



NRM Gateway Content Subject Matter Experts

Bonnie Bryson, Ed.D.

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January, 2016



Today's Presentation

- Educate New/Refresh Veteran Content Subject Matter Experts (SME) on their role and responsibilities
- Highlight communication features
- Hear your ideas about the Gateway



Content Development Workshops

Subject Matter Experts...
the way we get information
and the way we maintain
it.





Typical Gateway Page

- **Pivot Paragraph**-Opening paragraph on the program's home page. Tells who, what, when, where and why reader should continue exploring the page.

Example:

[http://corpslakes.usace.army.mil/
employees/access/access.cfm](http://corpslakes.usace.army.mil/employees/access/access.cfm)



Typical Gateway Page

- **At a Glance**-provides a general overview of your program. Another way to think of it: what a new Commander could go to and find out about the Program with one click (Cliff Notes).

Examples:

[http://corpslakes.usace.army.mil/employees/
usefees/glance.cfm](http://corpslakes.usace.army.mil/employees/usefees/glance.cfm)



Typical Gateway Page

- **Policy & Procedures**-all of the ER's, EP's, policy letters, etc. that pertain to the program

Examples:

<http://corpslakes.usace.army.mil/employees/policy.cfm?Id=usefeesprog&Code=All>

<http://corpslakes.usace.army.mil/employees/policy.cfm?Id=access&Code=All>



Typical Gateway Page

- **Program Summary**-a history of the program, background information-a great place for a timeline, and links to "classic" correspondence on the program.

Examples:

<http://corpslakes.usace.army.mil/employees/visitassist/pback.cfm>

<http://corpslakes.usace.army.mil/employees/usefees/pback.cfm>



Typical Gateway Page

- **Training**-any training that may be available and helpful for someone who wants to learn more about the program.

Example:

<http://corpslakes.usace.army.mil/employees/training.cfm?ld=interpretive>



Typical Gateway Page

- **News/Current Issues**-any recent memos, new hot topics, etc.

Example:

<http://corpslakes.usace.army.mil/employees/uniform/news.cfm>



Typical Gateway Page

- **Frequently Asked Questions**-From Headquarters perspective (i.e., from national policy perspective), provide answers to frequently asked questions about the program. Think about questions/information that you can post that will save coordinators time answering repetitive questions by phone and email.

Examples:

[http://corpslakes.usace.army.mil/employees/faqs.cfm?
Id=career](http://corpslakes.usace.army.mil/employees/faqs.cfm?Id=career)

[http://corpslakes.usace.army.mil/employees/faqs.cfm?
Id=access](http://corpslakes.usace.army.mil/employees/faqs.cfm?Id=access)



Typical Gateway Page

- **Related Sites**-Links to other Corps sites, other federal, state, or commercial sites (a disclaimer is on each Related Sites page: *The appearance of a hyperlink does not constitute endorsement by the U.S. Army Corps of Engineers (USACE) of the website or the information, products, or services contained therein.*)

Example:

[http://corpslakes.usace.army.mil/employees/related.cfm?
Id=career](http://corpslakes.usace.army.mil/employees/related.cfm?Id=career)



Typical Gateway Page

- **References**-Background material other than Policy & Procedure documents that someone could read/buy to learn more about the program or related issues (this is typically source information for materials -- NOT web links that would go under "Related Sites" instead).

Example:

<http://corpslakes.usace.army.mil/employees/interpretive/refs.cfm>



Typical Gateway Page

- **Division & District POC's**-this list is already compiled, but needs to be checked for accuracy periodically.

The link on program pages redirects to the NRM SmartBook.



Typical Gateway Page

- **Lessons Learned**-examples of "we did this and it didn't work".

Example:

<http://corpslakes.usace.army.mil/employees/lessons.cfm?Id=usefeesprog>

<http://corpslakes.usace.army.mil/employees/lessons.cfm?Id=facilities>



Typical Gateway Page

- **Good Enough to Share**-examples of "we did this and it worked" (success stories, can include forms, agreements, handouts, contracts, etc. that could be used at other projects, districts, divisions, etc.)

Examples:

[http://corpslakes.usace.army.mil/employees/gets.cfm?
Id=omcontract](http://corpslakes.usace.army.mil/employees/gets.cfm?Id=omcontract)

[http://corpslakes.usace.army.mil/employees/gets.cfm?
Id=facilities](http://corpslakes.usace.army.mil/employees/gets.cfm?Id=facilities)



External Applications

- For the Public
- For the Practitioner

The screenshot shows the 'Corps Lakes Gateway' website. The header includes the US Army Corps of Engineers logo and the tagline 'Your gateway to fun at Corps Lakes!'. Below the header is a search bar with options to 'Select a State' and 'Select a Corps of Engineers Lake'. The main content area features a map of the United States with a highlighted state, and a sidebar with various links and information. A date stamp 'December 2, 2013' is visible. The footer contains social media links and a 'Facebook social plugin'.

The screenshot shows the 'Recreation.gov' website for 'Lake Sidney Lanier, GA'. The header includes the US Army Corps of Engineers logo and the tagline 'EXPLORE YOUR AMERICA'. Below the header is a search bar and navigation links. The main content area features a map of the lake and a list of activities. A date stamp 'November 6 at 6:10pm' is visible. The footer contains social media links and a 'Facebook social plugin'.



Park Ranger Smartbook

SmartBook
Points of Contact



Park Ranger SmartBook

Select a Lake/Lock

Select by Office

Search

Green River Lake

544 Lake Road
Campbellsville, KY 42718-9805

Select a name to view full listing

[Lori Brewster](#), CELRL-OPG-RG
Supv Natural Resources Project Mgr
Phone: 270-465-4463

[Jessica Lee](#), CELRL-OPG-RG
Park Ranger/NR Specialist
Phone: 270-465-4463

[Andrea Davis](#), CELRL-OPG-RG
Park Ranger/NR Specialist
Phone: 270-465-4463

[Larry Lemmon](#), CELRL-OPG-RG
Park Ranger/NR Specialist
Phone: 270-465-4463

- [E-mail Green River Lake](#)
- [NRM SmartBook](#)
- [Instructions](#)
- [Print Friendly Version](#)
- [Add a New POC](#)

[Close Window](#)

[Technical Problems](#)
Updated December 2015





NRM Smartbook

SmartBook
Points of Contact

NRM SmartBook - Points of Contact

Select a Topic Area Search

Select by Office Select a Professional Organization/Certification

Louisville District

600 Dr. Martin Luther King, Jr. Place
P. O. Box 59
Louisville, KY 40201-0059

Select a name to view Topic Areas associated with

[Dave Liagre](#), CELRL-OP
Deputy Chief, OP
Phone: (502) 315-6662

[Dave Liagre](#), CELRL-OP
Deputy Chief, OP
Phone: (502) 315-6662

[Roy S Akin](#),
NRM/Lake/Park Manager
Patoka Lake

[George \(Clark\) Baker](#), CELRL-OP-MW-C
Supv Natural Resources Project Mgr
LRD Representative, Cagles Mill Lake
11979 S County Rd 375

[S. Denise Rouse](#), CELRL-OPT-O
Chief, OPT-O (Supervisory NRM Specialist)
Phone: 502-315-6718

[Doug Archer](#), CELRL-OPT-O
Phone: 502-315-6719

[Kimberly K. Baker](#), CELRL-OPM-RC
Natural Resources Specialist (Ranger)
Caesar Creek Lake
Phone: (513) 897-1060

[E-mail Louisville District](#) ▪
[Instructions](#) ▪
[Print Friendly Version](#) ▪
[Add a New POC](#) ▪



In any of the Smartbooks:

VERS Project POC's NRM SmartBook - Points of Contact

Select a Topic Area Search Go!

Select by Office Select a Professional Organization/Certification

- **E-mail:** [All](#) | [District & Division Only](#) | [Projects Only](#)
- [Gateway VERS Project POC's Site](#)

[Instructions](#) ▪
[Print Friendly Version](#) ▪
[Add a New POC](#) ▪

District POCs

District	Office Symbol	POC
Great Lakes & Ohio River Division		
Huntington District Summersville Lake	CELRH-OR-SUM	Brandy Acord (304-872-3412) Brandy.L.Acord@usace.army.mil
Huntington District Yatesville Lake	CELRH-OR-YBC	Andrew Auxier (606-686-2412) andrew.j.auxier@usace.army.mil
Huntington District	CELRH-OR-TR	Kimberly Barnett (304-399-5675) Kimberly.A.Barnett@usace.army.mil
Huntington District Belleville, Meldahl, Greenup, Racine, RC Byrd, Willow Winfield, Marmet, London, Greenup, Meldahl, Belleville, Racine, RC Byrd, Willow Island	CELRH-OR-OKL/KRL	Mark Benson (304-399-5685) Mark.R.Benson@usace.army.mil
Huntington District Alum Creek Lake	CELRH-OR-ACS	Sylvia Chelf (740-348-6151) Sylvia.Chelf@usace.army.mil
Huntington District Dillon and Tom Jenkins	CELRH-OR-DIL	Robert Ciffranc (714-231-4170) Robert.W.Ciffranc@usace.army.mil
Huntington District Dewey Lake	CELRH-OR-DEW	Jeremy Cochenour (606-886-6709) Jeremy.d.cochenour@usace.army.mil
Huntington District Bluestone Lake	CELRH-OR-BLN	Travis Daugherty (304-466-1234) Travis.R.Daugherty@usace.army.mil
Huntington District John W. Flannagan, North Fork of Pound River John W. Flannagan and North Fork of Pound	CELRH-OR-JWF	Marty J. Davis (276-835-9544) Marty.J.Davis@usace.army.mil

Ability to Email:
ALL
PDT
 District & Division Only
 By PROGRAM AREA

SmartBook
Points of Contact



Update Your Listing or Add New Staff at Anytime

Park Ranger SmartBook - Windows Internet Explorer

Park Ranger SmartBook

Select a Lake/Lock Select by Office Search

Thomas Ehrke

Park Manager
Thomas.J.Ehrke@usace.army.mil

CESPK-CO-SM
Pine Flat Lake
27295 Pine Flat Road
Piedra, CA 93649

Phone: (559) 787-2589
FAX: (559) 787-2773

Project Development Teams (PDT)

- [Add to or Edit Professional Organizations](#)

[NRM SmartBook](#)
[Instructions](#)
[Print Friendly Version](#)
[Edit this Listing](#)
[Delete this Listing](#)
[Add a New POC](#)

[Close Window](#)

Technical Problems
Updated May 2014

NRM SmartBook

100% 10:48 AM 5/1/2014



Bios being added to Smartbook

SmartBook
Points of Contact

NRM SmartBook - Subject Matter Experts

Select a Topic Area Search

Select by Office Select a Professional Organization/Certification

Lori Brewster

Recreation Technical Coordinator, NRM Gateway
Park Manager, Green River Lake

Lori coordinates the flow of information into the Gateway that comes from the recreation business line. She monitors SME content and works with SMEs to ensure that Gateway content, including GETS and Lessons Learned, stays current and relevant.

After more than 10 years of work on the Gateway, Lori took on the role of Technical Coordinator in 2014. She works closely with [Ginny Dickerson](#) and [Bonnie Bryson](#) to keep the Gateway and it's thousands of pages, links and other content up to date.

Lori started with the Corps in 1997 as a ranger at Carr Creek Lake in Eastern Kentucky.

Lori's favorite part of her job as Technical Coordinator is to introduce new rangers to the Gateway. "Rangers have access on the Gateway to almost every piece of information they need to do their jobs," she said. Lori presents on the Gateway to Visitor Assistance trainings and will begin a webinar series this year.



Brewster holds a radio-collared bobcat seen while monitoring bobcat population at Green River Lake.



Source for Annual Smartbook Update

https://www.wes.army.mil/nrm/rec-best2/assess-personnel.cfm?Step=1&Up=No&ProjId=96

File Edit View Favorites Tools Help

Page Safety Tools

Rec-BEST RECreation Budget Evaluation System

Rec-BEST Options

- Main Menu

Current Status

- ATCH BASIN FLOODWAY SYSTEM
- NEW ORLEANS MISSISSIPPI VALLEY DIVISION

Assessment Tool

- 1. Assess Project
- 2. Assess Management Action Taken
- 3. Assess Personnel
- 4. Current Conditions

National Recreation Program Assessment Tool - Data Entry

ATCH BASIN FLOODWAY SYSTEM

Current Permanent OPM/Manager/Park Ranger Staff Physically Located at this Project
Fields are prepopulated with last year data entry.

- Do NOT include any temporary or student appointments
- DO include current vacancies and any detailed employees

This provides an annual update for the NRM, OPM and Park Ranger Community of Practice (CoP) SmartBooks.

List all OPM/Manager/Park Ranger staff regardless how labor is charged. Please include students IF they are Pathways.

Name (Last name, First name) Enter VACANT for Vacant Positions	Email Address N/A if vacant position	Wear Visitor Assistance Uniform	Title 36 Authority	Functional Job Title*	Check if this position charges at least 10% of their labor to:	
					Recreation	Environmental Stewardship
Fadden, Steven J	Steven.J.Fadden@usace.army.	<input type="radio"/> Yes <input checked="" type="radio"/> No	<input type="radio"/> Yes <input checked="" type="radio"/> No	NRM/Lake/Park Manager	<input type="radio"/> Yes <input checked="" type="radio"/> No	<input type="radio"/> Yes <input checked="" type="radio"/> No
Fisher, Robert D.	Robert.D.Fisher@usace.army.r	<input type="radio"/> Yes <input checked="" type="radio"/> No	<input type="radio"/> Yes <input checked="" type="radio"/> No	Park Ranger/NR Specialist	<input type="radio"/> Yes <input checked="" type="radio"/> No	<input type="radio"/> Yes <input checked="" type="radio"/> No
Hebert, Alison Kaiser	Alison.K.Hebert@usace.army.r	<input type="radio"/> Yes <input checked="" type="radio"/> No	<input type="radio"/> Yes <input checked="" type="radio"/> No	Park Ranger/NR Specialist	<input type="radio"/> Yes <input checked="" type="radio"/> No	<input type="radio"/> Yes <input checked="" type="radio"/> No
Lacoste, Timothy M	Timothy.M.Lacoste@usace.arm	<input type="radio"/> Yes <input checked="" type="radio"/> No	<input type="radio"/> Yes <input checked="" type="radio"/> No	OPM	<input type="radio"/> Yes <input checked="" type="radio"/> No	<input type="radio"/> Yes <input checked="" type="radio"/> No
Moreau, James T	James.T.Moreau@usace.army.	<input type="radio"/> Yes <input checked="" type="radio"/> No	<input type="radio"/> Yes <input checked="" type="radio"/> No	Park Ranger/NR Specialist	<input type="radio"/> Yes <input checked="" type="radio"/> No	<input type="radio"/> Yes <input checked="" type="radio"/> No
Osberghaus, Brian L	Brian.L.Osberghaus@usace.arm	<input type="radio"/> Yes <input checked="" type="radio"/> No	<input type="radio"/> Yes <input checked="" type="radio"/> No	Park Ranger/NR Specialist	<input type="radio"/> Yes <input checked="" type="radio"/> No	<input type="radio"/> Yes <input checked="" type="radio"/> No

3:55 PM
11/5/2014



NEW: NRM Community Forum

Combines and Replaces the “NRM Net ListServe” and the “Park Ranger Chat”



US Army Corps
of Engineers®

Natural Resources Management Gateway

to the future . . .

NRM Community Forum

The Forum is open to any Corps NRM Employee. This discussion area is "behind the castle" and therefore cannot be viewed by the public. Just create your user name and password to get started. You must register to participate, but user names are not currently displayed along with the discussions. This Forum combines the former Rec Network, ES Network, InterpNet, and Kevin Ewbank's DLL list that are archived on NRM Gateway. Kevin Ewbank is the Forum moderator.

[Subscribe to the Forum](#) to receive an email each time a new discussion thread starts.

[Start New Discussion](#)

Current Discussions Click below to view

10 Latest New Discussions

Discussion Title	Submitted	Replies	Views
Touch Screen Computer Software	12/1/14 13:16	1	26
Survey Markers	12/1/14 10:01	4	28
NRM Award Winners prior to 1997 - Especially Project of the Year	11/21/14 11:25	0	22
The Dalles Lock and Dam is looking for graduating pathways intern	11/18/14 18:35	0	10
Junior Ranger Patches	10/31/14 11:57	2	29
Septic Encroachment	9/2/14 13:30	0	48
COE Park Ranger magnet for trucks	7/11/14 13:12	1	63
personal video recorder	6/27/14 10:01		
Water Hydrants for RV's	6/9/14 11:34		
Need to link web data into Excel, or from Excel to Word?	4/29/14 16:00		

▪ [View ALL](#)

Top 10 Topics



Login/Register

User Name

Password

I am a registered user



- Anyone with CAC access can view
- Must register and login to comment



Scroll Down – Forum Archives can be searched

Top 10 Topics



Topic	Discussions	Last Submission
Miscellaneous	23	12/1/14 22:42
Interpretive	10	12/1/14 19:06
Campground Management	8	6/9/14 16:18
Career Development	7	3/11/14 14:36
Contracts/Acquisition	5	2/6/14 15:55
Water Safety	5	12/6/12 16:09
Volunteers	4	3/6/14 16:11
VERS	3	
Day Use	2	3/4/13 10:46
Safety	2	7/5/11 13:18

▪ [View ALL](#)

Top 10 Viewed Discussions



Discussion Title	Replies	Views	Last Post
Outreach Programs for High School Students	2	417	10/24/08 17:34
Physical Training	1	361	10/27/10 16:04
Weapons in Parks	1	335	6/30/10 10:27
Uniforms	4	305	1/4/11 17:43
Clip Art - Ranger Hat with Patch	1	273	3/2/09 15:57
Hunting	2	253	9/7/10 15:32
Internet	1	240	2/25/09 18:57
Recycling	3	238	3/22/11 10:52
Radios	4	224	6/30/10 18:24
Memberships	0	210	----

▪ [View ALL](#)



Please answer in the Forum so everyone can see

NRM Community Forum

Discussion Topic: Campground Management

Posted 3/16/15 by joshua.f.burkhead@usace.army.mil
Printers/CC reader with NRRS compatibility

Im looking for advice on printers and credit card readers that are compatible with NRRS and government computers for our host booths. It is my understanding that because these devices are not connected to the network; ACEIT does not furnish equipment or technical support for hosts booths that run off of Hughesnet.

Any success or failure information is greatly appreciated. Joshua.F.Burkhead2@usace.army.mil 707-467-4236

Posted 3/16/15 by

It is supported by ACE-IT, they have specific OS images for NRRS computers. NRRS equipment is on the ACE-IT OrderTrak website:
<https://aceit.usace.army.mil/support/Lists/APList/EndUserEquipment.aspx> You can't order it from there yet, but the specs are there.

- Although the person's email making the request shows, please post your response in the forum except in rare cases.
- Information that should be shared is lost to the community if directly email instead of posting in the forum



FORUM Combined “Chat” and “ListServe” Features

- **BENEFITS:**
- Forum automatically captures discussion thread
- Email generated to the full address list when there is a new post in Forum
- Create single-source Q&A for Park Rangers
- Kevin Ewbank -- Forum moderator



NRM Gateway Glimpse - Newsletter type feature

Now just one Glimpse – not separate ones for NRM and Park Ranger

NRM Gateway *Glimpse* into the future . . .

18 June 2015

Articles for this issue

1. Pollinators
-

Pollinators

Did you know that June 15-21 is National Pollinator Week? Eight years ago, the Pollinator Partnership initiated and the US Senate approved the designation of a week in June as "National Pollinator Week" to highlight the importance of pollinators. Recent losses of honey bees and other pollinators such as birds, bats, and butterflies are an ecological as well as an economical problem that requires Federal agencies to increase efforts for their protection. In June 2014, President Obama issued a memorandum directing federal agencies to take steps to protect and restore pollinator populations. The National Strategy to Promote the Health of Honey Bees and Other Pollinators was issued in May 2015. Through the actions outlined in the Strategy, which includes the US Army Corps of Engineers Pollinator Protection Plan, and by working with partners across our country, we can and will help restore and sustain pollinator health nationwide.

New pages have been developed and are now posted under the Environmental Stewardship portion of the NRM Gateway that provide information about the Strategy and the USACE Pollinator Protection Plan. Visit the Pollinator Protection and Enhancement Gateway page at <http://corpslake.s.usace.army.mil/employees/pollinator/pollinator.cfm>.



Archive of previous Glimpses maintained; Subscribe anytime

Park Ranger Glimpse

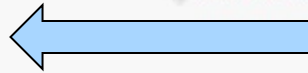
- [10 December 2013](#)
- [21 November 2013](#)
- [6 December 2012](#)

▪ [Subscribe to Park Ranger Glimpse](#)

NRM Gateway Glimpse

- [16 December 2013](#)
- [18 January 2013](#)
- [7 December 2012](#)
- [Featured Article](#)

▪ [Subscribe to NRM Glimpse](#)



NRM Park Ranger Gateway

Home	Visitors	Lake Discovery	Recreation	Env Compliance	Env Stewardship	Partners	?		
News/Events	People	Forums	Learning	GETS	Tools	New Postings	Submit	Index/Search	?

Park Ranger Glimpse *into the future . . .*

Subscribe to Glimpse

Please provide the following information:

First Name: Last Name:



Forum vs Glimpse

- NRM Community Forum - *2-way communication* – you can ask a question, get feedback, start a discussion
- Glimpse – *1-way communication* – newsletter style way to get the message out nationally
- BOTH – can unsubscribe or subscribe at any time



Vacancies & Job Notices

- NRM Vacancies informal notification within the CoP
 - Before Forum – were sent out through the Kevin Ewbank “NRM Net ListServe”.
 - Now - email to Ginny Dickerson and your informal notification appears on NRM and Park Ranger CoP home pages.

Social Media

- What is it & How is the Corps Involved



Facebook



Instagram




Pinterest



YouTube



Corps Park Ranger Facebook page



Corps Park Rangers US Army Corps of Engineers







Friends Following Message

Timeline About Photos Friends 23 Mutual More

About

- Park Ranger at U.S. Army Corps of Engineers
- High School
- Current City
- Hometown

Friends · 266 (23 Mutual)


 Chad Pearson	 Jon Fillingham	 Melissa Salsgiver
 Bill Jackson	 Carlos Lopez	 Scott Jackson

Post Photo

Write something...

Corps Park Rangers shared a link.
April 1

Kristine Brown - Galveston District



USACE Galveston District Spotlight on Kristine Brown
www.dvidshub.net

Kristine Brown, natural resources specialist and park ranger for the...

Like · Comment · Share

Kevin Salvilla, Lynda Nutt, Melissa Salsgiver and 7 others like this.

Write a comment...



Social Media - Hashtags

The screenshot shows the top navigation bar of the Corps Lakes Gateway website. It features the US Army Corps of Engineers logo on the left, followed by the text "Corps Lakes Gateway" and the tagline "Your gateway to fun at Corps Lakes!". Below this is a row of icons representing various activities: a house, a boat, a person, a bicycle, a mountain, and a sailboat. To the right is a photograph of people kayaking on a lake. At the bottom of the header is a search bar with three dropdown menus labeled "Select a State", "Select a Corps of Engineers Lake", and "Select an Activity", and a "Search" button.

The graphic is a promotional poster for social media hashtags. It features a background image of people kayaking on a lake. In the top left corner is the US Army Corps of Engineers logo and the text "US Army Corps Of Engineers". The main text reads: "Share your experience this summer at Corps Lakes by using these hash tags". Below this, several hashtags are listed in blue text: "#FunAtCorpsLakes", "#WearItCorpsLakes", "#FishCorpsLakes", "#BoatCorpsLakes", "#CampCorpsLakes", and "#VolunteerCorpsLakes". To the right of the text is a circular logo for "BOBBER The Water Safety Dog" featuring a cartoon dog. Below the logo is the website "www.Bobber.info". At the bottom left is the website "www.CorpsLakes.us" and at the bottom right is "watersafety.usace.army.mil".



Your Gateway ideas? Let us hear from you

General Gateway Issues/Ideas:

Kathy Perales – Gateway Project Leader

Kathleen.Perales@usace.army.mil

Ginny Dickerson – Web Developer

Virginia.L.Dickerson@usace.army.mil

Bonnie F. Bryson – Gateway Technical Coordinator

Bonnie.F.Bryson@usace.army.mil



Your Gateway ideas? Let us hear from you

Specific Gateway Content Area Issues/Ideas:

Lori Brewster – Recreation Technical Coordinator

Lori.A.Brewster2@usace.army.mil

Angie Huebner – E-S Technical Coordinator

Angie.L.Huebner@usace.army.mil

Heather Burke – Partnerships Technical Coordinator

Heather.D.Burke@usace.army.mil

Pam Doty – Water Safety Technical Coordinator

Pamela.J.Doty@usace.army.mil