

Park Ranger CoP Resources: NRM Gateway

Bonnie Bryson, Ed.D.

NRM Gateway
Technical Coordinator

Angie Huebner

NRM Gateway E-S
Technical Coordinator

Lori Brewster

NRM Gateway Recreation Technical Coordinator

February 18, 2016

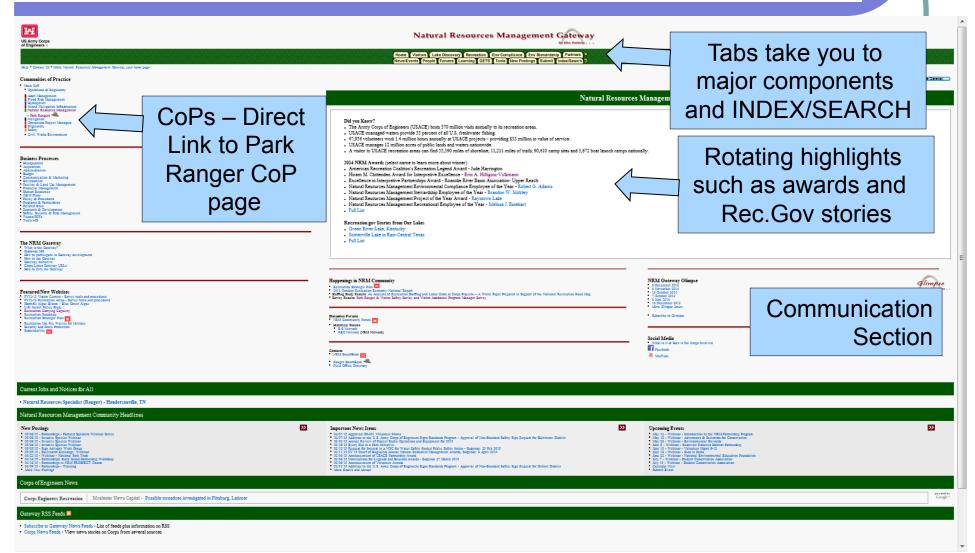


Today's Presentation

- Introduce new Park Rangers to the NRM Gateway/refresher for veteran users
- Emphasis on the communication features, including social media
- Highlight communication improvements made by the Park Ranger CoP Advisory Board
- Hear your ideas about the Gateway

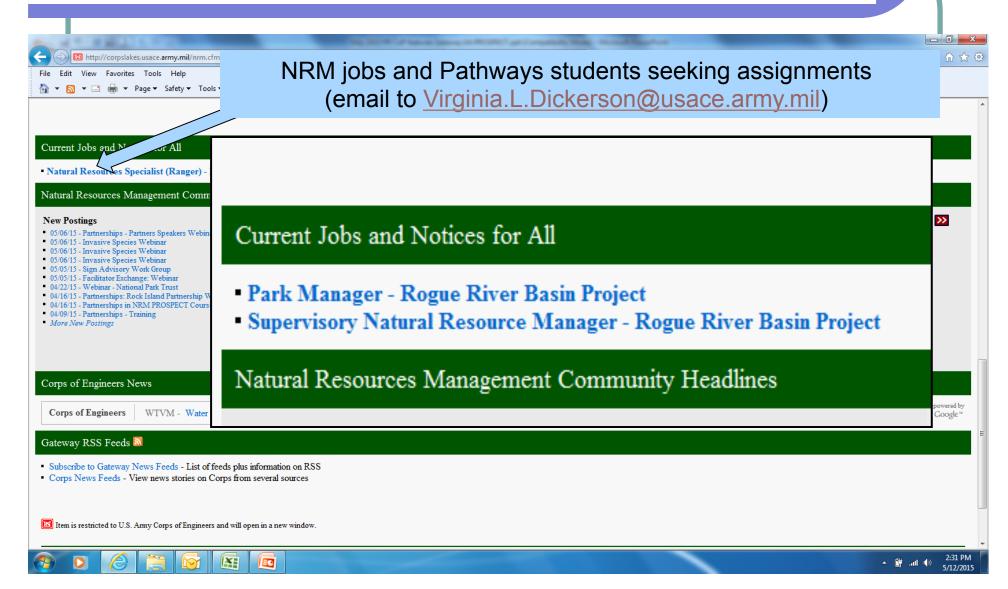


NRM Gateway Overview



NRM Gateway Overview – scroll down Operations &

Regulatory





Content Development Workshops

Subject Matter Experts...
the way we get information
and the way we maintain
it.









External Applications

- For the Public
- For the Practitioner







CoPs are the People

Community of Practice in the Corps

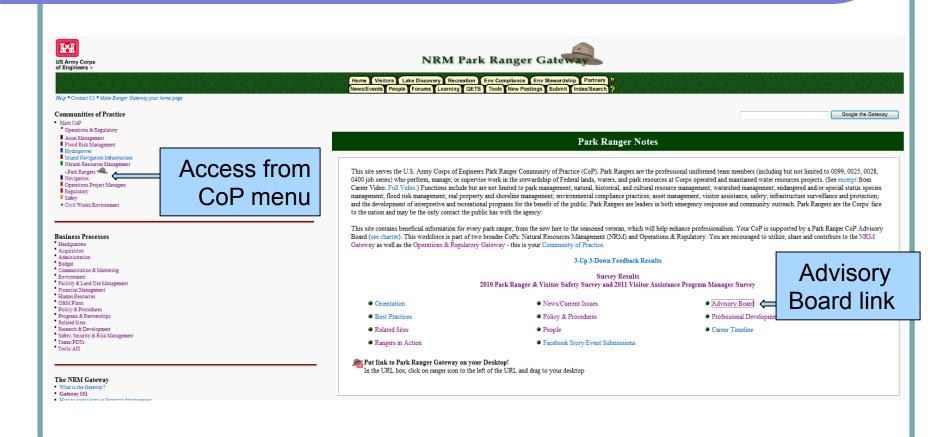
"is a group of people who regularly interact to collectively learn, solve problems, build skills and competencies, and develop best practices around a shared concern, goal, mission, set of problems, or work practice."



"Ideally, every USACE team member will be a member of at least one CoP" ER – 25-1-8



Park Ranger CoP Page





Park Ranger CoP **Advisory Board**



Home Visitors Lake Discovery Recreation Env Compliance Env Stewardship Partners News/Events People Forums Learning GETS Tools New Postings Submit Index/Search

Park Ranger CoP Advisory Board

On 3 October 2007 a CECW-CO-N memorandum announced the formation of an Advisory Board to develop and administer a formal Community of Practice (CoP) that serves USACE Park Rangers. On • Home 24 March 2008, a CECW-CO-N memorandum made initial board appointments and provided a draft charter. The original charter was adopted by the Advisory Board on 9 July 2008. The current charter • News/Current Issues was adopted in June 2011.

The objective is to develop and administer a Community of Practice, and the goal is to provide for a unified and on-going support platform for the USACE Park Ranger. The purpose is to advance the technical and leadership skills of USACE Park Rangers and empower them to accomplish professional Park Ranger duties in an agency-of-choice work environment; to develop and implement a plan for . Policy & Procedures Park Ranger program sustainability which ensures that the Park Ranger is appropriately positioned for the future; to develop and implement plans and tools to communicate with and educate others about . Professional Development the current roles of the Park Ranger; and to develop and implement a plan of action to address any barriers to internal or external recognition and support of expanding Park Ranger roles across all business . Related Sites

What is the Advisory Board?

- Project Management Plan
- Advisory Board Members
 - . Meet the Current Members
 - SmartBook Listing

What is the Board working on?

- Sept 2014 RLAT Presentation
- Oct 2014 Meeting Highlights

Archival Information

- Minutes
- HO Board Restructuring Memo
- 3-Up 3-Down Feedback

What would you like the Board to do for you?

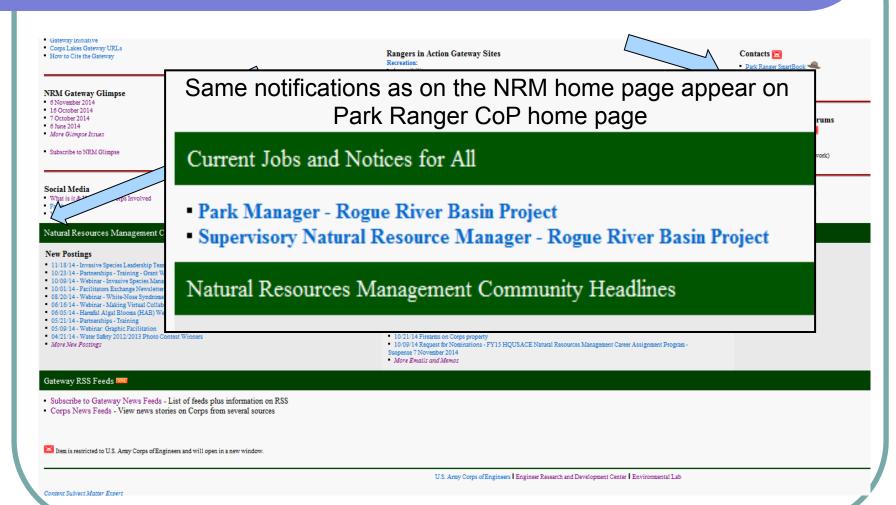
Contact your Division Representative

- Orientation
- Advisory Board

- Career Timeline
- Facebook Story/Event

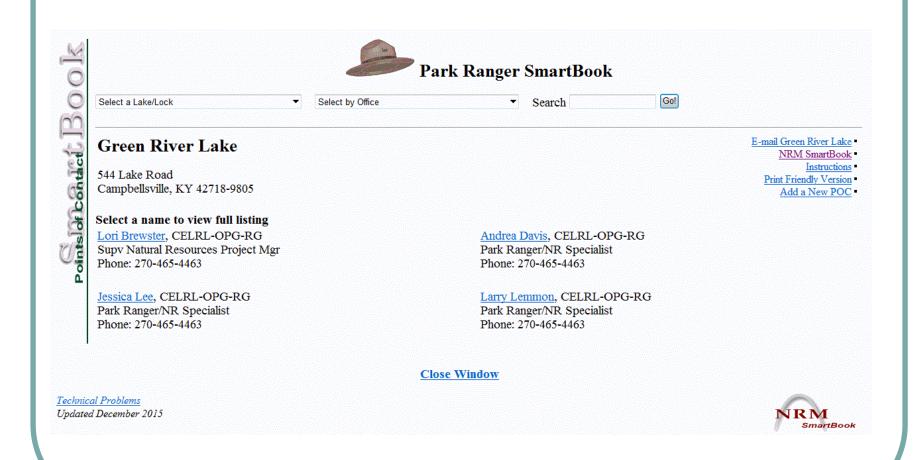


PR CoP page – scroll down





Park Ranger Smartbook





NRM Smartbook

Points of the BOOK

NRM SmartBook - Points of Contact

| Select a Topic Area | | - | Search | Go! | |
|---------------------|---|--------------------|------------------|-----------------|---|
| Select by Office | • | Select a Professio | nal Organization | n/Certification | • |

Louisville District

600 Dr. Martin Luther King, Jr. Place P. O. Box 59 Louisville, KY 40201-0059

Select a name to view Topic Areas associated with

Dave Liagre, CELRL-OP Deputy Chief, OP Phone: (502) 315-6662

Dave Liagre, CELRL-OP Deputy Chief, OP Phone: (502) 315-6662

Roy S Akin,

NRM/Lake/Park Manager Patoka Lake

Patoka Lake

George (Clark) Baker, CELRL-OP-MW-C Supv Natural Resources Project Mgr LRD Representative, Cagles Mill Lake 11979 S County Rd 375 S. Denise Rouse, CELRL-OPT-O

Chief, OPT-O (Supervisory NRM Specialist)

Phone: 502-315-6718

<u>Doug Archer</u>, CELRL-OPT-O Phone: 502-315-6719

<u>Kimberly K. Baker</u>, CELRL-OPM-RC Natural Resources Specialist (Ranger)

Caesar Creek Lake Phone: (513) 897-1060 E-mail Louisville District Instructions

Print Friendly Version

Add a New POC





In any of the Smartbooks:

VERS Project POC's NRM SmartBook - Points of Contact

Instructions •

Print Friendly Version
Add a New POC

| Select a Topic Area | \$ | Search | Go! | |
|---------------------|-----------------|---------------------|----------------|----------|
| Select by Office ‡ | Select a Profes | sional Organization | /Certification | ‡ |

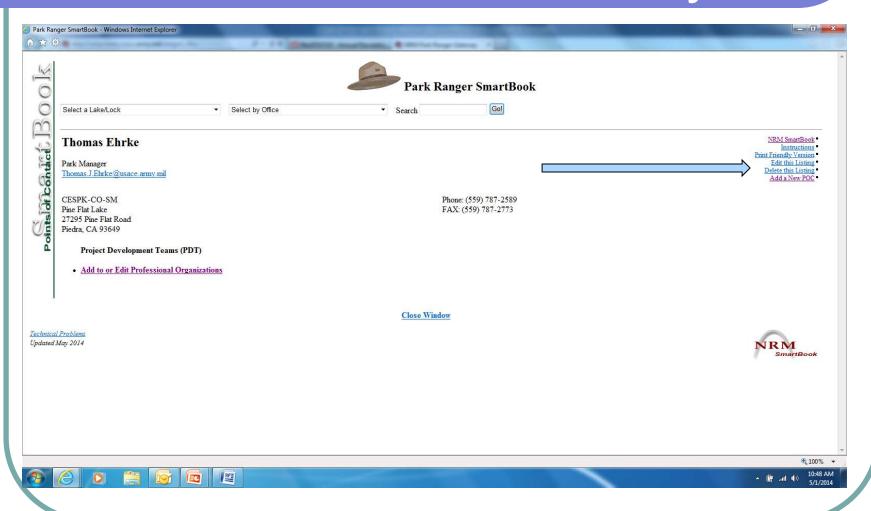
- E-mail: All | District & Division Only | Projects Only
- Gateway VERS Project POC's Site

District POCs

| District FOCS | | | | |
|--|------------------|-----------|--|--|
| District | Office Symbol | | POC | |
| Great Lakes & Ohio River Division | | | | |
| Huntington District Summersville Lake | CELRH-OR-SUM | | Brandy Acord (304-872-3412) Brandy.L.Acord@usace.army.mil | |
| Huntington District Yatesville Lake | CELRH-OR-YBC | | Andrew Auxier (606-686-2412) andrew.j.auxier@usace.army.mil | |
| Huntington District | CELRH-OR-TR | | Kimberly Barnett (304-399-5675) Kimberly.A.Barnett@usace.army.mil | |
| Huntington District Belleville, Meldahl, Greenup, Racine, RC Byrd, Willow Winfield, Marmet, London, Greenup, Meldahl, Belleville, Racine, RC Byrd, Willow Island | CELRH-OR-OKL/KRL | | Mark Benson (304-399-5685) Mark.R.Benson@usace.army.mil | |
| Huntington District Alum Creek Lake | CELRH-OR-ACS | A 1- :1:4 | Sylvia Cheli (740-548-6151) Sylvia Cheli@usace.army.mil | |
| Huntington District Dillon and Tom Jenkins | CELRH-OR-DIL | Ability | Sylvia.Chelt@usace.amy.mil Rep. (Cif ani) 17 (25 4 1 70) Robert.W.Ciffanic@usace.amy.mil | |
| Huntington District Dewey Lake | CELRH-OR-DEW | ALL | Jeremy Cochenour (606-886-6709) Jeremy.d.cochenour@usace.army.mil | |
| Huntington District Bluestone Lake | CELRH-OR-BLN | PDT | Travis Daugherty (304-466-1234) Travis.R.Daugherty@usace.army.mil | |
| Huntington District John W. Flannagan, North Fork of Pound River John W. Flannagan and North Fork of Pound | CELRH-OR-JWF | Distric | Marty J. Davis (276-835-9544) Marty J. Davis@usace.army.mil t & Division Only | |
| | | By PR | OGRAM AREA | |



Update Your Listing or Add New Staff at Anytime





Bios being added to Smartbook

NRM SmartBook - Subject Matter Experts

Select b

Points of Contact BOO

| Select a Topic Area | • | Search | Go! | |
|---------------------|---------------------|------------------|-----------------|---|
| Select by Office ▼ | Select a Profession | nal Organization | n/Certification | • |

Lori Brewster

Recreation Technical Coordinator, NRM Gateway Park Manager, Green River Lake

Lori coordinates the flow of information into the Gateway that comes from the recreation business line. She monitors SME content and works with SMEs to ensure that Gateway content, including GETS and Lessons Learned, stays current and relevant.

After more than 10 years of work on the Gateway, Lori took on the role of Technical Coordinator in 2014. She works closely with <u>Ginny Dickerson</u> and <u>Bonnie Bryson</u> to keep the Gateway and it's thousands of pages, links and other content up to date.

Lori started with the Corps in 1997 as a ranger at Carr Creek Lake in Eastern Kentucky.

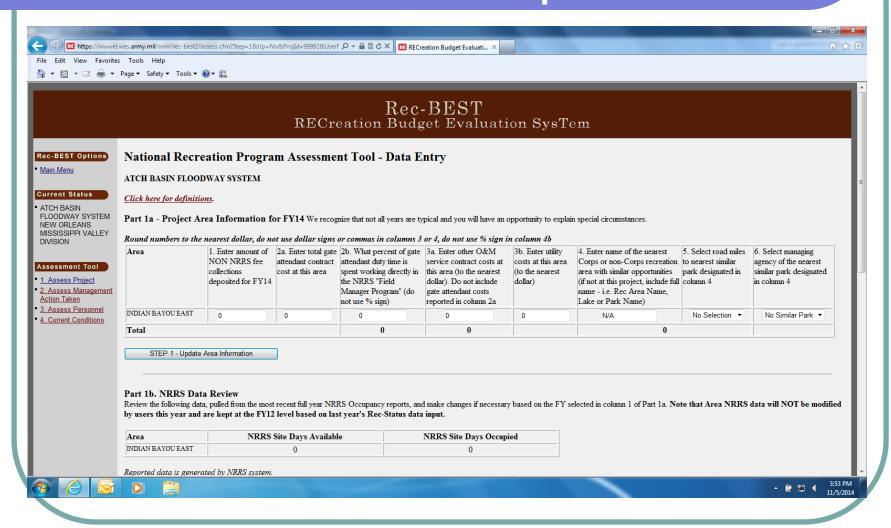
Lori's favorite part of her job as Technical Coordinator is to introduce new rangers to the Gateway. "Rangers have access on the Gateway to almost every piece of information they need to do their jobs," she said. Lori presents on the Gateway to Visitor Assistance trainings and will begin a webinar series this year.



Brewster holds a radio-collared bobcat se Wildlife while monitoring bobcat population Lake.

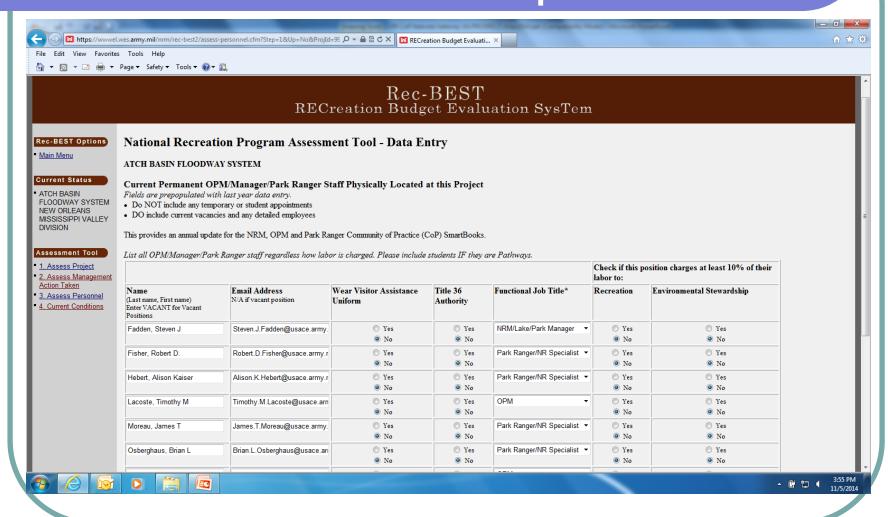


Source for Annual Smartbook Update





Source for Annual Smartbook Update





NEW: NRM Community Forum

Combines and Replaces the "NRM Net ListServe" and the "Park Ranger Chat"



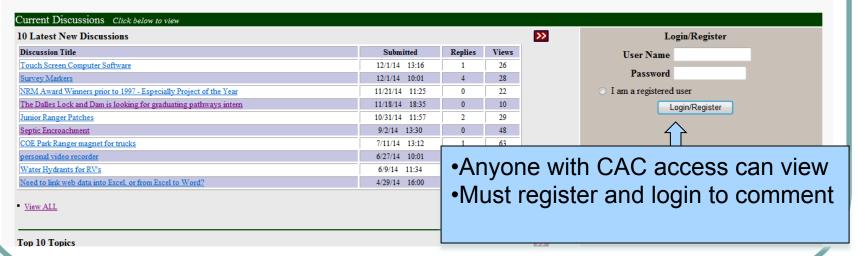
Natural Resources Management Gateway

NRM Community Forum

The Forum is open to any Corps NRM Employee. This discussion area is "behind the castle" and therefore cannot be viewed by the public. Just create your user name and password to get started. You must register to participate, but user names are not currently displayed along with the discussions. This Forum combines the former Rec Network, ES Network, InterpNet, and Kevin Ewbank's DLL list that are archived on NRM Gateway. Kevin Ewbank is the Forum moderator.

Subscribe to the Forum to receive an email each time a new discussion thread starts.

Start New Discussion





Scroll Down – Forum Archives can be searched

| • | | | - | _ | | | | ٠ | | |
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| Торіс | Discussions | Last Submission |
|-----------------------|-------------|-----------------|
| <u>Miscellaneous</u> | 23 | 12/1/14 22:42 |
| <u>Interpretive</u> | 10 | 12/1/14 19:06 |
| Campground Management | 8 | 6/9/14 16:18 |
| Career Development | 7 | 3/11/14 14:36 |
| Contracts/Acquisition | 5 | 2/6/14 15:55 |
| Water Safety | 5 | 12/6/12 16:09 |
| Volunteers | 4 | 3/6/14 16:11 |
| <u>VERS</u> | 3 | |
| Day Use | 2 | 3/4/13 10:46 |
| <u>Safety</u> | 2 | 7/5/11 13:18 |

View ALL

Top 10 Viewed Discussions

>>

| Discussion Title | Replies | Views | Last Post |
|--|---------|-------|----------------|
| Outreach Programs for High School Students | 2 | 417 | 10/24/08 17:34 |
| Physical Training | 1 | 361 | 10/27/10 16:04 |
| Weapons in Parks | 1 | 335 | 6/30/10 10:27 |
| <u>Uniforms</u> | 4 | 305 | 1/4/11 17:43 |
| Clip Art - Ranger Hat with Patch | 1 | 273 | 3/2/09 15:57 |
| <u>Hunting</u> | 2 | 253 | 9/7/10 15:32 |
| <u>Internet</u> | 1 | 240 | 2/25/09 18:57 |
| Recycling | 3 | 238 | 3/22/11 10:52 |
| Radios | 4 | 224 | 6/30/10 18:24 |
| Memberships | 0 | 210 | |

View ALL



Please answer in the Forum so everyone can see

NRM Community Forum

Discussion Topic: Campground Management

Posted 3/16/15 by joshua.f.burkhead@usace.army.mil
Printers/CC reader with NRRS compatibility

Im looking for advice on printers and credit card readers that are compatible with NRRS and government computers for our host booths. It is my understanding that because these devices are not connected to the network; ACEIT does not furnish equipment or technical support for hosts booths that run off of Hughesnet.

Any success or failure information is greatly appreciated. Joshua.F.Burkhead2@usace.army.mil 707-467-4236

Posted 3/16/15 by

It is supported by ACE-IT, they have specific OS images for NRRS computers. NRRS equipment is on the ACE-IT OrderTrak website: https://aceit.usace.army.mil/support/Lists/APList/EndUserEquipment.aspx You can't order it from there yet, but the specs are there.

- •Although the person's email making the request shows, please post your response in the forum except in rare cases.
- Information that should be shared is lost to the community if directly email instead of posting in the forum



- BENEFITS:
- Forum automatically captures discussion thread
- Email generated to the full address list when there is a new post in Forum
- Create single-source Q&A for Park Rangers
- Kevin Ewbank -- Forum moderator



NRM Gateway Glimpse - Newsletter type feature

Now just one Glimpse – not separate ones for NRM and Park Ranger



18 June 2015

Articles for this issue

Pollinators

Pollinators

Did you know that June 15-21 is National Pollinator Week? Eight years ago, the Pollinator Partnership initiated and the US Senate approved the designation of a week in June as "National Pollinator Week" to highlight the importance of pollinators. Recent losses of honey bees and other pollinators such as birds, bats, and butterflies are an ecological as well as an economical problem that requires Federal agencies to increase efforts for their protection. In June 2014, President Obama issued a memorandum directing federal agencies to take steps to protect and restore pollinator populations. The National Strategy to Promote the Health of Honey Bees and Other Pollinators was issued in May 2015. Through the actions outlined in the Strategy, which includes the US Army Corps of Engineers Pollinator Protection Plan, and by working with partners across our country, we can and will help restore and sustain pollinator health nationwide.

New pages have been developed and are now posted under the Environmental Stewardship portion of the NRM Gateway that provide information about the Strategy and the USACE Pollinator Protection Plan. Visit the Pollinator Protection and Enhancement Gateway page at http://corpslake.s.usace.army.mil/employees/pollinator/pollinator.cfm.



Archive of previous Glimpses maintained; Subscribe anytime

NRM Gateway Glimpse 27 January 2016 into the future . . 13 October 2015 18 June 2015 20 May 2015 8 December 2014 6 November 2014 More Glimpse Issues Subscribe to Glimpse Natural Resources Management Gateway US Army Corps of Engineers ® Visitors Lake Discovery Recreation Env Compliance Env Stewardship Partners News/Events People Forums Learning GETS Tools New Postings Submit Communities of Practice NRM Gateway Glimbse Main CoP Operations & Regulatory Asset Management Flood Risk Management Hydropower Subscribe to Glimpse Inland Navigation Infrastructure Natural Resources Management - Park Rangers 🛳 Please provide the following information: ■ Navigation Operations Project Managers First Name: Last Name: Regulatory Safety Next · Civil Works Environment



Forum vs Glimpse

- NRM Community Forum 2-way communication – you can ask a question, get feedback, start a discussion
- Glimpse 1-way communication newsletter style way to get the message out nationally
- BOTH can unsubscribe or subscribe at any time

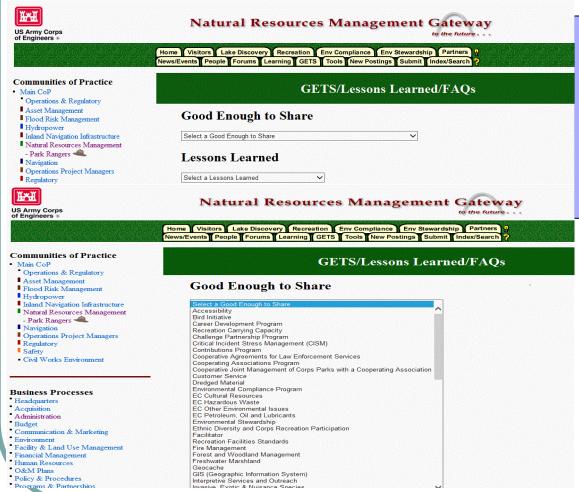


Vacancies & Job Notices

- NRM Vacancies informal notification within the CoP
 - Before Forum were sent out through the Kevin Ewbank "NRM Net ListServe".
 - Now email to Ginny Dickerson and your informal notification appears on NRM and Park Ranger CoP home pages.



Best Practices



- •Sample Letters
- Approval Forms
- •Sample
- **Agreements**
- •How To



Social Media

Social Media links accessible from NRM Gateway Home Page (bottom right)

Social Media

What is it & How is the Corps Involved



Facebook



Instagram







Corps Park Ranger

Facobook nad **US Army Corps Corps Park Rangers** Timeline About Photos Friends 23 Mutual Post Photo Park Ranger at U.S. Army Corps of Engineers Write something... Ask F High School Corps Park Rangers shared a link. Ask m Current City April 1 23 Kristine Brown - Galveston District **○** Hometown Ask USACE Galveston District Spotlight on Kristine Brown Friends · 266 (23 Mutual) Kristine Brown, natural resources specialist and park ranger for the... Like · Comment · Share Kevin Salvilla, Lynda Nutt, Melissa Salsgiver and 7 others like this. 1 Datrick Darry & Corne Dark Dan



Recreation



Natural Resources Management Gateway

to the future . . .

Home Visitors Lake Discovery Recreation Env Compliance Env Stewardship Partners News/Events People Forums Learning GETS Tools New Postings Submit Index/Search

Recreation

Headquarters POC

The vision of the Corps' Recreation Program is to plan and manage quality outdoor recreation opportunities in a safe and healthful manner for diverse populations on a sustainable basis resulting in benefits to individuals, communities, the environment and the economy.

This page is for the Recreation Community of Practice. Recreation is one component of the knowledge management based NRM Gateway. If you would like to get involved, procedures for field participation are in place. At the bottom of each topic area's cover page, the name of the identified <u>Content Subject Matter Expert (SME)</u> is listed. If you are interested in assisting with content development for that area, contact the SME directly. If no SME is listed, there is an opportunity to volunteer for that position.

Recreation Strategic Plan

- At a Glance
- Policy & Procedures
- Program Summary
- Correspondence
- Frequently Asked Questions
- Rec-BEST
- Performance Measures
- References
- Communities of Practice

- News / Current Issues
- Recreation Program Overview CD
- Good Enough to Share
- Lessons Learned
- Programs/Tools
- RecStatus
- Product Delivery Teams
- Recreation Brochures
- Partnerships



New Rec Content



Natural Resources Management Gateway

Home Visitors Lake Discovery Recreation Env Compliance Env Stewardship Partners Rews/Events People Forums Learning GETS Tools New Postings Submit Index/Search

Recreation Use Fees

Headquarters POC

This Web page was developed to provide a one-stop source for information on recreational use fees. In addition to numerous references, this site provides links to news and current issues, a list of the <u>Division and District Use Fee POC's</u> across the country, and information on use fee policy contained in <u>ER 1130-2-550</u>, <u>Chapter 9 - Recreation Use Fees</u>, and <u>EP 1130-2-550</u>, <u>Chapter 9 - Recreation Use Fees</u>. Although the ER and EP are our most frequently referenced documents for use fee policy guidance, this site provides links to other resources that are available in the form of regulations, policy memorandums, policy manuals, legislation, technical reports, handbooks, journal articles, committee reports, and manuscripts. If there is other information that you believe should be posted on this site, please contact the SME responsible for site content listed at the bottom of this page.

- At a Glance
- Policy & Procedures
- Recreation Use Fee Waiver for Military
- FAOs
- Good Enough to Share
- January 2016 Summary of Recreation Fee Discount Passes
- Division & District POCs

- News / Current Issues
- Program Summary
- References
- Related Sites
- 2007 Background on FLREA
- Lessons Learned
- Item is restricted to U.S. Army Corps of Engineers and will open in a new window.



E-S



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Natural Resources Management Gateway

to the future . . .

Home Visitors Lake Discovery Recreation Env Compilance Env Stewardship Partners Visitors People Forums Learning GETS Tools New Postings Submit Index/Search

Environmental Stewardship

The US Army Corps of Engineers is the steward of nearly 12 million acres of public lands and waters. The mission of the program is to manage and conserve natural resources consistent with ecosystem management principles, while providing quality public outdoor recreation experiences to serve the needs of present and future generations. The management of natural resources by utilizing a stewardship concept ensures the conservation, preservation, or protection of Corps land and water resources.

This page is for the Environmental Stewardship Community of Practice. Environmental Stewardship is one component of the knowledge management based NRM Gateway. If you would like to get involved, procedures for field participation are in place. At the bottom of each topic area's cover page, the name of the identified Content Subject Matter Expert (SME) is listed. If you are interested in assisting with content development for that area, contact the SME directly. If no SME is listed, there is an opportunity to volunteer for that position.

- At a Glance
- Program Summary
- Policy & Procedures
- Con espondence
- Programs
- Assessment Tools/Tools
- Environmental-Stewardship Budget Evaluation SysTem (E-S BEST)
- Product Delivery Teams
- Brochures & Fact Sheets
- Partnerships
- Environmental Operating Principles (EOPs)
- E-S Network

- Management
- Activities
- Plans
- News / Current Issues
- Stewardship Program Overview CD
- Good Enough to Share
- Lessons Learned
- FAQs
- Related Sites
- References
- Stewardship Advisory Team



New E-S Content



Natural Resources Management Gateway to the future . . .

Visitors Lake Discovery Recreation Env Compliance Env Stewardship Partners

Pollinator Protection and Enhancement

The U. S. Army Corps of Engineers promotes an ecosystem management approach to environmental stewardship. This management philosophy includes conservation, preservation and restoration of the lands and waters entrusted to the Corps, as well as those under its regulatory authority. Recent losses of honey bees and other pollinators such as birds, bats, and butterflies are an ecological as well as an economical problem that requires Federal agencies to increase efforts for their protection.

Pollinators are critical to our Nations economy, food security, and environmental health. Honey bee pollination alone adds more than \$15 billion in value to agricultural crops each year. Through the actions outlined in the National Strategy to Promote the Health of Honey Bees and Other Pollinators which includes the US Army Corps of Engineers Pollinator Protection Plan, and by working with partners across our country, we can and will help restore and sustain pollinator health nationwide.

- Policy & Procedures
- Program Summary
- Management Plans
- Resources

- News / Current Issues
- Best Management Practices
- Tools

Item is restricted to U.S. Army Corps of Engineers and will open in a new window.



Partnership



Partnership Types: Which is right for you?

public-private partnerships to leverage limited appropriated funds and human resources.

Natural Resources Education Foundation. The bottom line: partnering is smart business.

- Challenge Partnerships Program
- Handshake Partnerships Program
- Contributions Program
- Cooperating Associations Program

- Memoranda of Understanding/Agreement (MOU/MOA)
- Volunteer Program

This page will help you determine the right tools for your partnerships, find the right training to expand your knowledge, and learn from the successful efforts of your peers. You will find answers to longstanding questions and discover how to effectively utilize important partners such as the Corps of Engineers

- Economy Act Agreements
- Partnership Agreement Decision Tree



Today's Take-home Gateway 101

Natural Resources Management Gateway

to the future . . .

Home Visitors Lake Discovery Recreation Env Compliance Env Stewardship Partners Rews/Events People Forums Learning GETS Tools New Postings Submit Index/Search





Print copy for Handout

NRM Gateway

communication

The NRM Gateway is a knowledge management based website that provides Corps staff with information about recreation, environmental stewardship, expressions of the control of the control

The NRM Gat

Visitor Page (

The Corps Lak resources and the visitor. This co

Communities

In addition to

Park Ranger (This site serves

This site serves professionalism Can use this handout as a checklist to help new employees sign up for all the Gateway communication tools.

SmartBooks: SmartBooks are electronic directories that make it easier to connect with others in your respective CoPs. In order to be useful, it is necessa: SmartBooks are only accessible from an official (army.mil) computer.

- Park Ranger CoP SmartBook
 - This is currently a separate SmartBook from the broader NRM SmartBook and contains only individuals meeting the Park Ranger CoP definition.
- NRM CoP SmartBook

This recovers is designed to facilitate communications between Corns of Engineers field staff companiels for all NEW program gross. All Dady Page



Gateway Webinars - 2016

- * Gateway 101
- * SmartBook
- * NRM Community Forum
- * Recreation
- * Visitor Page
- * Environmental Stewardship -
- * Submissions
- * How to make it work for Me? (Focus on data input prior to OMBIL updates)



Your Gateway ideas? Let us hear from you

General Gateway Issues/Ideas:

Kathy Perales – Gateway Project Leader Kathleen.Perales@usace.army.mil

Ginny Dickerson – Web Developer Virginia.L.Dickerson@usace.army.mil

Bonnie F. Bryson – Gateway Technical Coordinator Bonnie.F.Bryson@usace.army.mil



Your Gateway ideas? Let us hear from you

Specific Gateway Content Area Issues/Ideas:

Lori Brewster – Recreation Technical Coordinator

Lori.A.Brewster2@usace.army.mil

Angie Huebner– E-S Technical Coordinator

Angie.L.Huebner@usace.army.mil

Heather Burke- Partnerships Technical Coordinator

Heather.D.Burke@usace.army.mil

Pam Doty– Water Safety Technical Coordinator

Pamela.J.Doty@usace.army.mil



Please email feedback on webinar to Lori.A.Brewster2@usace.army.mil

| Do you feel the information you appropriate? | were provided today was |
|---|---------------------------------|
| 2. What else would be helpful to k | now? |
| Do you have other recommenda | tions for future presentations? |
| | |
| GATEWAY 4. What else would you like to see | on the Gateway? |
| 0111111111 | |
| What else would you like to see What other comments or concer | |