov by district volunteer coordinators for volunteers that have a volunteer.gov profile.
  - Covers entrance fees and day use fees at participating agencies for one year from date of issuance
  - ATB Volunteer Passes are ordered by the project each year along with all other ATB passes through USGS





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# Volunteer Coin Program

- Created in May 2015.  
Sponsored by the Corps Foundation
- Coins awarded to regional nominees/national winner for the National Volunteer Award and to volunteers who perform extraordinary acts of service
- Larger coin developed for national and regional level recognition
- New coin design just ordered





# Volunteer Camping Voucher: LRH

- LRH District Policy describes how a camping voucher may be issued to a volunteer for 1 free night camping
- Typically given to off-site volunteers for special events, presentations, flood event clean up, etc. for 8 hours of service



**US Army Corps  
of Engineers**®

## CAMPING VOUCHER

Voucher Number \_\_\_\_-\_\_\_\_-\_\_\_\_

In recognition of your volunteer service at \_\_\_\_\_, you are being rewarded a voucher for (1) one free night of camping. This voucher is only valid at the project in which it was issued. This voucher is non-transferable and will be valid until December 31 the following year of being issued. The USACE fully supports the volunteer program and appreciates the valuable service they provide to assist in the accomplishment of our mission.

Issued to \_\_\_\_\_

\_\_\_\_\_  
Volunteer Coordinator

\_\_\_\_\_  
Date

\_\_\_\_\_  
Project Supervisor



# VOLUNTEER HOURS TRACKING AND CWBI-OPS

☰ CWBI-OPS Partnerships and Volunteer Welcome: HEATHER.D.BURKE@USACE.ARMY.MIL Current Profile: ADMIN - PARTNERSHIPS Log Out

- 🌐 CWBI-OPS Home
- 🏠 Partnerships and Volunteer
- ☰ Switchboard
- 👤 People Setup
- ① Step 1 Review/Add
- ② Step 2 Annual Data Update
- 📄 Reports

### CWBI-OPS Partnerships and Volunteers Home

Welcome to the CWBI-OPS Partnerships and Volunteers home. For general information on the CWBI-OPS Program and associated resources please access [CWBI-OPS Home](#) on the menu.  
Need assistance? Please contact the CWBI-OPS Help Desk: [CWBI-OPS@usace.army.mil](mailto:CWBI-OPS@usace.army.mil).

#### CWBI-OPS News


10/28/2022 - Changes to CWBI-OPS Authentication Process Occurring Week of 14 November  
CWBI will incorporate planned changes to the CWBI-OPS authentication process the week of 14 NOV. Following the software upgrade, CWBI-OPS users may be required to complete a few simple online prompts to access their accounts. Please review the instructions provided in the "Keycloak\_Authentication\_Migration\_Guide" under the User Resources Menu of this page, accessed by clicking the menu icon at top left.

09/27/2022 - Government Email Accounts Must be Used for Login.gov Registration  
Please be advised that when new users initially register for Login.gov accounts as the first step to establishing an account within CWBI-OPS it is required that only government email accounts (i.e. ending in @usace.army.mil) be used to register with Login.gov. Accounts registered with personal email accounts will not be granted permissions to CWBI-OPS Modules.

[Archived News Items](#)

#### Your Account Details

|             |         |
|-------------|---------|
| Last Name   | BURKE   |
| First Name  | HEATHER |
| Middle Name | D       |
| Phone       |         |

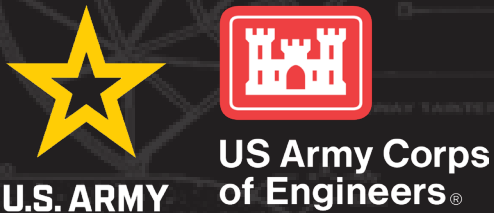


### Track Volunteer Hours FY23

The U.S. Army Corps of Engineers (USACE) greatly appreciates the work provided by our volunteers. Please assist your volunteer coordinator by keeping track of service hours you've completed by filling in the form below each time you complete work at a USACE facility. It is important to document all of the work completed by volunteers to demonstrate the value provided to the local project, the community, USACE, and the Nation. Documenting and tracking your service hours will also enable you to earn USACE annual day use passes, America's Beautiful Volunteer passes, and other volunteer awards for your hard work and dedication. Please fill out and submit the form below in its entirety and provide any feedback in the Comments or Concerns section.

\* Required

1. First Name \*
2. Last Name \*
3. Email \*
4. Start date that volunteer service was provided \*







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# Volunteer Hours Tracking in the Volunteer app



Track Volunteer Hours FY23

The U.S. Army Corps of Engineers (USACE) greatly appreciates the work provided by our volunteers. Please assist your volunteer coordinator by keeping track of service hours you've completed by filling in the form below each time you complete work at a USACE facility. It is important to document all of the work completed by volunteers to demonstrate the value provided to the local project, the community, USACE and the Nation. Documenting and tracking your service hours will also enable you to earn USACE annual day-use passes, America the Beautiful Volunteer passes, and other volunteer awards for your hard work and dedication. Please fill out and submit the form below in its entirety and provide any feedback in the Comments or Concerns section.

\* Required

1. First Name \*

Enter your answer

2. Last Name \*

Enter your answer

3. Email \*

Enter your answer

4. Start date that volunteer service was provided

Please input date (M/d/yyyy)

Information needed to track a volunteer:

- First Name
- Last Name
- Email

5. End date volunteer service was provided \*

Please input date (M/d/yyyy)

6. How many hours did you provide volunteer service? \*

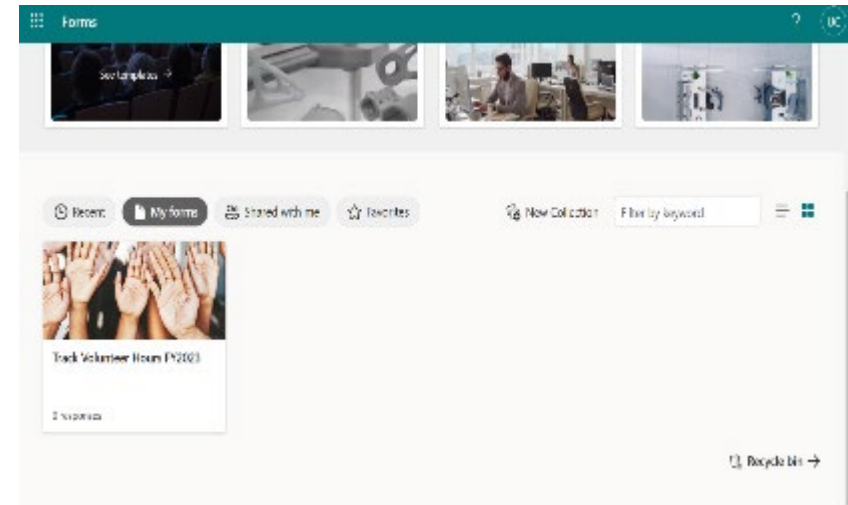
The value must be a number

7. Where did you provide volunteer service? \*

Select your answer

Submit

Volunteer coordinators can run reports for their location and view volunteer hours nationally in the Volunteer Coordinator Portal in Microsoft Forms.



<https://corpslakes.ercd.dren.mil/employees/volunteer/app.cfm>



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# Volunteer.gov Time Tracking

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Volunteer Manage... Home Applications Volunteer Opportunities **Time Tracking** Knowledge Chatter Dashboards Reporting Generated Reports Files

## Time Tracking

|    | Volunteer Opportunity                     | Start Date | Site                            | Total Volunteer Hours | Total Number of Volunteers | Approval Required |
|----|---|------------|---------------------------------|-----------------------|----------------------------|-------------------|
| 1  | Blue Marsh Lake-General Assistant ...     | 01/01/2020 | Blue Marsh Lake                 | 0                     | 0                          |                   |
| 2  | Tennessee-Tombigbee Waterway-P...         | 01/01/2020 | Tennessee-Tombigbee Waterway    | 0                     | 0                          |                   |
| 3  | Philpott Lake-Volunteers For All Du...    | 01/01/2020 | Philpott Lake                   | 0                     | 0                          |                   |
| 4  | Mississippi River Project Office-Visit... | 01/01/2020 | Mississippi River - Pools 11-22 | 0                     | 0                          |                   |
| 5  | Rivers Project Office-National Great...   | 01/01/2020 | National Great Rivers Museum    | 0                     | 0                          |                   |
| 6  | Tennessee-Tombigbee Waterway-P...         | 01/01/2020 | Tennessee-Tombigbee Waterway    | 0                     | 0                          |                   |
| 7  | Lake Sidney Lanier-Volunteer Villag...    | 01/01/2020 | Lake Sidney Lanier              | 0                     | 0                          |                   |
| 8  | Illinois Waterway Project Office/Far...   | 01/01/2020 | Illinois Waterways              | 0                     | 0                          |                   |
| 9  | Jesse Brent Lower Mississippi River ...   | 01/01/2020 | Mississippi River - Pools 11-22 | 0                     | 0                          |                   |
| 10 | Caesar Creek Lake-Volunteer Photo...      | 01/01/2020 | Caesar Creek Lake               | 0                     | 0                          |                   |
| 11 | Rough River Lake-Camp Host/Light...       | 01/01/2020 | Rough River Lake                | 0                     | 0                          |                   |
| 12 | Paintsville Lake-Volunteer Park Care...   | 01/01/2020 | Paint Creek Lake                | 0                     | 0                          |                   |
| 13 | Caesar Creek Lake-Trail Monitor           | 01/01/2020 | Caesar Creek Lake               | 0                     | 0                          |                   |
| 14 | Caesar Creek Lake-Visitor Center A...     | 01/01/2020 | Caesar Creek Lake               | 0                     | 0                          |                   |
| 15 | Paint Creek Lake-Natural Resources...     | 01/01/2020 | Paint Creek Lake                | 0                     | 0                          |                   |
| 16 | Caesar Creek Lake-Visitor Center A...     | 01/01/2020 | Caesar Creek Lake               | 0                     | 0                          |                   |
| 17 | William H. Harsha Lake - Program ...      | 01/13/2020 | William H. Harsha Lake          | 0                     | 0                          |                   |
| 18 | William H. Harsha Lake-Boundary B...      | 01/13/2020 | William H. Harsha Lake          | 0                     | 0                          |                   |
| 19 | Yatesville Lake-On-Site Volunteer         | 01/15/2020 | Yatesville Lake                 | 0                     | 0                          |                   |
| 20 | Barren River Volunteer Camp Host          | 04/01/2020 | Barren River Lake               | 0                     | 0                          |                   |
| 21 | Raystown Lake-Several General Vol...      | 04/01/2020 | Raystown Lake                   | 0                     | 0                          |                   |
| 22 | Rend Lake Project Office-Visitor Ce...    | 04/01/2020 | Rend Lake                       | 0                     | 0                          |                   |
| 23 | Upper Mississippi River Park Mainte...    | 04/01/2020 | Mississippi River - Pool 9      | 0                     | 0                          |                   |
| 24 | Mark Twain Lake-Gate Attendant/In...      | 04/01/2020 | Mark Twain Lake                 | 0                     | 0                          |                   |
| 25 | Mark Twain Lake/M. W. Boudreaux ...       | 04/01/2020 | Mark Twain Lake                 | 0                     | 0                          |                   |

Volunteers can log their hours on the public site and District volunteer coordinators can verify their hours in the administrative site.



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# Volunteer Legacy Hours Tracking in Volunteer.gov

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Volunteer Manage... Home Applications Volunteer Opportunities **Time Tracking** Knowledge Chatter Dashboards Reporting Generated Reports Files

| ID | Opportunity Name                                    | Date       | Site                            | Hours | Hours |
|----|---|------------|---------------------------------|-------|-------|
| 7  | Lake Sidney Lanier-Volunteer Village/With Assor...  | 01/01/2020 | Lake Sidney Lanier              | 0     | 0     |
| 8  | Illinois Waterway Project Office/Farm Creek Rese... | 01/01/2020 | Illinois Waterways              | 0     | 0     |
| 9  | Jesse Brent Lower Mississippi River Museum-Mu...    | 01/01/2020 | Mississippi River - Pools 11-22 | 0     | 0     |
| 10 | Caesar Creek Lake-Volunteer Photographer            | 01/01/2020 | Caesar Creek Lake               | 0     | 0     |
| 11 | Rough River Lake-Camp Host/Light Maintenanc...      | 01/01/2020 | Rough River Lake                | 0     | 0     |
| 12 | Paintsville Lake-Volunteer Park Caretakers          | 01/01/2020 | Paint Creek Lake                | 0     | 0     |
| 13 | Caesar Creek Lake-Trail Monitor                     | 01/01/2020 | Caesar Creek Lake               | 0     | 0     |
| 14 | Caesar Creek Lake-Visitor Center Ambassador         | 01/01/2020 | Caesar Creek Lake               | 0     | 0     |
| 15 | Paint Creek Lake-Natural Resources Assistant        | 01/01/2020 | Paint Creek Lake                | 0     | 0     |
| 16 | Caesar Creek Lake-Visitor Center Ambassador         | 01/01/2020 | Caesar Creek Lake               | 0     | 0     |
| 17 | William H. Harsha Lake - Program Assistant          | 01/13/2020 | William H. Harsha Lake          | 0     | 0     |
| 18 | William H. Harsha Lake-Boundary Blitzers            | 01/13/2020 | William H. Harsha Lake          | 0     | 0     |
| 19 | Yatesville Lake-On-Site Volunteer                   | 01/15/2020 | Yatesville Lake                 | 0     | 0     |
| 20 | Barren River Volunteer Camp Host                    | 04/01/2020 | Barren River Lake               | 0     | 0     |
| 21 | Raystown Lake-Several General Volunteer Positi...   | 04/01/2020 | Raystown Lake                   | 0     | 0     |
| 22 | Rend Lake Project Office-Visitor Center & Camp...   | 04/01/2020 | Rend Lake                       | 0     | 0     |
| 23 | Upper Mississippi River Park Maintenance Volun...   | 04/01/2020 | Mississippi River - Pool 9      | 0     | 0     |
| 24 | Mark Twain Lake-Gate Attendant/Indian Creek C...    | 04/01/2020 | Mark Twain Lake                 | 0     | 0     |
| 25 | Mark Twain Lake/M. W. Boudreaux Memorial Vis...     | 04/01/2020 | Mark Twain Lake                 | 0     | 0     |

- Allows District Volunteer Coordinators to track historical hours for a volunteer
- Only Registered volunteers (with a volunteer.gov profile) can have legacy hours tracked
- Enter opportunity name, volunteer, and hours volunteered

Showing 25 Page 1 of 15 Prev Next

## Legacy Volunteer Hours

Add Legacy Hours

Volunteer Coordinator: Heather Burke Site: Select...

| Volunteer Name  | Site           | Total Hours | Volunteer Coordinator |
|-----------------|----------------|-------------|-----------------------|
| 1 Heather Burke | Allatoona Lake | 10          | Heather Burke         |
| 2 Heather Burke | Abiquiu Lake   | 50          | Heather Burke         |
| 3 Heather Burke | St Marys River | 40          | Heather Burke         |

Showing 25 Page 1 of 1 Prev Next



U.S. ARMY

# My Profile

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## My Personal Information

Save time when signing up for volunteer opportunities. Tell us your information and preferences and they'll automatically be filled in for you the next time you apply.

[Update My Information](#)

## My Applications

Keep track of volunteer opportunities you've applied to here. Haven't applied to anything yet? Browse the latest opportunities in [Discover Opportunities](#) and find something that sparks your passion.

### OPEN APPLICATIONS

| Application Number          | Volunteer Opportunity  | Status     | Status Date |
|-----------------------------|--|------------|-------------|
| <a href="#">AP-00001636</a> | <a href="#">Kaweah Lake- Slick Rock Recreation Site Host</a> | Waitlisted | 9/21/2020   |

[View All](#)

### PAST APPLICATIONS

| Application Number          | Volunteer Opportunity  | Status   | Status Date |
|-----------------------------|--|----------|-------------|
| <a href="#">AP-00000088</a> | <a href="#">Table Rock Visitor Center- Grounds Maintenance and Interpretation Host</a> | Declined | 8/3/2020    |
| <a href="#">AP-00000967</a> | <a href="#">Belton/Stillhouse Lake Park Host</a>                                       | Declined | 9/1/2020    |

[View All](#)

Total Lifetime Hours: 90.00 ⓘ

Total Fiscal Year Hours: 0.00 ⓘ



# Volunteer Reporting in CWBI-OPS



- Volunteer data must be captured each year during October in the CWBI-OPS tool, Partnerships and Volunteer Module
- Non-Partnerships Volunteer data: Record total number of volunteers, volunteer hours, and reimbursed incidental expenses for volunteers who are not serving as part of a partnership or organization
- Partnerships Volunteer Update: Record number of volunteers and volunteer hours that the partner organization provides
- USACE and other federal agencies use the Independent Sector's hourly rate as set by the Bureau of Labor Statistics each spring to calculate the value of service per hour, regardless of age or activity. No cost of living or other adjustments of any kind may be made to this rate.



# Where You Should Enter Volunteer Hours

**Independent Volunteers**



Enter Hours into  
Partnerships and Volunteer  
Module: Volunteer Activity Non-  
Partnership Volunteers Section

**Volunteers Working as Part of a  
Partnership Activity**



Enter Hours into Partnerships and  
Volunteer Module:  
Partnership Agreements Section in the  
Details of the Specific Partnership

**NOTE:** This is a change from NRM Assessment, where partnership volunteers were a subset of the overall volunteer number. Now we are collecting non-partnership volunteer data and partnership volunteer data and adding them together to determine the total number of volunteers.





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# Volunteer Data Decision Tree

Available on CWBI-OPS Partnerships FAQ page and Volunteer Program FAQs page:

<https://corpslakes.erdcdren.mil/employees/faqs.cfm?Id=partner-OMBIL&Nav=partner&View=Yes>

<https://corpslakes.erdcdren.mil/employees/faqs.cfm?Id=volunteer&View=Yes>



## Step 1. Review/Add- Volunteer Activity

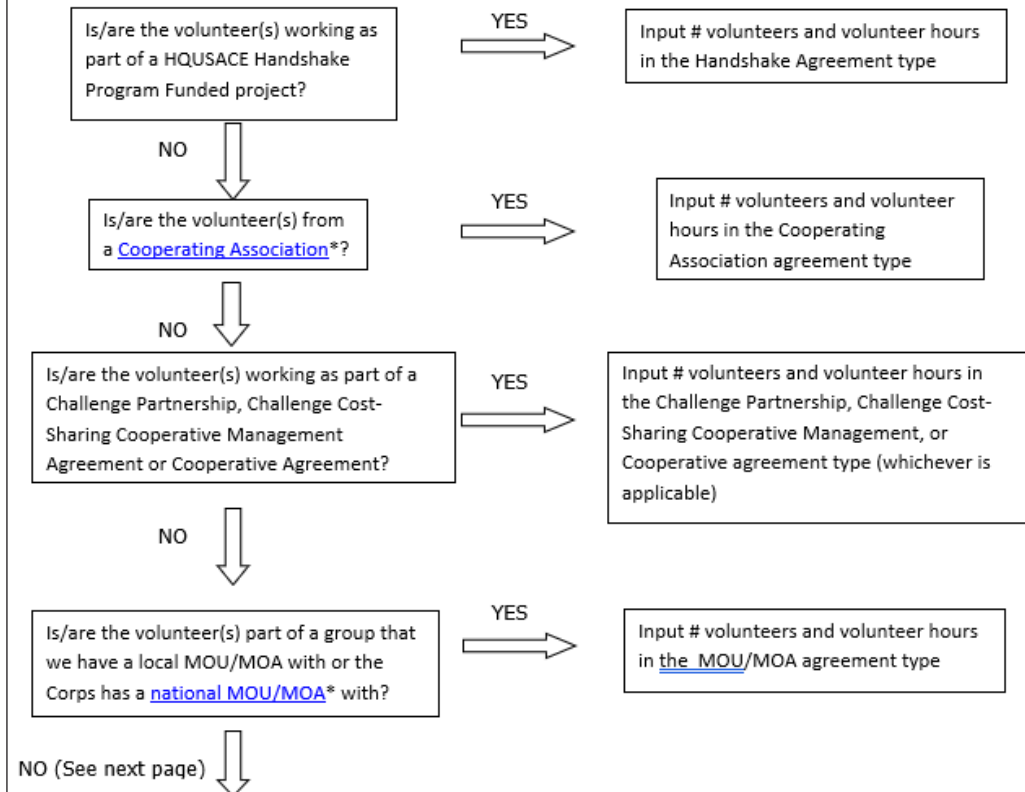
Enter non-partnership volunteer hours in this section of the CWBI tool. This is where you will capture the total number of volunteers, total hours of volunteer service (which will auto-calculate the total value of the service), and total incidental expenses reimbursed to volunteers who were not part of a partnership agreement/organization for the FY. These often include camp hosts, gate attendants, and other individuals or families who volunteer independently of an established organization/group.

You will also see a row on this page for Partnership volunteers. These data will be imported from the Partnerships Agreement section of Step 2 and added to the Non-partnership volunteer data to calculate the total volunteers, hours, and expenses for the project.

## Step 2. Annual Data Update – Partnership Agreements

In this section you will capture data about volunteers who were part of a partnership agreement/organization that you identified as active for the FY in Step 1. Review/Add Partnership Agreements. You will capture total number of volunteers and total hours of volunteer service, which will auto calculate the value of service provided by the volunteers who were part of the partnership.

Please use the flow chart below to determine whether to count a particular individual volunteer's or group of volunteers' hours in the Partnership Agreements section of CWBI.



# Maximizing Data Entry: Partnership Tracking Spreadsheet

U.S. ARMY

- This can assist with keeping track throughout the year to make data entry in October much easier
- Available on CWBI-OPS Partnerships FAQ page:  
<https://corpslakes.erd.c.dren.mil/partners/annual.cfm>

|    | C  | D              | E  | F                                 | G           | H              | I                              | J                             | K                   | L              | M                     | N                 | O                              | P                              | Q                             | R                   | S                     | T                     | U                 | V                 | W            |
|----|--|----------------|--|-----------------------------------|-------------|----------------|--------------------------------|-------------------------------|---------------------|----------------|-----------------------|-------------------|--------------------------------|--------------------------------|-------------------------------|---------------------|-----------------------|-----------------------|-------------------|-------------------|--------------|
| 1  | ORGANIZATION TYPE<br>(Business, Civilian Inmate Labor Program, Educational Institute, Federal Agency, Local Government Agency, Military Organization, Native American Tribe, Nonprofit or Community Organization, State Agency, Other) | DATE EFFECTIVE | PRIMARY PURPOSE<br>(Education, ENS, Health/Safety, Military, Recreation) | PRIMARY BUSINESS LINE (Rec or ES) | DESCRIPTION | CO PARTNERS    | NUMBER OF CO PARTNERS          | NUMBER OF VOLUNTEERS          | VOLUNTEER HOURS     | VOLUNTEER RATE | VALUE OF SERVICES     | FUNDS INVESTED    | PROFESSIONAL SERVICES PROVIDED | MATERIALS & EQUIPMENT DONATED  | TOTAL PARTNER VALUE           | CONTRACT COSTS      | MATERIALS & EQUIPMENT | CORPS LABOR HOURS     | TOTAL CORPS COSTS | TOTAL AMOUNT      |              |
| 2  |  |                |  |                                   |             |                |                                |                               |                     | Pre-entered    | Auto calculated       |                   |                                |                                | \$0                           |                     |                       |                       | \$0               | \$0               |              |
| 3  |  |                |  |                                   |             |                |                                |                               |                     | Pre-entered    | Auto calculated       |                   |                                |                                | \$0                           |                     |                       |                       | \$0               | \$0               |              |
| 4  |  |                |  |                                   |             |                |                                |                               |                     | Pre-entered    | Auto calculated       |                   |                                |                                | \$0                           |                     |                       |                       | \$0               | \$0               |              |
| 5  |  |                |  |                                   |             |                |                                |                               |                     | Pre-entered    | Auto calculated       |                   |                                |                                | \$0                           |                     |                       |                       | \$0               | \$0               |              |
| 6  |  |                |  |                                   |             |                |                                |                               |                     |                |                       |                   |                                |                                |                               |                     |                       |                       |                   |                   |              |
| 7  |  |                |  |                                   |             |                |                                |                               |                     |                |                       |                   |                                |                                |                               |                     |                       |                       |                   |                   |              |
| 8  | ORGANIZATION TYPE<br>(Business, Educational Institute, Local Government Agency, Nonprofit or Community Organization, State Agency, Other)  | DATE EFFECTIVE | PRIMARY PURPOSE<br>(Education, ENS, Health/Safety, Military, Recreation) | PRIMARY BUSINESS LINE (Rec or ES) | DESCRIPTION | CO PARTNERS    | NUMBER OF CO PARTNERS          | NUMBER OF VOLUNTEERS          | VOLUNTEER HOURS     | VOLUNTEER RATE | VALUE OF SERVICES     | FUNDS INVESTED    | PROFESSIONAL SERVICES PROVIDED | MATERIALS & EQUIPMENT DONATED  | TOTAL PARTNER VALUE           | HQ Investment       | CONTRACT COSTS        | MATERIALS & EQUIPMENT | CORPS LABOR HOURS | TOTAL CORPS COSTS | TOTAL AMOUNT |
| 9  |  |                |  |                                   |             |                |                                |                               |                     | Pre-entered    | Auto calculated       |                   |                                |                                | \$0                           |                     |                       |                       |                   | \$0               | \$0          |
| 0  |  |                |  |                                   |             |                |                                |                               |                     | Pre-entered    | Auto calculated       |                   |                                |                                | \$0                           |                     |                       |                       |                   | \$0               | \$0          |
| 1  |  |                |  |                                   |             |                |                                |                               |                     | Pre-entered    | Auto calculated       |                   |                                |                                | \$0                           |                     |                       |                       |                   | \$0               | \$0          |
| 2  |  |                |  |                                   |             |                |                                |                               |                     | Pre-entered    | Auto calculated       |                   |                                |                                | \$0                           |                     |                       |                       |                   | \$0               | \$0          |
| 3  |  |                |  |                                   |             |                |                                |                               |                     |                |                       |                   |                                |                                |                               |                     |                       |                       |                   |                   |              |
| 4  |  |                |  |                                   |             |                |                                |                               |                     |                |                       |                   |                                |                                |                               |                     |                       |                       |                   |                   |              |
| 5  | ORGANIZATION TYPE<br>(Nonprofit)   | DATE EFFECTIVE | PRIMARY PURPOSE<br>(Education, ENS, Health/Safety, Military, Recreation) | PRIMARY BUSINESS LINE (Rec or ES) | DESCRIPTION | CO PARTNERS    | NUMBER OF CO PARTNERS          | NUMBER OF VOLUNTEERS          | VOLUNTEER HOURS     | VOLUNTEER RATE | VALUE OF SERVICES     | VALUE OF SALES    | FUNDS INVESTED                 | PROFESSIONAL SERVICES PROVIDED | MATERIALS & EQUIPMENT DONATED | TOTAL PARTNER VALUE | CONTRACT COSTS        | MATERIALS & EQUIPMENT | CORPS LABOR HOURS | TOTAL CORPS COSTS | TOTAL AMOUNT |
| 6  |  |                |  |                                   |             |                |                                |                               |                     | Pre-entered    | Auto calculated       |                   |                                |                                |                               | \$0                 |                       |                       |                   | \$0               | \$0          |
| 7  |  |                |  |                                   |             |                |                                |                               |                     | Pre-entered    | Auto calculated       |                   |                                |                                |                               | \$0                 |                       |                       |                   | \$0               | \$0          |
| 8  |  |                |  |                                   |             |                |                                |                               |                     | Pre-entered    | Auto calculated       |                   |                                |                                |                               | \$0                 |                       |                       |                   | \$0               | \$0          |
| 9  |  |                |  |                                   |             |                |                                |                               |                     | Pre-entered    | Auto calculated       |                   |                                |                                |                               | \$0                 |                       |                       |                   | \$0               | \$0          |
| 10 |  |                |  |                                   |             |                |                                |                               |                     |                |                       |                   |                                |                                |                               |                     |                       |                       |                   |                   |              |
| 11 |  |                |  |                                   |             |                |                                |                               |                     |                |                       |                   |                                |                                |                               |                     |                       |                       |                   |                   |              |
| 12 | ORGANIZATION TYPE<br>(Federal Agency)  | DATE EFFECTIVE | PRIMARY PURPOSE<br>(Education, ENS, Health/Safety, Military, Recreation) | PRIMARY BUSINESS LINE (Rec or ES) | DESCRIPTION | FUNDS INVESTED | PROFESSIONAL SERVICES PROVIDED | MATERIALS & EQUIPMENT DONATED | TOTAL PARTNER VALUE | CONTRACT COSTS | MATERIALS & EQUIPMENT | CORPS LABOR HOURS | TOTAL CORPS COSTS              | TOTAL AMOUNT                   |                               |                     |                       |                       |                   |                   |              |
| 13 |  |                |  |                                   |             |                |                                |                               | \$0                 |                |                       |                   | \$0                            | \$0                            |                               |                     |                       |                       |                   |                   |              |
| 14 |  |                |  |                                   |             |                |                                |                               | \$0                 |                |                       |                   | \$0                            | \$0                            |                               |                     |                       |                       |                   |                   |              |
| 15 |  |                |  |                                   |             |                |                                |                               | \$0                 |                |                       |                   | \$0                            | \$0                            |                               |                     |                       |                       |                   |                   |              |
| 16 |  |                |  |                                   |             |                |                                |                               | \$0                 |                |                       |                   | \$0                            | \$0                            |                               |                     |                       |                       |                   |                   |              |
| 17 |  |                |  |                                   |             |                |                                |                               | \$0                 |                |                       |                   | \$0                            | \$0                            |                               |                     |                       |                       |                   |                   |              |



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# CWBI-OPS Partnerships and Volunteers Module



Civil Works Business Intelligence Hub

Home Resources Modules Data Catalog National CorpsMap

## Natural Resources Management

Citations Module

Environmental Stewardship Module

NRM Module

PSA Module

Partnerships and Volunteers Module



Annual Update Status Report

What is CWBI-OPS?

**Civil Works Business Intelligence** (CWBI) is the new NRM Assessment/OMBIL



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# CWBI-OPS Tool: Partnerships and Volunteers

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🌐 CWBI-OPS Home
🏠 Partnerships and Volunteers
☰ Switchboard
👤 People Setup
① Step 1 Review/Add
② Step 2 Annual Data Update
📄 Reports

### CWBI-OPS Partnerships and Volunteers Home

Welcome to the CWBI-OPS Partnerships and Volunteers home. For general information on the CWBI-OPS Program and associated resources please access [CWBI-OPS Home](#) on the menu. Need assistance? Please contact the CWBI-OPS Help Desk: [CWBI-OPS@usace.army.mil](mailto:CWBI-OPS@usace.army.mil).

#### CWBI-OPS News

10/28/2022 - Changes to CWBI-OPS Authentication Process Occurring Week of 14 November  
 CWBI will incorporate planned changes to the CWBI-OPS authentication process the week of 14 NOV. Following the software upgrade, CWBI-OPS users may be required to complete a few simple online prompts to access their accounts. Please review the instructions provided in the "Keycloak\_Authentication\_Migration\_Guide" under the User Resources Menu of this page, accessed by clicking the menu icon at top left.

09/27/2022 - Government Email Accounts Must be Used for Login.gov Registration  
 Please be advised that when new users initially register for Login.gov accounts as the first step to establishing an account within CWBI-OPS it is required that only government email accounts (i.e. ending in @usace.army.mil) be used to register with Login.gov. Accounts registered with personal email accounts will not be granted permissions to CWBI-OPS Modules.

[Archived News Items](#)

### Your Account Details

|                 |                |
|-----------------|----------------|
| Last Name       | <b>BURKE</b>   |
| First Name      | <b>HEATHER</b> |
| Middle Name     | <b>D</b>       |
| Phone           |                |
| Last Login Date |                |



# Step 1: Enter Volunteer Data

- Volunteer value of service per hour for FY is set: **\$31.80**  
→ Corps labor cost per hour is set: **\$63.26**
- Volunteer value of service comes from [independentsector.org](http://independentsector.org), based on average earnings of private sector workers
- If applicable, indicate that your project has no volunteers in this section.

## DATA NEEDED TO COMPLETE THE MODULE:

- Number of volunteers
- Number of hours
- Incidental expenses



# STEP 1: Volunteer Activity



Did you have volunteers this FY?

The volunteer value of service per hour for this fiscal year is:

The corps labor cost rate per hour for this fiscal year is:  ?

**NOTE:** Partnership Volunteers cannot be modified on this form. Numbers and hours will be automatically loaded from data entered in the [Annual Update](#) page. Total volunteer numbers, hours, and expenses will be auto calculated by adding Non-partnership volunteer numbers/hours with Partnership volunteers numbers/hours.

|  | Non-Partnership<br>Volunteers ? | Partnership Volunteers ? | Total |
|--|---------------------------------|--------------------------|-------|
| <b>NUMBER OF VOLUNTEERS:</b> Enter the number of volunteers performing work at the project. Include volunteers performing work in recreation, environmental stewardship, administrative, maintenance, etc. | <input type="text" value="15"/> |                          | 15    |
| <b>NUMBER OF HOURS:</b> Enter the number of hours served by volunteers.  | <input type="text" value="45"/> |                          | 45    |
| <b>INCIDENTAL EXPENSES:</b> Enter the amount of incidental expenses reimbursed by the government to volunteers. ?  | <input type="text" value="0"/>  |                          |       |

NOTE: Non-partnership volunteers are those who perform volunteer service who are NOT affiliated with any organization. (Ex. Camp hosts, visitor center hosts, an individual or family volunteering on their own. Anyone volunteering as part of a group/organization such as a church, school, sports club, nonprofit, business, agency, Tribe, etc. should be counted as Partnership volunteers entered during the Step 2 Annual Update.)



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# CWBI-OPS Tool: Partnerships and Volunteers – Step 1 Partnership Agreements



- CWBI-OPS Home
- Partnerships and Volunteers
- Switchboard
- People Setup
- Step 1 Review/Add**
  - Volunteer Activity
  - Partnership Agreements
- Step 2 Annual Data Update
- Reports

Annual Update Filters

Division: HQ USACE HAT ADMIN - PARTNERSHIPS

District: HQ USACE

Project Site: HQ USACE

Fiscal Year: 2021

If no partnerships exist for this project in this fiscal year, please check the box below, provide a description, and select the button to sign.

No Partnerships Exist

Brief Description:  
Testing this feature

Submitted On: 01/01/2023  
Submitter: Sa'ad Masri

[Approve & Submit](#)

Check this box and provide description if there were no partnerships in the FY. There will be a similar option developed for the Volunteer Activity page.

Select Step 1: Review/Add Partnership Agreements to select active partnerships and add new partnerships with volunteers

Step 1 - Review Partnership Agreements

[Add New Partnership Agreement](#) [Cancel](#) [Save](#)

Agreement Types

Please be sure to fill in ALL fields below. You may use TAB keys to move between fields.

Search: [ ] Go Rows: 50 Actions: [ ]

Agreement Type



U.S. ARMY

# CWBI-OPS Tool: Partnerships and Volunteers – Step 2 Annual Data Update



- CWBI-OPS Home
- Partnerships and Volunteers
- Switchboard
- People Setup
- Step 1 Review/Add
- Step 2 Annual Data Update**
- Reports

CWBI-OPS Partnerships and Volunteers



Welcome: HEATHER.D.BURKE@USACE.ARMY.MIL Current Profile: ADMIN - PARTNERSHIPS Log Out

### Annual Update Filters

Division: HQ USACE

District: HQ USACE

Project Site: HQ USACE

Fiscal Year: 2021

Submitted For Division/District On:

HAT: ADMIN - PARTNERSHIPS

Complete (%):

Submitted On:

Submitted By:

Submitted For Division/District By:

### Step 2 - Annual Data Update

Select Step 2: Annual Data Update to add partnership data, including volunteers who served with a partnership/organization

Enter number of volunteers and hours served with the partner organization.

Agreement Types

Please be sure to fill in ALL fields below. You may use TAB keys to move between fields.

| Organization         | Number of Co-Partners | Number of Volunteers | Volunteer Hours | Partner Value  |             |                |                       |                            |                     | Corps Costs   |               |                         |                     | Grand Total |                 |
|----------------------|-----------------------|----------------------|-----------------|----------------|-------------|----------------|-----------------------|----------------------------|---------------------|---------------|---------------|-------------------------|---------------------|-------------|-----------------|
|                      |                       |                      |                 | Services Value | Sales Value | Funds Invested | Prof Service Provided | Material Equipment Donated | Total Partner Value | Hq Investment | Contract Cost | Materials And Equipment | Corp Labor Services |             | Total Corp Cost |
| ADVENTURE SCIENTISTS | 2                     | 10                   | 50              | 0              | 100         | 0              | 500                   | 0                          | 0                   | 0             | 0             | 100                     | 40                  | 0           | 0               |
| 1 rows selected      |                       |                      |                 |                |             |                |                       |                            |                     |               |               |                         |                     |             | Total 1         |

Cancel Save





# Reports



CWBI OPS has three reports available in the Partnerships and Volunteers module:

1. Volunteers
2. Partnerships
3. Projects without Partnerships

CWBI-OPS Partnerships and Volunteers

Welcome: TAYLOR.A.BAUGHN@USACE.ARMY.MIL Current Profile: SPD ADMIN - PARTNERSHIPS Log Out

Volunteers Filters

Divisions: SOUTH PACIFIC DIVISION

Districts: Select a district

Project Site(s): Select one or more project sites

\* Fiscal Year Begin: 2022

\* Fiscal Year End: 2022

*If there is an error with the excel download for this report, then please try to download the file as a .csv*  
**For years prior to 2023 the following fields will not be calculated: 'Total # of All Volunteers', 'Total # of All Volunteer Hours Worked', 'Total Value of All Volunteer Services'.**

Run Report

There is also a separate Annual Update Status Report available from the CWBI-OPS NRM home page.

US Army Corps of Engineers

Welcome: HEATHER.D.BURKE@USACE.ARMY.MIL Log Out

Natural Resources Management

Citations Module

Environmental Stewardship Module

NRM Module

PSA Module

Partnerships and Volunteers Module

Annual Update Status Report



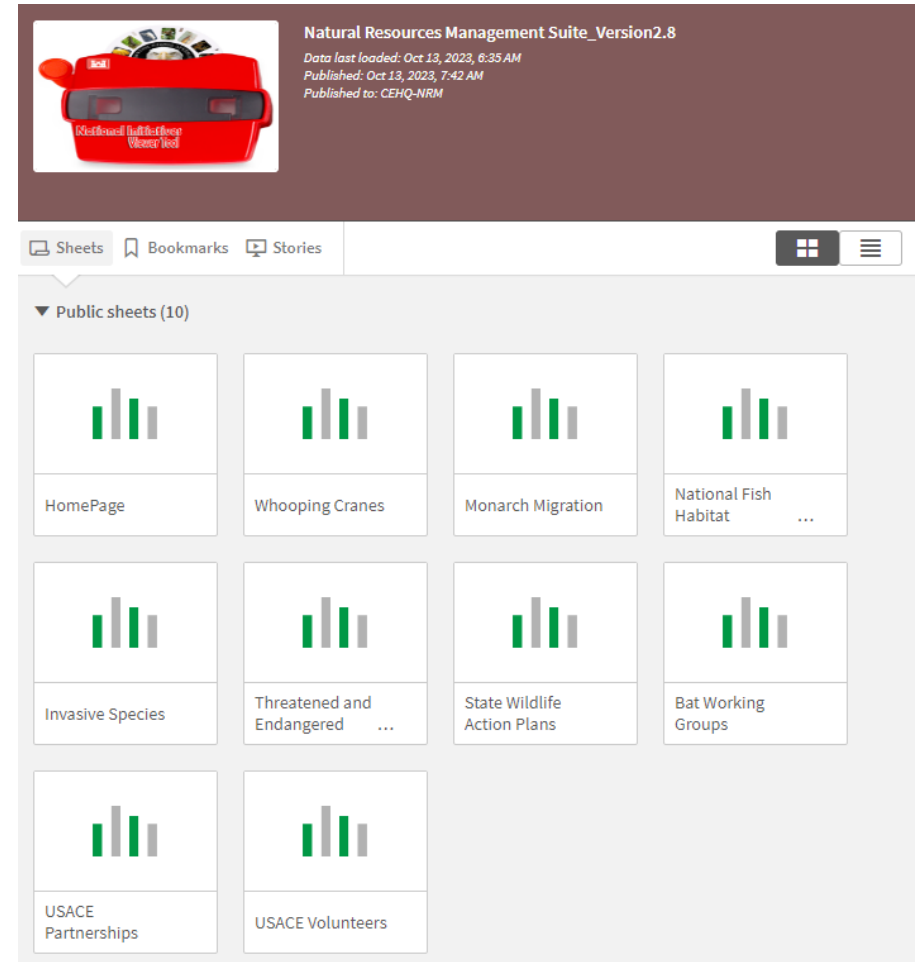
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# Data Visualization: Qlik app

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- Located in the NRM Suite of Qlik apps. Partnerships module and Volunteers module. Includes data from 2010-2022. (2023 data will be added when Power BI opens up)
- Allows the viewer to easily search through data for partnership ideas, data roll-up by project, district, division, national level
- Link to tool and user guide are published to the NRM Gateway → Stewardship → Stewardship Tools  
<https://corpslakes.erdc.dren.mil/employees/envsteward/tools.cfm>
- Direct link:  
<https://qlik-dvs.usace.army.mil/sense/app/7aa73e9b-701c-44d8-bb1e-1ff41d487ddf/overview>





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# Data Visualization: Qlik app



Current dashboards include:

- Overview page
- National Fish Habitat Partnership
- Whooping Cranes (Migratory Corridor)
- I-35 Monarch highway
- State Wildlife Action Plans
- USACE Invasives Species
- USACE Special Status Species
- USACE Partnerships
- USACE Volunteers

**Natural Resources Management Gateway**  
to the future . . .

US Army Corps of Engineers

Home | Visitors | Lake Discovery | Recreation | Env Compliance | Env Stewardship | Partners | News/Events | People | Forums | Learning | GETS | Tools | New Postings | Submit | Index/Search

Help \* Contact Us \* Make Natural Resources Management Gateway your home page

**Communities of Practice**

- Main CoP
  - Operations & Regulatory
  - Asset Management
  - Flood Risk Management
  - Hydropower
  - Inland Navigation Infrastructure
  - Natural Resources Management
    - Park Rangers
    - Navigation
    - Operations Project Managers
    - Regulatory
    - Safety
    - Civil Works Environment

**Business Processes**

- Headquarters
- Acquisition
- Administration
- Budget
- Communication & Marketing
- Environment
- Facility & Land Use Management
- Financial Management
- Human Resources
- Policy & Procedures
- Programs & Partnerships
- Project Master Plans and OMPs
- Related Sites
- Research & Development
- Safety, Security & Risk Management
- Teams/PDIs
- Tools/AIS

**The NRM Gateway**

- What is the Gateway?
- Gateway 101
- How to participate in Gateway development
- How to use Gateway
- Gateway Initiative

**Featured/New Websites**

- Aquatic Nuisance Species Task Force
- Curation Regionalization
- FNS,OCA-ORA

**Natural Resources Management Notes**

**FY22 NRM Annual Report**

**The new and improved R1S Ranger App!**  
The Recreation One Stop program continues to grow, and an exciting new feature is now available to project staff. The new and improved R1S Ranger App!

In response to field staff feedback, the R1S Ranger and Scanner mobile apps (including support for Android) have been combined into a single application, the R1S Ranger app, to simplify mobile app support across the field and expedite issue resolution time for the mobile development team. [View full story](#)

**2023 NRM Awards**

- Hiram M. Chittenden Award for Interpretive Excellence - Tamryn Frauenshuh
- National Water Safety Employee Award - Rachael Gwinn, SCA ISOP Water Safety Intern, Raystown Lake
- National Water Safety Team Award - Abiquiu Lake Staff
- Natural Resources Management Employee of the Year - Deryck Rodgers
- [Full List](#)

**Every Kid Outdoors**

- Gateway Page
- Corps Lakes Public Page

**NRM Dashboards**

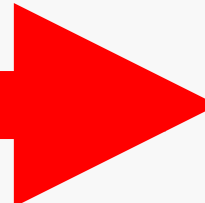
- Environmental Stewardship National Initiatives Module
- USACE Public Recreation Fatalities
- Visitation Visualizations

**Happenings in NRM Community**

- Visitation Numbers

| Recreation News   | Stewardship News  | Partnership News   | Water Safety Ripples  |
|---|---|--|---|
| <ul style="list-style-type: none"> <li>November 2023</li> <li>August 2023</li> <li>May 2023</li> <li>February 2023</li> <li>November 2022</li> <li>August 2022</li> </ul> | <ul style="list-style-type: none"> <li>December 2023</li> <li>September 2023</li> <li>June 2023</li> <li>March 2023</li> <li>December 2022</li> <li>September 2022</li> </ul> | <ul style="list-style-type: none"> <li>September 2023</li> <li>March 2023</li> <li>September 2022</li> <li>February 2022</li> <li>December 2021</li> <li>September 2021</li> </ul> | <ul style="list-style-type: none"> <li>November 2023</li> <li>August 2023</li> <li>May 2023</li> <li>February 2022</li> <li>September 2021</li> <li>March 2021</li> </ul> |

NOW ON THE HOMEPAGE TOO!





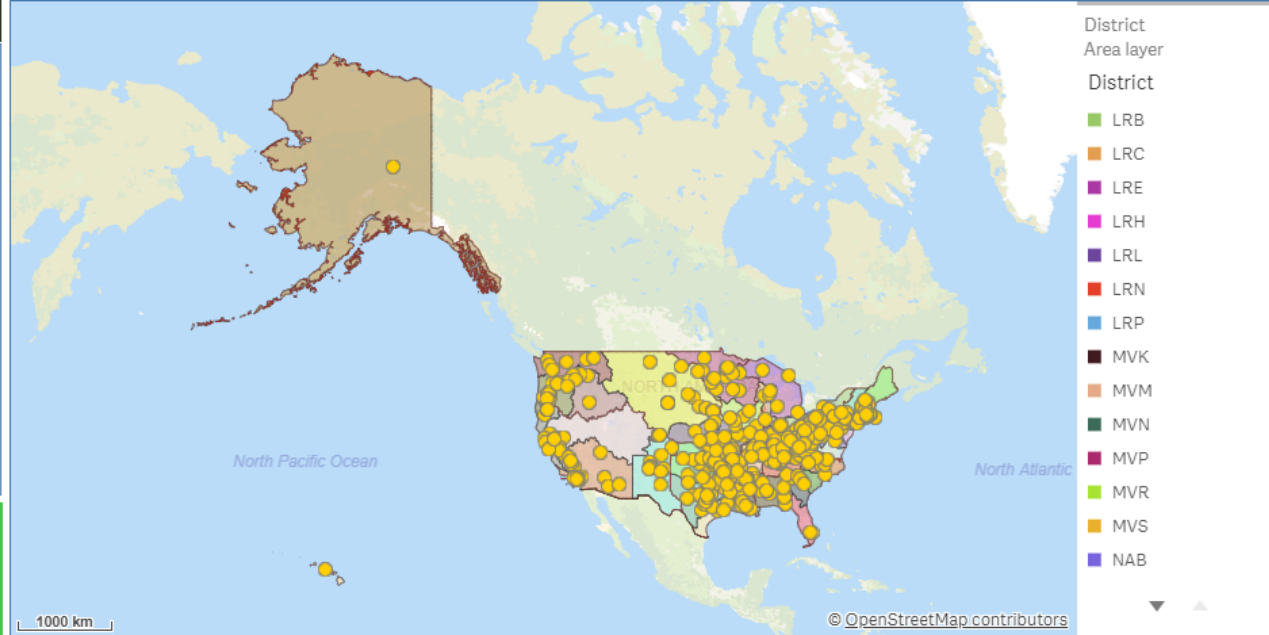
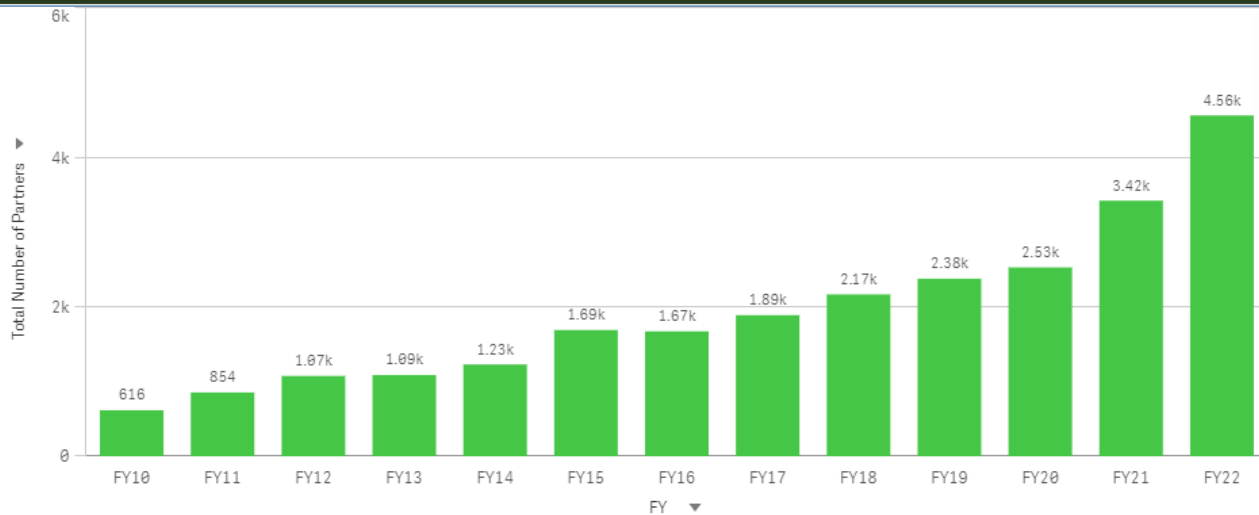
Overview

This module contains data for the USACE Partnership Program from FY10 to present. **Data displayed is a cumulative total until filters are applied either via the filter pane below this text box or through the interactive visualizations. A training video for this tool can be found here.** Additional information on the Partnership Program can be found on the [NRM Gateway here](#).

In today's financial environment **PARTNERING** is an essential tool that allows the U.S. Army Corps of Engineers to effectively manage recreation and environmental resources. In order to successfully meet our recreation and stewardship missions, and to foster shared values, vision, and a sense of ownership it is imperative that we work together with state governments, Native American tribes, private/public organizations, local communities, and other partners to maintain or advance programs from wildlife protection and habitat improvement to recreational facility enhancements. Partnering helps to pool scarce resources, to promote coordinated, focused, and consistent mutual efforts to resolve common problems and missions, and to avoid unnecessary duplication of effort. The NRM Program has embraced this reality and is committed to fully exploring the potential development of new public-private partnerships to leverage limited appropriated funds and human resources. The bottom line: **partnering is smart business.**

|                      |              |                |
|----------------------|--------------|----------------|
| Business Line        | Fiscal Year  | Agreement Type |
| Division             | District     | Project        |
| Partner Organization | Partner Type |                |

Partnership Statistics



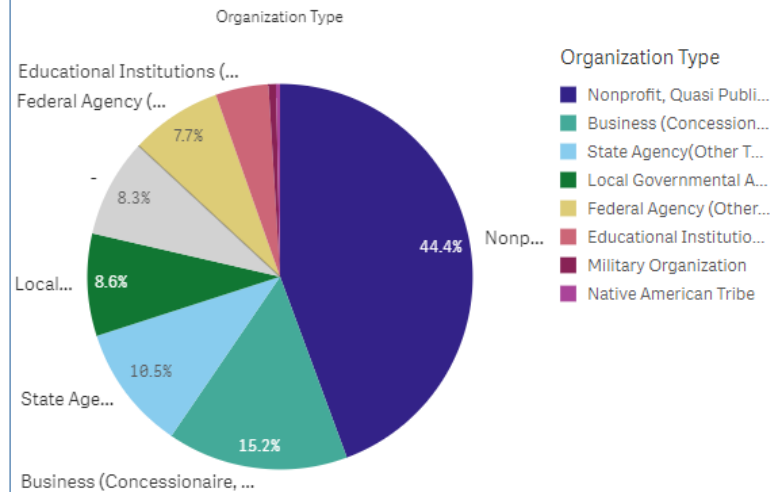
Total Partnership Agreements

15,998

Total Value of Partnerships

\$689M

Partnership Agreements By Organization Type





Partnerships Details

| Fy... | D... | D... | Project         | Partnership Type  | Purpose                   | Description | Status for FY | Primary Partner                                   | Partner Org Type                                   | # Co-Partn... |
|-------|------|------|-----------------|---|---------------------------|-------------|---------------|---|--|---------------|
| FY10  | LRD  | LRB  | Mt Morris Lake  | Contributions Program   | Recreation                | -           | -             | Experience Works                                  | Nonprofit, Quasi Public, Or Community Organization | -             |
| FY10  | LRD  | LRB  | Mt Morris Lake  | Contributions Program   | Health and Safety         | -           | -             | New York State Park Police                        | State Agency(Other Than Military)                  | -             |
| FY10  | LRD  | LRB  | Mt Morris Lake  | Contributions Program   | Environmental Stewardship | -           | -             | New York Wild                                     | -  | -             |
| FY10  | LRD  | LRB  | Mt Morris Lake  | Contributions Program   | Recreation                | -           | -             | Livingston County office of Workforce Development | -  | -             |
| FY10  | LRD  | LRB  | Mt Morris Lake  | Contributions Program   | Recreation                | -           | -             | New York State Parks Genesee Region               | -  | -             |
| FY10  | LRD  | LRB  | Mt Morris Lake  | Memorandum Of Understanding/Memorandum Of Agreement (Mou/Moa) | Environmental Stewardship | -           | -             | National Audubon Society                          | Nonprofit, Quasi Public, Or Community Organization | -             |
| FY10  | LRD  | LRB  | Mt Morris Lake  | Memorandum Of Understanding/Memorandum Of Agreement (Mou/Moa) | Recreation                | -           | -             | Finger Lakes Trail Conference                     | Nonprofit, Quasi Public, Or Community Organization | -             |
| FY10  | LRD  | LRH  | Alum Creek Lake | Contributions Program   | Education                 | -           | -             | Central Ohio Safe Boating Council                 | Nonprofit, Quasi Public, Or Community Organization | -             |
| FY10  | LRD  | LRH  | Alum Creek Lake | Contributions Program   | Education                 | -           | -             | Columbus Sail And Power Squadron                  | Nonprofit, Quasi Public, Or Community Organization | -             |
| FY10  | LRD  | LRH  | Bluestone Lake  | Contributions Program   | Education                 | -           | -             | Safety On The Blue Committee                      | Nonprofit, Quasi Public, Or Community Organization | -             |
| FY10  | LRD  | LRH  | Bluestone Lake  | Contributions Program   | Health and Safety         | -           | -             | National Water Safety Congress                    | Nonprofit, Quasi Public, Or Community Organization | -             |
| FY10  | LRD  | LRH  | Bluestone Lake  | Contributions Program   | Recreation                | -           | -             | Boat U.S. Foundation                              | Nonprofit, Quasi Public, Or Community Organization | -             |
| FY10  | LRD  | LRH  | Bluestone Lake  | Memorandum Of Understanding/Memorandum Of Agreement (Mou/Moa) | Education                 | -           | -             | U.S. Coast Guard Auxiliary (USCGA)                | Nonprofit, Quasi Public, Or Community Organization | -             |

USACE Partnership Program POCs

| Type of POC                             | Division | District | Office/Project   | Name             | Phone #               | Email                             | Position Title                   |
|---|----------|----------|--|------------------|-----------------------|-----------------------------------|----------------------------------|
| National Project Development Team (PDT) | HQ       | HQ       | Headquarters   | Heather Burke    | 503-808-4313          | Heather.D.Burke@usace.army.mil    | National Partnership Program M   |
| National Project Development Team (PDT) | HQ       | LRH      | Huntington District, Technical Support Branch - Operations | Michael McCoy    | 304-399-5144          | Michael.L.McCoy@usace.army.mil    | Natural Resources Specialist (Ra |
| National Project Development Team (PDT) | HQ       | MVS      | St. Louis District, Lake Shelbyville                       | Philip J Manhart | 217-774-3951          | Phil.J.Manhart@usace.army.mil     | Assistant Operations Manager     |
| National Project Development Team (PDT) | HQ       | NAP      | Philadelphia District                                      | Scott Sunderland | 610-376-6337          | Scott.D.Sunderland@usace.army.mil | Supervisory NRM Specialist       |
| National Project Development Team (PDT) | HQ       | NWW      | Walla Walla District, Lucky Peak Lake                      | Keith Hyde       | 208-954-7120          | keith.b.hyde@usace.army.mil       | Natural Resources Specialist (Pa |
| National Project Development Team (PDT) | HQ       | SAW      | Wilmington District, Falls Lake                            | Francis Ferrell  | 919-846-9332 ext 2224 | Francis.E.Ferrell@usace.army.mil  | Supervisory Natural Resources S  |
| National Project Development Team (PDT) | HQ       | SPN      | San Francisco District                                     | Taylor Baughn    | 707-462-7581          | Taylor.A.Baughn@usace.army.mil    | -                                |
| National Project Development Team (PDT) | HQ       | SWE      | Fort Worth District  | Jennifer Linde   | -                     | jennifer.b.linde@usace.army.mil   | -                                |



### Overview

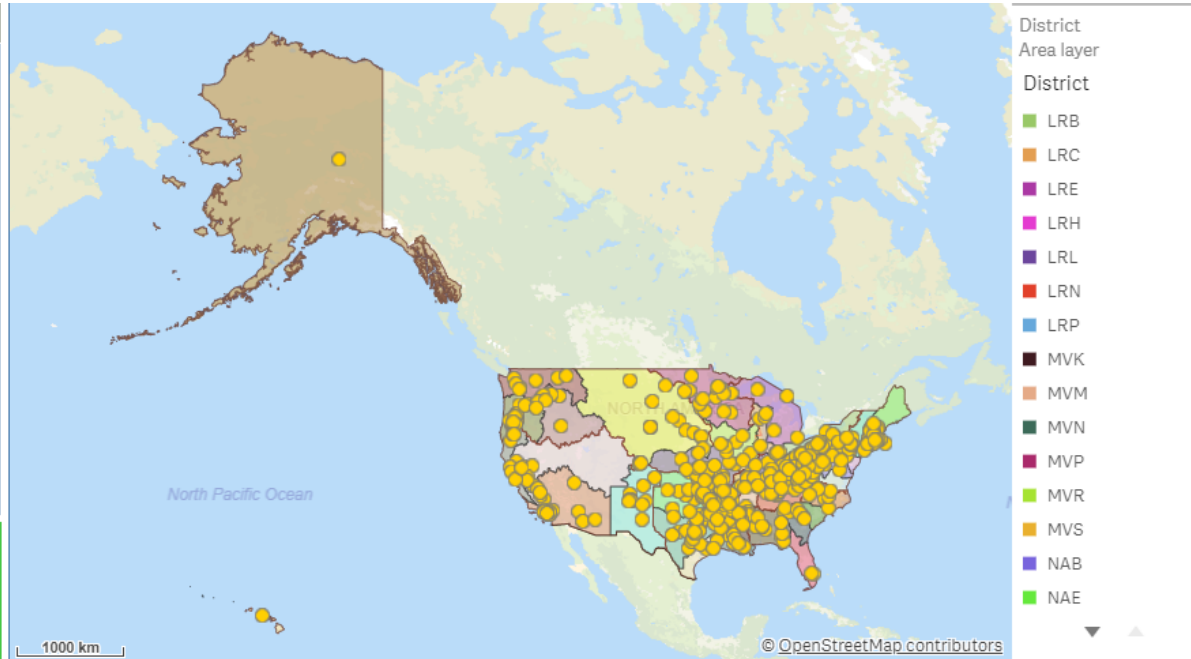
This module contains data for the USACE Partnership Program from FY10 to present. **Data displayed is a cumulative total until filters are applied either via the filter pane below this text box or through the interactive visualizations. A training video for this tool can be found [here](#).** Additional information on the Partnership Program can be found on the [NRM Gateway here](#).

#### Making a difference

Volunteers play an invaluable role in helping the Corps of Engineers meet our recreation and environmental stewardship program goals. Each year, they give their time, expertise and resources to serve nearly 270 million visits by the public to USACE managed lands and waters. On average, approximately 35,000 USACE volunteers donate 1.5 million hours annually – the equivalent of 620 full time employees—with a labor value of \$40 million, annually. In the natural resources management community, volunteer work equals approximately 20% of our workforce. More than 60 cooperating associations and 4,500 national and local partners also provide volunteers to help support the work of USACE. Although volunteers' skills, knowledge, and time are priceless, USACE uses the figure calculated annually by the Independent Sector, the leadership forum for charities, foundations and corporate giving programs, to put a monetary value on volunteer contributions. Visit <https://independentsector.org/resource/value-of-volunteer-time/> for the most current value.

Fiscal Year  Volunteers Y/N

Division  District  Project



### Volunteer Statistics



**Total Volunteers** 519.4k

**Total Hours of Service** 19.4M

**Value of Service** \$469.9M



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Volunteer Details

| Fiscal year   | Q | Division | Q | District | Q | Project   | Q | Total Volunteers | Total Volunteer Hours | Value of Volunteers' Service | Incidental Expenses |
|---------------|---|----------|---|----------|---|---|---|------------------|-----------------------|------------------------------|---------------------|
| <b>Totals</b> |   |          |   |          |   |   |   | <b>517,142</b>   | <b>19,386,104</b>     | <b>\$469,852,558</b>         | <b>\$3,875,217</b>  |
| FY10          |   | LRD      |   | LRH      |   | Beach City Lake   |   | 2                | 70                    | \$1,460                      | \$0                 |
| FY10          |   | LRD      |   | LRH      |   | Beech Fork Lake   |   | 61               | 5,254                 | \$109,546                    | \$0                 |
| FY10          |   | LRD      |   | LRH      |   | Belleville Lock - Ohio River Locks and Dams Huntington      |   | 0                | 0                     | \$0                          | \$0                 |
| FY10          |   | LRD      |   | LRH      |   | Bluestone Lake  |   | 30               | 146                   | \$3,044                      | \$0                 |
| FY10          |   | LRD      |   | LRH      |   | Bolivar Dam   |   | 46               | 393                   | \$8,194                      | \$0                 |
| FY10          |   | LRD      |   | LRH      |   | Burnsville Lake   |   | 98               | 14,384                | \$299,906                    | \$6,970             |
| FY10          |   | LRD      |   | LRH      |   | Captain Anthony Meldahl Lock - Ohio R. Locks and Dams Hunt. |   | 0                | 0                     | \$0                          | \$0                 |
| FY10          |   | LRD      |   | LRH      |   | Charles Mill Lake   |   | 2                | 18                    | \$375                        | \$0                 |
| FY10          |   | LRD      |   | LRH      |   | Clendening Lake   |   | 1                | 6                     | \$125                        | \$0                 |
| FY10          |   | LRD      |   | LRH      |   | Deer Creek Lake   |   | 122              | 1,148                 | \$23,936                     | \$0                 |
| FY10          |   | LRD      |   | LRH      |   | Delaware Lake   |   | 29               | 210                   | \$4,379                      | \$0                 |
| FY10          |   | LRD      |   | LRH      |   | Dewey Lake  |   | 554              | 4,639                 | \$96,723                     | \$0                 |
| FY10          |   | LRD      |   | LRH      |   | Dillon Lake   |   | 43               | 307                   | \$6,401                      | \$0                 |
| FY10          |   | LRD      |   | LRH      |   | Dover Dam   |   | 0                | 0                     | \$0                          | \$0                 |
| FY10          |   | LRD      |   | LRH      |   | East Lynn Lake  |   | 195              | 30,096                | \$627,502                    | \$0                 |
| FY10          |   | LRD      |   | LRH      |   | Fishtrap Lake   |   | 318              | 3,603                 | \$75,123                     | \$0                 |
| FY10          |   | LRD      |   | LRH      |   | Grayson Lake  |   | 118              | 3,160                 | \$65,886                     | \$0                 |
| FY10          |   | LRD      |   | LRH      |   | Greenup Lock - Ohio River Locks and Dams Huntington         |   | 30               | 944                   | \$19,682                     | \$0                 |
| FY10          |   | LRD      |   | LRH      |   | John W Flannagan Dam and Reservoir                          |   | 28               | 13,867                | \$289,127                    | \$0                 |



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# Upcoming Volunteer Important Dates

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- Apr 21 – 27: National Volunteer Week

\*\*This webinar has been recorded and will be posted along with the slides on the NRM Gateway Partnerships and Volunteer training pages:

<https://corpslakes.erdcdren.mil/employees/training.cfm?Id=partner&View=yes>

<https://corpslakes.erdcdren.mil/employees/training.cfm?Id=volunteer&View=Yes>





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# Your Current PAC Team



- Francis Ferrell – SAD, PAC Chair (SAW - Falls Lake)
- Jennifer Linde – SWD (Fort Worth District Office)
- Keith Hyde – NWD (NWW - Lucky Peak Lake)
- Mike McCoy - LRD (Huntington District Office)
- Heather Burke – HQUSACE
- Phil Manhart - MVD (MVS - Lake Shelbyville)
- Taylor Baughn - SPD (SPN – Lake Mendocino)



Not pictured: Jared Gagnon– NAD (NAE – East Brimfield Lake)



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