VOLUNTEER EVALUATIONS, RECOGNITION, AND AWARDS

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Volunteer Evaluations/Performance Reviews

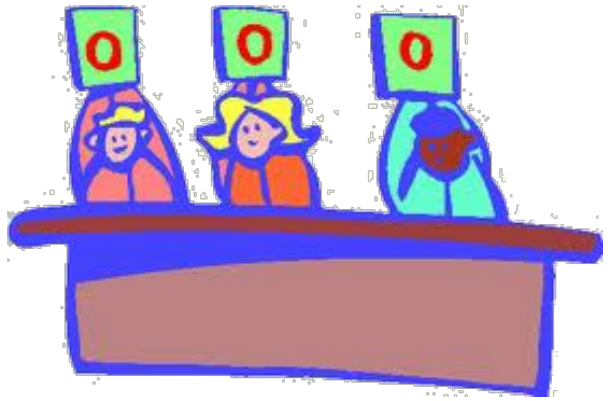
- Successful performance reviews provide a periodic opportunity for communication between the person who assigns work and the person who performs it. It allows for discussion of expectations and how well those are being met.

- Shows volunteers they are important and held accountable. Volunteers want success and feedback!

- Reviews should:
  - Be based on agreed-upon standards, position descriptions, deadlines, etc
  - Be non-threatening, constructive, supportive, flexible, and empowering.
  - Encourage the volunteer to stretch for high standards.
  - Determine how USACE can help the volunteer achieve his/her goals.

- Benefits: Plan for ways to improve performance in the future and allows volunteers and supervisors to share concerns.

Volunteer Evaluations/Performance Reviews



During Review Session:

- Review position description, expectations, standards.
- Share positive feedback and appreciation.
- Volunteer shares self-assessment and assessment of agency support.
- Supervisor assesses volunteer performance.
- Discuss barriers to success for volunteer.
- If there has been low volunteer productivity or morale, it is important to discuss remedies
- Discuss future plans for the volunteer in the organization.

After Review Session:

- Write a report for volunteer's and agency's files.
- Follow up on action plans or agreements between organization and volunteer.

Outcomes from volunteer performance reviews can range from "applause" to dismissal – by the organization or by the volunteer.

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From Raystown Lake on the NRM Gateway

Volunteer Experience Evaluation

Evaluations are confidential and help us to improve the volunteer program. Please be honest about your experience.

Basic Information

Corps Supervisor: _____ date(s) of work: _____

Work Plan/Description: _____ hour(s) volunteered: _____

Did you work with other volunteers? How many? _____

Did you complete the work assigned? YES / NO

If not, give reason: _____

overall opinions

Please read the following statements and mark the best response.	strongly disagree	disagree	agree	strongly agree
Effort was made to determine a work plan that best suited my needs and those of the USACE.				
The orientation I received was relevant and helped me during my work plan.				
Hazards inherent in my work plan were discussed.				
Any and all safety equipment was provided to me.				
I felt prepared for my work plan.				
During my work I felt I had adequate guidance and supervision.				
I feel my volunteer efforts are appreciated and were needed.				
Overall, I like the volunteer program at Raystown.				
I would volunteer at Raystown again.				

Additional Comments

What was the best part about your volunteer experience? _____

What areas could use improvement and what would you suggest? _____

Anything else we should know? _____

Volunteer Work Evaluation

Basic Information

Corps Supervisor: _____ date(s) of work: _____

Volunteer/Group name: _____ hour(s) volunteered: _____

Work plan/description: _____

Did the volunteer(s) complete the work assigned? YES / NO

If not, give reason: _____

overall opinions

Please read the following statements and mark the best response.	strongly disagree	disagree	agree	strongly agree
This/These volunteer(s) was/were enthusiastic about volunteering at Raystown Lake.				
This/These volunteer(s) helped choose their work plan.				
This/These volunteer(s) used the safety equipment, if assigned.				
This/These volunteer(s) followed their work plan and completed work which was satisfactory.				
This/These volunteer(s) were willing to follow my supervision.				
This/These volunteer(s) worked well with other staff				
The behavior of this/these volunteer(s) was professional and respectful				
I would work with this/these volunteer(s) again.				
The work plan complete was something suitable for volunteers to accomplish.				
The work this/these volunteer(s) did was beneficial to Raystown.				

Additional Comments

What is the best thing about working with this/these volunteer(s)? _____

What should this/these volunteer(s) do differently next time? _____

Comments by Supervisor: _____

Comments by Volunteer: _____

Supervisor: _____ date: _____

Volunteer: _____ date: _____

https://corpslakes.erdc.dren.mil/employees/volunteer/plans.cfm

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From Fort Worth on the NRM Gateway

Volunteer Evaluation Form

Thank you for volunteering at Bardwell Lake. In an effort to improve volunteer's experiences, please complete the following evaluation. Volunteer input is very important for our agency and enables us to improve our program and insure a quality experience for all of our volunteers.

(Please Circle One 1= Poor – 5+Excellent)

1. Did you feel your orientation was beneficial? 1 2 3 4 5
2. Were our expectations of you as a volunteer clearly explained? 1 2 3 4 5
3. Do you feel the program is well organized? 1 2 3 4 5
4. Does your supervisor provide adequate support/enthusiasm for your work ? 1 2 3 4 5
5. Are the project staff knowledgeable and
6. able to answer questions? 1 2 3 4 5
7. Overall experience: 1 2 3 4 5
8. Do you plan to continue or return as a volunteer? _____
9. Are you interested in Volunteering at other US Army Corps of Engineers Reservoirs in the Fort Worth District? _____Where?_____
10. What have you enjoyed or benefited from the most during your volunteer experience?_____
11. How can we improve the volunteer experience at Bardwell Lake?_____
12. Any additional comments: _____

VOLUNTEER EVALUATION FORM
Part A: Completed by Coordinator

Name:_____ Position: _____

Period of Evaluation: _____

Coordinator: _____

Rating scale:
1= needs improvement, 2 = fair, 3 = good, 4 = very good, 5 = superior, N/A = not applicable

I. PROFESSIONALISM

_____ Relates well with public
_____ Exhibits poise in handling difficult situations
_____ Exhibits sincere interest and enthusiasm towards visitors and work
Comments: _____

II. RESPONSIBILITY

_____ Reliable about schedule and time commitment
_____ Completes assignments in a timely fashion
_____ Pays attention to detail when necessary
_____ Willing to take on assignments
Comments: _____

III. EFFECTIVENESS

_____ Welcomes opportunities to learn information or procedures that will make work more effective
_____ Follows through on assignments
_____ Willing to ask questions when in doubt
_____ Uncovers and communicates all pertinent facts

https://corpslakes.erdc.dren.mil/employees/volunteer/plans.cfm

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From Saylorville Lake on the NRM Gateway

Volunteer Program Evaluation

Why do you choose to volunteer at Saylorville Lake?
(family, friends, campsite, etc.)

What do you like and/or dislike about the position(s) you currently do?
(ie. Schedule days, hours/day, amount of hours required/week, etc.)

Would you be interested in a position with a variety of tasks?
(ie. Rotate between VC, helping with school programs, working a fee booth, pruning trees, etc.)

What group outings would you be interested in?
(monthly picnics, baseball game, campout, family night, etc.)

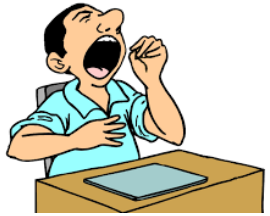
What changes do you feel should be made in the general volunteer program?

Additional Comments, suggestions, improvement for the future….

https://corpslakes.erdc.dren.mil/employees/volunteer/plans.cfm

Reasons for Low Volunteer Productivity/Morale

- Discontent; personality differences
- Condescending supervisors
- Idleness; fluctuating workload; insufficient staff
- Lack of appreciation by staff
- Ill-defined assignments
- Inadequate supervision/training
- Misunderstanding of policies
- Overload, unrealistic deadlines
- Poor communication with team
- Emotional stress and personal difficulties
- Staff and organizational changes
- Staff resistance to utilizing volunteers
- Boredom, too much routine, lack of interest in the work



Volunteer Appreciation

- Projects are encouraged to show appreciation for volunteer services. Recognition is an ongoing integral part of the management process, not only the banquet or certificate given annually.

- Volunteers may be issued a certificate of appreciation to acknowledge their service, as well as be featured in articles, on websites, and thanked in person.
- OPMs may waive day use fees for one day or provide free one-night camping certificates to volunteers.
- Items such as celebration meals, appreciation gifts, or cash awards are not authorized for purchase with appropriated funds for volunteers, but may be donated by Friends groups, cooperating associations, or other partners to recognize outstanding volunteers.
- Individual and family/couple volunteers are eligible for the Enduring Service Award, National Volunteer Award and Volunteer Excellence Coins, sponsored by the Corps Foundation

Informal Recognition

How to say thank you in day-to-day ways:

- Invitation to team meetings
- Eating meals together
- Writing articles about their good work
- Celebrate special occasions such as birthdays or anniversaries
- Providing volunteer villages with services (laundry, Wi-Fi)
- Taking the volunteer out on ‘fun’ jobs (boat patrol, aerial surveys, etc.)
- Give recognition as soon as possible after the task is accomplished.

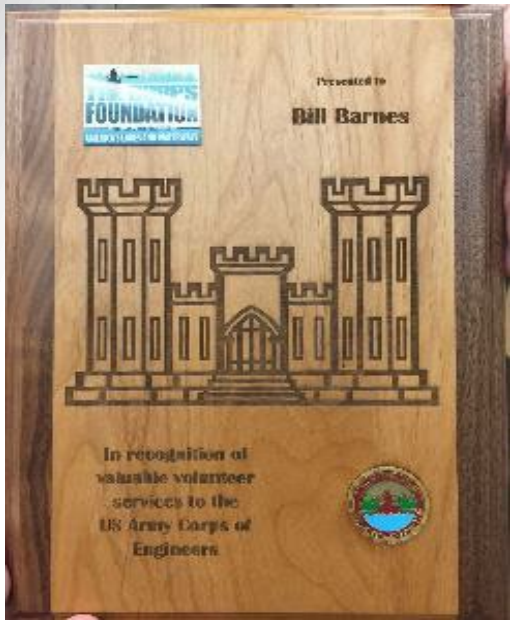
- When recognizing many volunteers at once, you can still plan different activities for different tastes.

- Recognition should be meaningful to the person being thanked and should be given in a timely manner.

Enduring Service Award

- Established by the Corps Foundation and sponsored by Bass Pro Shops to honor long term service (6 years or more) and outstanding accomplishments by individuals and families as Corps of Engineers volunteers
- Request for nominations: September (due 15 February)
- Winners receive plaque, coin, Bass Pro Shops gift certificate and $500 cash award

National Volunteer Award



- Paid for by the Corps Foundation
- Awarded to one outstanding individual volunteer or one couple/family of volunteers
- Request for nominations: September (due in December)
- National winners receive a plaque, certificate, and coin
- Regional nominees receive a certificate and coin
- **2023 Winners: Tim and Pam Harrison – Kaw Lake, SWT**

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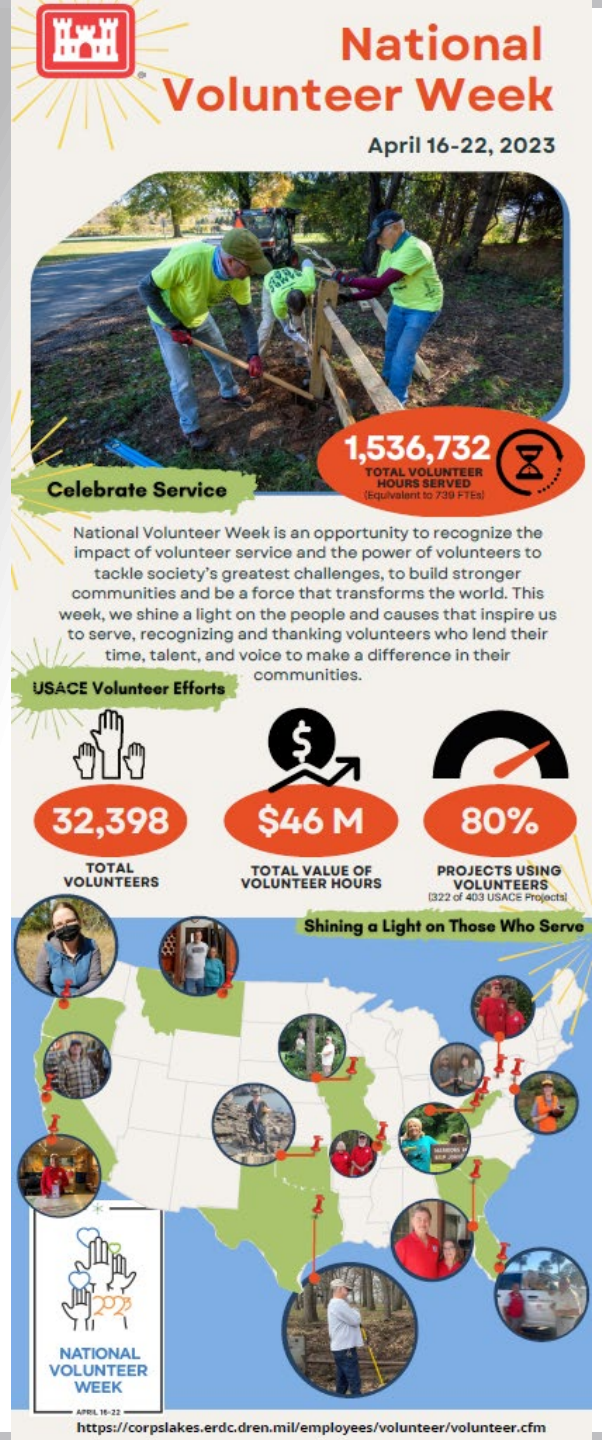
Volunteer Appreciation Walls and Displays

Volunteer Week Spotlights



(A great way to highlight stories about outstanding volunteers and use to recruit new volunteers)

https://corpslakes.erdc.dren.mil/employees/volunteer/week.cfm

Volunteer Pass Program: Corps Annual Pass and ATB Pass

- Corps Pass: Approved in 2012: enables volunteers who have served a minimum of 100 hours at Corps managed areas to receive a free Annual Day Use Pass
  - Volunteers can accumulate hours at multiple Corps projects.
  - Supplemented by the ATB Volunteer pass in 2016

- 250 hours of cumulative service = free America the Beautiful Volunteer Pass
  - Volunteers can accumulate hours at Corps, BLM, BOR, FWS, USFS, and NPS sites. Hours earned at other agencies must be verified by the volunteer's prior coordinator.
  - Volunteer hours earned at Corps lakes can be entered by the volunteer in the volunteer app and verified by volunteer coordinators or entered in volunteer.gov by district volunteer coordinators for volunteers that have a volunteer.gov profile.
  - Covers entrance fees and day use fees at participating agencies for one year from date of issuance
  - ATB Volunteer Passes are ordered by the project each year along with all other ATB passes through USGS

Volunteer Coin Program

- Created in May 2015. Sponsored by the Corps Foundation
- Coins awarded to regional nominees/national winner for the National Volunteer Award and to volunteers who perform extraordinary acts of service
- Larger coin developed for national and regional level recognition
- New coin design just ordered

Volunteer Camping Voucher: LRH

- LRH District Policy describes how a camping voucher may be issued to a volunteer for 1 free night camping
- Typically given to off-site volunteers for special events, presentations, flood event clean up, etc. for 8 hours of service

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CAMPING VOUCHER

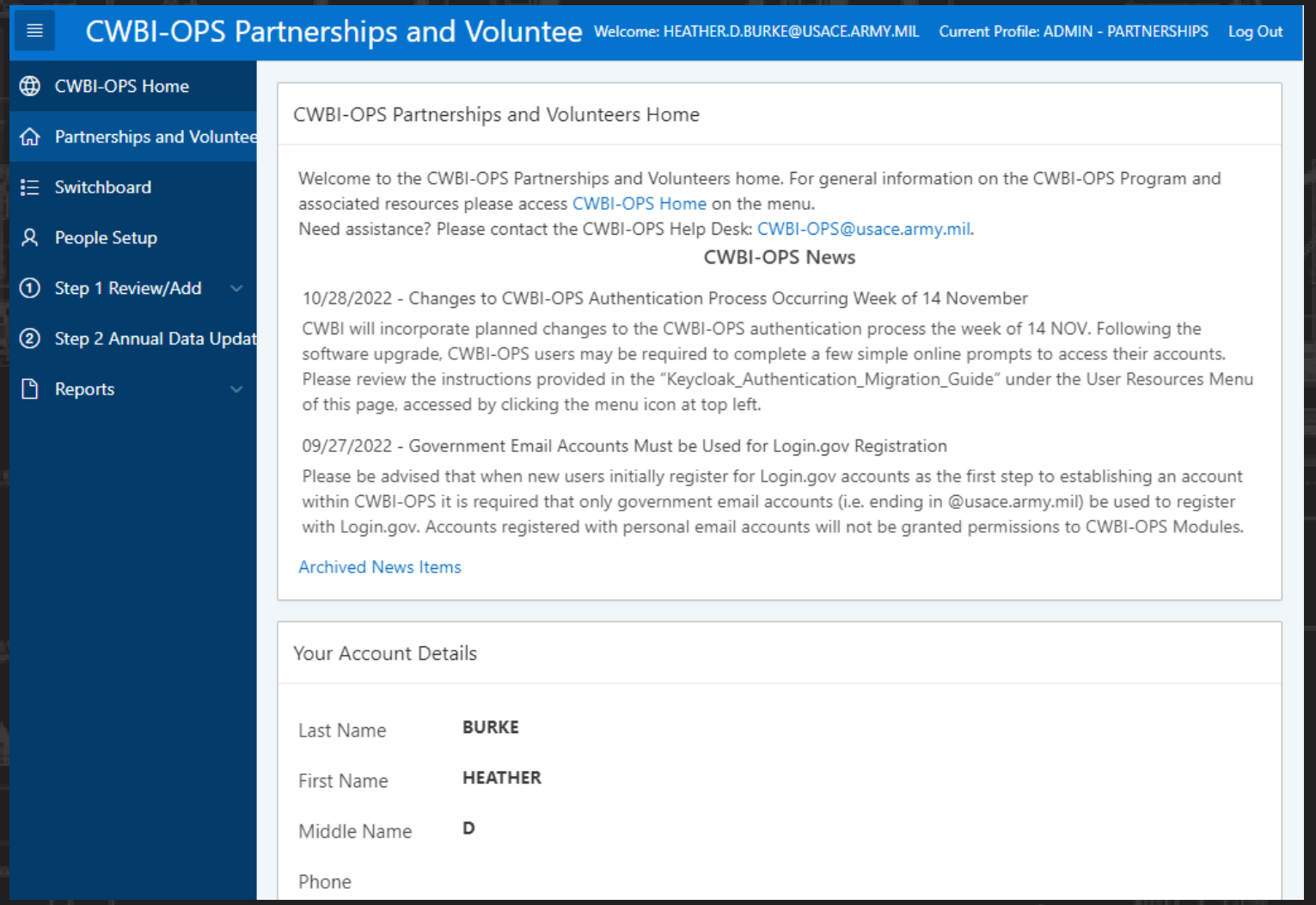
Voucher Number ____-____-____

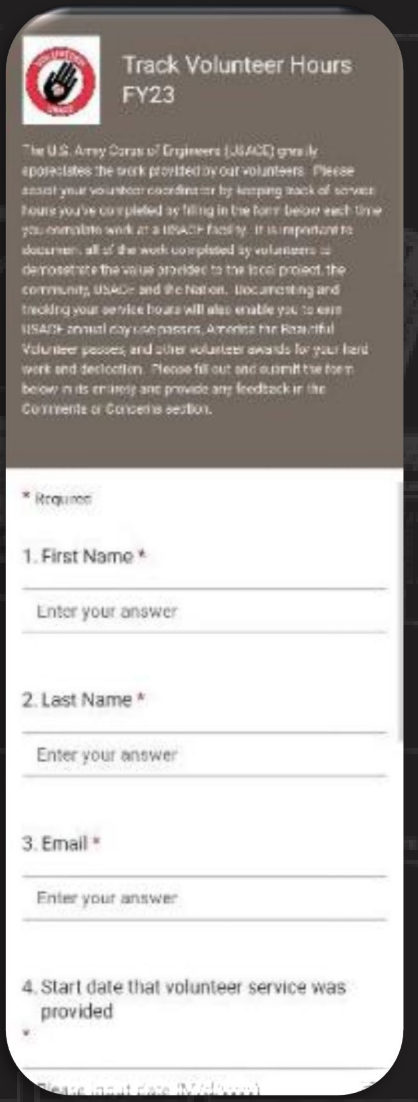
In recognition of your volunteer service at _____, you are being rewarded a voucher for (1) one free night of camping. This voucher is only valid at the project in which it was issued. This voucher is non-transferable and will be valid until December 31 the following year of being issued. The USACE fully supports the volunteer program and appreciates the valuable service they provide to assist in the accomplishment of our mission.

Issued to_____

_____	_____	_____
Volunteer Coordinator	Date	Project Supervisor

VOLUNTEER HOURS TRACKING AND CWBI-OPS





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Volunteer Hours Recording

- ENG Form 4882-R, Volunteer Service Record, may be used to record information regarding the service of individual volunteers and to compile information for CWBI-OPS.
- Other forms or electronic means that include hours contributed, dates worked, and tasks accomplished may be used instead of ENG Form 4882-R.
- This information may be needed to establish the validity of a Tort claim or Worker's Compensation claim that arises from the volunteer's service.

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VOLUNTEER SERVICE RECORD

(ER 1130-2-500)

NAME *(Last, First, Middle Initial)* _____ DATE *(Year, Month, Day)* _____

PROJECT/OFFICE _____ PREVIOUS HOURS _____

DAY	JOB TITLE	LOCATION	HOURS WORKED	EQUIVALENT VALUE IN $/HR.	DOLLAR VALUE

Volunteer Hours Tracking in the Volunteer app

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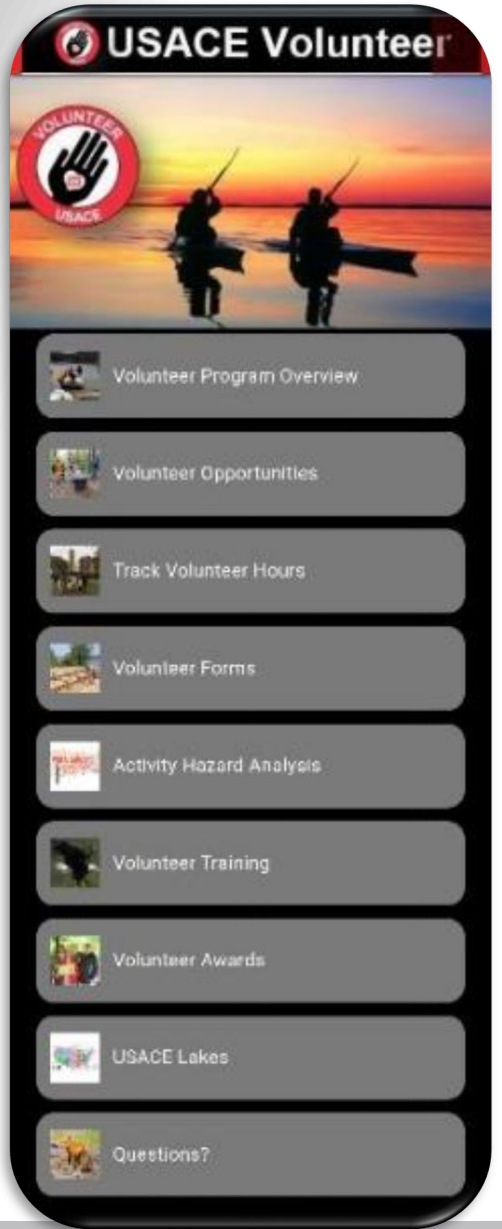
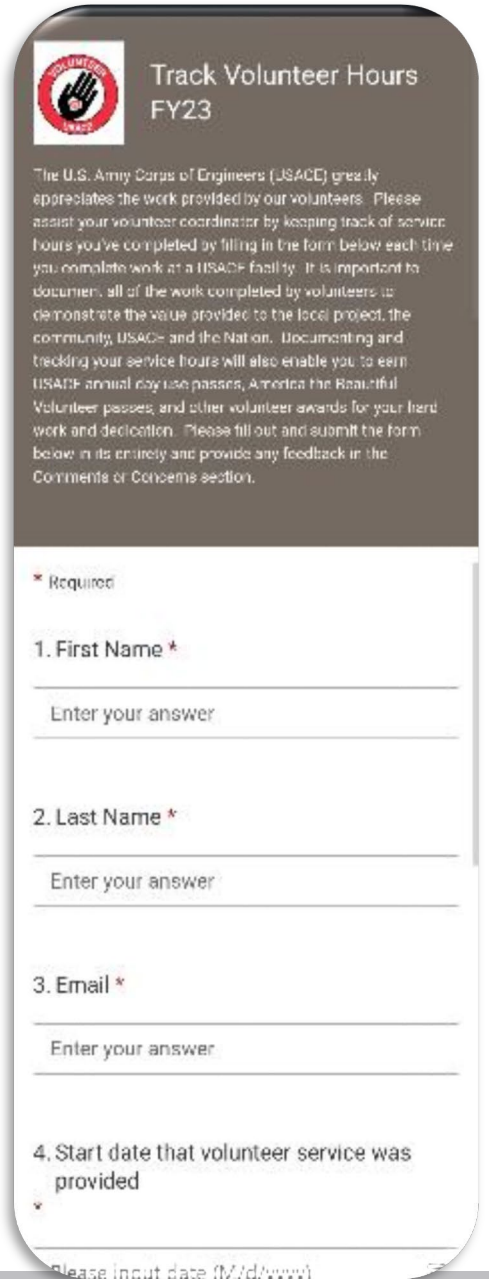
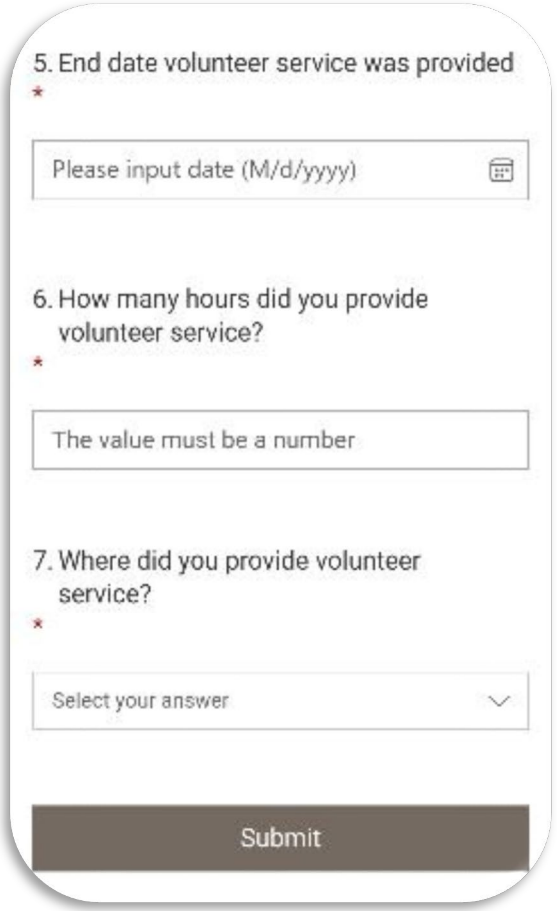


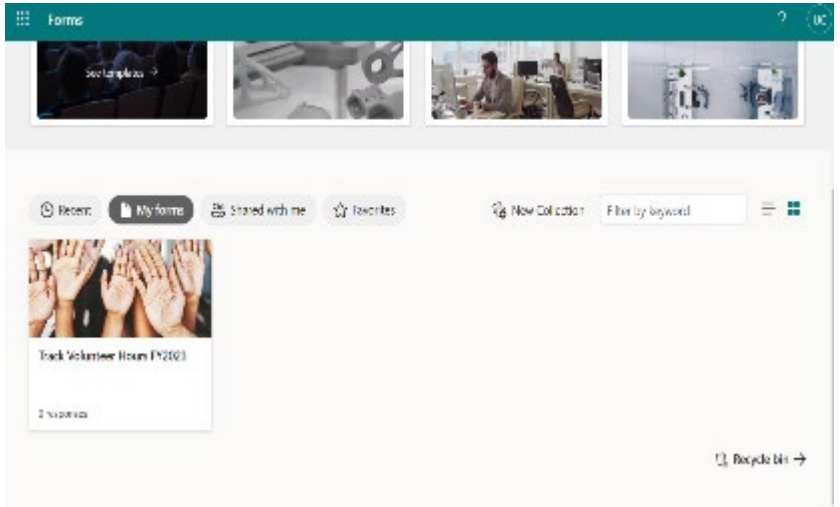


Information needed to track a volunteer:

- First Name
- Last Name
- Email



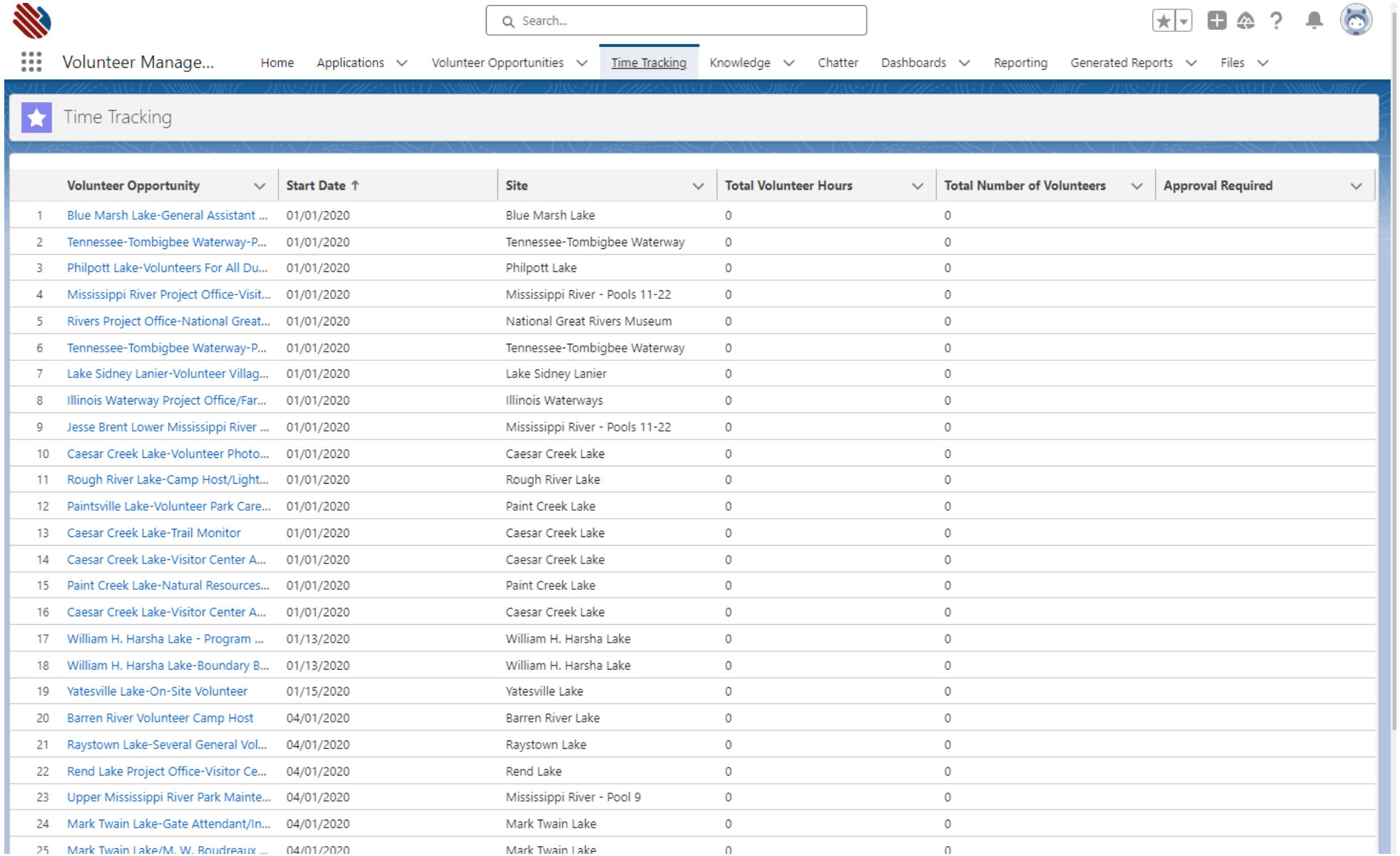
Volunteer coordinators can run reports for their location and view volunteer hours nationally in the Volunteer Coordinator Portal in Microsoft Forms.



https://corpslakes.erdc.dren.mil/employees/volunteer/app.cfm

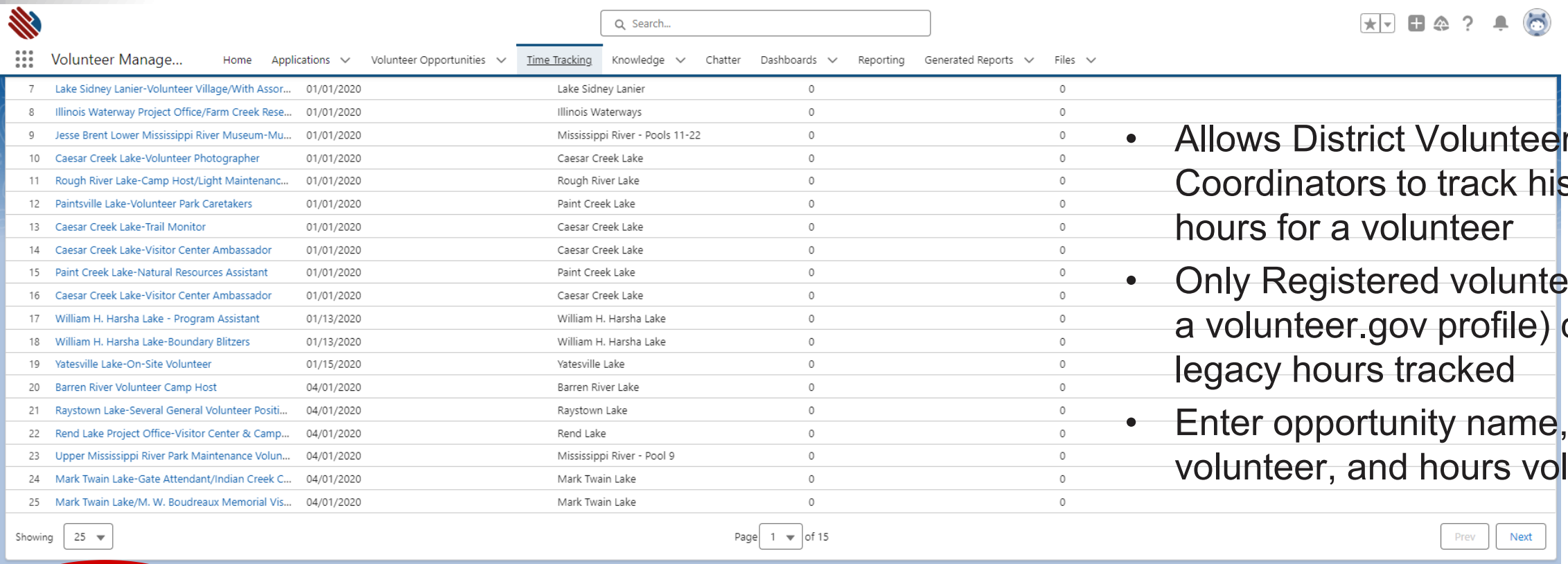
Volunteer.gov Time Tracking

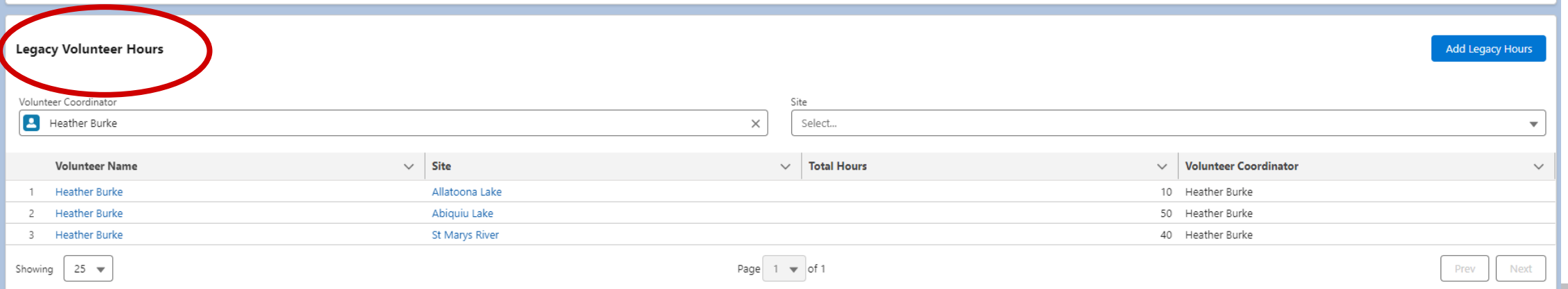
Volunteers can log their hours on the public site and District volunteer coordinators can verify their hours in the administrative site.



	Volunteer Opportunity	Start Date	Site	Total Volunteer Hours	Total Number of Volunteers	Approval Required
1	Blue Marsh Lake-General Assistant ...	01/01/2020	Blue Marsh Lake	0	0	
2	Tennessee-Tombigbee Waterway-P...	01/01/2020	Tennessee-Tombigbee Waterway	0	0	
3	Philpott Lake-Volunteers For All Du...	01/01/2020	Philpott Lake	0	0	
4	Mississippi River Project Office-Visit...	01/01/2020	Mississippi River - Pools 11-22	0	0	
5	Rivers Project Office-National Great...	01/01/2020	National Great Rivers Museum	0	0	
6	Tennessee-Tombigbee Waterway-P...	01/01/2020	Tennessee-Tombigbee Waterway	0	0	
7	Lake Sidney Lanier-Volunteer Villag...	01/01/2020	Lake Sidney Lanier	0	0	
8	Illinois Waterway Project Office/Far...	01/01/2020	Illinois Waterways	0	0	
9	Jesse Brent Lower Mississippi River ...	01/01/2020	Mississippi River - Pools 11-22	0	0	
10	Caesar Creek Lake-Volunteer Photo...	01/01/2020	Caesar Creek Lake	0	0	
11	Rough River Lake-Camp Host/Light...	01/01/2020	Rough River Lake	0	0	
12	Paintsville Lake-Volunteer Park Care...	01/01/2020	Paint Creek Lake	0	0	
13	Caesar Creek Lake-Trail Monitor	01/01/2020	Caesar Creek Lake	0	0	
14	Caesar Creek Lake-Visitor Center A...	01/01/2020	Caesar Creek Lake	0	0	
15	Paint Creek Lake-Natural Resources...	01/01/2020	Paint Creek Lake	0	0	
16	Caesar Creek Lake-Visitor Center A...	01/01/2020	Caesar Creek Lake	0	0	
17	William H. Harsha Lake - Program ...	01/13/2020	William H. Harsha Lake	0	0	
18	William H. Harsha Lake-Boundary B...	01/13/2020	William H. Harsha Lake	0	0	
19	Yatesville Lake-On-Site Volunteer	01/15/2020	Yatesville Lake	0	0	
20	Barren River Volunteer Camp Host	04/01/2020	Barren River Lake	0	0	
21	Raystown Lake-Several General Vol...	04/01/2020	Raystown Lake	0	0	
22	Rend Lake Project Office-Visitor Ce...	04/01/2020	Rend Lake	0	0	
23	Upper Mississippi River Park Mainte...	04/01/2020	Mississippi River - Pool 9	0	0	
24	Mark Twain Lake-Gate Attendant/In...	04/01/2020	Mark Twain Lake	0	0	
25	Mark Twain Lake/M. W. Boudreaux ...	04/01/2020	Mark Twain Lake	0	0	

Volunteer Legacy Hours Tracking in Volunteer.gov





- Allows District Volunteer Coordinators to track historical hours for a volunteer
- Only Registered volunteers (with a volunteer.gov profile) can have legacy hours tracked
- Enter opportunity name, volunteer, and hours volunteered

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My Profile

My Personal Information

Save time when signing up for volunteer opportunities. Tell us your information and preferences and they'll automatically be filled in for you the next time you apply.

Update My Information

My Applications

Keep track of volunteer opportunities you've applied to here. Haven't applied to anything yet? Browse the latest opportunities in **Discover Opportunities** and find something that sparks your passion.

OPEN APPLICATIONS

Application Number	Volunteer Opportunity	Status	Status Date
AP-00001636	Kaweah Lake- Slick Rock Recreation Site Host	Waitlisted	9/21/2020

View All

PAST APPLICATIONS

Application Number	Volunteer Opportunity	Status	Status Date
AP-00000088	Table Rock Visitor Center- Grounds Maintenance and Interpretation Host	Declined	8/3/2020
AP-00000967	Belton/Stillhouse Lake Park Host	Declined	9/1/2020

View All

Total Lifetime Hours: 90.00 **Total Fiscal Year Hours:** 0.00

Volunteer Reporting in CWBI-OPS

- Volunteer data must be captured each year during October in the CWBI-OPS tool, Partnerships and Volunteer Module

- Non-Partnerships Volunteer data: Record total number of volunteers, volunteer hours, and reimbursed incidental expenses for volunteers who are not serving as part of a partnership or organization

- Partnerships Volunteer Update: Record number of volunteers and volunteer hours that the partner organization provides

- USACE and other federal agencies use the Independent Sector's hourly rate as set by the Bureau of Labor Statistics each spring to calculate the value of service per hour, regardless of age or activity. No cost of living or other adjustments of any kind may be made to this rate.

Where You Should Enter Volunteer Hours

Independent Volunteers

Enter Hours into Partnerships and Volunteer Module: Volunteer Activity Non-Partnership Volunteers Section

Volunteers Working as Part of a Partnership Activity

Enter Hours into Partnerships and Volunteer Module: Partnership Agreements Section in the Details of the Specific Partnership

NOTE: This is a change from NRM Assessment, where partnership volunteers were a subset of the overall volunteer number. Now we are collecting non-partnership volunteer data and partnership volunteer data and adding them together to determine the total number of volunteers.

Volunteer Data Decision Tree

Available on CWBI-OPS Partnerships FAQ page and Volunteer Program FAQs page:

https://corpslakes.erdc.dren.mil/employees/faqs.cfm?Id=partner-OMBIL&Nav=partner&View=Yes

https://corpslakes.erdc.dren.mil/employees/faqs.cfm?Id=volunteer&View=Yes

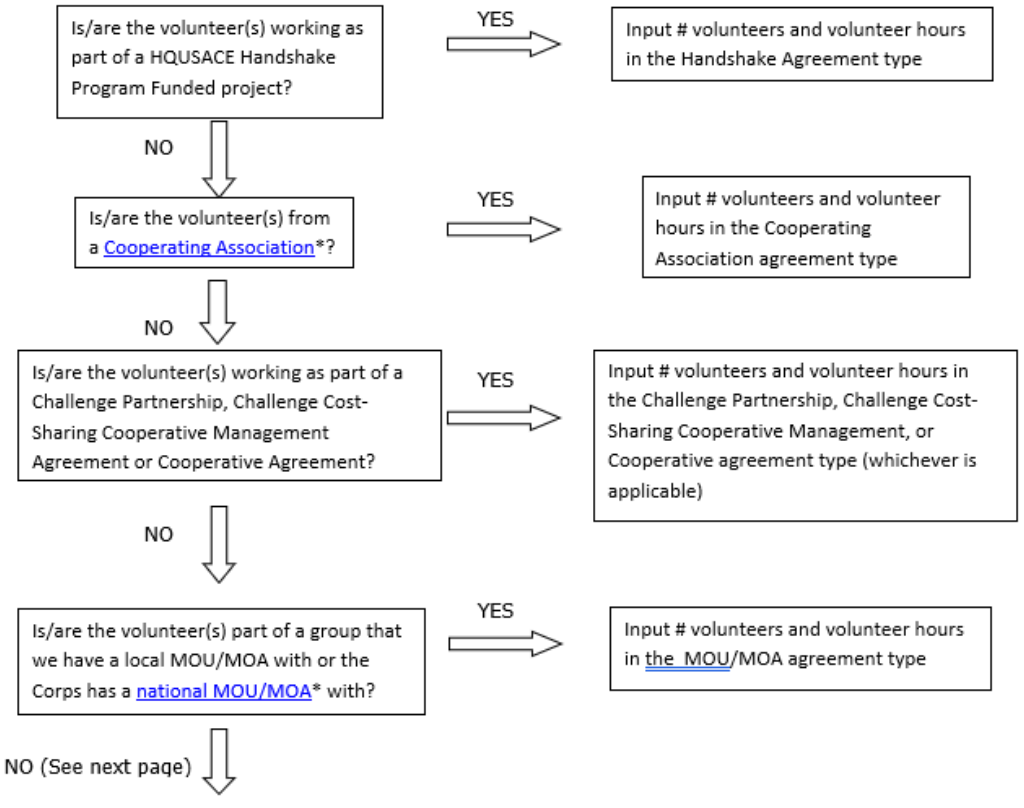
How to Enter Volunteer Data in CWBI-OPS Partnerships and Volunteers Module

Step 1. Review/Add- Volunteer Activity
Enter non-partnership volunteer hours in this section of the CWBI tool. This is where you will capture the total number of volunteers, total hours of volunteer service (which will auto-calculate the total value of the service), and total incidental expenses reimbursed to volunteers who were not part of a partnership agreement/ organization for the FY. These often include camp hosts, gate attendants, and other individuals or families who volunteer independently of an established organization/group.

You will also see a row on this page for Partnership volunteers. These data will be imported from the Partnerships Agreement section of Step 2 and added to the Non-partnership volunteer data to calculate the total volunteers, hours, and expenses for the project.

Step 2. Annual Data Update – Partnership Agreements
In this section you will capture data about volunteers who were part of a partnership agreement/organization that you identified as active for the FY in Step 1. Review/Add Partnership Agreements. You will capture total number of volunteers and total hours of volunteer service, which will auto calculate the value of service provided by the volunteers who were part of the partnership.

Please use the flow chart below to determine whether to count a particular individual volunteer's or group of volunteers' hours in the Partnership Agreements section of CWBI.



Maximizing Data Entry: Partnership Tracking Spreadsheet

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- This can assist with keeping track throughout the year to make data entry in October much easier
- Available on CWBI-OPS Partnerships FAQ page: https://corpslakes.erdc.dren.mil/partners/annual.cfm

ORGANIZATION TYPE (Business, Civilian Inmate Labor Program, Educational Institute, Federal Agency, Local Government Agency, Military Organization, Native American Tribe, Nonprofit or Community Organization, State Agency, Other)	DATE EFFECTIVE	PRIMARY PURPOSE (Education, ENS, Health/Safety, Military, Recreation)	PRIMARY BUSINESS LINE (Rec or ES)	DESCRIPTION	CO PARTNERS	NUMBER OF CO PARTNERS	NUMBER OF VOLUNTEERS	VOLUNTEER HOURS	VOLUNTEER RATE	VALUE OF SERVICES	FUNDS INVESTED	PROFESSIONAL SERVICES PROVIDED	MATERIALS & EQUIPMENT DONATED	TOTAL PARTNER VALUE	CONTRACT COSTS	MATERIALS & EQUIPMENT	CORPS LABOR HOURS	TOTAL CORPS COSTS	TOTAL AMOUNT
									Pre-entered	Auto calculated				$0				$0	$0
									Pre-entered	Auto calculated				$0				$0	$0
									Pre-entered	Auto calculated				$0				$0	$0
									Pre-entered	Auto calculated				$0				$0	$0

ORGANIZATION TYPE (Business, Educational Institute, Local Government Agency, Nonprofit or Community Organization, State Agency, Other)	DATE EFFECTIVE	PRIMARY PURPOSE (Education, ENS, Health/Safety, Military, Recreation)	PRIMARY BUSINESS LINE (Rec or ES)	DESCRIPTION	CO PARTNERS	NUMBER OF CO PARTNERS	NUMBER OF VOLUNTEERS	VOLUNTEER HOURS	VOLUNTEER RATE	VALUE OF SERVICES	FUNDS INVESTED	PROFESSIONAL SERVICES PROVIDED	MATERIALS & EQUIPMENT DONATED	TOTAL PARTNER VALUE	HQ Investment	CONTRACT COSTS	MATERIALS & EQUIPMENT	CORPS LABOR HOURS	TOTAL CORPS COSTS	TOTAL AMOUNT
									Pre-entered	Auto calculated				$0					$0	$0
									Pre-entered	Auto calculated				$0					$0	$0
									Pre-entered	Auto calculated				$0					$0	$0
									Pre-entered	Auto calculated				$0					$0	$0

ORGANIZATION TYPE (Nonprofit)	DATE EFFECTIVE	PRIMARY PURPOSE (Education, ENS, Health/Safety, Military, Recreation)	PRIMARY BUSINESS LINE (Rec or ES)	DESCRIPTION	CO PARTNERS	NUMBER OF CO PARTNERS	NUMBER OF VOLUNTEERS	VOLUNTEER HOURS	VOLUNTEER RATE	VALUE OF SERVICES	VALUE OF SALES	FUNDS INVESTED	PROFESSIONAL SERVICES PROVIDED	MATERIALS & EQUIPMENT DONATED	TOTAL PARTNER VALUE	CONTRACT COSTS	MATERIALS & EQUIPMENT	CORPS LABOR HOURS	TOTAL CORPS COSTS	TOTAL AMOUNT
									Pre-entered	Auto calculated					$0				$0	$0
									Pre-entered	Auto calculated					$0				$0	$0
									Pre-entered	Auto calculated					$0				$0	$0
									Pre-entered	Auto calculated					$0				$0	$0

ORGANIZATION TYPE (Federal Agency)	DATE EFFECTIVE	PRIMARY PURPOSE (Education, ENS, Health/Safety, Military, Recreation)	PRIMARY BUSINESS LINE (Rec or ES)	DESCRIPTION	FUNDS INVESTED	PROFESSIONAL SERVICES PROVIDED	MATERIALS & EQUIPMENT DONATED	TOTAL PARTNER VALUE	CONTRACT COSTS	MATERIALS & EQUIPMENT	CORPS LABOR HOURS	TOTAL CORPS COSTS	TOTAL AMOUNT
								$0				$0	$0
								$0				$0	$0
								$0				$0	$0
								$0				$0	$0

CWBI-OPS Partnerships and Volunteers Module

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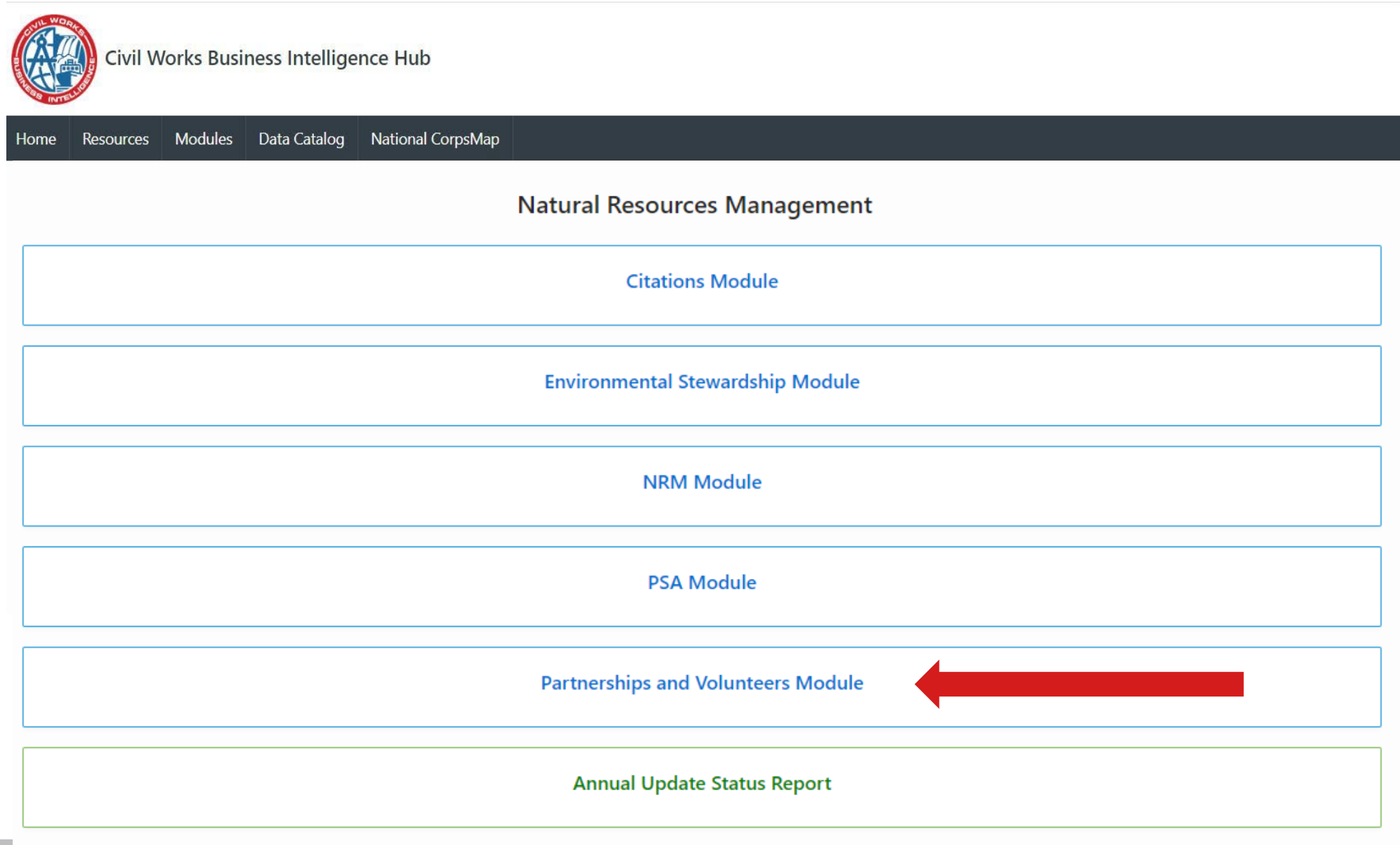
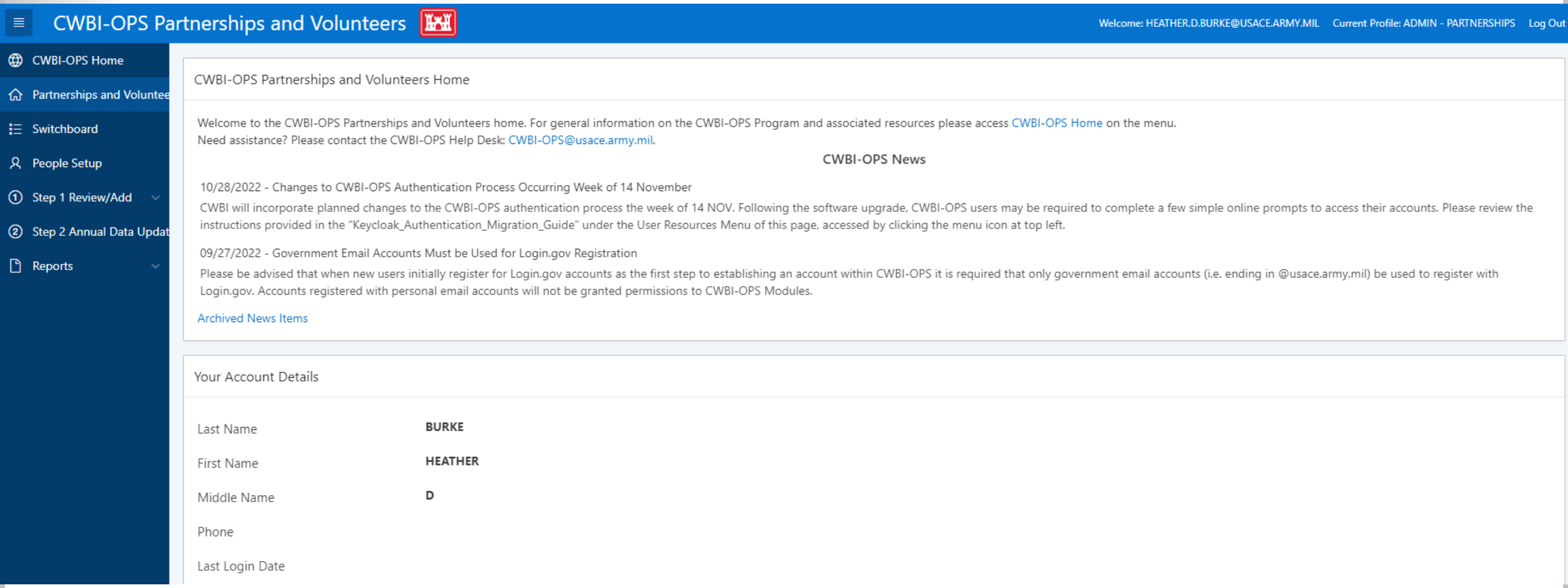
What is CWBI-OPS?

Civil Works Business Intelligence (CWBI) is the new NRM Assessment/ OMBIL



CWBI-OPS Tool: Partnerships and Volunteers



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Step 1: Enter Volunteer Data

- Volunteer value of service per hour for FY is set: **$31.80**
  → Corps labor cost per hour is set: **$63.26**

- Volunteer value of service comes from independentsector.org, based on average earnings of private sector workers

- If applicable, indicate that your project has no volunteers in this section.

DATA NEEDED TO COMPLETE THE MODULE:

- Number of volunteers
- Number of hours
- Incidental expenses

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STEP 1: Volunteer Activity

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Did you have volunteers this FY? Yes

The volunteer value of service per hour for this fiscal year is: 29.95

The corps labor cost rate per hour for this fiscal year is: 63.26

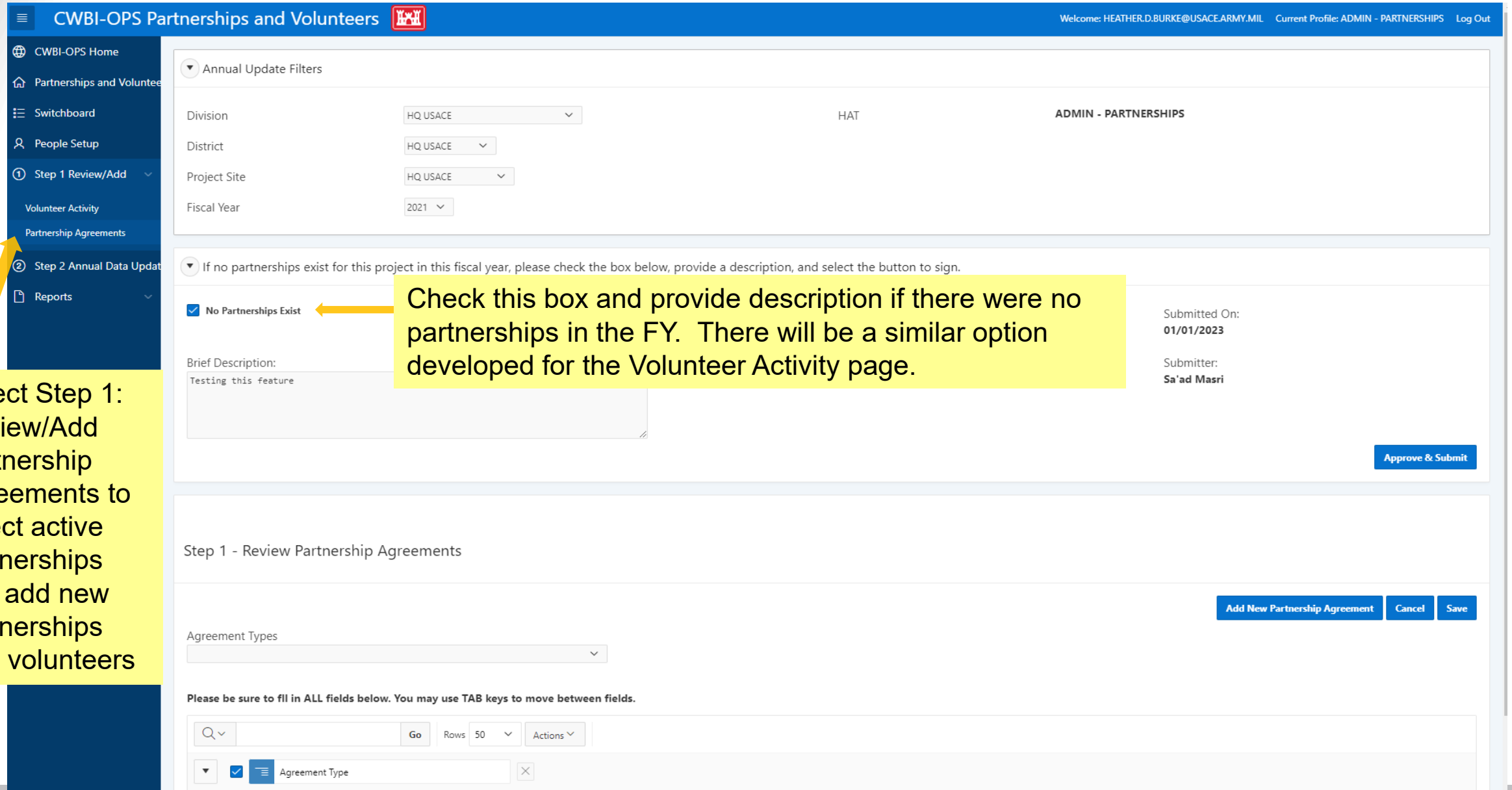
NOTE: Partnership Volunteers cannot be modified on this form. Numbers and hours will be automatically loaded from data entered in the Annual Update page. Total volunteer numbers, hours, and expenses will be auto calculated by adding Non-partnership volunteer numbers/hours with Partnership volunteers numbers/hours.

	Non-Partnership Volunteers	Partnership Volunteers	Total
NUMBER OF VOLUNTEERS: Enter the number of volunteers performing work at the project. Include volunteers performing work in recreation, environmental stewardship, administrative, maintenance, etc.	15		15
NUMBER OF HOURS: Enter the number of hours served by volunteers.	45		45
INCIDENTAL EXPENSES: Enter the amount of incidental expenses reimbursed by the government to volunteers.	0		

Save Submit

NOTE: Non-partnership volunteers are those who perform volunteer service who are NOT affiliated with any organization. (Ex. Camp hosts, visitor center hosts, an individual or family volunteering on their own. Anyone volunteering as part of a group/organization such as a church, school, sports club, nonprofit, business, agency, Tribe, etc. should be counted as Partnership volunteers entered during the Step 2 Annual Update.)

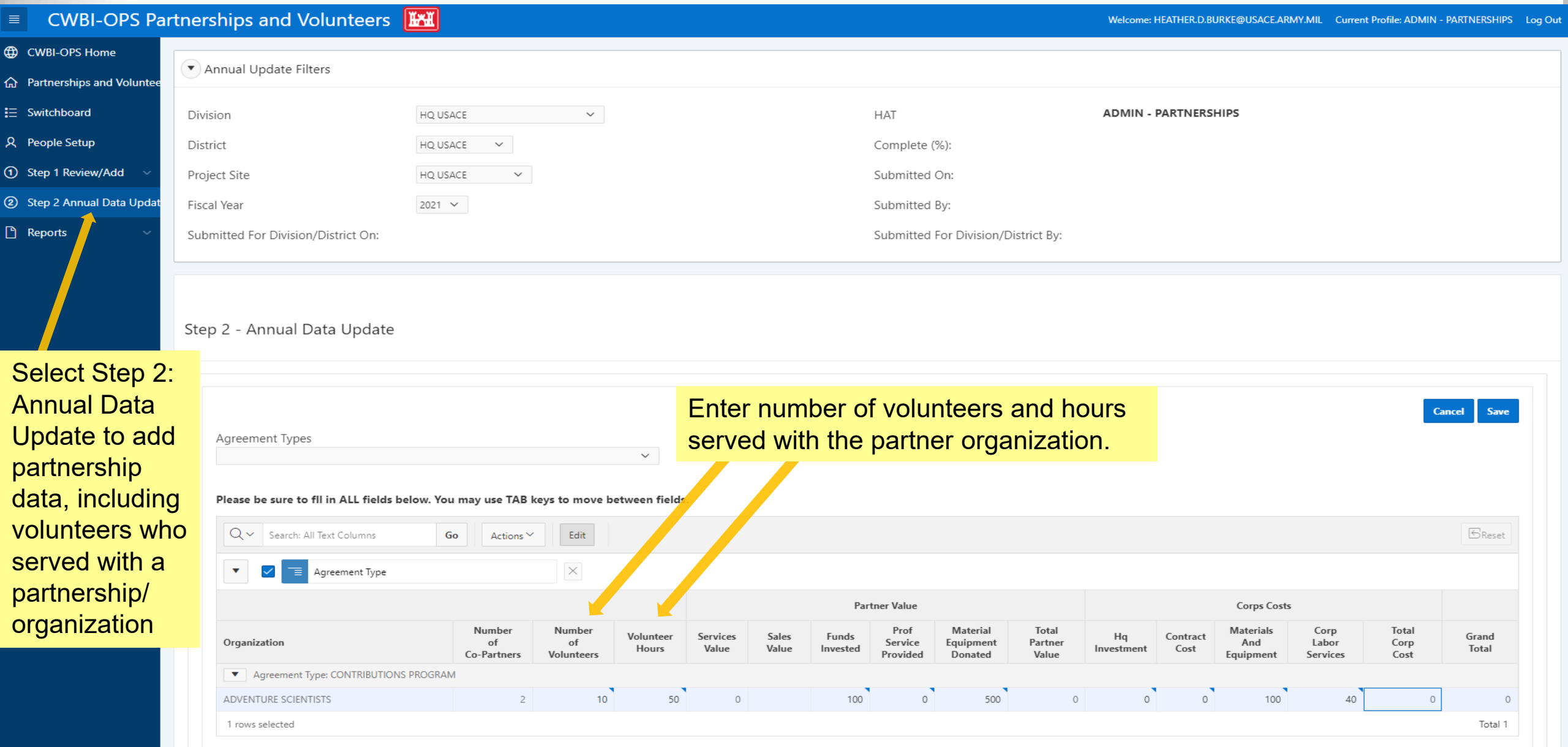
CWBI-OPS Tool: Partnerships and Volunteers – Step 1 Partnership Agreements



Select Step 1: Review/Add Partnership Agreements to select active partnerships and add new partnerships with volunteers

Check this box and provide description if there were no partnerships in the FY. There will be a similar option developed for the Volunteer Activity page.

CWBI-OPS Tool: Partnerships and Volunteers – Step 2 Annual Data Update



Select Step 2: Annual Data Update to add partnership data, including volunteers who served with a partnership/ organization

Enter number of volunteers and hours served with the partner organization.

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Reports

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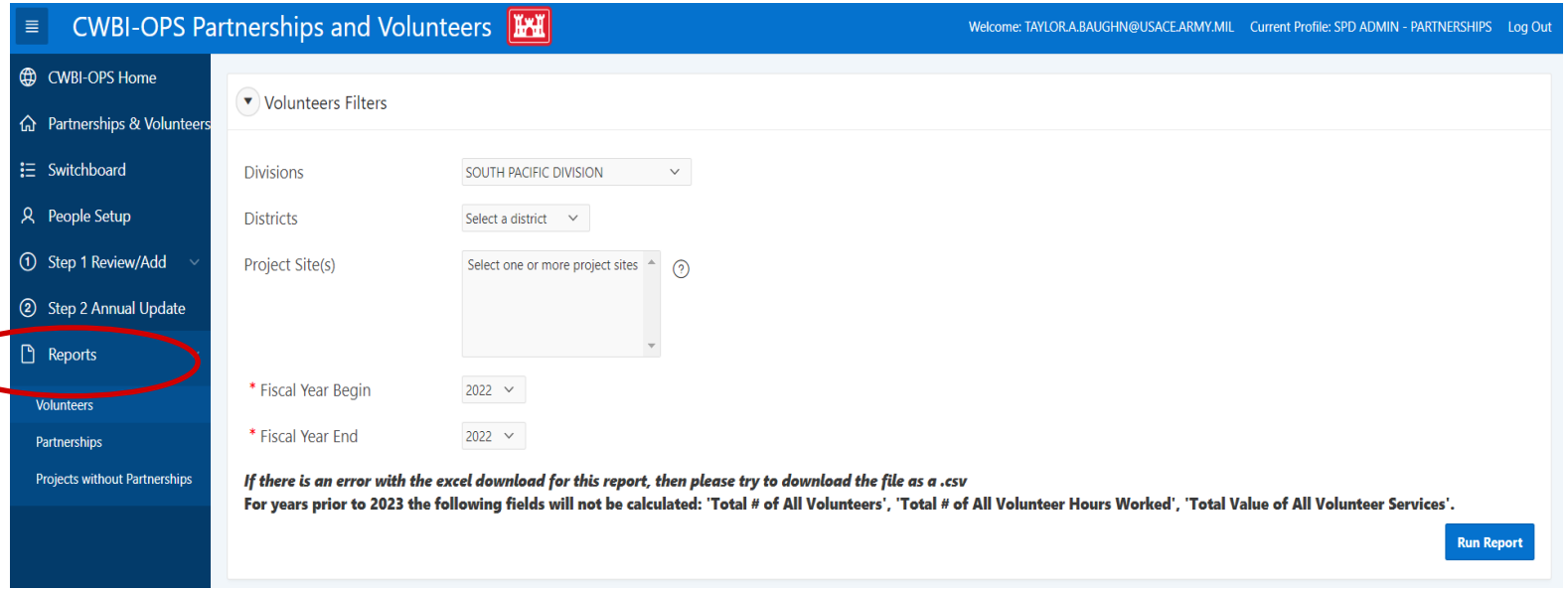
CWBI OPS has three reports available in the Partnerships and Volunteers module:

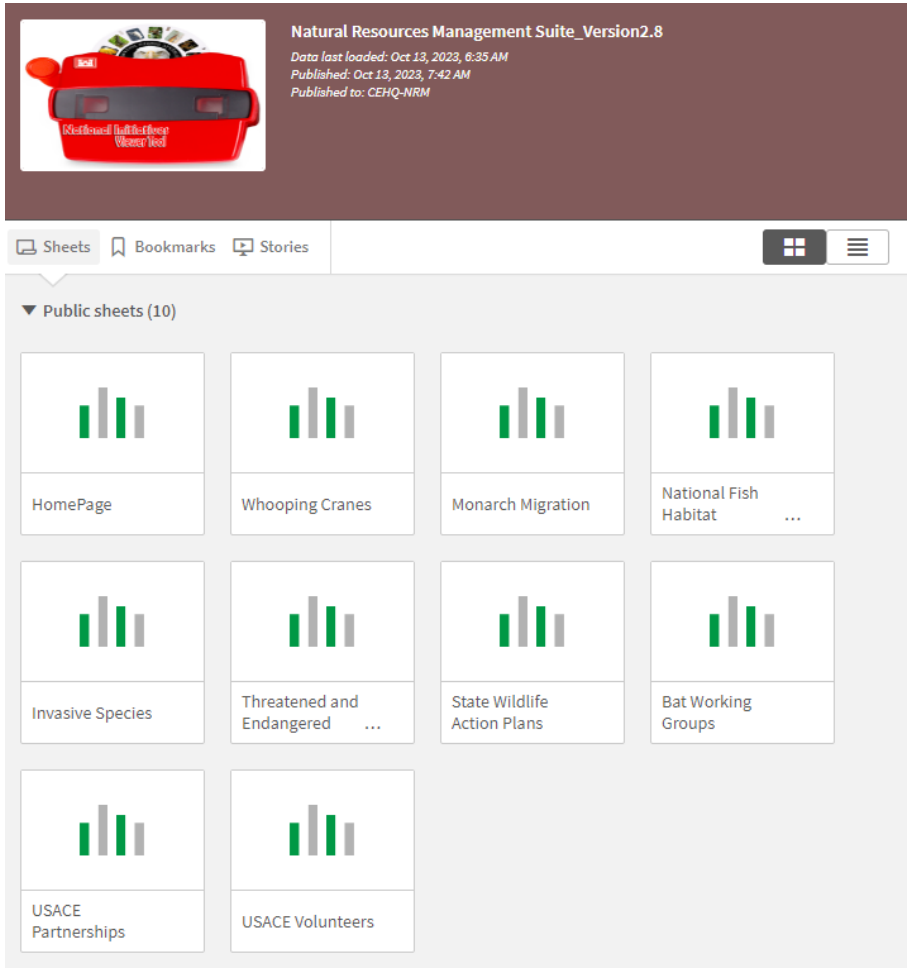
1. Volunteers
2. Partnerships
3. Projects without Partnerships



There is also a separate Annual Update Status Report available from the CWBI-OPS NRM home page.

Data Visualization: Qlik app

- Located in the NRM Suite of Qlik apps. Partnerships module and Volunteers module. Includes data from 2010-2022. (2023 data will be added when Power BI opens up)
- Allows the viewer to easily search through data for partnership ideas, data roll-up by project, district, division, national level
- Link to tool and user guide are published to the NRM Gateway → Stewardship → Stewardship Tools https://corpslakes.erdc.dren.mil/employees/envsteward/tools.cfm
- Direct link: https://qlik-dvs.usace.army.mil/sense/app/7aa73e9b-701c-44d8-bb1e-1ff41d487ddf/overview

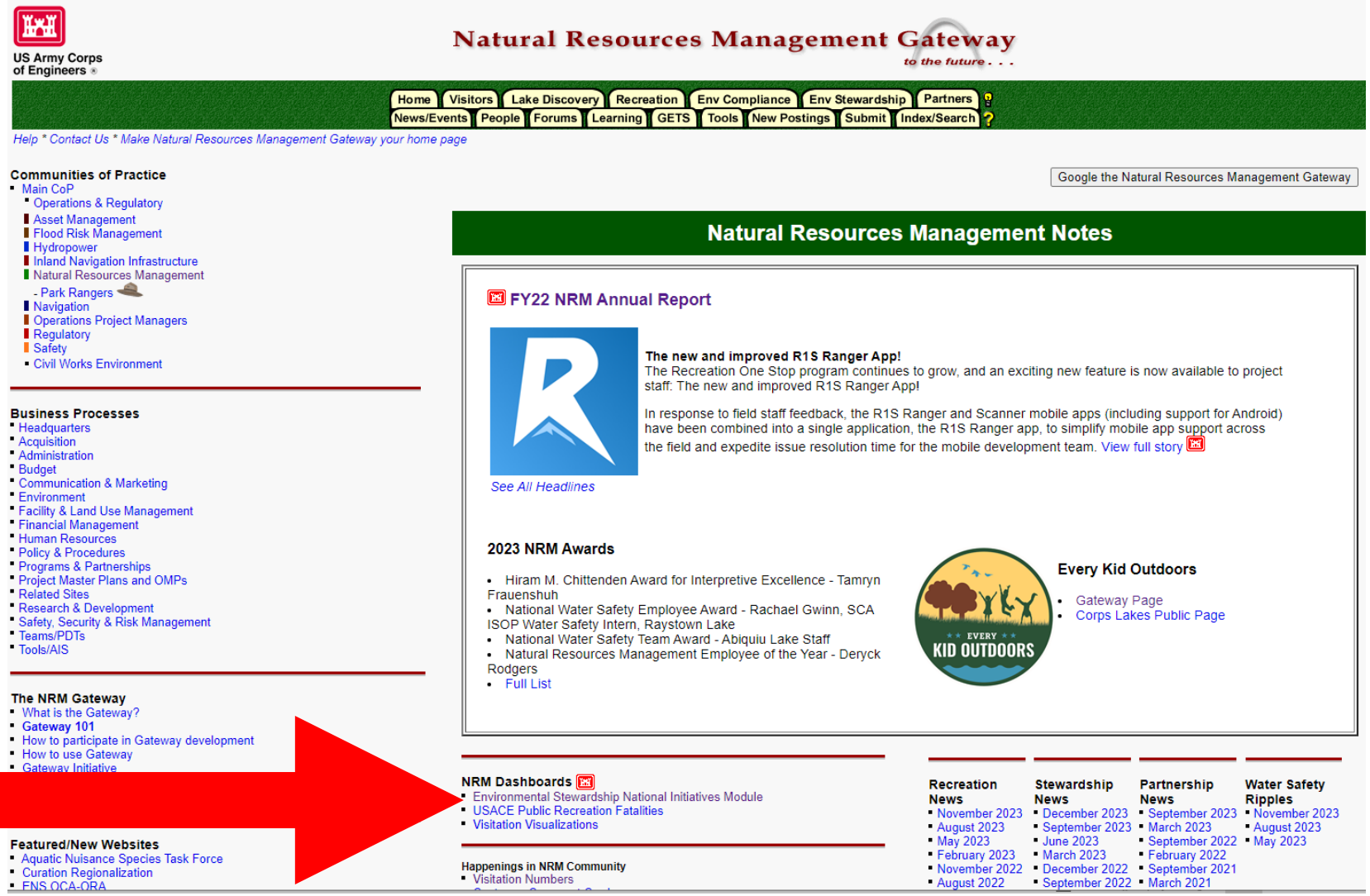


Data Visualization: Qlik app

Current dashboards include:

- Overview page
- National Fish Habitat Partnership
- Whooping Cranes (Migratory Corridor)
- I-35 Monarch highway
- State Wildlife Action Plans
- USACE Invasives Species
- USACE Special Status Species
- USACE Partnerships
- USACE Volunteers

NOW ON THE HOMEPAGE TOO!



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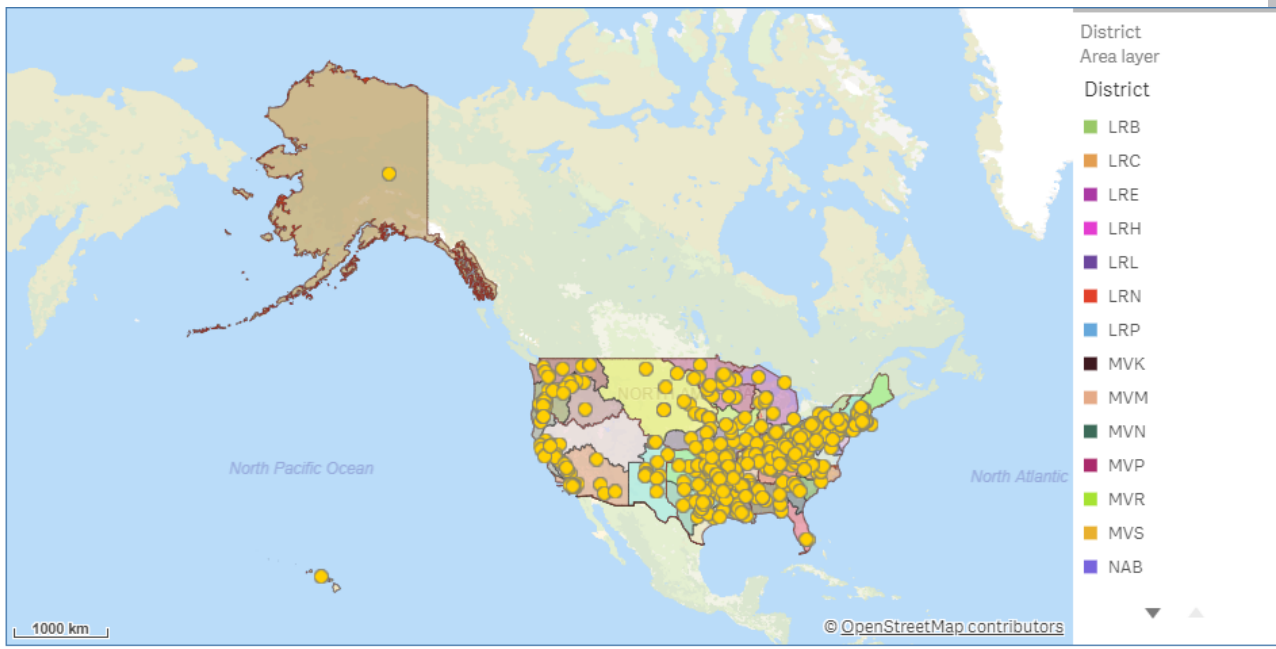
Overview

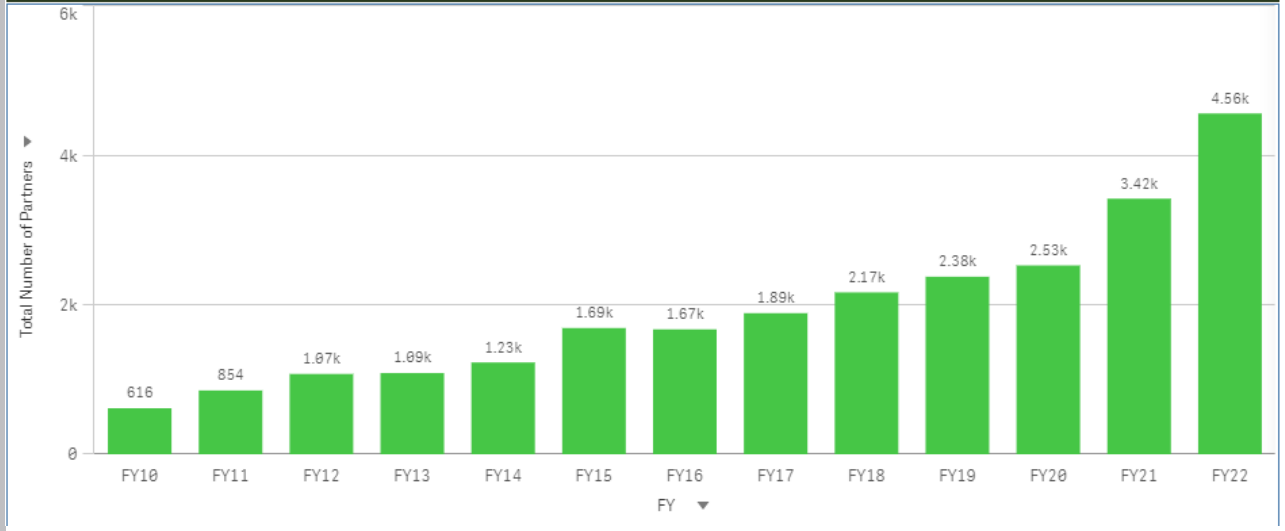
This module contains data for the USACE Partnership Program from FY10 to present. **Data displayed is a cumulative total until filters are applied either via the filter pane below this text box or through the interactive visualizations. A training video for this tool can be found here.** Additional information on the Partnership Program can be found on the NRM Gateway here.

In today's financial environment **PARTNERING** is an essential tool that allows the U.S. Army Corps of Engineers to effectively manage recreation and environmental resources. In order to successfully meet our recreation and stewardship missions, and to foster shared values, vision, and a sense of ownership it is imperative that we work together with state governments, Native American tribes, private/public organizations, local communities, and other partners to maintain or advance programs from wildlife protection and habitat improvement to recreational facility enhancements. Partnering helps to pool scarce resources, to promote coordinated, focused, and consistent mutual efforts to resolve common problems and missions, and to avoid unnecessary duplication of effort. The NRM Program has embraced this reality and is committed to fully exploring the potential development of new public-private partnerships to leverage limited appropriated funds and human resources. The bottom line: **partnering is smart business.**



Business Line | Fiscal Year | Agreement Type
Division | District | Project
Partner Organization | Partner Type

Partnership Statistics



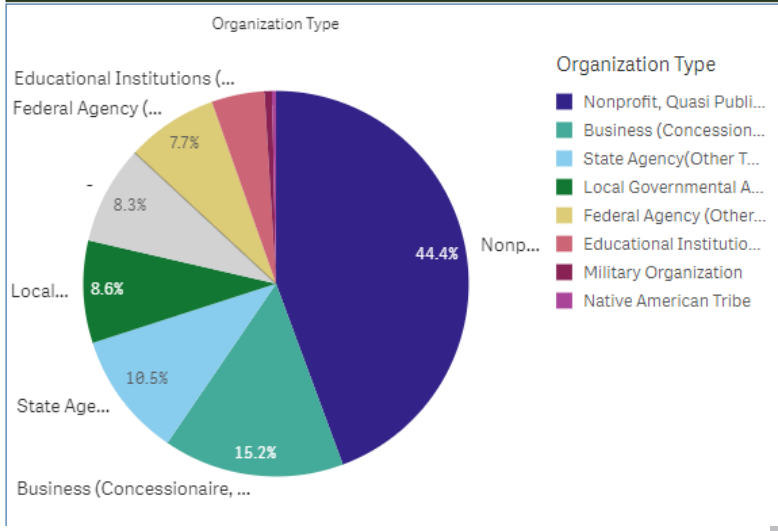
Total Partnership Agreements

15,998

Total Value of Partnerships

$689M

Partnership Agreements By Organization Type



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Partnerships Details

Fi... y...	D...	D...	Project	Partnership Type	Purpose	Description	Status for FY	Primary Partner	Partner Org Type	# Co-Partn...
FY10	LRD	LRB	Mt Morris Lake	Contributions Program	Recreation	-	-	Experience Works	Nonprofit, Quasi Public, Or Community Organization	-
FY10	LRD	LRB	Mt Morris Lake	Contributions Program	Health and Safety	-	-	New York State Park Police	State Agency(Other Than Military)	-
FY10	LRD	LRB	Mt Morris Lake	Contributions Program	Environmental Stewardship	-	-	New York Wild	-	-
FY10	LRD	LRB	Mt Morris Lake	Contributions Program	Recreation	-	-	Livingston County office of Workforce Development	-	-
FY10	LRD	LRB	Mt Morris Lake	Contributions Program	Recreation	-	-	New York State Parks Genesse Region	-	-
FY10	LRD	LRB	Mt Morris Lake	Memorandum Of Understanding/Memorandum Of Agreement (Mou/Moa)	Environmental Stewardship	-	-	National Audubon Society	Nonprofit, Quasi Public, Or Community Organization	-
FY10	LRD	LRB	Mt Morris Lake	Memorandum Of Understanding/Memorandum Of Agreement (Mou/Moa)	Recreation	-	-	Finger Lakes Trail Conference	Nonprofit, Quasi Public, Or Community Organization	-
FY10	LRD	LRH	Alum Creek Lake	Contributions Program	Education	-	-	Central Ohio Safe Boating Council	Nonprofit, Quasi Public, Or Community Organization	-
FY10	LRD	LRH	Alum Creek Lake	Contributions Program	Education	-	-	Columbus Sail And Power Squadron	Nonprofit, Quasi Public, Or Community Organization	-
FY10	LRD	LRH	Bluestone Lake	Contributions Program	Education	-	-	Safety On The Blue Committee	Nonprofit, Quasi Public, Or Community Organization	-
FY10	LRD	LRH	Bluestone Lake	Contributions Program	Health and Safety	-	-	National Water Safety Congress	Nonprofit, Quasi Public, Or Community Organization	-
FY10	LRD	LRH	Bluestone Lake	Contributions Program	Recreation	-	-	Boat U.S. Foundation	Nonprofit, Quasi Public, Or Community Organization	-
FY10	LRD	LRH	Bluestone Lake	Memorandum Of Understanding/Memorandum Of	Education	-	-	U.S. Coast Guard Auxiliary (USCGA)	Nonprofit, Quasi Public, Or Community Organization	-

USACE Partnership Program POCs

Type of POC	Division	District	Office/Project	Name	Phone #	Email	Position Title
National Project Development Team (PDT)	HQ	HQ	Headquarters	Heather Burke	503-808-4313	Heather.D.Burke@usace.army.mil	National Partnership Program M
National Project Development Team (PDT)	HQ	LRH	Huntington District, Technical Support Branch - Operations	Michael McCoy	304-399-5144	Michael.L.McCoy@usace.army.mil	Natural Resources Specialist (Ra
National Project Development Team (PDT)	HQ	MVS	St. Louis District, Lake Shelbyville	Philip J Manhart	217-774-3951	Phil.J.Manhart@usace.army.mil	Assistant Operations Manager
National Project Development Team (PDT)	HQ	NAP	Philadelphia District	Scott Sunderland	610-376-6337	Scott.D.Sunderland@usace.army.mil	Supervisory NRM Specialist
National Project Development Team (PDT)	HQ	NWW	Walla Walla District, Lucky Peak Lake	Keith Hyde	208-954-7120	keith.b.hyde@usace.army.mil	Natural Resources Specialist (Pa
National Project Development Team (PDT)	HQ	SAW	Wilmington District, Falls Lake	Francis Ferrell	919-846-9332 ext 2224	Francis.E.Ferrell@usace.army.mil	Supervisory Natural Resources S
National Project Development Team (PDT)	HQ	SPN	San Francisco District	Taylor Baughn	707-462-7581	Taylor.A.Baughn@usace.army.mil	-
National Project Development Team (PDT)	HQ	SWF	Fort Worth District	Jennifer Linde	-	jennifer.b.linde@usace.army.mil	-

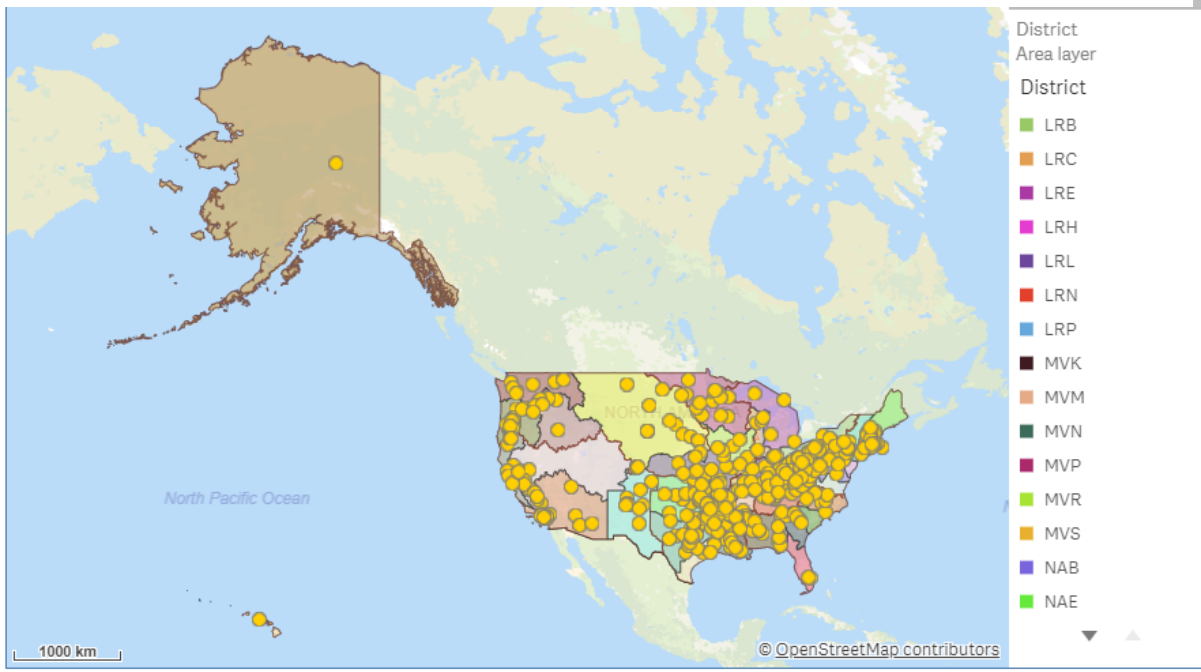
Overview

This module contains data for the USACE Partnership Program from FY10 to present. **Data displayed is a cumulative total until filters are applied either via the filter pane below this text box or through the interactive visualizations. A training video for this tool can be found here.** Additional information on the Partnership Program can be found on the NRM Gateway here.

Making a difference

Volunteers play an invaluable role in helping the Corps of Engineers meet our recreation and environmental stewardship program goals. Each year, they give their time, expertise and resources to serve nearly 270 million visits by the public to USACE managed lands and waters. On average, approximately 35,000 USACE volunteers donate 1.5 million hours annually – the equivalent of 620 full time employees–with a labor value of $40 million, annually. In the natural resources management community, volunteer work equals approximately 20% of our workforce. More than 60 cooperating associations and 4,500 national and local partners also provide volunteers to help support the work of USACE.

Although volunteers' skills, knowledge, and time are priceless, USACE uses the figure calculated annually by the Independent Sector, the leadership forum for charities, foundations and corporate giving programs, to put a monetary value on volunteer contributions. Visit https://independentsector.org/resource/value-of-volunteer-time/ for the most current value.



Fiscal Year | Volunteers Y/N

Division | District | Project

Volunteer Statisics

Total Volunteers 519.4k

Total Hours of Service 19.4M

Value of Service $469.9M

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Volunteer Details

Fiscal year	Division	District	Project	Total Volunteers	Total Volunteer Hours	Value of Volunteers' Service	Incidental Expenses	
Totals				**517,142**	**19,386,104**	**$469,852,558**	**$3,875,217**	
FY10	LRD	LRH	Beach City Lake	2	70	$1,460	$0	
FY10	LRD	LRH	Beech Fork Lake	61	5,254	$109,546	$0	
FY10	LRD	LRH	Belleville Lock - Ohio River Locks and Dams Huntington	0	0	$0	$0	
FY10	LRD	LRH	Bluestone Lake	30	146	$3,044	$0	
FY10	LRD	LRH	Bolivar Dam	46	393	$8,194	$0	
FY10	LRD	LRH	Burnsville Lake	98	14,384	$299,906	$6,970	
FY10	LRD	LRH	Captain Anthony Meldahl Lock - Ohio R. Locks and Dams Hunt.	0	0	$0	$0	
FY10	LRD	LRH	Charles Mill Lake	2	18	$375	$0	
FY10	LRD	LRH	Clendening Lake	1	6	$125	$0	
FY10	LRD	LRH	Deer Creek Lake	122	1,148	$23,936	$0	
FY10	LRD	LRH	Delaware Lake	29	210	$4,379	$0	
FY10	LRD	LRH	Dewey Lake	554	4,639	$96,723	$0	
FY10	LRD	LRH	Dillon Lake	43	307	$6,401	$0	
FY10	LRD	LRH	Dover Dam	0	0	$0	$0	
FY10	LRD	LRH	East Lynn Lake	195	30,096	$627,502	$0	
FY10	LRD	LRH	Fishtrap Lake	318	3,603	$75,123	$0	
FY10	LRD	LRH	Grayson Lake	118	3,160	$65,886	$0	
FY10	LRD	LRH	Greenup Lock - Ohio River Locks and Dams Huntington	30	944	$19,682	$0	
FY10	LRD	LRH	John W Flannagan Dam and Reservoir	28	13,867	$289,127	$0	

Upcoming Volunteer Important Dates

- Apr 21 – 27: National Volunteer Week

**This webinar has been recorded and will be posted along with the slides on the NRM Gateway Partnerships and Volunteer training pages:
https://corpslakes.erdc.dren.mil/employees/training.cfm?Id=partner&View=yes
https://corpslakes.erdc.dren.mil/employees/training.cfm?Id=volunteer&View=Yes

Your Current PAC Team

- Francis Ferrell – SAD, PAC Chair
  (SAW - Falls Lake)
- Jennifer Linde – SWD
  (Fort Worth District Office)
- Keith Hyde – NWD
  (NWW - Lucky Peak Lake)
- Mike McCoy - LRD
  (Huntington District Office)
- Heather Burke – HQUSACE
- Phil Manhart - MVD
  (MVS - Lake Shelbyville)
- Taylor Baughn - SPD
  (SPN – Lake Mendocino)

Not pictured: Jared Gagnon– NAD
(NAE – East Brimfield Lake)

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